

QUARTER 3

2011/12 FINANCIAL YEAR

SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN



ZULULAND DISTRICT MUNICIPALITY

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1. Introduction

1.1. Background to the SDBIP

In terms of Section 69 (3) (a) of the Municipal Finance Management Act, the Municipal Manager must submit the SDBIP to the Mayor within 14 after the approval of the Budget. The Mayor must subsequently approve the SDBIP within 28 days after the approval of the Budget in terms of Section 53 (1) (c) (ii) of the Municipal Finance Management Act. The Annual Budget for the 2012/13 financial year was approved by Council on 31 May 2012. The SDBIP for the Zululand District Municipality was approved by the Mayor within 28 days after approval of budget as stated in S53 (1) (c) (ii) and it will be monitored and revised quarterly.

1.2. Purpose of the SDBIP

The purpose of the SDBIP can be summarized as follows:

1. It is a vital link between the Mayor and the administration of the municipality;
2. It facilitates the process for holding management accountable for its performance;
3. It is a tool for implementation, management and monitoring; and
4. It further serves as the basis for the performance measurement in service delivery against the year-end targets and the implementation of the budget.

1.3. Importance of the SDBIP

A properly formulated SDBIP will ensure that appropriate information is circulated internally and externally for purposes of monitoring the execution of the budget, and it:

- Enables the Mayor to monitor the performance of the Municipal Manager,
- Municipal Manager to monitor the performance of the senior managers; and
- The community to monitor the performance of the municipality.

It is the excellent mechanism that produces quarterly targets that are reported to ensure implementation of the IDP. The SDBIP will also empower all councillors specifically facilitating engagement at ward level and allow them to undertake the appropriate oversight and monitoring of programs. The SDBIP will also measure in-year progress in the implementation of the budget; under spending of budget will be dealt with at early stages because it is reviewed quarterly.

1.4. The Role of Council with regards to the SDBIP

It is vitally important for Council to note that the components of the SDBIP are primary indicators of the municipality's performance on the annual Budget. In this regard, Councilors are encouraged to scrutinize the various components of the SDBIP and to pose questions where it is deemed necessary. This form of in-year reporting should uncover major problems and is aimed at ensuring that the Mayor and the Municipal Manager take the corrective steps when any unanticipated problems arise.

1.5. Role of the Accounting Officer in respect of the SDBIP

The Accounting Officer must:

1. Implement the Budget;
2. Ensure that spending is in accordance with the Budget and ensure that the expenditure is reduced when revenue is anticipated to be less than projected in the Budget or the SDBIP
3. Ensure that revenue and expenditure is properly monitored;
4. Prepare an adjustments Budget when necessary; and
5. Submit the draft SDBIP and draft annual performance agreements for the Municipal Manager and all senior managers.

1.6. The key components of the 2012/13 SDBIP

In terms of Circular No. 13 of the MFMA No. 56 of 2003, the SDBIP must contain:

- Monthly projections of revenue to be collected for each source;
- Monthly projections of expenditure by source (not required in terms of this Act);
- Monthly projections of expenditure (operating and capital) and revenue for each vote;
- Quarterly projections of service delivery targets and performance indicators of each vote;
- Detailed capital works plan broken down by ward over three years (Capital Plan – MIG)

These components of the SDBIP are discussed below.

2. MONTHLY PROJECTIONS OF REVENUE PER SOURCE

In terms of Section 15 of the MFMA, a municipality may, except where otherwise provided in this Act,

- incur expenditure only in terms of the approved Budget; and
- within the limits of the amounts appropriated for the different votes in the approved Budget.

One of the most important and basic priorities of a municipality is to collect all its revenue as budgeted for, failure to collect the revenue will undermine the municipality's ability to deliver services. The SDBIP contains the monthly projections of revenue to be collected per source for the 2012/13 financial year. The reason for the inclusion of this component of the SDBIP is to ensure that the municipality monitors revenue collected during the quarter as all expenditure to be incurred in terms of the approved Budget must be financed from realistically anticipated revenues to be collected.

