### **ZULULAND DISTRICT MUNICIPALITY**



SERVICE DELIVERY AND BUDGET IMPLEMENTATION
PLAN (SDBIP) FOR THE QUARTER ENDED 30 SEPTEMBER
2012

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### 1. Introduction

### 1.1. Background to the SDBIP

In terms of Section 69 (3) (a) of the Municipal Finance Management Act, the Municipal Manager must submit the SDBIP to the Mayor within 14 days after the approval of the Budget. The Mayor must subsequently approve the SDBIP within 28 days after the approval of the Budget in terms of Section 53 (1) (c) (ii) of the Municipal Finance Management Act. The AnnualBudget for the 2012/13financial year was approved by Council on 31 May 2012. The SDBIP for the Zululand District Municipality was approved by the Mayor within 28 days after approval of budget as stated in S53 (1) (c) (ii) and it will be monitored and revised quarterly.

### 1.2. Purpose of the SDBIP

The purpose of the SDBIP can be summarized as follows:

- 1. It is a vital link between the Mayor and the administration of the municipality;
- 2. It facilitates the process for holding management accountable for its performance;
- 3. It is a tool for implementation, management and monitoring; and
- 4. It further serves as the basis for the performance measurement in service delivery against the year-end targets and the implementation of the budget.

### 1.3. Importance of the SDBIP

A properly formulated SDBIP will ensure that appropriate information is circulated internally and externally for purposes of monitoring the execution of the budget, and it:

- Enables the Mayor to monitor the performance of the Municipal Manager,
- -Municipal Manager to monitor the performance of the senior managers; and
- -The community to monitor the performance of the municipality.

It is the excellent mechanism that produces quarterly targets that are reported to ensure implementation of the IDP. The SDBIP will also empower all councilors specifically facilitating engagement at ward level and allow them to undertake the appropriate oversight and monitoring of programs. The SDBIP will also measure in-year progress in the implementation of the budget; under spending of budget will be dealt with at early stages because it is reviewed quarterly.

### 1.4. The Role of Council with regards to the SDBIP

It is vitally important for Council to note that the components of the SDBIP are primary indicators of the municipality's performance on the annual Budget. In this regard, Councilors are encouraged to scrutinize the various components of the SDBIP and to pose questions where it is deemed necessary. This form of in-year reporting should uncover major problems and is aimed at ensuring that the Mayor and the Municipal Manager take the corrective steps when any unanticipated problems arise.

### 1.5. Role of the Accounting Officer in respect of the SDBIP

The Accounting Officer must:

- 1. Implement the Budget;
- 2. Ensure that spending is in accordance with the Budget and ensure that the expenditure is reduced when revenue is anticipated to be less than projected in the Budget or the SDBIP
- 3. Ensure that revenue and expenditure is properly monitored;
- 4. Prepare an adjustments Budget when necessary; and
- 5. Submit the draft SDBIP and draft annual performance agreements for the Municipal Manager and all senior managers.

### 1.6. The key components of the 2012/13SDBIP

In terms of Circular No. 13 of the MFMA No. 56 of 2003, the SDBIP must contain:

- Monthly projections of revenue to be collected for each source;
- Monthly projections of expenditure by source (not required in terms of this Act);
- Monthly projections of expenditure (operating and capital) and revenue for each vote;
- Quarterly projections of service delivery targets and performance indicators of each vote;
- Detailed capital works plan broken down by ward over three years (Capital Plan – MIG)

These components of the SDBIP are discussed below.

### 2. MONTHLY PROJECTIONS OF REVENUE PER SOURCE

In terms of Section 15 of the MFMA, a municipality may, except where otherwise provided in this Act,

- incur expenditure only in terms of the approved Budget; and
- within the limits of the amounts appropriated for the different votes in the approved Budget.

One of the most important and basic priorities of a municipality is to collect all it's revenue as budgeted for, failure to collect the revenue will undermine the municipality's ability to deliver services. The SDBIP contains the monthly projections of revenue to be collected per source for the 2012/13 financial year. The reason for the inclusion of this component of the SDBIP is to ensure that the municipality monitors revenue collected during the quarter as all expenditure to be incurred in terms of the approved Budget must be financed from realistically anticipated revenues to be collected.

The Accounting Officer must monitor the actual revenues received against those projected in the SDBIP and submit explanations of any remedial action to be taken to ensure that projected revenue and expenditure remain within the municipality's approved Budget. This type of information requires the municipality to take urgent remedial steps to ensure it improves on its revenue-collection capacity if it wants to maintain its levels of service delivery and expenditure.

The revenue for the year ended 30 June 2013 is indicated below as follows:

### Monthly projections of total Revenue per Source

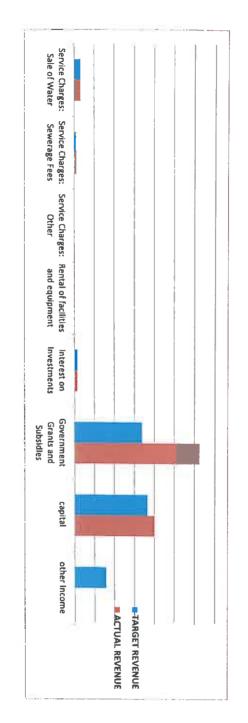
The municipality must ensure that it has instituted measures to achieve monthly revenue targets for each revenue source. In order to ensure realistic revenue projections and ultimately balanced budgets, the Zululand District Municipality has to have comprehensive, coherent revenue policies that take into account appropriate service delivery levels, standards, ability to pay and collection efforts.

Monthly projections of Revenue by Source of Zululand District Municipality for the Quarter ended 30 September 2012

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|---|---------|
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|   | Revenue |
| ı | Ā       |
|   | Source  |
|   |         |

| Revenue by Source                           | Jt.        | July        | snamy      | nat lan               | Septamber  | mber      | Total       | otals for Q3 |                         |
|---|------------|-------------|------------|-----------------------|------------|-----------|-------------|--------------|-------------------------|
|   | Target     | Actual      | Target     | Actual                | Target     | Actual    | Target      | Actual       | Viarance                |
| Service Charges: Sale of Waler              | 2 079 298  | 2 591 896   | 2 078 298  | 1 655 282             | 2 079 298  | 1 973 937 | 6 237 893   | 6 221 115    | 16 778                  |
| Service Charges: Sewerage Fees              | 651 670    | 687 059     | 651 670    | 792 299               | 651 670    | 613 331   | 1 955 009   | 2 092 689    | -137 681                |
| Service Charges: Other                      |            |             |            |                       |            |           |             |              |                         |
| Rental of facifiles and equipment           | _          | 10 496      |            | -                     |            |           | 1           | 18 496       | -18 496                 |
| interest on Investments                     | 1 047 244  | 835 910     | 1 047 244  | 803 491               | 1 047 244  | 1 124 057 | 3 141 732   | 2 763 458    | 378 274                 |
| Government Grants and Subsidies : Operating | 22 719 417 | 112 559 120 | 22 719 417 | 10 944 837            | 22 719 417 | 1 400 000 | 68 158 250  | 124 903 957  | -56 745 70              |
| Government Grants and Subsidies : Capital   | 31 530 250 | 79 391 000  | 31 530 250 |                       | 31 530 250 | 1 126 886 | 73 734 811  | 80 517 886   | -6 783 275              |
| Other Income                                | 10 674 111 | 58 219      | 10 674 111 | 97 588                | 10 674 111 | 111 204   | 32 022 334  | 267 011      | 31 755 323              |
| Accumulated Surplus                         | _          |             |            |                       |            |           |             |              |                         |
| TOTALS                                      | 68 701 989 | 196 141 700 | 68 701 989 | 68 701 989 14 293 497 | 68 701 989 | 6 349 415 | 185 249 828 | 216 784 612  | -31 534 78 <sup>a</sup> |

Q1 Chart - Monthly Projections of Revenue by Source



### 3. MONTHLY PROJECTIONS OF EXPENDITURE PER SOURCE

The monthly projections of expenditure per source is not included in terms of circular No 13 of the MFMA, but we as Zululand District Municipality have decided to add this component in order to see the movement of expenditure per source on monthly basis to be able to respond promptly and to initiate any remedial steps when necessary.

# Monthly Projections of Expenditure by Source of Zululand District Municipality for the Quarter ended 30 September 2012

Monthly Projections of Expenditure by Source

| Expanditure by Source                                  | yluk       |            | AL         | August     | 56          | September    | Totals for Q1 |
|--|------------|------------|------------|------------|-------------|--------------|---------------|
|  | Target     | Actual     | Ticritori  | Actual     | Target      | Actual       | Target        |
| Operating Expenditure                                  |            |            |            |            |             |              |               |
| Employee related costs wages and salaries              | 7 120 271  | 316 126    | 7 120 271  |            | 7 120 271   | 13 361 359   | 21 360 813    |
| Employee related costs social contribution             | 2318138    | 64 429     | 2 318 136  | 376 712    | 2           |              |               |
| Remuneration of Councillors                            | 520 230    | 473 742    | 520 230    |            |             |              |               |
| Bad debts  | 268 856    |            | 268 858    |            | 268 656     |              | 806 567       |
| Collection costs                                       | 104 013    |            | 104 013    |            | 104 013     | 3 1          | 312 040       |
| Degrecation  | 2 631 149  |            | 2 631 149  |            | 2 631 149   | 9            | 7 893 448     |
| Repairs and maintenance                                | 3 387 177  | 616 327    | 3 387 177  |            | _           | 7 2 227 067  |               |
| Inter-Departmental Charges                             | 125 140    | 75 473     | 125 140    | 99 475     | _           |              |               |
| Interest on external borrowings                        | 4 169      |            | 4 169      |            |             |              | 12 508        |
| Redemption   |            |            |            |            |             | -            |               |
| Bulk purchases   | 5 982 383  | 1 391 899  | 5 982 383  | 2 542 12   | 1 5 982 383 | 3 2 936 141  | 17 947 148    |
| Grants & Subsidies paid                                | 95 978     | ٠          | 95 978     |            |             |              | 287 933       |
| Contracted Nervices                                    | 727 928    | 409 558    | 727 928    | 643 948    | 5 727 928   | 8 930 506    | 2 183 783     |
| General expenses - other (including abnormal expenses) | 10 691 698 | 2 433 473  | 10 691 698 | 7          | 10          | 9 035 754    | 32 075 093    |
| Loss on disposal of property, plant and equipment      |            |            |            |            |             |              |               |
| Total Operating Expenditure                            | 33 977 127 | 5 781 027  | 33 977 127 | 15 082 583 | 33 977 127  | 7 31 381 257 | 101 931 382   |
|  |            |            |            |            |             |              |               |
| Capital Expenditure                                    |            |            |            |            |             |              |               |
| Total asset from own funds                             | 3 304 626  |            | 3 304 626  | 1 005 000  | 3 304 626   | 8 140 205    | 9 913 879     |
| Total asset from grants & subsidies                    | 32 273 303 | 5 751 343  | 32 273 303 | _1         |             | 21           | 96 819 908    |
| Total Operating Expenditure                            | 35 577 829 | 5 751 343  | 35 577 929 |            | 35 577 929  | 21 310 479   | 108 733 787   |
|  |            |            |            |            |             |              |               |
| TOTAL EXPENDITURE                                      | 69 555 057 | 11 532 370 | 69 555 057 | 32 188 480 | 69 555 057  | 7 52 691 736 | 208 665 170   |

### 4. PROJECTIONS OF REVENUE & EXPENDITURE PER VOTE

It is important to view expenditure in relation the revenue used to finance it. In this context, it is easy to see when expenditure exceeds Revenue and the necessary remedial steps can then be taken to correct this situation. Failure to monitor expenditure in relation to Revenue will seriously hamper the municipality's ability to achieve its strategic goals for the year.

### Projections of Expenditure and Revenue per Vote

Compares the planned revenue and expenditure for the quarter ended September 2012. It is clear that Zululand District Municipality willspend a lot in the provision of water to the community that it serves.

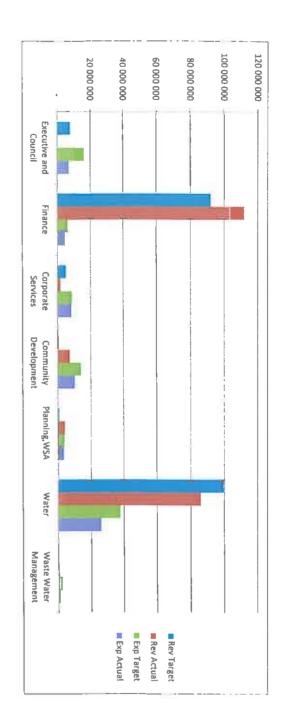
### Monthly Projections of Expenditure & Revenue by Vote for Zululand District Municipality for the Quarter ended 30 September 2012

| Monthly Projections for expenditure and revenue by vote |            |            | July       |            |                          |             |            | ,          | AUGUST     |            |            |            |            | SE         | SEPTEMBER  |            |              |           |
|---|------------|------------|------------|------------|--------------------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|-----------|
| Department  | OPEX       | Actual     | CAPEX      | Actual     | Revenue                  | Actual      | OPEX       | Actual     | CAPEX      | Actual     | Revenue    | Actual     | OPEX       | Actual     | CAPEX      | Actual     | Revenue      | Actual    |
| Executive and Council                                   | 5 424 129  | 1 733 202  | V0C IICV   |            | 2 631 149                |             | 5 424 529  | 1 338 151  | 90C IR24   |            | 2 (2) 149  |            | 5 424 829  | 3 894 553  | HOC BEA    |            | 2 631 149    |           |
| Finance   | 2075871    | 1 251 534  | 397 226    |            | 30 75E 539               | 110 005 055 | 2075 671   | 412 273    | 357 226    | 300        | 30 765 539 | 887 915    | 2075871    | 2 605 992  | 357 226    | 17 775     | 30 785 £xg   | 1 234 393 |
| Corporate Services                                      | 2 898 870  | 1 800 908  | 1 740 360  | ,          | 1 000 007                |             | 2 890 870  | 2 140 810  | 1 740 360  |            | 1 900 907  | 1 714 337  | 2 498 670  | 4 500 736  | 1 740 360  | 009 189    | 1 (00) do 7  |           |
| Community Development                                   | 4 871 534  | 1 746 343  | 2 467 449  |            | 130 063                  |             | 4 671 534  | 3 551 795  | 2 407 440  | Ŀ          | 130 083    | 7 202 300  | 4 (71 534  | 5 002 389  | 2 497 449  | ,          | 130 003      | 212       |
| Planning &WSA   | 1 282 854  | 1 505 149  | 417 533    |            | 254 667                  | 1 778 000   | 1 282 854  | 74.727     | 417 533    | 1 005 000  | 284 667    | 1 950 000  | 1 282 854  | 1 860 154  | 417 533    | 137 009    | 264 007      | 400 000   |
| Water   | 12 002 187 | 159 866 5  | 30 156 967 | 8 350 948  | 33 202 847               | 83 072 000  | 12 802 187 | 7 300 841  | 30 150 987 | 17 053 709 | 33 202 147 | 2 450 045  | 12 002 187 | 12815545   | 30 156 987 | 22 445 797 | 33 202 847   |           |
| Waste Water Management                                  | 782 950    | 181 251    |            |            | 41 037                   | 627 979     | 782 938    | 184 208    |            |            | 41 037     |            | 782 938    | 546 855    |            |            | 41 037       |           |
| Total   | Z9 736 PC  | 840 BZD F1 | 35 677 020 | 0740 05E B | <b>69</b> 701 <b>909</b> | 196 141 700 | 20 736 663 | 500 210 11 | 35 577 173 | 100 000 41 | 60 701 900 | 14 200 497 | 29 736 643 | 31 391 256 | 35 (77 129 | 23 203 177 | 421 701 mass | 1 634 605 |

### Monthly Projections of Expenditure & Revenue for Zululand District Municipality for the Quart ended 30 September 2012

| Monthly Projections for expenditure and revenue by vote | TOTALS      |            |            |             |            |            |             |             |             |
|---|-------------|------------|------------|-------------|------------|------------|-------------|-------------|-------------|
| Department  | OPEX        | ACTUAL     | VARIANCE   | CAPEX       | ACTUAL     | VARIANCE   | REVENUE     | ACTUAL      | VARIANCE    |
| Executive and Council                                   | 10 274 486  | 0 945 996  | 9 328 520  | 1 315 163   |            | 1315 183   | 7 800 448   | ٠           | 7 893 448   |
| Finance   | 8 227 012   | 997 BPC P  | 1 877 213  | 1071879     | 18 075     | 1 053 BO4  | 92 200 618  | 112 127 363 | .12 830 745 |
| Corporate Services                                      | 8 890 811   | 905 B1C B  | 374 105    | 5 221 079   | 000 100    | 4 559 479  | 5 000 000   | 1 714 337   | 2 285 003   |
| Community Development                                   | 94 014 603  | 10 301 507 | 3 713 006  | 7 402 347   |            | 7 402 347  | 390 250     | 7 202 512   | -6 892 262  |
| Planning &WSA   | 3 848 563   | 3 446 030  | 402 533    | 1 252 000   | 1 142 005  | 110 595    | 794 000     | 4 126 000   | -3 332 000  |
| Water   | 37 808 581  | 28 116 037 | 11 890 524 | 90, 470 900 | 45 850 453 | 44 820 448 | 99 806 540  | 10 131 611  | 13 476 020  |
| Waste Water Management                                  | 2348 813    | 914 314    | 1 434 499  |             | ,          |            | 123 111     | 867 979     | -564 863    |
| Total   | JED 210 848 | 421 DEC CD | 21 820 490 | 100 733 786 | 47 672 133 | ES 001 050 | 206 105 968 | 212 OW 902  | -4 965 134  |

Q1 Chart - Monthly Projections of Revenue and Expenditure by Vote



### 5. QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS OF EACH VOTE

In terms of the SDBIP, Zululand District Municipality is required to provide non-financial measurable performance objectives in the form of service delivery targets and other performance indicators. Service delivery targets relate to the level and standards of service being provided to the community, and include targets for the reductions in backlogs of basic services.

The goals and objectives set by Council as quantifiable outcomes that should be implemented by the administration over the next financial year are indicated on the sheet below.

|                       | 49  |                       |                        | ļ                     | 1                         |                       |   |    | 0         | o                      |     |  |   |              | KPI no                                |   |
|-----------------------|---|-----------------------|------------------------|-----------------------|---------------------------|-----------------------|---|----|-----------|------------------------|-----|--|---|--------------|---------------------------------------|---|
|                       | Percentage of allocated grant funds spent |                       |                        | in IDP                | % Capital budget actually |                       |   |    | submitted | Number of WSDP reports |     |  |   |              | Indicator                             |   |
| з                     | 2   | Н                     | 4                      | ω                     | 2                         | 1                     | KPA: M  | 4  | 3         | 2                      | 1   | 4  | ω   |              | Measurement in Quarter                |   |
| 50% by 31 Mar 2013    | 20% by 31 Dec 2012                        | 0% by 30 Sep 2012     | 80% by 30 Jun 2013     | 50% by 31 Mar 2013    | 20% by 31 Dec 2012        | 0% by 30 Sep 2012     | KPA: Municipal Financial viability and management | 5  | 3         | 2                      | 0   | 31 Jul 2013  | 30 Apr 2013   |              | Unacceptable performance              | 1 |
| 60% by 31 Mar<br>2013 | 30% by 31 Dec<br>2012                     | 10% by 30 Sep<br>2012 | 90% by 30 Jun<br>2013  | 60% by 31 Mar<br>2013 | 30% by 31 Dec<br>2012     | 2012                  | and management                                    | 6  | 4         | w                      | Ľ   | 15 Jul 2013  | 15 Apr 2013   |              | effective                             | 2 |
| 70% by 31 Mar<br>2013 | 40% by 31 Dec<br>2012                     | STOR W STOR           | 100% by 30 Jun<br>2013 | 70% by 31 Mar<br>2013 | 40% by 31 Dec<br>2012     | 20% by 30 Sep<br>2012 |   | 8  | 6         | 4                      | 2   | Reviewed policies<br>and bylaws<br>submitted to MM<br>by 30 Jun 2013 | Draft policies and<br>bylaws circulated<br>to HODs for<br>comment by 30<br>Mar 2013 |              | Fully effective                       | 3 |
| 80% by 31 Mar<br>2013 | 50% by 31 Dec<br>2012                     | 30% by 30 Sep<br>2012 | 1                      | 80% by 31 Mar<br>2013 | 50% by 31 Dec<br>2012     | 30% by 30 Sep<br>2012 |   | 9  | 7         | 5                      | j w | 15 Jun 2013  | 15 Mar 2013   | expectations | Performance<br>significantly<br>above | 4 |
| 90% by 31 Mar<br>2013 | 60% by 31 Mar<br>2013                     | 40% by 30 Sep<br>2012 | ,                      | 90% by 31 Mar<br>2013 | 60% by 31 Mar<br>2013     | 40% by 30 Sep<br>2012 |   | 10 | œ         | 6                      | 4   | 1 Jun 2013   | 1 Mar 2013  |              | Performance Performance               | տ |

|                                  |   |   | 56  |  | 55   |        | 54                    |    |   |                        | KPI no                                       |   |
|----------------------------------|---|---|---|--|--|--------|-----------------------|----|---|------------------------|--|---|
|                                  |   | Council                                       | Date of submission of reviewed spatial              |  | Date of submission of IDP<br>Framework Plan to Council<br>for adoption | Heemba | Number of Stakeholder |    |   |                        | Indicator                                    |   |
| 1                                | 4   | ω   | 2   | 1  | 1  | 3      | 2                     | 1  | KPA: Mu   | 4                      | Measurement in Quarter                       |   |
| 31 Oct 2012                      | 31 Jul 2013                                   | 30 Apr 2013                                   | 31 Dec 2012   | 30 Oct 2012                                    | 30 Oct 2012  | 1      | 1                     | 1  | KPA: Municipal Transformation and Institutional Development | 85% by 30 Jun 2013     | Unacceptable performance                     | H |
| 15 Oct 2012                      | 15 Jul 2013                                   | 15 Apr 2013                                   | 15 Dec 2012   | 15 Oct 2012                                    | 15 Oct 2012  | 2      | 2                     | 2  | nd Institutional De   | 90% by 30 Jun<br>2013  | Not fully effective                          | 2 |
| Service Provider submit Terms of | Submission of final to Council by 30 Jun 2013 | Submission of draft to Council by 30 Mar 2013 | Establish Project Steering Committee by 30 Nov 2012 | Appointment of Service Provider by 30 Sep 2012 | 30 Sept 2012   | ω      | ω                     |    | velopment   | 100% by 30 Jun<br>2013 | Fully effective                              | 3 |
| 15 Sept 2012                     | 15 Jun 2013                                   | 15 Mar 2013                                   | 15 Nov 2012   | 15 Sept 2012                                   | 55471-011  | 4      | 4                     | 4  |   | 1                      | Performance significantly above expectations | 4 |
| Transfer of                      | 1 Jun 2013                                    | 1 Mar 2013                                    | 1 Nov 2012  | 15ept 2012                                     | 1 Sept 2012  | ر<br>د | 5                     | (J |   | 1                      | Outstanding performance                      | 5 |

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|---|---|---|-----------------------------|--|
|   |   | 57  |                             | KPI no                                       |
|   |   | Adopted Integrated<br>Development Plan  |                             | Indicator                                    |
| 4   | ω   | 2   |                             | Measurement<br>in Quarter                    |
| 31 Jul 2013                                   | 30 Apr 2013                                     | 31 Jan 2012   |                             | 1<br>Unacceptable<br>performance             |
| 15 Jul 2013                                   | 15 Apr 2013                                     | 15 Jan 2012   |                             | Not fully effective                          |
| Final submitted<br>to Council by 30<br>Jun 20 | Draft submitted<br>to Council by 30<br>Mar 2013 | (Phase 1) Situational Analysis discussed with Planning and LED Forum by 30 Dec 2012 | Reference by 30<br>Sep 2012 | 3<br>Fully effective                         |
| 15 Jun 2013                                   | 15 Mar 2013                                     | 15 Dec 2012   |                             | Performance significantly above expectations |
| 1 Jun 2013                                    | 1 Mar 2013                                      | 1 Dec 2012  |                             | 5<br>Outstanding<br>performance              |

### Head of Department: Corporate Services MEASUREMENT AND EVALUATION INDEX FOR PERFORMANCE CYCLE 2012/13

|                                      |   | 14   |   |                             | no KPI                                       |
|--------------------------------------|---|--|---|-----------------------------|--|
|                                      |   | Approved Disaster<br>management plan                                 |   |                             | Indicator                                    |
| 4                                    | ω   | 2  | 1                                       |                             | Measurement<br>in Quarter                    |
| 31 Jul 2013                          | 30 Apr <b>201</b> 3                         | 31 Jan 2013  | 31 Oct 2012                             | KPA: Basic Service Delivery | 1<br>Unacceptable<br>performance             |
| 15 Jul 2013                          | 15 Apr 2013                                 | 15 Jan 2013  | 15 Oct <b>2012</b>                      | vice Delivery               | Not fully effective                          |
| Submit final DM plan to MM by 30 Jun | Submit draft DM plan to MM by 31 March 2013 | Discuss collected data on identified areas for review by 31 Dec 2012 | Identify areas of review by 28 Sep 2012 |                             | 3<br>Fully<br>effective                      |
| 15 Jun2013                           | 15 Mar 2013                                 | 15 Dec 2012  | 15 Sep 2012                             |                             | Performance significantly above expectations |
| 1 Jun 2013                           | 1 Mar 2013                                  | 1 Dec 2012   | - CHARGES                               |                             | 5<br>Outstanding<br>performance              |
|                                      |   |  | S.                                      |                             | Quarter<br>Actuals                           |

| t  | 10  |    |           | 13                  |   |                     |                     | 7                   | ۯ                                   |      |                       | κ <sub>P</sub>               |   |
|--|---|----|-----------|---------------------|---|---------------------|---------------------|---------------------|-------------------------------------|------|-----------------------|------------------------------|---|
| vesiewen all botc bigit                                | Position of the land                                      |    | campaigns | No. Of DM awareness |   |                     |                     | meetings            | No. Of Disaster<br>management forum |      |                       | Indicator                    |   |
| 2  | 1   | 4  | 3         | 2                   | ъ | 4                   | 3                   | 2                   | 1                                   |      |                       | Measurement<br>in Quarter    |   |
| 31 Jan 2013  | 31 Oct 2012   | 3  | 2         | 1                   | 0 | 1 by 31 Jul 2013    | 1 by Apr 2013       | 1 by 31 Jan 2013    | 1 by 31 Oct 2012                    |      |                       | Unacceptable performance     | 1 |
| 15 Jan 2013  | 15 Oct 2012   | 4  | 3         | 2                   | Þ | 1 by 15 Jul<br>2013 | 1 by 15 Apr<br>2013 | 1 by 15 Jan<br>2013 | 1 by 15 Oct<br>2012                 |      |                       | Not fully effective          | 2 |
| Discuss<br>collected data<br>on identified<br>areas of | Identify areas<br>for review on<br>plan by 30 Sep<br>2012 | 8  | 6         | 4                   | 2 | 1 by 30 Jun<br>2013 | 1 by 30 Mar<br>2013 | 1 by 31 Dec<br>2012 | 1 by 30 Sept<br>2012                | 2013 |                       | Fully                        | 3 |
| 15 Dec 2012  | 15 Sep 2012   | 12 | 9         | 6                   | 3 | 1 by 15 Jun<br>2013 | 1 by 15 Mar<br>2013 | 1 by 15 Dec<br>2012 | 1 by 15 Sep<br>2012                 |      | above<br>expectations | Performance<br>significantly | 4 |
| 1 Dec 2012   | 1/Sep 2012  | 16 | 12        | 00                  |   | 1 by 1 Jun 2013     | 1 by 1 Mar<br>2013  | 1 by 1 Dec 2012     | 1 by 1 Sep 2012                     |      |                       | Outstanding<br>performance   | 5 |
|  | И   |    | _         |                     | G |                     |                     |                     | 5                                   |      |                       | Quarter<br>Actuals           |   |

|                                   | 16   |  |   |  |                          |                       | R P                       |   |
|-----------------------------------|--|--|---|--|--------------------------|-----------------------|---------------------------|---|
|                                   | Implement airport<br>plan                                      |  |   |  |                          |                       | Indicator                 |   |
| ω                                 | 2  | 1  | 4   | 3  |                          |                       | Measurement in Quarter    |   |
| 30 Apr 2013                       | 31 Jan <b>201</b> 3  | 31 Oct 2012  | 31 Jul 2013                                       | 30 Apr 2013  |                          |                       | Unacceptable performance  | 1 |
| 15 Apr 2013                       | 15 Jan 2013  | 15 Oct 2012  | 15 Jul <b>2013</b>                                | 15 Apr 2013  | 9                        |                       | Not fully effective       | 2 |
| Implement<br>75% of<br>identified | Implement 50% of identified activities from the plan by 31 Dec | Implement 25% of identified activities from the plan by 30 Sep | Submit reviewed airport plan to MM by 30 Jun 2013 | Draft revised plan submitted to HOD:Cor by 31 March 2013 | review by 31<br>Dec 2012 |                       | Fully                     | w |
| 15 Mar 2013                       | 15 Dec 2012  | 15 Sep 2012  | 15 Jun2013  | 15 Mar 2013  |                          | above<br>expectations | Performance significantly | 4 |
| 1 Mar 2013                        | 1 Dec 2012   | LSep 2017  | 1 Jun 2013  | 1 Mar 2013   |                          |                       | Outstanding performance   | 5 |
|                                   |  | И  |   |  |                          |                       | Quarter<br>Actuals        |   |

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|  | 59  |   |   |   |                                | NO KPI                           |   |
|--|---|---|---|---|--------------------------------|----------------------------------|---|
|  | Approved employee<br>assistance<br>programme              |   |   |   |                                | Indicator                        |   |
| 3  | 2   | 1   | ~   | 4   |                                | Measurement in Quarter           |   |
| 30 Apr 2013  | 31 Jan <b>2</b> 013                                       | <b>31 Oct</b> 2012                              | KPA: Municipal transformation and viability | 31 Jul 2013   |                                | performance                      | 1 |
| 15 Apr 2013  | 15 Jan 2013   | 15 Oct 2012                                     | rmation and vi                              | 15 Jul 2013   |                                | effective                        | 2 |
| Draft revised programme submitted to HOD:Cor by 31 | Discuss data collected on areas for review by 31 Dec 2012 | Identify areas<br>for review by<br>30 Sept 2012 | bility                                      | Implement 100% of identified activities from the plan by 30 Jun | activities from the plan by 31 | effective                        | 3 |
| 15 Mar 2013  | 15 Dec 2012   | 15 Sep 2012                                     |   | 15 Jun2013  |                                | significantly above expectations | 4 |
| 1 Mar 2013   | 1 Dec 2012  | 102.045   |   | 1 Jun 2013  |                                | performance                      | 5 |
|  |   | 5   |   |   |                                | Actuals                          |   |

|                              | 62 Submit        |   |  | Appro<br>Sen<br>policie  |   |   |            |              | no KPI                          |   |
|------------------------------|------------------|---|--|--|---|---|------------|--------------|---------------------------------|---|
| lan                          | Submit workplace |   | and Fleet)   | Approved Corporate<br>Services related<br>policies ( Records, HR |   |   |            |              | Indicator                       |   |
| Ľ                            |                  | 4   | ω  | 2  | . 1                                       | 4   |            |              | Measurement in Quarter          |   |
| 31 Oct 2012                  |                  | 31 Jul 2013                                       | 30 Apr 2013  | 31 Jan 2013  | 31 Oct 2012                               | 31 Jul 2013   |            |              | Unacceptable performance        | 1 |
| 15 Oct 2012                  |                  | 15 Jul 2013                                       | 15 Apr 2013  | 15 Jan 2013  | <b>15</b> Oct 2012                        | <b>15</b> Jul 2013                                    |            |              | Not fully effective             | 2 |
| for review by<br>28 Sep 2012 | Identify areas   | Submit final policies for approval by 30 Jun 2013 | Present draft<br>policies to MM<br>by 31 March<br>2013 | Draft revised programme submitted to HOD:Cor by 31 Dec 2012      | Identify areas for review by 30 Sept 2012 | Submit EAP proposal for approval to MM by 30 Jun 2013 | March 2012 |              | Fully<br>effective              | 3 |
| 15 Sep 2012                  |                  | 15 Jun2013  | 15 Mar 2013  | 15 Dec 2012  | 15 Sep 2012                               | 15 Jun2013  |            | expectations | Performance significantly above | 4 |
| 1 Sep 2012                   |                  | 1 Jun 2013  | 1 Mar 2013   | 1 Dec 2012   | 1569 2011                                 | 1 Jun 2013  |            |              | Outstanding performance         | 5 |
|                              | 5                |   |  |  | G   |   |            |              | Quarter<br>Actuals              |   |

|      | 63 dev |                       |             |      |                  | 63              |                  |  |  |  | NO KPI                                       |
|------|--------|-----------------------|-------------|------|------------------|-----------------|------------------|--|--|--|--|
|      |        | workplace skills plan | Implemented |      | development plan | spent on skills | Municipal budget |  |  |  | Indicator                                    |
| 4    | 3      | 2 2 2                 |             |      | 1                | 4               | ω                | 2  | Measurement in Quarter                       |  |  |
| 70%  | 50%    | 20%                   | 0%          | 70%  | 50%              | 20%             | 0%               | <b>31</b> Jul 2013                         | 30 Apr 2013                                  | 31 Jan 2013  | Unacceptable performance                     |
| 85%  | 60%    | 30%                   | 10%         | 85%  | 60%              | 30%             | 10%              | <b>15</b> Jul 2013                         | 15 Apr 2013                                  | 15 Jan 2013  | Not fully effective                          |
| 100% | 70%    | 40%                   | 20%         | 100% | 70%              | 40%             | 20%              | Submit final WSP plan to MM by 30 Jun 2013 | Submit draft WSP plan to MM by 31 March 2013 | Discuss data collected on areas identified for review by 31 pec 2012 | Fully effective                              |
| •    | 85%    | 65%                   | 45%         | 1    | 85%              | 65%             | 45%              | 15 Jun2013                                 | 15 Mar 2013                                  | 15 Dec 2012  | Performance significantly above expectations |
| •    | 100%   | 75%                   | 5           |      | 100%             | 75%             | 3                | 1 Jun 2013                                 | 1 Mar 2013                                   | 1 Dec 2012   | Outstanding performance                      |
|      |        |                       | 5           |      |                  |                 | υ                |  |  |  | Quarter<br>Actuals                           |

# Head of Department: Community Services MEASUREMENT AND EVALUATION INDEX FOR PERFORMANCE CYCLE 2012/13 QUARTER 2

|                      | w                       |                        | 2   |  | ₽                                       |                                       |                                 |                                    | no KP                                       |   |
|----------------------|-------------------------|------------------------|---|--|---|---------------------------------------|---------------------------------|------------------------------------|---|---|
| and capital projects | through LED initiatives | Number of jobs created | Number of tourism awareness and training workshops held |  | Approved LED strategy                   |                                       |                                 |                                    | Indicator                                   |   |
| ω                    | 2                       | ı                      | 1-4   | 4  | 3                                       | 2                                     | ь                               |                                    | Measurement in Quarter                      |   |
| 130                  | 80                      | 30                     | 0   | 31 Jul <b>201</b> 3                                      | 30 Apr 2013                             | 31 Jan 2012                           | 30 Oct 2012                     | KPA: Local and Economic Developmen | Unacceptable performance                    | 1 |
| 140                  | 90                      | 40                     | 1   | 15 Jul 2013  | 15 Apr 2013                             | 15 Jan 2012                           | 15 Oct 2012                     | mic Development                    | Not fully effective                         | 2 |
| 150                  | 100                     | 50                     | 2   | Submit LED<br>strategy for<br>approval by 30<br>Jun 2013 | Appoint Service provider by 31 Mar 2013 | Advertise<br>Tender by 31<br>Dec 2012 | Draft Tender by<br>30 Sept 2012 |                                    | Fully effective                             | ω |
| 160                  | 110                     | 60                     | ω   | 15 Jun 2013  | 15 Mar 2013                             | 16 0mc2012                            | 15 Sep 2012                     |                                    | Performance significantly above performance | 4 |
| 170                  | 130                     | 707                    |   | 1 Jun 2013   | 1 Mar 2013                              | 1 Dec 2012                            | 1:5ep 2017                      |                                    | Outstanding performance                     | И |

| 9   | 8                      |  |                                      | 7   |   | 6  | 5                    | 4                    |     | R KPI                                       |
|---|------------------------|--|--------------------------------------|---|---|--|----------------------|----------------------|-----|---|
| 4 approved Youth and quality of life business plans | 12 awareness campaigns |  |                                      | Approved HIV/AIDS strategy                                  |   | Number of projects implemented   | 8 LED forum meetings | 8 approved LED plans |     | Indicator                                   |
| 1-4   | 1-4                    | 4  | 3                                    | 1 2   |   |  | 1-4                  | 1-4                  | 4   | Measurement<br>in Quarter                   |
|   | 1                      | 31 Jul 20 <b>13</b>                              | <b>30</b> Apr 2013                   | 31 Jan 2012   | 30 Oct 2012   | A  | 0                    | 0                    | 180 | 1<br>Unacceptable<br>performance            |
| a   | 2                      | 15 Jul 2013                                      | 15 Apr 2013                          | 15 Jan 2012   | 15 Oct 2012   | 0  |                      | 7 1                  | 190 | Not fully effective                         |
| 1   | 3                      | Submit revised<br>LED strategy by<br>30 Jun 2013 | Update draft strategy by 31 Mar 2013 | Evaluate and assess the implemented strategy by 31 Dec 2012 | Evaluate and assess the implemented strategy by 30 Sep 2012 | 1  | 2                    | 2                    | 200 | 3<br>Fully effective                        |
| 2   | 4                      | 15 Jun 2013                                      | 15 Mar 2013                          | 15 Dec 2012   | 15 Sep 2012   | The state of the s | ω                    | ω                    | 210 | Performance significantly above performance |
| ω   | wi                     | 1 Jun 2013                                       | 1 Mar 2013                           | 2104.340.1  | 1 Sep 2012  | ω  | 4                    | 4                    | 220 | S<br>Outstanding<br>performance             |

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|------------------------|--|--|-----------------------------|--|---------------------|--|--|---|---|
| 12 mortuary inspection | 12 food production site inspection reports | 500 people participating in community capacity building programmes | held                        | 4 district youth and gender council meetings |                     |  |  | Approved youth and quality for life strategy                  |   |
| 1-4                    | 1-4  | 1-4  | 4 0                         | 2  | 1                   | 4  | ω  | 2   | 1   |
| 1                      | 1  | 105  |                             |  |                     | 31 Jul 2013                                      | 30 Apr 2013                                | 31 Jan 2012   | 30 Oct 2012   |
| 2                      | 2  | 115  | 2013<br>0 by 30 Jun<br>2013 | 0 by 31 Dec<br>2012<br>0 by 31 Mar           | 0 by 30 Sep<br>2012 | 15 Jul 2013                                      | 15 Apr <b>2013</b>                         | 15 Jan 2012   | 15 Oct 2012   |
| 3                      | з  | 125  | 2013<br>1 by 30 Jun<br>2013 | 1 by 31 Dec<br>2012<br>1 by 31 Mar           | 1 by 30 Sep<br>2012 | Submit revised<br>LED strategy by<br>30 Jun 2013 | Update draft<br>strategy by 31<br>Mar 2013 | Eyahoute and assess the single-mented strategy by 31 Dec 2012 | Evaluate and assess the implemented strategy by 28 Sep 2012 |
| 2 3 4                  | 4  | 135  | 2013<br>2 by 30 Jun<br>2013 | 2 by 31 Dec<br>2012<br>2 by 31 Mar           | 2 by 30 Sep<br>2012 | 15 Jun 2013                                      | 15 Mar 2013                                | 15 Dec 2012   | 15 Sep 2012   |
|                        | w  | 145  | 2013<br>3 by 30 Jun<br>2013 | 3 by 31 Mar                                  | 2012<br>2012 Aug    | 1 Jun 2013                                       | 1 Mar 2013                                 | 1 Dec 2012  | 1 Sep 2012  |

|                   | TO                         | 1                   |       |   | 15   |         |
|-------------------|----------------------------|---------------------|-------|---|--|---------|
| Identified in IDP | actually spent on projects | TOUZ capital puoget | 1000/ |   | 4 capacity building related Business Plans | reports |
| 4                 | 3                          | 2                   | 1     | KP,   | 1-4  |         |
| 80%               | 50%                        | 20%                 | 0%    | KPA: Municipal Financial viability and management |  |         |
| 90%               | 60%                        | 30%                 | 10%   | bility and manage                                 | 0  |         |
| 100%              | 70%                        | 40%                 | No.   | ement   |  |         |
|                   | 80%                        | 50%                 | 30%   |   | 2  |         |
|                   | 90%                        | 60%                 | 40%   |   | 3  |         |

# Head of Department: Community Services MEASUREMENT AND EVALUATION INDEX FOR PERFORMANCE CYCLE 2012/13 QUARTER 1

|                      | ω                       |                        | 2   |  | Þ                                       |                                       |                                 |                                     | R F   |     |
|----------------------|-------------------------|------------------------|---|--|---|---------------------------------------|---------------------------------|-------------------------------------|---|-----|
| and capital projects | through LED initiatives | Number of jobs created | Number of tourism<br>awareness and training<br>workshops held |  | Approved LED strategy                   |                                       |                                 |                                     | Indicator                                   |     |
| ω                    | 2                       | 1                      | 1-4   | 4  | w                                       | 2                                     | 1                               |                                     | Measurement<br>in Quarter                   |     |
| 130                  | 80                      | 30                     | 0   | 31 Jul <b>201</b> 3                                      | 30 Apr 2013                             | 31 Jan 2012                           | 30 Oct 2012                     | KPA: Local and Economic Development | Unacceptable performance                    | 1   |
| 140                  | 90                      | 40                     | 1   | 15 Jul 2013  | 15 Apr 2013                             | <b>15</b> Jan 2012                    | 15 Oct 2012                     | mic Development                     | Not fully effective                         | 2   |
| 150                  | 100                     | 50                     | 2   | Submit LED<br>strategy for<br>approval by 30<br>Jun 2013 | Appoint Service provider by 31 Mar 2013 | Advertise<br>Tender by 31<br>Dec 2012 | Draft Tender by<br>30 Sept 2012 |                                     | Fully effective                             | w   |
| 160                  | 110                     | 60                     | ω   | 15 Jun 2013  | 15 Mar 2013                             | 15 Dec 2012                           | 15 Sep 2012                     |                                     | Performance significantly above performance | 4   |
| 170                  | 101                     | 70.                    |   | 1 Jun 2013   | 1 Mar 2013                              | 1 Dec 2012                            | 1 Sept 2013                     |                                     | Outstanding performance                     | (J) |

| 9                                 |                      | œ                      |  | 6  | 5   | 4   |     |     | ₽<br>F |     |                          |                              |   |
|-----------------------------------|----------------------|------------------------|--|--|---|---|-----|-----|--------|-----|--------------------------|------------------------------|---|
| quality of life business<br>plans | 4 approved Youth and | 12 awareness campaigns | 8 approved LED plans 8 LED forum meetings Number of projects implemented  Approved HIV/AIDS strategy |  |   |   |     |     |        |     |                          |                              |   |
| 1-4                               |                      | 1-4                    | 4  | 3  | 2   | ь   | 1-4 | 1-4 | 1-4    | 4   |                          | Measurement in Quarter       |   |
| •                                 |                      | 1                      | 31 Jul 2013  | 30 Apr 2013                                | 31 Jan 2012   |   | 0   | 0   | 180    |     | Unacceptable performance | 1                            |   |
| 0                                 |                      | 2                      | 15 Jul 2013  | 15 Apr 2013                                | 15 Jan 2012   | 15 Oct 2012   | 0   |     | 1      | 190 |                          | Not fully effective          | 2 |
| μ.                                |                      | 3                      | Submit revised<br>LED strategy by<br>30 Jun 2013   | Update draft<br>strategy by 31<br>Mar 2013 | Evaluate and assess the implemented strategy by 31 Dec 2012 | Evaluate and assess the implemented strategy by 30 Sep 2012 | 1   | 2   | 2      | 200 |                          | Fully effective              | 3 |
| 2                                 |                      | 4                      | 15 Jun 2013  | 15 Mar 2013                                | 15 Dec 2012   | 15 Sep 2012   | 2   | 3   | ω      | 210 | performance              | Performance<br>significantly | 4 |
| ω                                 |                      | M                      | 1 Mar 2013   |  |   | 1 Sep 2012  | ω   | 4   | 4      | 220 |                          | Outstanding performance      | 5 |

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| 14 12 mortuary inspection 1-4 1 | 12 food production site inspection reports | 500 people participating in community capacity building programmes | 4 district youth and gender council meetings held |             |                     |                            | Approved youth and quality for life strategy     |  |                                       |   |  |  |
| 1-4                             | 1-4  | 1-4  | 4   | u           | 2                   | 1                          | 4  | w  | 2                                     | Д   |  |  |
| ,_                              | 1  | 105  |   |             |                     |                            | 31 Jul 2013                                      | <b>30 Apr</b> 2013                         | 31 Jan 2012                           | 30 Oct 2012   |  |  |
| 2                               | 2  | 115  | 2013<br>0 by 30 Jun<br>2013                       | 0 by 31 Mar | 0 by 31 Dec<br>2012 | 0 by 30 Sep<br>2012        | 15 Jul 2013                                      | 15 Apr 2013                                | 15 Jan 2012                           | 15 Oct 2012   |  |  |
| 3                               | 3  | 125  | 2013<br>1 by 30 Jun<br>2013                       | 1 by 31 Mar | 1 by 31 Dec<br>2012 | 1 by 30 Sep<br>2012        | Submit revised<br>LED strategy by<br>30 Jun 2013 | Update draft<br>strategy by 31<br>Mar 2013 | Expligate and strategy by E1 Dec 2012 | Evaluate and assess the implemented strategy by 28 Sep 2012 |  |  |
| 4                               | 4  | 135  | 2013<br>2 by 30 Jun<br>2013                       | 2 by 31 Mar | 2 by 31 Dec<br>2012 | 2 by 30 Sep<br>2012        | 15 Jun 2013                                      | 15 Mar 2013                                | 15 Dec 2012                           | 15 Sep 2012   |  |  |
| 397                             | 1971                                       | 145  | 2013<br>3 by 30 Jun<br>2013                       | 3 by 31 Mar | SHIP ONE SHIP       | 2012<br>2012<br>4187 M 188 | 1 Jun 2013                                       | 1 Mar 2013                                 | 1 Dec 2012                            | 1 Sep 2012  |  |  |

|      | Ţ                           | 16                         |                     |  | 15   |         |
|------|-----------------------------|----------------------------|---------------------|--|--|---------|
|      | actually spells on projects | actually spent on projects | 100% Capital budget |  | 4 capacity building related Business Plans | reports |
| 4    | 3                           | 2                          | 1                   | КРД  | 1-4  |         |
| 80%  | 50%                         | 20%                        | 0%                  | KPA: Municipal Financial viability and manag |  |         |
| 90%  | 60%                         | 30%                        | 10%                 | ability and manage                           | 0  |         |
| 100% | 70%                         | 40%                        | 2                   | gement                                       | 100  |         |
|      | 80%                         | 50%                        | 30%                 |  | 2  |         |
|      | 90%                         | 60%                        | 40%                 |  | ω  |         |

6. DETAILED CAPITAL WORKS PLAN

6. APPROVAL OF THE ZULULAND DISTRICT MUNICIPALITY'S SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR THE QUARTER ENDED 30 September 2012.

The Zululand District Municipality's SDBIP for the year ended 30 June 2013 has been reviewed and approved by the Honorable Mayor: Cllr. V.Z KaMagwaza Msibi as said in S69 (3) (a) and S54 (3) of the Municipal Finance Management Act.

Date Approved: 19 October 2012

The Honorable Mayor

V.Z. MSIBI Signature: