



PUBLIC NOTICE

SUBJECT: NOTICE OF ANNUAL TARIFF INCREASES EFFECTIVE 1 JULY 2026

Dear Valued Consumers,

This letter serves to officially notify you of the mandatory adjustments to the Zululand District Municipality water, sanitation, and miscellaneous service tariffs for the upcoming financial year.

Following extensive public participation and the adoption of the municipal budget in terms of the Municipal Finance Management Act (MFMA), the Council has approved a **10% increase across all water and sanitation service tariffs**, which will come into effect on **1 July 2026**.

The municipality remains committed to providing essential, high-quality services to our communities. However, this adjustment is a necessary response to escalating bulk purchase costs, inflationary pressures, and the continuous need to maintain and expand our water and sanitation infrastructure throughout the district.

Please take note of the following important details regarding the transition:

- **Billing Implementation:** The new 10% increase will be automatically applied to your municipal account beginning with the July 2026 billing cycle.
- **Indigent Subsidies:** Qualifying households and vulnerable consumers can still access basic water services at no cost. If you are struggling financially, please apply for the **Indigent Subsidy Grant** at the Finance Department (Credit Control Section) zsntombelazululand.org.za to receive relief.
- **Detailed Tariffs:** The complete breakdown of the approved 2026/2027 tariff schedules is available for review in the [Zululand Municipality Tariffs 2026-2027 Document](#).

"Service Delivery through Integrity"



Zululand
District Municipality

We urge all consumers to settle their municipal accounts timeously to ensure the uninterrupted delivery of bulk water and sanitation services to all communities.

If you require any clarification regarding your upcoming bill, please reach our finance and revenue teams or email to tdladla@zululand.org.za.

Kind Regards,

MR. SP MOSIA

ACTING MUNICIPAL MANAGER

"Service Delivery through Integrity"