The Accounting Officer must monitor the actual revenues received against those projected in the SDBIP and submit explanations of any remedial action to be taken to ensure that projected revenue and expenditure remain within the municipality's approved Budget. This type of information requires the municipality to take urgent remedial steps to ensure it improves on its revenue-collection capacity if it wants to maintain its levels of service delivery and expenditure.

The revenue for the year ended 30 June 2013 is indicated below as follows:

Monthly projections of total Revenue per Source

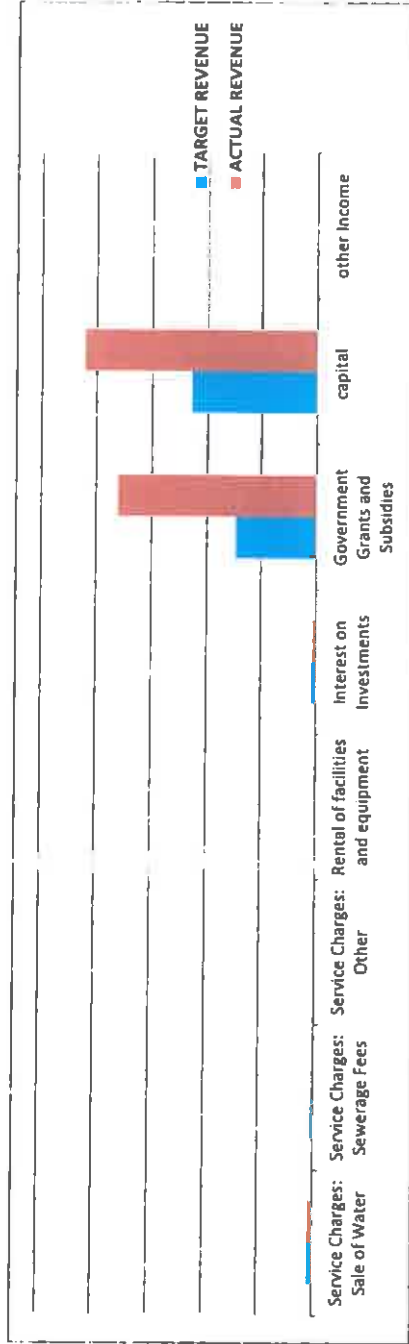
The municipality must ensure that it has instituted measures to achieve monthly revenue targets for each revenue source. In order to ensure realistic revenue projections and ultimately balanced budgets, the Zululand District Municipality has to have comprehensive, coherent revenue policies that take into account appropriate service delivery levels, standards, ability to pay and collection efforts.

Monthly projections of Revenue by Source of
Zululand District Municipality for the Quarter
ended 31 March 2012

Monthly Projections of Revenue by Source

Revenue by Source	January		February		March		Totals for Q3		VARIANCE
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	
Service Charges: Sale of Water	1 258 781	1 130 417	1 258 781	1 130 417	1 258 781	1 130 417	3 776 342	4 018 468	-242 126
Service Charges: Sewerage Fees	399 660	647 286	399 660	647 286	399 660	647 286	1 198 981	1 783 370	-584 390
Service Charges: Other	-	-	-	-	-	-	-	-	-
Rental of facilities and equipment	-	8 091	-	16 507	-	-	-	24 598	-24 598
Interest on Investments	1 005 568	1 307 172	1 005 568	1 132 147	1 005 568	934 160	3 016 998	3 373 479	-356 781
Government Grants and Subsidies - Operating	60 187 750	298 000	60 187 750	1 890 577	60 187 750	71 117 848	180 583 250	73 304 425	107 258 825
Government Grants and Subsidies - Capital	70 525 000	-	70 525 000	6 451 800	70 525 000	107 449 498	211 575 000	113 901 396	97 673 604
Other Income	-	63 522	-	257 433	-	75 389	-	396 344	-396 344
Accumulated Surplus	133 376 757	3 452 488	133 376 757	11 526 247	133 376 757	181 803 365	400 130 271	196 782 080	203 348 191
TOTALS	133 376 757	3 452 488	133 376 757	11 526 247	133 376 757	181 803 365	400 130 271	196 782 080	203 348 191

Q3 Chart - Monthly Projections of Revenue by Source



3. MONTHLY PROJECTIONS OF EXPENDITURE PER SOURCE

The monthly projections of expenditure per source is not included in terms of circular No 13 of the MFMA, but we as Zululand District Municipality have decided to add this component in order to see the movement of expenditure per source on monthly basis to be able to respond promptly and to initiate any remedial steps when necessary.

**Monthly Projections of Expenditure by Source of
Zululand District Municipality for the Quarter ended 31 March 2012**

Monthly Projections of Expenditure by Source

Expenditure by Source	January		February		March		Totals for Q3		Variance
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	
Operating Expenditure									
Employee related costs wages and salaries	6 024 491	6 324 994	6 024 491	6 024 491	6 024 491	6 024 491	18 073 473	20 251 101	-2 177 629
Employee related costs social contribution	1 084 179	1 184 354	1 084 179	1 084 179	1 084 179	1 084 179	3 252 538	3 580 636	-328 098
Remuneration of Councilors	455 557	632 203	455 557	455 557	455 557	455 557	1 366 670	1 653 957	-287 287
Bad debts	-	-	-	-	-	-	-	-	-
Collection costs	16 667	-	16 667	16 667	16 667	16 667	50 000	-	50 000
Depreciation	2 759 000	-	2 759 000	2 759 000	2 759 000	2 759 000	8 277 000	-	8 277 000
Repairs and maintenance	3 658 526	1 444 053	3 658 526	2 280 579	2 280 579	3 658 526	10 975 579	8 811 103	2 064 476
Inter-Departmental Charges	200 992	813 226	200 992	200 992	-20 729	200 992	602 977	843 426	-340 449
Interest on external borrowings	25 868	-	25 868	25 868	-	25 868	77 603	-	77 603
Redemption	-	-	-	-	-	-	-	-	-
Bulk purchases	4 160 742	3 815 829	4 160 742	4 160 742	4 160 742	4 160 742	12 482 227	11 428 522	1 053 705
Grants & Subsidies paid	85 907	-	85 907	85 907	-	85 907	257 720	-	257 720
Contracted services	399 830	538 874	399 830	399 830	432 822	399 830	1 199 489	1 510 847	-311 358
General expenses - other (including abnormal expenses)	9 383 366	5 536 357	9 383 366	9 383 366	7 452 095	9 383 366	28 150 099	25 859 460	2 290 639
Loss on disposal of property, plant and equipment	-	-	-	-	-	-	-	-	-
Total Operating Expenditure	28 255 125	20 288 680	28 255 125	28 255 125	23 905 951	28 255 125	84 765 374	74 139 052	10 626 322
Capital Expenditure									
Total asset from own funds	1 673 614	77 458	1 673 614	1 673 614	288 610	1 673 614	5 020 842	477 378	4 543 464
Total asset from grants & subsidies	23 700 663	3 031 192	23 700 663	23 700 663	14 980 784	23 700 663	71 101 889	38 205 968	32 896 021
Total Operating Expenditure	25 374 277	3 108 650	25 374 277	25 374 277	15 269 404	25 374 277	76 122 830	38 683 346	37 439 484
TOTAL EXPENDITURE	53 629 401	23 398 540	53 629 401	53 629 401	39 175 355	53 629 401	160 888 204	112 822 398	48 065 806

4. PROJECTIONS OF REVENUE & EXPENDITURE PER VOTE

It is important to view expenditure in relation to the revenue used to finance it. In this context, it is easy to see when expenditure exceeds Revenue and the necessary remedial steps can then be taken to correct this situation. Failure to monitor expenditure in relation to Revenue will seriously hamper the municipality's ability to achieve its strategic goals for the year.

Projections of Expenditure and Revenue per Vote

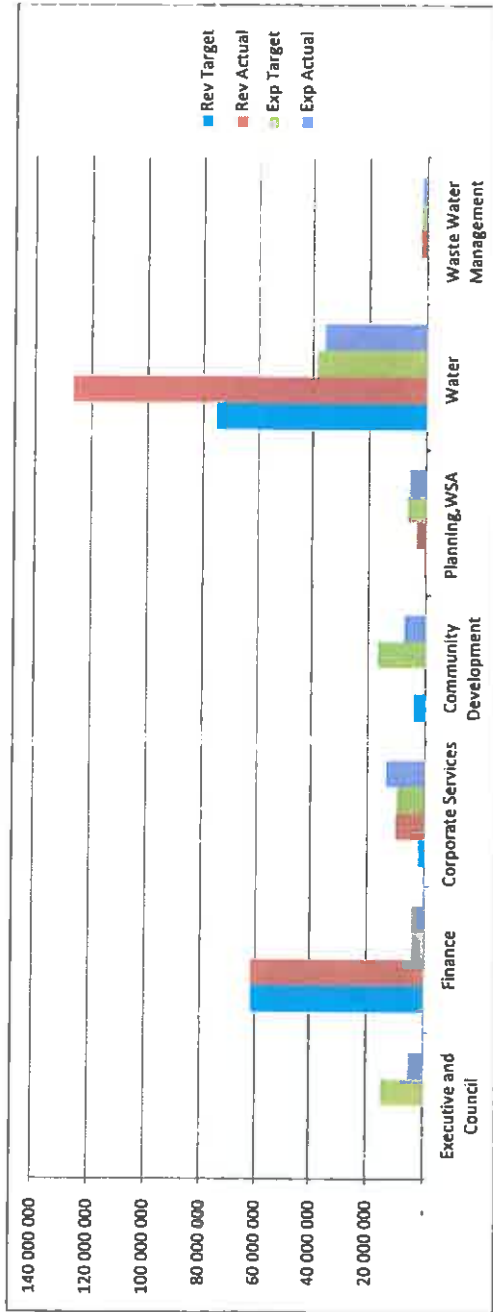
Compares the planned revenue and expenditure for the year ended 30 June 2013. It is clear that Zululand District Municipality will spend a lot in the provision of water to the community that it serves.

**Monthly Projections of Expenditure & Revenue by Vote
for Zululand District Municipality for the Quarter
ended 31 March 2012**

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Monthly Projections for expenditure and revenue by vote									
Department	OPEX					TOTALS			
	ACTUAL	VARIANCE	CAPEX	ACTUAL	VARIANCE	REVENUE	ACTUAL	VARIANCE	
Executive and Council	11 805 300	9 498 870	9 500 000	209 483	950 000				
Finance	4 512 580	4 436 983	75 000	209 483	245 000				
Corporate Services	8 743 115	13 534 342	-3 791 227	799 355	799 355				
Community Development	18 794 278	7 425 072	9 370 804	45 877	45 877				
Planning & WSA	8 458 973	5 821 368	637 805	181 864	1 005 038				
Water	38 718 011	35 046 978	2 789 033	73 081 214	73 081 214				
Waste Water Management	2 080 854	1 063 052	433 617	-	-				
Total	93 120 917	74 130 052	18 980 855	477 377	78 087 952	444 484 257	205 080 217	-86 506 020	

Q3 Chart - Monthly Projections of Revenue and Expenditure by Vote



**5. QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND
PERFORMANCE INDICATORS OF EACH VOTE**

In terms of the SDBIP, Zululand District Municipality is required to provide non-financial measurable performance objectives in the form of service delivery targets and other performance indicators. Service delivery targets relate to the level and standards of service being provided to the community, and include targets for the reductions in backlogs of basic services.

The goals and objectives set by Council as quantifiable outcomes that should be implemented by the administration over the next financial year are indicated on the sheet below.

Indicator	Indicator Type	RFI No	Indicator/KPI measurement frequency	Performance RPI	Accountability	Unit	Target	Performance (I)	Performance (II)	Performance (III)	Performance (IV)	Performance (V)	Actual Value Achieved	Annual Target (2011/2012)
Sec 43 (Reg 10 (a)) Percentage of households with access to basic level of water	output	1	Annually	Y	HOD TS	180	180	180	180	180	180	180	180	1823
Sec 43 (Reg 10 (b)) Percentage of households earning less than R1100 pm with access to free water (Note: Ruidimentary LOS excluded)	output	2	Quarterly	Y	HOD TS	45	45	45	45	45	45	45	45	821
Number of required tests conducted (samples) as per approved strategy	output	3	monthly		HOD TS	560	560	564	564	564	564	564	564	1594
Cumulative water supply interruption time per point less than specified target	output	4	Quarterly		HOD TS	9.5	9.5	8.5	8.5	8.5	8.5	8.5	8.5	415
Sec 42 (Reg 10 (a)) Percentage of households with access to basic level of sanitation	output	5	Quarterly	Y	HOD TS	1250	1250	1250	1250	1250	1250	1250	1250	5345
Sec 43 (Reg 10 (b)) Percentage of households earning less than R1100 pm with access to free sanitation	output	6	Quarterly	Y	HOD TS	1250	1250	1250	1250	1250	1250	1250	1250	5245
Average time of notification to community prior to planned disruptions	output	8	Quarterly		HOD TS	72 Hrs	72 Hrs	72 Hrs	72 Hrs	72 Hrs	72 Hrs	72 Hrs	72 Hrs	24 Hrs
M/G grant funds spent on approved projects by the prescribed date	input	10	Quarterly		HOD TS	10% spent by 31 December	10% spent by 31 December	10% spent by 31 December	10% spent by 31 December	10% spent by 31 December	10% spent by 31 December	10% spent by 31 December	10% spent by 31 December	100% spent by 30 June
Sec 43 (Reg 10 (c)) Percentage of capital budget actually spent on projects identified in IDP	input	11	Quarterly		HOD TS	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	60% quarterly budget spent by 31 December	100% quarterly budget spent by 30 June
To submit SDBIP reports to CFO	Process	24	Quarterly		HOD's (excluding CFO)	1 report by 15 Jan	1 report by 15 Jan	1 report by 15 Jan	1 report by 15 Jan	1 report by 15 Jan	1 report by 15 Jan	1 report by 15 Jan	1 report by 15 Jan	4 reports 2 weeks after quarter end

Indicator	Indicator Type	Frequency	Measurement	Responsible	Unit	Target	Actual Value Achieved	Annual Target (2011/2012)
Sac 43 (Reg 10 (a)) Percentage of households with access to basic level of water	output	1	Annually	Y	HOD TS	180	300	1823
Sac 43 (Reg 10 (b)) Percentage of households earning less than R1100 pm with access to free water (Note: Fundamentally LOS included)	output	2	Quarterly	Y	HOD TS	10	60	621
Number of required tests conducted (samples) as per approved strategy	output	3	monthly		HOD TS	560	594	1564
Cumulative water supply interruption time per payment less than specified in get	output	4	Quarterly		HOD TS	9.5	6.5	419
Sac 43 (Reg 10 (a)) Percentage of households with access to basic level of sanitation	output	6	Quarterly	Y	HOD TS	1250	1875	3245
Sac 43 (Reg 10 (b)) Percentage of households earning less than R1100 pm with access to free sanitation	output	6.2	Quarterly	Y	HOD TS	1250	1875	3245
Average time of notification to community prior to planned interruptions	output	8	Quarterly		HOD TS	72 Hrs	28 Hrs	24 Hrs
Mtd Grant funds spent on approved projects by the prescribed date	input	10	Quarterly		HOD TS	10% spent by 31 December	35% spent by 31 December	100% spent by 30 June
Sac 43 (Reg 10 (c)) Percentage of capital budget actually spent on projects identified in IDP	input	11	Quarterly		HOD TS	80% quarterly budget spent by 31 December	90% quarterly budget spent by 31 December	100% quarterly budget spent by 30 June
To submit SDBP reports to CFO	Process	24	Quarterly		HOD's (excluding CFO)	1 report by 15 Jan	1 report by 15 Dec	6 reports 2 weeks after quarter end

[illegible]

National General Key Performance Areas	Strategic Focus Area	Focus Area or CSF	Key Objective	Objectives	Lead/Lag Indicator	Indicator	Indicator Type	Old KPI	New KPI	KPI No	Indicator/KPI measurement frequency	Quarter 1					Actual Value Achieved
												unacceptable performance (1)	performance not fully effective (2)	fully effective (3)	performance significantly above expectations (4)	outstanding performance (5)	
2. Financial management		2.1 Sound Financial Management	To promote good financial practices	To improve revenue collection	Lag	Sec 43 (Reg 10 (g)(ii)) Outstanding Service Orders to Revenue	output	Y		13	Quarterly	0.48	0.32	0.25	0.23	0.2	
			To promote good financial practices	To produce accurate statements	Lag	Number of adjustments effected in relation to the number of accounts issued	output	Y		14	Quarterly	75%	70%	80%	40%	25%	
			To promote good financial practices	To process payments in time	Lag	Average processing time for invoices of approved work/services	output	Y		15	Quarterly	80	45	30 days	15	7	
			To promote good financial practices	To complete and submit accurate annual financial statements within the specified time period	Lag	Submission date of Financial Statements to the office of AG	Process	Y		16	Annually						
			To promote good financial practices	To complete and submit accurate annual financial statements within the specified time period	Lag	Nature of Audit Opinion	outcome	Y		16.1	Annually	Disclaimer	Qualified	Unqualified	Unqualified	Unqualified	
			To promote good financial practices	To complete and submit accurate annual financial statements within the specified time period	Lag	Number of matters of concern reported	output	Y		16.2	Annually	Less than 15 matters of concern	Less than 10 matters of concern	Less than 8 matters of concern by 31 March	Less than 6 matters of concern	Less than 4 matters of concern	
			To promote good financial practices	To complete a budget within the specified time period	Lag	Date of approval of Tabled Budget	Process	Y		17	annually	30-Apr	15-Apr	Budget tabled by 31 March	15 Feb	1-Feb	
			To promote good financial practices	To have an effective Auditing Function	Lag	Date of approval of Final Budget	Process	Y		17.1							
			To promote good financial practices	To have an effective Auditing Function	Lag	Percentage of Planned Audit Missions held	output	Y		18	Quarterly	3 meetings by 30 April	3 meetings by 15 April	3 meetings by 31 March	3 meetings by 15 Feb	3 meetings by 1 Feb	
			To promote good financial practices	To have an effective Auditing Function	Lag	Percentage of Audit queries cleared within the next financial year	output	Y		18.1	Annually	40% implemented by 31 March	50% implemented by 31 March	60% implemented by 31 March	75% implemented by 31 March	85% implemented by 31 March	
			To promote good financial practices	To develop a Financial Plan (i.e. Budget Process and Time Table)	Lag	Date for approval of Financial Plan	process	Y		19	Annually						
			To be a financially viable municipality	To increase the cost coverage ratio	Lag	Sec 43 (Reg 10 (g)(ii)) Cost Coverage	outcome	Y		20	Quarterly	Ratio of 2 by 31 March	Ratio of 4 by 31 March	Ratio of 6 by 31 March	Ratio of 8 by 31 March	Ratio of 10 by 31 March	
			To be financially viable municipality	To increase the debt coverage ratio	10	Sec 43 (Reg 10 (g)(ii)) Debt Coverage Ratio	outcome	Y		20.1	Quarterly	Ratio of 1 by 31 March	Ratio of 3 by 31 March	Ratio of 6 by 31 March	Ratio of 8 by 31 March	Ratio of 10 by 31 March	

			To be a financially viable municipality	To provide sufficient cash resources	Lag	DTLGA % operating budget funded from cash	input	Y		21	Quarterly	92%	94%	96%	98%	100%	
			To be a financially viable municipality	To keep a minimum cash balance to cover average monthly expenditure	Lag	Number of days with excessive funds in current account in relation to the strategy	output	Y		22	Quarterly	180	120	60	30	15	
			To be a financially viable municipality	To report timely and accurately	Lag	Date of approval of Annual Report	Process	Y		23	Annually	Annual report approved by 30 April	Annual report approved by 15 April	Annual report approved by 31 March	Annual report approved by 15 Feb	Annual report approved by 1 Feb	
			To be a financially viable municipality	To report timely and accurately	Lag	Date of receipt of SDBIP by Mayor	Process	Y		23.1	quarterly						
			To be a financially viable municipality	To report timely and accurately	Lag	Number of SDBIP reports considered	output	Y		23.2	quarterly	1 report by 31 March	2 reports by 31 March	3 reports by 31 March	5 reports by 31 March	7 reports by 31 March	
			To be a financially viable municipality	To report timely and accurately	Lead	To submit SDBIP reports to CFO	Process	N	Y	24	Quarterly	1 report by 31 March	2 reports by 31 March	3 reports by 15 Feb	3 reports by 31 March	3 reports by 1 Feb	
			To be a financially viable municipality	To align Capital Programme and IDP	Lag	% of capital projects budgeted for in accordance with the IDP	input	Y		25	Annually	80%	95%	100%			
			To be a financially viable municipality	To be a financially viable municipality		Sec 43 (Reg 106)) Financial viability as expressed by the ratios in Gazette				26							
			To promote good governance, accountability & transparency	To spend grant funding	Lag	Percentage of department allocated grant funds received (prior to approval of adjustment budget) spent	input	Y	Y	43	Quarterly	25%	50%	75% spent by 30 March	85%	95%	
		5.2 Integrated & Co-ordinated Development	To promote integrated & co-ordinated development within the District	To encourage participation in IDP process, ensure alignment with Local Municipalities		Number of Alignment meetings held	output			45	Quarterly	2	4	6 quarterly meetings by 30 March	8	10	

6. DETAILED CAPITAL WORKS PLAN

[illegible]

0.00
277 640 000.00
145 328 532.31
81 270 487.33
277 148 722.36

2011/12	Balance applied Actual Project cost	Net	Avail	Rev	Chg	New	Del	Sum
0.00	0.00							
0.00	0.00							
0.00	0.00							
2 278 972.45	0.00	418 000.00	352 000.00	1 783 000.00	2 125 000.00	1 203 000.00	0.00	3 302 000.00
18 375 206.24	0.00	258 718.00	462 718.00	762 718.00	862 622.00	1 000 000.00	0.00	3 302 000.00
262 715.76	258.74	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3 811.08	843 988.83							
0.00	0.00	138 000.00	145 000.00	587 000.00	692 250.00	554 500.00	0.00	1 327 750.00
0.00	0.00	1 214 000.00	1 183 000.00	2 430 000.00	2 880 000.00	3 793 000.00	0.00	1 177 000.00
23 645 838.08	8 463 306.12							
7 822 236.73	2 809 948.87	1 754 000.00	1 864 231.00	1 438 000.00	1 760 100.00	1 878 000.00	0.00	1 327 750.00
1 804 196.63	47 158 241.10	373 670.00	423 000.00	437 488.00	300 000.00	1 824 175.00	0.00	1 408 000.00
21 350 817.47	200 000.00	843 700.00	1 438 000.00	1 788 510.00	2 000 000.00	3 602 444.00	0.00	2 171 444.00
5 830 012.24	568 320.44	350 000.00	320 000.00	423 810.00	60 480.00	3 876 520.00	0.00	1 029 340.00
8 845 450.58	5 457 203.81	382 311.00	423 141.00	1 507 444.00	1 171 424.00	1 186 700.00	0.00	1 029 340.00
1 002 787.20	10 785 604.71	0.00	0.00	0.00	0.00	0.00	0.00	0.00
8 893 846.12	283 432.02							
0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
43 050 775.28	63 028 096.85	4 549 277.00	4 463 827.00	4 391 838.00	4 878 000.00	4 783 610.00	0.00	4 452 010.00

**6. APPROVAL OF THE ZULULAND DISTRICT MUNICIPALITY'S SERVICE
DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR THE QUARTER
ENDED 31 March 2011.**

The Zululand District Municipality's SDBIP for the 3rd quarter ended 31 March 2012 has been reviewed and approved by the Honorable Mayor: Cllr. V.Z KaMagwaza Msibi as said in S69 (3) (a) and S54 (3) of the Municipal Finance Management Act.

Date received:

31.05.2012

Date Approved:

31.05.2012

Signature:

