



ZULULAND DISTRICT MUNICIPALITY  
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN  
FOR THE QUARTER ENDED 31 MARCH 2015

INQUBEKELA PHAMBILI  
NGOBUDUQOTHO

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## **1. Introduction**

### **1.1. Background to the SDBIP**

In terms of Section 69 (3) (a) of the Municipal Finance Management Act, the Municipal Manager must submit the SDBIP to the Mayor within 14 days after the approval of the Budget. The Mayor must subsequently approve the SDBIP within 28 days after the approval of the Budget in terms of Section 53 (1) (c) (ii) of the Municipal Finance Management Act. The Annual Budget for the 2014/15 financial year was approved by Council on 29 May 2014. The SDBIP for the Zululand District Municipality was approved by the Mayor within 28 days after approval of budget as stated in S53 (1) (c) (ii) and it will be monitored and revised quarterly.

### **1.2. Purpose of the SDBIP**

The purpose of the SDBIP can be summarized as follows:

1. It is a vital link between the Mayor and the administration of the municipality;
2. It facilitates the process for holding management accountable for its performance;
3. It is a tool for implementation, management and monitoring; and
4. It further serves as the basis for the performance measurement in service delivery against the year-end targets and the implementation of the budget.

### **1.3. Importance of the SDBIP**

A properly formulated SDBIP will ensure that appropriate information is circulated internally and externally for purposes of monitoring the execution of the budget, and it:

- *Enables the Mayor to monitor the performance of the Municipal Manager,*
- Municipal Manager to monitor the performance of the senior managers; and*
- The community to monitor the performance of the municipality.*

It is the excellent mechanism that produces quarterly targets that are reported to ensure implementation of the IDP. The SDBIP will also empower all councilors specifically facilitating engagement at ward level and allow them to undertake the appropriate oversight and monitoring of programs. The SDBIP will also measure in-year progress in the implementation of the budget; under spending of budget will be dealt with at early stages because it is reviewed quarterly.

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#### **1.4. The Role of Council with regards to the SDBIP**

It is vitally important for Council to note that the components of the SDBIP are primary indicators of the municipality's performance on the annual Budget. In this regard, Councilors are encouraged to scrutinize the various components of the SDBIP and to pose questions where it is deemed necessary. This form of in-year reporting should uncover major problems and is aimed at ensuring that the Mayor and the Municipal Manager take the corrective steps when any unanticipated problems arise.

#### **1.5. Role of the Accounting Officer in respect of the SDBIP**

The Accounting Officer must:

1. Implement the Budget;
2. Ensure that spending is in accordance with the Budget and ensure that the expenditure is reduced when revenue is anticipated to be less than projected in the Budget or the SDBIP
3. Ensure that revenue and expenditure is properly monitored;
4. Prepare an adjustments Budget when necessary; and
5. Submit the draft SDBIP and draft annual performance agreements for the Municipal Manager and all senior managers

#### **1.6. The key components of the 2014/15 SDBIP**

In terms of Circular No. 13 of the MFMA No. 56 of 2003, the SDBIP must contain:

- Monthly projections of revenue to be collected for each source;
- Monthly projections of expenditure by source (not required in terms of this Act);
- Monthly projections of expenditure (operating and capital) and revenue for each vote;
- Quarterly projections of service delivery targets and performance indicators of each vote;
- Detailed capital works plan broken down by ward over three years  
(Capital Plan – MIG)

These components of the SDBIP are discussed below.

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## **2. MONTHLY PROJECTIONS OF REVENUE PER SOURCE**

In terms of Section 15 of the MFMA, a municipality may, except where otherwise provided in this Act,

- incur expenditure only in terms of the approved Budget; and
- Within the limits of the amounts appropriated for the different votes in the approved Budget.

One of the most important and basic priorities of a municipality is to collect all its revenue as budgeted for, failure to collect the revenue will undermine the municipality's ability to deliver services. The SDBIP contains the monthly projections of revenue to be collected per source for the 2014/15 financial year. The reason for the inclusion of this component of the SDBIP is to ensure that the municipality monitors revenue collected during the quarter as all expenditure to be incurred in terms of the approved Budget must be financed from realistically anticipated revenues to be collected.

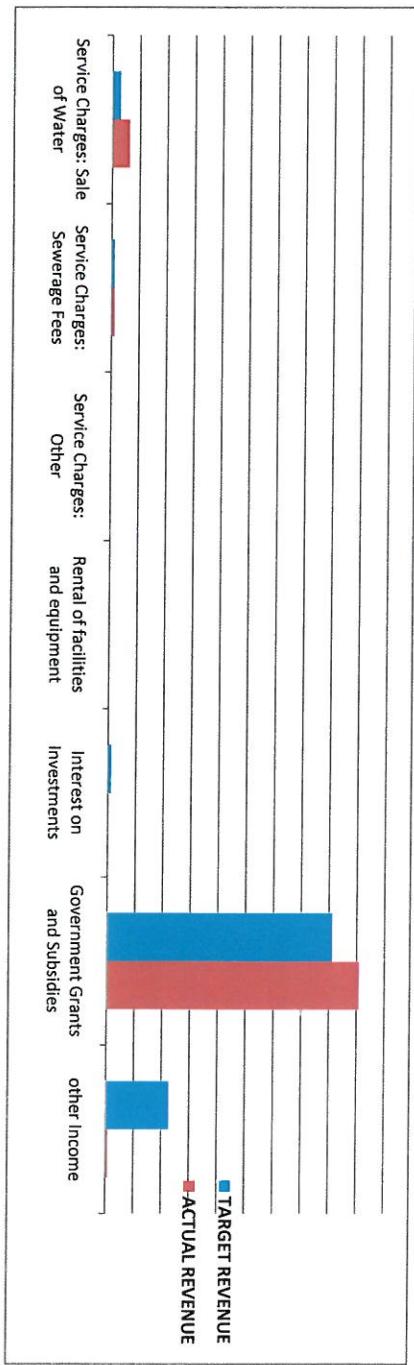
The Accounting Officer must monitor the actual revenues received against those projected in the SDBIP and submit explanations of any remedial action to be taken to ensure that projected revenue and expenditure remain within the municipality's approved Budget. This type of information requires the municipality to take urgent remedial steps to ensure it improves on its revenue-collection capacity if it wants to maintain its levels of service delivery and expenditure.

The revenue for the quarter ended 31 March 2015 is indicated below as follows:

### Monthly projections of total Revenue per Source

The municipality must ensure that it has instituted measures to achieve monthly revenue targets for each revenue source. In order to ensure realistic revenue projections and ultimately balanced budgets, the Zululand District Municipality has to have comprehensive, coherent revenue policies that take into account appropriate service delivery levels, standards, ability to pay and collection efforts.

**Q2 Chart - Monthly Projections of Revenue by Source**



**Monthly projections of Revenue by Source of  
Zululand District Municipality for the Quarter  
ended 31 March 2015**

**Monthly Projections of Revenue by Source**

Revenue by Source	JANUARY			FEBRUARY			MARCH			Totals for Q. 3	
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Variance
Service Charges: Sale of Water	1 829 083	1 914 229	1 829 083	1 295 865	1 829 083	9 111 673	5 487 250	12 321 767	-6 834 517		
Service Charges: Sewerage Fees	612 333	730 304	612 333	544 261	612 333	906 866	1 837 000	2 181 431	-344 431		
Service Charges: Other	-	-	-	-	-	-	-	-	-	-	-
Rental of facilities and equipment	5 417	31 802	5 417	-	5 417	32 242	16 250	64 044	-47 794		
Interest on Investments	715 083	255 560	715 083	56 075	715 083	43 059	2 145 250	354 684	1 790 566		
Government Grants and Subsidies : Operating a	54 130 250	4 420 157	54 130 250	746 000	54 130 250	176 552 062	162 390 750	181 718 219	-19 327 469		
Other Income	15 139 263	1 179 478	15 139 263	41 662	15 139 263	320 326	45 417 789	1 541 466	43 876 323		
Accumulated Surplus											
<b>TOTALS</b>	<b>72 431 430</b>	<b>8 531 520</b>	<b>72 431 430</b>	<b>2 683 883</b>	<b>72 431 430</b>	<b>186 966 228</b>	<b>217 294 289</b>	<b>198 181 611</b>	<b>19 112 678</b>		

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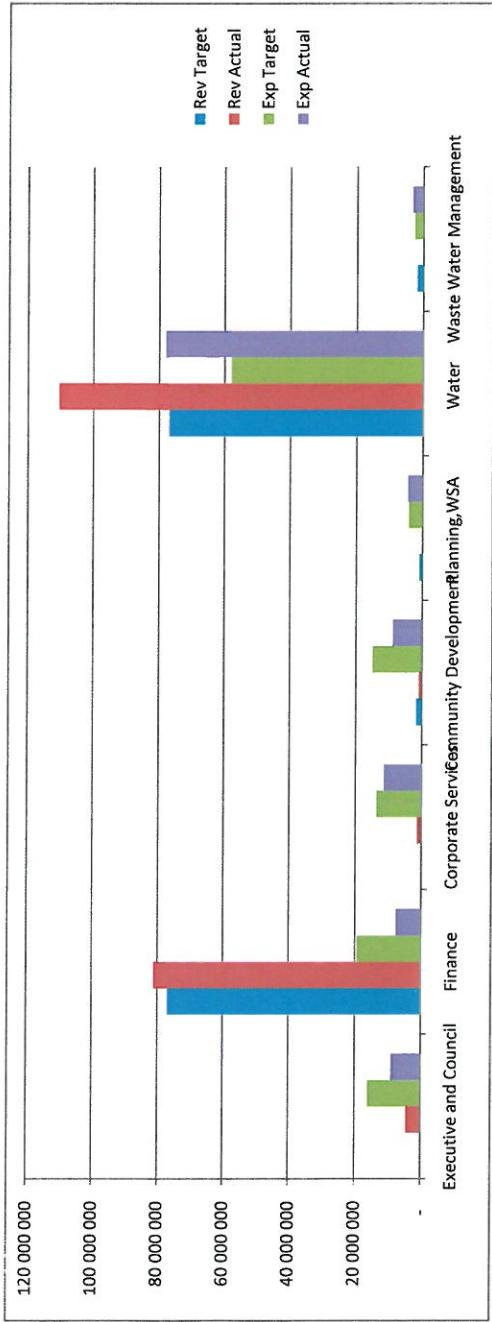
### **3. MONTHLY PROJECTIONS OF EXPENDITURE PER SOURCE**

The monthly projections of expenditure per source is not included in terms of circular No 13 of the MFMA, but we as Zululand District Municipality have decided to add this component in order to see the movement of expenditure per source on monthly basis to be able to respond promptly and to initiate any remedial steps when necessary.

## **Monthly Projections of Expenditure by Source of Zululand District Municipality for the Quarter ended 31 March 2015**

Expenditure by Source									
	JANUARY		FEBRUARY		MARCH		Totals for Q_2		Variance
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	
<b>Operating Expenditure</b>									
Employee related costs wages and salaries	9 261 489	11 177 742	9 261 489	8 106 799	9 261 489	10 898 322	27 784 466	30 182 863	-2 398 397
Employee related costs social contribution	2 604 851	1 974 932	2 604 851	2 257 449	2 604 851	1 999 881	7 814 553	6 232 262	1 582 291
Remuneration of Councillors	538 880	494 312	538 880	10 854 275	538 880	490 027	1 616 640	11 838 614	-10 221 974
Bad debts	299 500	-	299 500	299 500	299 500	-	898 500	-	898 500
Collection costs	115 833	183 716	115 833	96	115 833	209 908	347 500	393 720	-46 220
Depreciation	3 801 500	3 443 670	3 801 500	3 443 663	3 801 500	3 405 971	11 404 500	10 333 304	1 071 196
Repairs and maintenance	4 915 583	3 596 924	4 915 583	2 991 662	4 915 583	2 611 068	14 746 750	9 199 654	5 547 096
Inter-Departmental Charges	-	11 393	-	89 020	-	461 123	-	-	-561 536
Interest on external borrowings	917	-	917	-	917	-	2 750	-	2 750
Redemption	-	-	-	-	-	-	-	-	-
Bulk purchases	7 072 083	7 932 566	7 072 083	7 465 321	7 072 083	8 423 224	21 216 250	23 821 111	-2 604 861
Grants & Subsidies paid	165 083	-	165 083	-	165 083	-	495 250	-	495 250
Contracted services	-	1 055 256	-	1 096 439	-	1 136 783	-	3 288 478	-3 288 478
General expenses - other (including abnormal expenses)	14 071 833	10 406 249	14 071 833	36 304 724	14 071 833	12 267 693	42 215 500	58 978 666	-16 763 166
Loss on disposal of property, plant and equipment	-	-	-	-	-	-	-	-	-
<b>Total Operating Expenditure</b>	<b>42 847 553</b>	<b>40 276 760</b>	<b>42 847 553</b>	<b>72 609 448</b>	<b>42 847 553</b>	<b>41 944 000</b>	<b>128 542 659</b>	<b>154 830 208</b>	<b>-26 287 549</b>
<b>Capital Expenditure</b>									
Total asset from own funds	1 501 132	106 191	1 501 132	521 980	1 501 132	803 027	4 503 397	1 431 198	3 072 199
Total asset from grants & subsidies	20 833 955	5 400 146	20 833 955	21 955 891	20 833 955	26 704 954	62 501 864	54 060 991	8 440 873
<b>Total Operating Expenditure</b>	<b>22 335 087</b>	<b>5 506 337</b>	<b>22 335 087</b>	<b>22 477 871</b>	<b>22 335 087</b>	<b>27 507 981</b>	<b>67 005 260</b>	<b>55 492 189</b>	<b>11 513 071</b>
<b>TOTAL EXPENDITURE</b>	<b>65 182 640</b>	<b>45 783 097</b>	<b>65 182 640</b>	<b>95 087 319</b>	<b>65 182 640</b>	<b>69 451 981</b>	<b>195 547 919</b>	<b>210 322 397</b>	<b>-14 774 478</b>

**Q2 Chart - Monthly Projections of Revenue and Expenditure by Vote**



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#### **4. PROJECTIONS OF REVENUE & EXPENDITURE PER VOTE**

It is important to view expenditure in relation to the revenue used to finance it. In this context, it is easy to see when expenditure exceeds Revenue and the necessary remedial steps can then be taken to correct this situation. Failure to monitor expenditure in relation to Revenue will seriously hamper the municipality's ability to achieve its strategic goals for the year.

##### Projections of Expenditure and Revenue per Vote

Compares the planned revenue and expenditure for the quarter ended 31 March 2015. It is clear that Zululand District Municipality will spend a lot in the provision of water to the community that it serves.

**Monthly Projections of Expenditure & Revenue by Vote  
for Zululand District Municipality for the Quarter  
ended 31 March 2015**

Strategic Initiatives and Resource Allocation												Financial Performance Summary															
Quarter	Category	January				February				March				Q1 Total				Q2 Total				Q3 Total					
		Actual	Budget	Variance	Revenue	Actual	Budget	Variance	Revenue	Actual	Budget	Variance	Revenue	Actual	Budget	Variance	Revenue	Actual	Budget	Variance	Revenue	Actual	Budget	Variance			
Strategic Initiatives	Capital Expenditure	5,327,612	5,287,414	-	-	4,420,158	5,327,512	-208,356	-	5,327,612	5,287,414	-348,361	-	-	-	-	15,882,537	8,964,686	6,027,881	-	-	-	4,420,158	-4,420,158			
Strategic Initiatives	Operational Expenses	4,401,821	2,201,700	2,199,866	-	25,000,000	25,000,000	0,000,000	-	77,191	85,000,000	-7,808,809	-	25,000,000	25,000,000	0,000,000	-	11,476,951	7,982,503	625,483	-	76,828,778	81,113,314	-4,264,538			
Strategic Initiatives	Human Resources	4,529,142	5,107,842	-578,700	-	-	-	-	-	1,144,133	4,200,140	2,075,205	511,220	-	-	-	5,327,414	11,372,464	11,372,464	-	-	-	-	-21,516			
Strategic Initiatives	Marketing & Sales	4,803,508	3,055,699	1,747,809	-	500,750	120,000	390,750	-	4,803,508	2,351,748	1,462,748	887	-	-	-	13,752,419	1,533,977	2,881,020	-	203,738	203,738	-	1,271,515			
Strategic Initiatives	Customer Support	1,340,225	1,610,003	-269,778	-	40,266	279,260	-239,260	-	1,340,225	1,650,000	-310,775	-	-	-	1,341,962	921,620	759,001	-	-	-	1,340,225	765,965				
Strategic Initiatives	Logistics & Fulfillment	18,323,564	20,610,633	-2,287,069	-	25,000,000	24,000,000	1,000,000	-	27,617,772	23,000,000	22,100,000	1,931,361	-	-	-	27,617,772	26,000,000	23,935,75	-	27,617,772	26,000,000	-1,386,291				
Strategic Initiatives	Product Development	8,685,224	9,000,000	-314,776	-	-	-	-	-	6,120,363	8,685,224	1,560,741	-612,363	-	-	-	6,120,363	6,120,363	-612,363	-	-	-	-	1,826,911			
Strategic Initiatives	Research & Development	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Quality Control	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Customer Experience	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Supply Chain Optimization	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Regulatory Compliance	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Strategic Partnerships	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Risk Management	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	ESG Initiatives	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Employee Training & Development	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Market Research & Analysis	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Regulatory Compliance	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Strategic Partnerships	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Risk Management	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Employee Training & Development	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Market Research & Analysis	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Regulatory Compliance	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Strategic Partnerships	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Risk Management	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
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Strategic Initiatives	Market Research & Analysis	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
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Strategic Initiatives	Strategic Partnerships	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Risk Management	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Employee Training & Development	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Market Research & Analysis	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Regulatory Compliance	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Strategic Partnerships	42,542,475	46,200,000	-3,657,525	-	5,000,000	5,000,000	0,000,000	-	42,542,475	40,918,887	24,026,246	22,477,311	-	-	-	42,542,475	41,943,481	24,026,246	-	27,307,881	52,677,411	-16,906,225	12,342,425	77,884,447	158,141,653	-18,111,612
Strategic Initiatives	Risk Management	42,5																									

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## **5. QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS OF EACH VOTE**

In terms of the SDBIP, Zululand District Municipality is required to provide non-financial measurable performance objectives in the form of service delivery targets and other performance indicators. Service delivery targets relate to the level and standards of service being provided to the community, and include targets for the reductions in backlogs of basic services.

The goals and objectives set by Council as quantifiable outcomes that should be implemented by the administration over the next financial year are indicated on the sheet below.

## QUARTERLY PERFORMANCE REPORT - Entire District - Quarter 3 - 2014/2015

### National KPA: Basic Service Delivery

Balance Scorecard Perspective: Customer											Quarter 3 - 2014/2015 - Performance					Annual Target					
Program Driver	Objective	Indicator	KPI No	Baseline	Target	Actual	Target	Actual	Target	Actual	Score	Evidence	1 - Not Acceptable	2 - Partially Achieved	3 - Effective	4 - Performance Significantly above Expectations	5 - Outstanding Performance				
Quarter 1	Quarter 2	Quarter 3	Quarter 4																		
+OD (P)	Review and facilitate the District WSDP	Approved W-SDP plan	1	28/03/2014			31/03/2015	18/03/2015	30/03/2015	4	✓				31/07/2015	15/07/2015	30/06/2015	15/06/2015			
+OD (+)	Provide free basic water	Percentage of households with access to basic level of water (as per WSDP) (Refuelation-new household connections)	2	0.00	0.13	1.32	0.19	1.35	0.24	1.47	5	➡									
+OD (+)	Improve access to free water	Percentage of households earning less than R100 pm with access to free water (Note: Rudimentary)	3	0.00	0.47	1.32	0.44	1.37	0.50	1.49	5	➡									
+OD (+S)	Improve water quality	Number of water quality tests as per the approved strategy	4	0.00	459.00	501.00	459.00	501.00	459.00	499.00	4	✓				18/06/2015	18/06/2015	18/06/2015			
+OD (+S)	Provide free basic sanitation services	Percentage of households with access to basic level of sanitation (As per WSDP)	5	0.00	0.63	2.00	1.46	3.14	1.46	4.67	5	➡									
+OD (+S)	Improve access to free sanitation	Percentage of households earning less than R100 pm with access to free basic sanitation	6	0.00	0.63	2.00	1.46	3.14	2.09	4.67	5	➡									
+CD (P)	Ensure that regulated water policies are reviewed and updated	Approved identified water policies	7	30/06/2015												31/07/2015	15/07/2015	30/06/2015	15/06/2015		
+OD (P)	Effectively monitor WSP's	Number of WSP Meetings scheduled	8	0.00	2.00	3.00	2.00	3.00	2.00	3.00	5	➡				4.00	6.00	8.00	10.00		
+CD (+S)	Implement effective Customer Care	Notification of community on planned water supply interruptions	9	0.00 hr	48.00 hr	120.00 hr	48.00 hr	96.00 hr	48.00 hr	139.00 hr	5	➡				12.00 hr	24.00 hr	48.00 hr	60.00 hr		
+OD (+S)	Effectively utilise MIG allocation	% of MIG grant funds spent on approved projects	10	0.00 %	0.00 %	36.30 %	26.00 %	54.00 %	66.00 %	74.97 %	4	➡				98.00 %	100.00 %	100.00 %	100.00 %		
+OD (+Co)	Maximise the implementation of IDP Identified projects	Capital budget actually spent on identified projects	11	0.00 %	20.00 %	100.00 %	40.00 %	100.00 %	70.00 %	100.00 %	4	➡				KPI11 Q3.pdf	80.00 %	90.00 %	100.00 %		
+OD (+Co)	Effective coordination of DM plan implementation	Disaster management forum meeting held by specified date	12	31/05/2015	24/09/2014	23/07/2014	31/11/2014	19/11/2014	31/03/2015	27/03/2015	30/03/2015	3	●				KPI12.pdf	30/07/2015	15/07/2015	30/06/2015	15/06/2015
+OD (+)	Create awareness of hazards and Number of DM awareness campaigns scheduled per quarter	13	0.00	3.00	3.00	3.00	3.00	3.00	3.00	5.00	5	➡				KPI13.pdf	4.00	6.00	10.00	12.00	
+OD (Co)	Review and facilitate the district Disaster Management plan	Approved DM Plan	14	30/06/2015			31/03/2015	31/03/2015	30/06/2015							31/07/2015	15/07/2015	30/06/2015	15/06/2015		
+OD (Co)	Review and facilitate the Municipal airport management plan	Airport clear submitted to MMA by specified date	15	30/06/2015	18/03/2015	30/06/2015	31/03/2015	18/03/2015	30/06/2015	3	●				KPI15.pdf	31/07/2015	15/07/2015	30/06/2015	15/06/2015		
+OD (Co)	Review and facilitate the Municipal airport management plan	Implement identified activities from the airport plan	16	0.00 %	25.00 %	40.00 %	50.00 %	50.00 %	73.33 %	75.00 %	100.00 %	5	➡			KPI16.pdf	80.00 %	90.00 %	100.00 %	100.00 %	

## Balance Scorecard Perspective: Finances

Program Driver	Objective	Indicator	KPI No	Baseline	Quarter 1		Quarter 2		Quarter 3		Quarter 4		Quarter 3 - 2014/2015 - Performance		Annual Target			
					Target	Actual	Target	Actual	Target	Actual	Score	Evidence	1- Not Acceptable	2-Partially Achieved	3-Effective	4-Performance above Expectations	5-Outstanding Performance	
(OD/F)	Improve revenue collection	Outstanding service debtors recovery rate to revenue	17	0.25	0.25	0.72	0.25	0.85	0.25	0.44	2	Orange	0.48	0.32	0.25	0.25	0.20	
(CD/F)	Improve supply chain implication	Number of successful appeals	18	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3	Green	2.00	1.00	0.00	0.00	0.00	
(OD/F)	Process payments in time	Processing time of invoices	19	30.00 days(s)	30.00 days(s)	30.00 days(s)	30.00 days(s)	15.00 days(s)	30.00 days(s)	15.00 days(s)	5	Blue	KPI 19 Q3.pdf	60.00 days(s)	45.00 days(s)	30.00 days(s)	15.00 days(s)	
(OD/F)	Complete and submit accurate annual financial statements	Review and submit Financial Statements	20	31/08/2014	31/08/2014	31/08/2014	31/08/2014				30/10/2014	15/10/2014	31/08/2014	24/09/2014	15/08/2014	24/09/2014	15/08/2014	
OD/F)	To consistently achieve clean audit	Unqualified audit opinion	21	Unqualified	3	Green	KPI 22 Q3.pdf	31/07/2015	15/07/2015	30/06/2015	15/06/2015							
(OD/F)	Budget for ZDM annually	Approved final budget	22	30/06/2015				31/03/2015	31/03/2015	30/06/2015	3	Green	KPI 22 Q3.pdf	31/07/2015	15/07/2015	30/06/2015	15/06/2015	
(OD/F)	Have an effective Auditing Function	Audit committee meetings scheduled	23	30/06/2014	30/06/2014	21/08/2014	30/03/2016	16/04/2015	30/06/2015	5	Blue	Audi.Com Agenda 18.04.2015.pdf, KPI 23 Q3.pdf	30/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015	
(OD/F)	Report timely and accurately	SDBIP aspects approved by specified date	24	30/06/2014		15/10/2014	10/10/2014	25/01/2015	20/01/2015	15/04/2015	3	Green		31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015
(CD/F)	Have an effective Auditing Function	% of audit queries addressed from the AG report	25	0.00 %				75.00 %	64.00 %		2	Orange	Management Report Action Plan 2013-2014.xlsx, KPI 25 Q3.xlsx	31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015
(CD/F)	Increase the cost coverage ratio	Cost Coverage ratio	26	0.00	3.00	2.00	3.00	0.87	3.00	3.00	3	Green		1.00	2.00	-	3.00	5.00
(OD/F)	Increase the debt coverage ratio	Debt Coverage Ratio	27	0.00				3.00	0.63		1	Red		1.00	2.00	3.00	4.00	5.00
(CD/F)	Report timely and accurately	Approved annual report	28	31/03/2015				28/03/2015	22/01/2016		5	Blue	Annual report resolution 2013-2014.pdf, KPI 28 Q3.pdf	30/04/2015	15/04/2015	28/03/2015	15/03/2015	01/03/2015
(OD/F)	Produce accurate statements	% of accounts adjustments effected	29	0.00 %	3.00 %	0.35 %	3.00 %	28.98 %				1.00 %		2.00 %	3.00 %	4.00 %	5.00 %	
(CD/F)	Keep a minimum cash balance to cover average monthly expenditure	Number of days with excessive funds in current account in relation to strategy	30	0.00 day(s)	60.00 day(s)	60.00 day(s)	60.00 day(s)	60.00 day(s)	60.00 day(s)	60.00 day(s)	40.00 days(s)	50.00 days(s)	60.00 days(s)	65.50 days(s)	65.50 days(s)	70.00 days(s)	70.00 days(s)	
(OD/F)	Align Capital Programme and DIP in accordance with the IP		31	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %		90.00 %		95.00 %	100.00 %			

National KPA: Local Economic Development

Balance Scorecard Perspective: Learning and growth

Program Driver	Objective	Indicator	KPI No	Baseline	Quarter 1		Quarter 2		Quarter 3		Quarter 4		Quarter 1 - 2014/2015 - Performance		Annual Target				
					Actual	Target	Actual	Target	Actual	Target	Actual	Target	Score	Evidence	1 - Not Acceptable	2 - Partially Achieved	3 - Effective	4 - Performance above Expectations	5 - Outstanding Performance
HOD (CS)	Co-Ordinated and Integrated Regional Economic Development	Approved LED Strategy	32	30/06/2015										LED STRATEGY-KPI Q3.pdf	31/07/2015	15/07/2015	30/06/2016	30/06/2015	01/06/2015
HOD (C*)	>Co-Ordinated and Integrated Regional Economic Development	Number of tourism awareness and training workshops held	33	0.00	2.00	5.00	2.00	2.00	2.00	2.00	3	3		KPI 33 Q3.pdf	4.00	6.00	8.00	10.00	12.00
HOD (TS)	>Co-Ordinated and Integrated Regional Economic Development	Number of jobs created through LED initiatives and capital projects	34	0.00	50.00	50.00	1248.00	50.00	1598.00		5	5			100.00	150.00	200.00	250.00	300.00
HOD (CS)	Effectively co-ordinate LED in the District	Number of LED ward projects implemented	35	0.00											100.00	150.00	200.00	230.00	260.00
HOD (C*)	Plan and implement institutional measures that would reduce the impact of HIV/AIDS	Approved HIV/AIDS Strategy	36	30/06/2015										31/07/2015	30/06/2015	15/07/2015	30/06/2016	15/06/2015	01/06/2015
HOD (CS)	Create HIV/AIDS awareness and education	Number of HIV/AIDS awareness campaigns held	37	0.00	4.00	2.00	4.00	4.00	4.00	4.00	3	3		KPI 37 Q3.pdf	10.00	14.00	18.00	18.00	20.00
HOD (CS)	Access sufficient resources to implement Youth and Gender Programmes	Number of submitted Youth & Quality of life business plans	38	0.00	2.00	3.00	2.00	2.00	1.00	1.00	2	2		KPI 38 Q3.pdf	5.00	7.00	8.00	10.00	11.00
HOD (C*)	Strategically plan development and empowerment initiatives for youth and gender	Approved social development strategy	39	30/06/2015										31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015	
HOD (TS)	Enable participation and create awareness of Councils Youth and Gender Programmes	Number of District Youth Council Meetings held	40	0.00	1.00	2.00	1.00	2.00	1.00	1.00	3	3		KPI 40 Q3.pdf	1.00	2.00	4.00	6.00	8.00
HOD (C*)	Enable participation and create awareness of Councils Youth and Gender Programmes	Number of quality of life Council Meetings held	41	0.00	1.00	2.00	1.00	1.00	1.00	1.00	3	3		KPI 41 Q3.pdf	1.00	2.00	4.00	6.00	8.00
HOD (CS)	Reduce poverty by implementing Community Development Projects	Number of people participating in Building Communities Programmes	42	0.00	125.00	900.00	125.00	70.00	2	2				150.00	200.00	250.00	300.00	350.00	
HOD (C*)	Implement food production compliance	Number of food production site inspection reports	43	0.00	3.00	22.00	3.00	4.00	3.00	15.00	5	5		KPI 43 Q3.pdf	8.00	10.00	12.00	14.00	18.00
HOD (CS)	Enhance mortuary compliance	Number of mortuary inspection reports	44	0.00	3.00	5.00	3.00	4.00	3.00	4.00	5	5		KPI 44 Q3.pdf	8.00	10.00	12.00	14.00	16.00

National KPA: Good Governance & Public Participation

Balance Scorecard Perspective: Learning and growth

Quarter 1	Quarter 2	Quarter 3	Quarter 4	Quarter 3 - 2014/2015 - Performance	Quarter 4 - 2014/2015 - Performance	Annual Target
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Program Driver	Objective	Indicator	KPI No	Baseline	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Score	Evidence	1 - Not Acceptable	2 - Partially Achieved	3 - Effective	4 - Significantly above Expectations	5 - Outstanding Performance
Municipal Manager	Improve community and stakeholder participation	Approved communication strategy	45	30/06/2015			31/02/2014	30/06/2015							31/07/2015	15/07/2015	30/06/2016	15/06/2015	01/06/2015
HOD (Co), HOD (CS), Spend grant funding	HOD (Fr), HOD (TS)	Percentage of allocated grant funds spent.	46	0.00 %	20.00 %	\$3.00 %	40.00 %	100.00 %	70.00 %	100.00 %			2	KP146.pdf, KP146_Q3.pdf	85.00 %	90.00 %	100.00 %	100.00 %	100.00 %
HOD (F)	Improve governance	Approved fraud prevention strategy	47	30/08/2015			30/06/2015								31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015
HOD (P)	Manage performance effectively	Number of signed S&P performance agreements	48	0.00	6.00	6.00									6.00				
HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Number of critical posts filled in relation to organisogram	49	0.00 %	80.00 %	100.00 %	100.00 %	70.00 %	80.00 %	100.00 %			5	KP49.pdf	85.00 %	90.00 %	100.00 %		
HOD (F)	Hedge risks	Approved risk management plan	50	30/06/2015			30/06/2015								31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015

#### National KPA: Municipal transformation and institutional development

Program Driver	Objective	Indicator	KPI No	Baseline	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Score	Evidence	1 - Not Acceptable	2 - Partially Achieved	3 - Effective	4 - Significantly above Expectations	5 - Outstanding Performance	
HOD (P)	Encourage participation in IDP process; ensure alignment with Local Municipalities	Number of stakeholder alignment meetings	51	0.00	2.00	4.00	2.00	5.00	2.00	5.00			5	KP51.pdf	4.00	6.00	8.00	10.00	12.00	
HOD (P)	Encourage participation in IDP process; ensure alignment with Local Municipalities	Date of submission of Framework Plan to Council for adoption	52	30/09/2014	30/09/2014	28/08/2014									30/07/2014	15/10/2014	30/09/2014	15/09/2014	01/09/2014	
HOD (P)	Effective spatial development	Date of submission of reviewed Spatial Development Framework to Council	53	30/06/2015	18/03/2015	30/06/2015									31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015	
HOD (P)	Encourage participation in IDP process; ensure alignment with Local Municipalities	Adopted Integrated Development plan	54	30/06/2015											30/03/2015	18/03/2015	30/06/2015	15/06/2015	01/06/2015	
HOD (P)	To ensure documentation and update of PMS processes and procedures	PMS Framework Policy submitted to MM	55	30/06/2015											31/03/2015	19/03/2015	30/06/2015	15/06/2015	01/06/2015	
HOD (P)	To effectively deal with development and environmental applications in line with legislation	% of environmental applications dealt with within 20 days	56	0.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %	100.00 %			3	60.00 %	70.00 %	80.00 %	90.00 %	100.00 %	
HOD (Co)	Application of Policies & bylaws	Employee Assistance Programme submitted to MM	57	30/06/2015											31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015	
HOD (Co)	Application of Policies & bylaws	Corporate services related policies submitted to MM	58	30/06/2015											31/07/2015	15/07/2015	30/06/2015	15/06/2015	01/06/2015	
HOD (Co)	Implementation and Management	Number of people from employment equity target groups employed in three highest levels of Management	59	0.00 of 3	2.00 of 3	2.00 of 3	2.00 of 3	4.00 of 3	4.00 of 3	60.00 of 3	100.00 of 3			5	KP59.pdf	80.00 of 3	90.00 of 3	100.00 of 3		

HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Workplace skills plan submitted to Local Labour Forum	60	30/09/2015															
HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Municipal Budget spent on Skills Development Plan	61	0.00 %	20.00 %	38.00 %	40.00 %	40.00 %	70.00 %	99.00 %									
HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Implemented budgeted activities in the Workplace skills plan	62	0.00 %	20.00 %	38.00 %	40.00 %	40.00 %	53.30 %	70.00 %	70.00 %								

HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Workplace skills plan submitted to Local Labour Forum	60	30/09/2015															
HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Municipal Budget spent on Skills Development Plan	61	0.00 %	20.00 %	38.00 %	40.00 %	40.00 %	70.00 %	99.00 %									
HOD (Co)	Maintain Institutional Capacity to render Municipal Services	Implemented budgeted activities in the Workplace skills plan	62	0.00 %	20.00 %	38.00 %	40.00 %	40.00 %	53.30 %	70.00 %	70.00 %								

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## **6. DETAILED CAPITAL WORKS PLAN**

DC26 Zululand DM MIG Implementation Plan MARCH

Allocation & Commitment Summary		Click here for Help !	
Financial year	2014/15	2015/16	2016/17
Total MIG Allocation	241 622 000.00	225 012 000.00	235 625 000.00
Total Committed	216 988 933.83	225 117 822.00	235 625 000.00
Total Variance	24 623 070.17	-105 822.00	0.00

MIG Registered Projects

## DC26 Zululand DM MIG Implementation Plan MARCH

**DC26** ZULULAND District Municipality  
**IMPLEMENTATION OF MIG PROJECTS 3-year Cash flow**  
 Financial year: 2014/15  
 Reporting Month: March 2015  
 Compiled by: Gugu Nene

Allocation & Commitment Summary							Click here for Help!	
Financial year:	2014/15		2015/16		2016/17			
Total MIG Allocation	241 622 000.00		225 012 000.00		235 625 000.00			
Total Committed	216 568 923.63		225 117 322.00		235 625 000.00			
Total Variance	-24 623 070.17		+105 822.00		0.00			

Table 1: MIG Registered Projects

Agent	Provincial Reference Number	Project Title (as per MIG 1 form)	Project Status	Approved MIG Funding [=MIG + AFAs]	Actual Project Cost (Tender sum + fees)	Total Previous MIG Expenditure	2014/15									
							Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
<b>Baseline Schedule</b>																
DC26	2013MIG/DC26213510	ZDM Rural Sanitation Phase 2A	Registered	79 655 029.00	71 088 285.46	8 606 743.54	65 557 432.55	5 630 852.91	6 163 080.59	1 225 869.38	1 211 223.65	0.00	46 468.36	0.00	0.00	
DC26	2013MIG/DC26213508	Simdlangentsha Central Water Supply Project: Phase 3	Registered	148 006 808.34	12 753 563.49	135 213 245.65	12 304 285.00	489 299.49	2 405 881.11	491 332.60	792 052.87	533 707.17	289 491.93	0.00	Contract 6%	Contract 6%
DC26	2013MIG/DC26211793	Coronation Regional water Supply Scheme: Planning Phase	Registered	2 884 800.00	2 884 800.00											
DC26	2013MIG/DC26220802	Zululand Rudimentary Water Supply Programme - Phase 4	Registered	122 128 226.52	122 128 226.52											
DC26	2014MIG/DC26215437	MandlaKaz Regional Water Supply - Phase 5	Registered	447 768 410.25	447 768 410.25											
DC26	2014MIG/DC2621722	Rural Sanitation Phase 2B	Registered	7 567 613.00	7 567 613.00											
DC26																
<b>Actual / Revised Schedule</b>																
<b>Baseline Schedule</b>																
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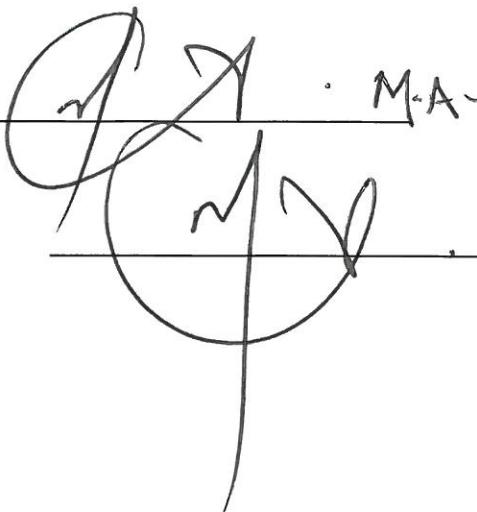
**6. APPROVAL OF THE ZULULAND DISTRICT MUNICIPALITY'S SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR THE QUARTER ENDED 31 DECEMBER 2014.**

The Zululand District Municipality's SDBIP for the period ended 31 March 2015 has been reviewed and approved by the Honorable Mayor: Cllr. M.A Hlatshwayo as said in S69 (3) (a) and S54 (3) of the Municipal Finance Management Act.

Date Approved:

29/04/2015

The Honorable Mayor

 M-A-HLATSHWAYO

Signature: