

The background of the page features the coat of arms of the Zululand District Municipality. It is a shield-shaped emblem. At the top is a sun with red rays. Below the sun is a leopard's head in profile, facing left, with a blue and white geometric pattern on its forehead. The central part of the shield is a blue diamond containing a white elephant's head with tusks. Below the diamond is a green shield with a white cross. At the bottom of the shield is a brown pot. The shield is flanked by two black birds, possibly vultures, with their wings spread. A banner at the bottom of the shield contains the text 'INQUBEKELA PHAMBILI'.

ZULULAND DISTRICT MUNICIPALITY
SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN
2010/11 FINANCIAL YEAR
QUARTER 3

1. Introduction

1.1 Quarterly review of SDBIP

The Service Delivery and Budget Implementation Plan for the 3rd quarter has been reviewed in terms of S54 (1) (b) of the Municipal Finance Management Act.

1.2. Purpose of the SDBIP

The purpose of the SDBIP can be summarized as follows:

1. It is a vital link between the Mayor and the administration of the municipality;
2. It facilitates the process for holding management accountable for its performance;
3. It is a tool for implementation, management and monitoring; and
4. It further serves as the basis for the performance measurement in service delivery against the year-end targets and the implementation of the budget.

1.3. Importance of the SDBIP

A properly formulated SDBIP will ensure that appropriate information is circulated internally and externally for purposes of monitoring the execution of the budget, and it:

- *Enables the Mayor to monitor the performance of the Municipal Manager,*
- *Municipal Manager to monitor the performance of the senior managers; and*
- *The community to monitor the performance of the municipality.*

It is the excellent mechanism that produces quarterly targets that are reported to ensure implementation of the IDP. The SDBIP will also empower all councilors specifically facilitating engagement at ward level and allow them to undertake the appropriate oversight and monitoring of programs. The SDBIP will also measure in-year progress in the implementation of the budget; under spending of budget will be dealt with at early stages because it is reviewed quarterly.

1.4. The Role of Council with regards to the SDBIP

It is vitally important for Council to note that the components of the SDBIP are primary indicators of the municipality's performance on the annual Budget. In this regard, Councilors are encouraged to scrutinize the various components of the SDBIP and to pose questions where it is deemed necessary. This form of in-year reporting should uncover major problems and is aimed at ensuring that the Mayor and the Municipal Manager take the corrective steps when any unanticipated problems arise.

1.5. Role of the Accounting Officer in respect of the SDBIP

The Accounting Officer must:

1. Implement the Budget;
2. Ensure that spending is in accordance with the Budget and ensure that the expenditure is reduced when revenue is anticipated to be less than projected in the Budget or the SDBIP
3. Ensure that revenue and expenditure is properly monitored;
4. Prepare an adjustments Budget when necessary; and
5. Submit the draft SDBIP and draft annual performance agreements for the Municipal Manager and all senior managers.

1.6. The key components of the 2010/11 SDBIP

In terms of Circular No. 13 of the MFMA No. 56 of 2003, the SDBIP must contain:

- Monthly projections of revenue to be collected for each source;
- Monthly projections of expenditure by source (not required in terms of this Act);
- Monthly projections of expenditure (operating and capital) and revenue for each vote;
- Quarterly projections of service delivery targets and performance indicators of each vote;
- Detailed capital works plan broken down by ward over three years (Capital Plan – MIG)

These components of the SDBIP are discussed below.

2. MONTHLY PROJECTIONS OF REVENUE PER SOURCE

In terms of Section 15 of the MFMA, a municipality may, except where otherwise provided in this Act,

- incur expenditure only in terms of the approved Budget; and
- within the limits of the amounts appropriated for the different votes in the approved Budget.

One of the most important and basic priorities of a municipality is to collect all its revenue as budgeted for, failure to collect the revenue will undermine the municipality's ability to deliver services. The SDBIP contains the monthly projections of revenue to be collected per source for the 3rd quarter. The reason for the inclusion of this component of the SDBIP is to ensure that the municipality monitors revenue collected during the quarter as all expenditure to be incurred in terms of the approved Budget must be financed from realistically anticipated revenues to be collected.

The Accounting Officer must monitor the actual revenues received against those projected in the SDBIP and submit explanations of any remedial action to be taken to ensure that projected revenue and expenditure remain within the municipality's approved Budget. This type of information requires the municipality to take urgent remedial steps to ensure it improves on its revenue-collection capacity if it wants to maintain its levels of service delivery and expenditure.

The revenue for the quarter ended 31 March 2011 is indicated below as follows:

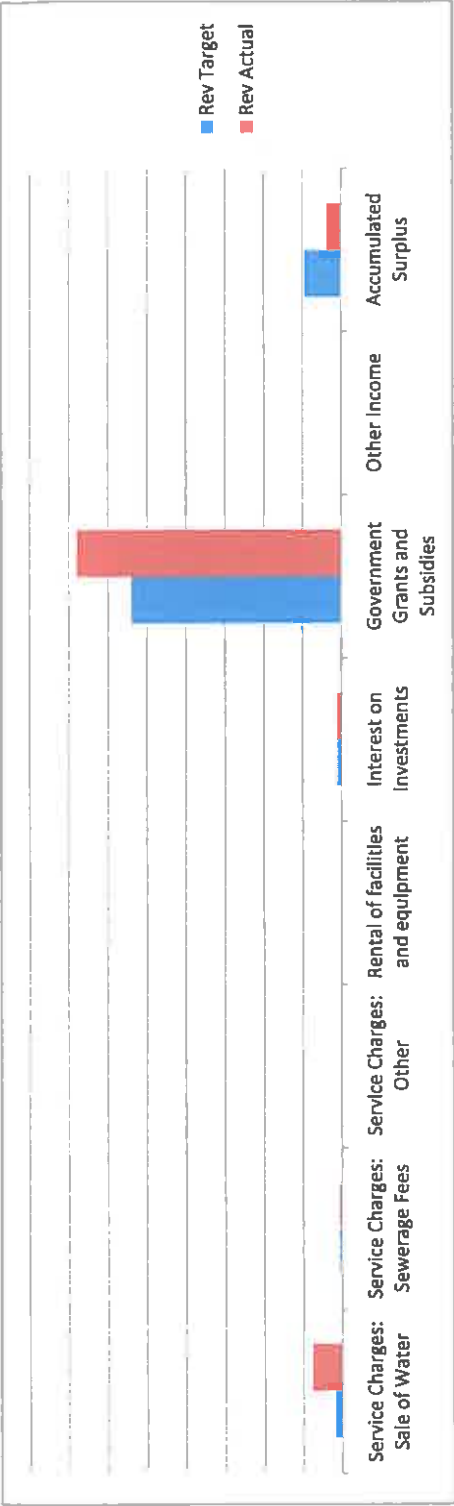
Monthly projections of total Revenue per Source

The municipality must ensure that it has instituted measures to achieve monthly revenue targets for each revenue source. In order to ensure realistic revenue projections and ultimately balanced budgets, the Zululand District Municipality has to have comprehensive, coherent revenue policies that take into account appropriate service delivery levels, standards, ability to pay and collection efforts.

Monthly projections of Revenue by Source of
Zululand District Municipality for the Quarter
ended 31 March 2011

Monthly Projections of Revenue by Source									
Revenue by Source	January		February		March		Totals for Q3		
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Variance
Service Charges: Sale of Water	1,258,781	40,451,443	1,258,781	37,339,529	1,258,781	14,349,902	3,776,343	92,140,874	88,364,531
Service Charges: Sewerage Fees	396,949	805,675	396,949	686,187	396,949	5,568,334	1,190,847	7,060,176	5,669,329
Service Charges: Other	-	-	-	-	-	-	-	-	-
Rental of facilities and equipment	-	-	-	7,788	-	3,311	-	11,098	-11,098
Interest on Investments	772,500	1,256,320	772,500	976,052	772,500	883,716	2,317,500	3,116,088	798,588
Government Grants and Subsidies	112,695,500	-	-	8,432,200	-	113,653,600	112,695,500	121,985,700	9,290,200
Other Income	-	34,273	-	234,674	-	50,453	-	319,400	-319,400
Accumulated Surplus	8,178,494	8,178,494	8,178,494	8,178,494	8,178,494	8,178,494	24,535,482	24,535,482	-
TOTALS	123,302,224	60,728,205	10,606,724	65,854,904	10,806,724	142,687,710	144,515,672	245,168,818	-104,653,147

Q3 Chart - Monthly Projections of Revenue by Source



3. MONTHLY PROJECTIONS OF EXPENDITURE PER SOURCE

The monthly projections of expenditure per source is not included in terms of circular No 13 of the MFMA, but we as Zululand District Municipality have decided to add this component in order to see the movement of expenditure per source on monthly basis to be able to respond promptly and to initiate any remedial steps when necessary.

**Monthly Projections of Expenditure by Source of
Zululand District Municipality for the Quarter ended 31 March 2011**

Monthly Projections of Expenditure by Source									
Expenditure by Source		January		February		March		Totals for Q3	
	Target	Actual	Target	Actual	Target	Actual	Target	Actual	Variance
Operating Expenditure									
Employee related costs wages and salaries	5,158,288	5,332,994	5,158,288	11,221,276	5,158,288		15,474,864	16,554,270	-1,079,406
Employee related costs social contribution	1,008,746	905,184	1,008,746	1,840,718	1,008,746		3,026,238	2,745,903	280,335
Remuneration of Councillors	488,285	6,655,852	488,285	372,013	488,285		1,404,855	7,027,865	-5,623,010
Bad debts	242,937		242,937				728,811		728,811
Collection costs	19,272		19,272		19,272		57,816		57,816
Depreciation	3,333,333		3,333,333		3,333,333		9,999,999		9,999,999
Repairs and maintenance	2,658,086	1,245,714	2,658,086	1,821,556	2,658,086		7,974,258	7,993,803	-19,545
Interest on external borrowings	40,334		40,334	32,119	40,334		34,337	121,002	66,456
Redemption	-	36,737	-					36,737	-36,737
Bulk purchases	3,492,730	4,781,106	3,492,730	3,408,029	3,492,730		10,478,190	10,813,580	-135,390
Grants & Subsidies paid	79,141		79,141		79,141		237,423		237,423
Inter-Departmental	-	5,508	-	182,254			21,354	209,114	-209,114
Contracted services	-	322,903	-	343,119			258,118	922,140	-922,140
General expenses - other (including abnormal expenses)	10,234,215	5,612,650	10,234,215	5,459,116	10,234,215		30,702,645	18,488,892	12,213,753
Loss on disposal of property, plant and equipment	-		-						
Total Operating Expenditure	26,735,367	24,908,646	26,735,367	24,680,200	26,735,367		80,208,101	64,858,768	15,547,342
Capital Expenditure									
Total asset from own funds	1,751,189	430,822	1,751,189	187,402	1,751,189		5,253,567	2,840,981	2,412,586
Total asset from grants & subsidies	17,885,333	6,858,498	17,885,333	6,846,276	17,885,333		53,955,999	34,199,138	19,756,863
Total Operating Expenditure	19,736,522	7,287,320	19,736,522	7,013,678	19,736,522		59,209,566	37,040,117	22,169,449
TOTAL EXPENDITURE	46,471,889	32,185,966	46,471,889	31,893,878	46,471,889		139,416,667	101,888,876	37,716,791

4. MONTHLY PROJECTIONS OF REVENUE & EXPENDITURE PER VOTE

It is important to view expenditure in relation the revenue used to finance it. In this context, it is easy to see when expenditure exceeds Revenue and the necessary remedial steps can then be taken to correct this situation. Failure to monitor expenditure in relation to Revenue will seriously hamper the municipality's ability to achieve its strategic goals for the year.

Monthly Projections of Expenditure and Revenue per Vote

Compares the planned revenue and expenditure for the quarter ended 31 March 2011. It is clear that Zululand District Municipality has spent a lot in the provision of water to the community that it serves.

**Monthly Projections of Expenditure & Revenue by Vote
for Zululand District Municipality for the Quarter
ended 31 March 2011**

Monthly Projections for expenditure and revenue by vote		January				
Department	Operating Exp	Actual Opex	Capital Exp	Actual	Revenue	Actual
Executive and Council	6,340,662	1,644,875	-		-	
Finance	1,381,229	1,017,587	170,833	74,057	23,523,494	1,256,778
Corporate Services	1,868,337	1,768,229	70,189	17,923	-	
Community Development	3,978,535	2,749,809	14,667		-	1,507
Planning & WSA	1,905,710	973,434	269,250		3,056,000	
Water	10,601,293	10,516,535	20,061,583	7,195,340	1,619,580	41,286,725
Waste Water Management	659,602				36,149	
Total	26,735,368	18,670,469	20,586,522	7,287,320	28,235,223	42,545,010

**Monthly Projections of Expenditure & Revenue by Vote
for Zululand District Municipality for the Quarter
ended 31 March 2011**

Monthly Projections for expenditure and revenue by vote				February			
Department	Operating Exp	Actual	Capital Exp	Actual	Revenue	Actual	
Executive and Council	6,340,662	2,434,665	-	-	-	-	
Finance	1,381,229	2,197,858	170,833	60,954	23,523,494	1,115,244	
Corporate Services	1,868,337	3,501,086	70,189	26,990	-	87,125	
Community Development	3,978,535	2,474,240	14,667	15,604	-	1,823	
Planning &WSA	1,905,710	2,098,187	269,250	16,416	-	-	
Water	10,601,293	11,717,987	20,061,583	47,438	1,619,580	27,520,073	
Waste Water Management	659,602	256,178	-	-	36,149	686,767	
Total	26,735,368	24,680,201	20,586,522	167,402	25,179,223	29,411,032	

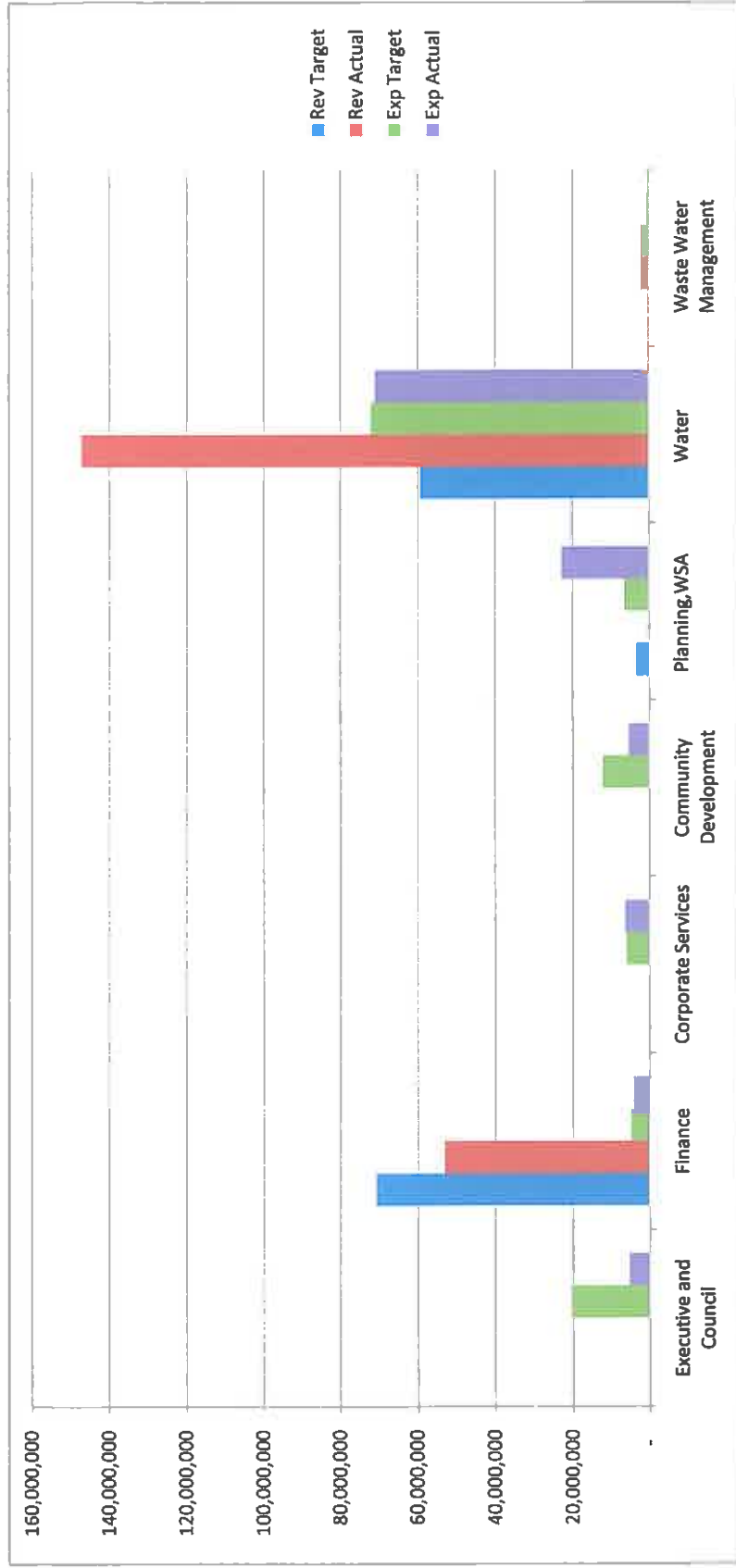
**Monthly Projections of Expenditure & Revenue by Vote
for Zululand District Municipality for the Quarter
ended 31 March 2011**

Monthly Projections for expenditure and revenue by vote		March				
Department	Operating Exp	Actual	Capital Exp	Actual	Revenue	Actual
Executive and Council	6,340,662	986,385	900,000		-	
Finance	1,381,229	590,534	170,833	93,962	23,523,494	50,567,582
Corporate Services	1,868,337	730,706	70,189	25,700	-	
Community Development	3,978,535	-153,638	14,667		-	33,544
Planning & WSA	1,905,710	4,222,897	269,250	15,321,496	-	
Water	10,601,293	8,507,612	20,061,583	21,087,961	55,904,330	78,239,456
Waste Water Management	659,602	185,413	-		36,149	1,294,631
Total	26,735,368	15,069,909	21,486,522	36,529,119	79,463,973	130,135,213

**Monthly Projections of Expenditure & Revenue by Vote
for Zululand District Municipality for the Quarter
ended 31 March 2011**

Monthly Projections for expenditure and revenue by vote				Totals for Q3			
Department	Operating Exp	Actual	Variance	Capital Exp	Actual	Revenue	Variance
Executive and Council	19,021,986	5,065,925	13,956,061	900,000	-	-	-
Finance	4,143,887	3,905,978	337,708	402,620	228,973	70,570,482	173,647
Corporate Services	5,805,011	6,000,021	-395,010	187,368	70,613	-	96,755
Community Development	11,935,805	5,070,411	6,865,194	44,838	15,804	-	29,334
Planning & WSA	5,717,130	7,294,517	-1,577,387	554,916	15,337,912	3,056,000	-14,782,996
Water	31,803,878	30,742,134	1,061,745	40,170,604	28,330,739	59,143,480	11,839,865
Waste Water Management	1,978,806	441,581	1,537,215	-	-	108,447	-
Total	80,206,104	58,420,578	21,785,526	42,240,446	43,983,841	132,878,419	-1,743,395
						202,091,256	-69,212,836

Q3 Chart - Monthly Projections of Revenue and Expenditure by Vote



5. QUARTERLY PROJECTIONS OF SERVICE DELIVERY TARGETS AND PERFORMANCE INDICATORS OF EACH VOTE

In terms of the SDBIP, Zululand District Municipality is required to provide non-financial measurable performance objectives in the form of service delivery targets and other performance indicators. Service delivery targets relate to the level and standards of service being provided to the community, and include targets for the reductions in backlogs of basic services.

The scored goals and objectives set by Council as quantifiable outcomes that should be implemented by the administration over the next financial year are indicated on the sheet below.

[illegible]

0	0	1 report 2 weeks after quarter end	3	5	0	1	2 reports 2 weeks after quarter end	4	6	1	2	3 reports 2 weeks after quarter end	5	7	2	3	4 reports 2 weeks after quarter end	8	12	4	SDIBP Report includin g acknowl edgeme nt of receipt of cash flow projectio ns by CFO
30-Oct	15-Oct	Identify areas of review	15-Sep	01-Sep	31-Jan	15-Jan	Submit workshop proposal to MM (including union involvem ent)	15-Dec	01-Dec	30-Apr	15-Apr	Submit recommend ations for draft renewal to MM	15-Mar	01-Mar	30 July and later	15-Jul	Reviewed policies (HR, vehicle, communi cation, standing orders) and bylaws by 30 June 2011	15-Jun	01-Jun	30/06/2 011	Acknowl edge of receipt by the MM. (Certifie d Council resolutio n - MM's evidence)
120	90	60	30	15	120	90	60	30	15	120	90	60	30	15	120	90	60	30	15	60 days after adoption	artefacts supporti ng submissi on (Proof of Email, R egistere d Postal mail) or Signed receipt by departm ent
30-Oct	15-Oct	EAP coordinator to identify areas that need assessment (survey results)	15-Sep	01-Sep	31-Jan	15-Jan	Worksho p with HOD	15-Dec	EAP was Launche d on 3 Dec 2010	30-Apr	15-Apr	Draft programme with incorporat ed Staff comments	15-Mar	01-Mar	30 July and later	15-Jul	Submit reviewe d program me 30 June	15-Jun	01-Jun	30-Jun	EAP docume nt submitt ed and signed for MM

30-Oct	15-Oct	Identify areas of review	15-Sep	01-Sep	31-Jan	15-Jan	Submit workshop proposal to MM	15-Dec	01-Dec	30-Apr	15-Apr	Submit recommendations for draft renewal to MM	15-Mar	01-Mar	30 July and later	15-Jul	Review policies (HR, vehicle, communication, standing orders) and bylaws by 30 June 2011	15-Jun	01-Jun	30-Jun	Acknowledgement of receipt by MM
0	10%	25%	50%	75%	10%	25%	50%	75%	85%	%	50%	75%	85%	95%	90%	95%	100%		100%		Ledger expenditure certified by the CFO.
30-Oct	15-Oct	Advertise for Service provider	15-Sep	01-Sep	0%	5%	10%	30%	60%	30%	60%	75%	85%	95%	80%	85%	90%	95%	100%	90%	Monthly report from Venus

Indicator	Baseline Value	Quarter 1					Quarter 2					Initial Target	Status/Agreed evidence	Comments on Q2
		unacceptable performance (1)	performance not fully effective (2)	fully effective (3)	performance significantly above expectations (4)	outstanding performance (5)	unacceptable performance (1)	performance not fully effective (2)	fully effective (3)	performance significantly above expectations (4)	outstanding performance (5)			
Spec A3 (Ag 10 (g)): Outstanding Service Decline to Revenue	0.5	0.48		0.25	0.23	0.2	0.48	0.32	0.25	0.23	0.2	0.25	Items Agreed evidence	to be calculated at year end since mid year AFS not done yet
Number of adjustments affiliated in relation to the number of accounts issued	50%	75%	70%	50%	40%	25%	75%	70%	50%	40%	25%	50%	Verus report on accounts issued, and listing of accounts where adjustments were submitted	Not yet calculated
Average processing time for invoices of approved work/services	7 days	80	45		15	7	80	45	30 days	15	7	30 days	Dated sample cheque register. Report listing duration of invoice per processing stage	
Date Financial Statements submitted to office of AG	Target due date is 30 August 2010									15-Aug	01-Aug	31/08/2011	Signed receipt of statements by AG	
Nature of Audit Opinion	Target due date is 30 November 2010	Qualified					Disclaimer	Qualified	Unqualified	Unqualified	Unqualified	Unqualified	AG Audit Report	
Number of matters of concern reported	Target due date is 30 November 2010	Less than 15 matters of concern	Less than 10 matters of concern	Less than 9 matters of concern	Less than 6 matters of concern	Less than 4 matters of concern	Less than 15 matters of concern	Less than 10 matters of concern	Less than 8 matters of concern	Less than 6 matters of concern	Less than 4 matters of concern	Less than 8 matters of concern	AG Audit Report	
Date of approval of Tabbed Budget	Budget issued by 75 March 2010				Completed Budget approved 24 Dec		Draft budget submitted Manager by 30 June	Draft budget submitted Manager by 30 July	Draft budget submitted Manager by 30 March	Draft budget submitted Manager by 30 April	Draft budget submitted Manager by 31 March	31/03/2011	Council resolution draft budget	
Date of approval of Final Budget	Final budget approved on 27 July 2010									15-May	01-May	30/06/2011	Council resolution final budget approval	
Percentage of Planned Audit Meetings held	5 audit and performance management committee meetings were held	0	0		3	4						4	Signed reports by IMA	Audit continued on 18 Aug and 19 Oct 2010

Percentage of audit queries closed within the next financial year	40% of audit actions implemented (freshed)	20%	30%			50%	60%	30%	40%	50%	60%	70%	40%	50%	60%	70%	80%	90%	100%	75%	Internal and external audit report	
Date for approval of Financial Plan	Financial plan approved on 27 May 2010																		01-May	30/06/2011	Certified Council resolution	Part of EDP
See 43 (Reg 10 (g)(ii)) Cost Coverage	6	2	4			8	10	2	4	6	8	10	2	4	6	8	10	6			Ratio calculated from AFS figures signed by the CFO	to be calculated at year end since mid year AFS not done yet
See 43 (Reg 10 (g)(ii)) Debt Coverage Ratio	4	1	3			6	10	1	3	4	6	10	1	3	4	6	10	4			Ratio calculated from AFS figures signed by the CFO, report listing operating revenue, operating grants and service payments	to be calculated at year end since mid year AFS not done yet
DTL/GA % operating budget funded from cash	100% of operating budget is funded from cash	92%	94%			96%	100%	92%	94%	96%	98%	100%	92%	94%	96%	98%	100%	96%			Investments and receipts operating expenditure	to be calculated at year end since mid year AFS not done yet
Number of days with excessive funds in current account in relation to the strategy	15	160	120			30	15	180	120	60	30	15	180	120	60	30	15	80			1. Strategy as approved by Mtl 2. Cashbook balance at end of the month as reported by Mtl 3. Investment Policy as approved by Mtl 4. Investment Report as approved by Mtl	
Date of approval of Annual Report	Annual report approved at 26 Jun 2010																				Certified Council Minutes and Annual report	
Date of receipt of SDRSP by Mayor	SDRSP signed and received by Mayor on 6 June 2010	15-Aug	30-Jul			20/06/2010	31-May														SDRSP signed and dated by Mayor	
Number of SDRSP reports considered	2 or less SDRSP reports submitted to CFO	0				1	3	5	2	4	6	1	2	3	5	7	4				Certified EXCO minutes on report submitted	
To submit SDRSP reports to CFO	2 SDRSP reports submitted to CFO	0	0			1 report 2 weeks after quarter end				2 reports 2 weeks after quarter end					3 reports 2 weeks after quarter end						SDRSP Report including acknowledgment of receipt of cash flow projections by CFO	

% of capital projects budgeted for completion with the IDP	100% of capital projects were budgeted for completion with the IDP	95%					80%	95%	100%							80%	95%	100%			100%	Council Resolution	
Percentage of department revenue received prior to approval of adjustment budget spent	100% approved grant funds that were received prior to approval of adjustment budget spent	10%	50%	75%			10%															Ledger expenditure certified by the CFO	

DATE

CFO

DATE

Municipal Manager

we Track as
primary
expenditure to
date

Before expectations
to date. Need more
funds

Indicator	Indicator Type	Old KPI/New KPI	KPI No	Indicator/KPI measure name	National KPI	Standard	Responsibility	Unit	Baseline	Quarter 4															annual target	Min Agreed evidence				
										unacceptable performance (1)	performance not fully effective (2)	fully effective (3)	performance significantly above expectations (4)	outstanding performance (5)	unacceptable performance (1)	performance not fully effective (2)	fully effective (3)	performance significantly above expectations (4)	outstanding performance (5)	unacceptable performance (1)	performance not fully effective (2)	fully effective (3)	performance significantly above expectations (4)	outstanding performance (5)						
To submit SDRIP reports to CFO	Process	N	Y	24	Quarterly		HOD's			2 SDRIP reports submitted to CFO	0	0	1 report 2 weeks after quarter end	4	0	1	2	3 reports 2 weeks after quarter end	5	7	2	3	4 reports 2 weeks after quarter end	6	12	4	SDRIP Report including acknowledgment of receipt of cash flow projections by CFO			
Number of tourism packages created for prioritised areas by specified date	output		Y	26	Quarterly		HOD CD			5 tourism packages created for prioritised areas	30-Oct	15-Oct	Approved statistics for list with set appointments 30 Sept	15-Sep	01-Sep	31-Jan	15-Jan	Information on gathering report 30 Dec	15-Dec	01-Dec	0	0	1	2	3	4	5	3	Number of packages that are approved by Tourism portfolio committee	
Completion of Tourism statistics by specified date	Process		Y	27	Quarterly		HOD CD			Tourism statistics compiled by 30 April 2010	30-Oct	15-Oct	progress report 30 Sept	15-Sep	01-Sep	31-Jan	15-Jan	progress report 30 Dec	15-Dec	01-Dec	30-Apr	15-Apr	15-Jul	15-Jan	01-Jun	30/06/2011	Signed off report and progress reports. Minutes confirming statistical reports tabled to PFC			
% of planned tourism liaison meetings held	output		Y	27.1	Quarterly		HOD CD			4 tourism liaison meeting were held	0	2	4	6	8	10	4	6	8	10	12	6	6	10	14	10	Planned tourism liaison meetings, agenda, Signed Minutes			
Sac 43 (Reg 10 (d)) Number of jobs created through LED & Capital programme	outcome		Y	28	Quarterly	Y	HOD CD				30-Oct	15-Oct	progress report and modules 30 Sept	15-Sep	01-Sep	31-Jan	15-Jan	progress report and modules 30 Dec	15-Dec	01-Dec	100	150	350	400	500	400	Minutes of PFC and progress reports			
Number of LED awareness events held	output		Y	29	Quarterly		HOD CD			12 LED awareness events held	30-Oct	15-Oct	Planning process, sorting schedule for stakeholders 30 Sept	15-Sep	01-Sep	31-Jan	15-Jan	Complete approval plan, invitation 2 program me	15-Dec	01-Dec	0	2	4	6	8	14	6	Minutes confirming reports tabled to PFC, progress reports		
Number of LED business plans that are submitted by specified date	output		Y	30	Quarterly		HOD CD			17 LED business plans were submitted to funders	30-Oct	15-Oct	Identify sponsor projects 30 Sept	15-Sep	01-Sep	31-Jan	15-Jan	Completed action plan by 30 Dec	15-Dec	01-Dec	0	2	4	6	10	16	10	Proof of delivered document		
LED Plan reviewed and approved (including Tourism, Business & Agriculture Plans) by target date	output		Y	31	Quarterly		HOD CD			LED plan reviewed and approved at 28 May 2010	30-Oct	15-Oct	Identify areas of possible changes	15-Sep	01-Sep	31-Jan	15-Jan	Draft action plan with workshop with PC	15-Dec	01-Dec	30-Apr	15-Apr	15-Mar	15-Mar	30/3/2011	Attendance regular, minutes and draft plan				

Percentage of department allocated grant funds received (prior to approval of adjustment budget) spent	input	Y	Y	42	Quarterly	HOD's excluding technical services	100% allocated grant funds that were received were spent (prior to approval of adjustment budget)	0	10%	25%	50%	75%	85%	%	50%	75%	85%	90%	95%	100%				100%	Ledger expenditure certified by the CFO

HOD Community Services

DATE

MUNICIPAL MANAGER

DATE

HOD Community
Municipal Manager

Date
Date

Focus Area or CSF	Key Objective	Objective	Indicator	Indicator Type	Old KPI	New KPI	KPI No	Indicator /KPI measurement Frequency	Responsibility	Baseline Mun	Mun Unacceptable performance (1)	Mun Performance not fully effective (2)	Mun Fully effective (3)	Mun performance significantly above expectations (4)	Mun Outstanding Performance (5)	Target Quarter 1	Target Quarter 2	Target Quarter 3	Target Quarter 4	Mun Agreed evidence	Comments by HOD: TS						
1.1 Water & Sanitation	To progressively provide a cost-effective, reliable water services at a good quality to all potential consumers in the district	To provide free basic water to consumers in the district	Sec 43 (Reg 10 (a)) : Percentage of households with access to basic level of water	output		Y	1	Quarterly	HOD:TS	53.0%	53.0%	53.5%	54.0%	54.5%	55.0%		891	1461	1632	Design report and Engineer's certificate of completion indicating no. Of hh and communities served.	719 household have received water.						
	To progressively provide a cost-effective, reliable water services at a good quality to all potential consumers in the district	To improve access to free water	Sec 43(Reg 10 (b)): Percentage of households earning less than R1100 pm with access to free water (Note: Rudimentary LOS included)	output		Y	2	Quarterly	HOD:TS	53.0%	53.0%	53.5%	54.0%	54.5%	55.0%		891	1461	1632	Design report and Engineer's certificate of completion indicating no. Of hh and communities served.	719 household have received water.						
			Number of required tests conducted (samples) as per approved strategy				3.1	monthly	HOD:TS	1000	1026	1083	1140	1197	1254	299	897	1228	Sample tests results as certified by the lab.	Q1: 287 - Q2: 299 Number of tests (samples) conducted are below the approved strategy for Q1, raw water was not sampled							

-	To progressively provide a cost effective, reliable water services at a good quality to all potential consumers in the district	To improve water supply reliability	Cumulative water supply interruption time per plant less than specified target	output		Y	4	Quarterly	HOD:TS	15	25	20	15	10	5	≤11 25	≤15	Register, signed by the HOD, of interruptions & notices issued	Q 1: 2.2 days & Q 2: 5.2 days - interruptions caused by unplanned maintenance
-	To progressively provide a cost effective, reliable water services at a good quality to all potential consumers in the district	To provide free basic sanitation services	Sec 43(Reg 10 (a)): Percentage of households with access to basic level of sanitation	output		Y	6	Quarterly	HOD:TS	42%	43%	44%	45%	46%	47%	5108	7457	Design report, interim report and or Engineer's certificate of completion indicating no. Of hh and communities served.	On target - to date 2882 units erected.
-	To progressively provide a cost effective, reliable water services at a good quality to all potential consumers in the district	To improve access to free sanitation	Sec 43(Reg 10 (b)): Percentage of households earning less than R100 p/m with access to free sanitation	output		Y	6.2	Quarterly	HOD:TS	42%	43%	44%	45%	46%	47%	5108	7457	Design report and Engineer's certificate indicating no. Of hh and communities served.	On target - to date 2882 units erected.
-	To progressively provide a cost effective, reliable water services at a good quality to all potential consumers in the district	To implement effective Customer Care	Average time of notification to community prior to planned interruptions	output		Y	9	Quarterly	HOD:TS	24Hrs	4Hrs	12Hrs	24Hrs	48Hrs	72Hrs	24Hrs	24Hrs	Register, signed by the HOD, of interruptions & notices issued.	

-	To progressively provide a cost effective, reliable water services at a good quality to all potential consumers in the district	To effectively utilise MIG allocation	MIG grant funds spent on approved projects by the prescribed date	input		Y	10	Quarterly	HOD:TS			Later than 30 Aug 2011	By 30 July 2011	By 31 June 2011	By 30 May 2011	By 28 April 2011	70%	100%	Ledger expenditure certified by the CFO.	Mig expenditure is at 41%.
-	To progressively provide a cost effective, reliable water services at a good quality to all potential consumers in the district	To maximise the implementation of IDP identified projects	Sec 43 (Reg 10 (c)): Percentage of capital budget actually spent on projects identified in IDP	input		Y	11	Quarterly	HOD:TS	100%				100%			100%	100%	Ledger expenditure certified by the CFO.	All the projects implemented are identified in the IDP
-	To be a financially viable municipality	To report timely and accurately	To submit SDBIP reports to CFO	Process	N	Y	23	monthly	HOD's			2	3	4	8	12	3	4	acknowledgement of receipt of cash flow projections by CFO	In the file signed
-	To promote good governance, accountability & transparency	To spend grant funding	Percentage of department allocated grant funds received (prior to approval of adjustment budget) spent	input	Y	Y	41	Quarterly	HOD's	<90%				100%			70%	100%	Ledger expenditure certified by the CFO.	Projects are to be started on the third quarter as per the projections

HOOD Planning

Date

Municipal Manager

Date

MUNICIPAL MANAGER GENERAL COMMENTS:

6. DETAILED CAPITAL WORKS PLAN(MIG)

#/N/A	#/N/A	#/N/A
188 823,831.86	227 099,363.68	276 132,000.00
216,092,800.81	186,645,626.02	0.00
27 268 968.95	40,453,737.68	276 132 000.00

	Jan	Feb	Mar	EN/A
Table 1: MKO Registered Projects				

[illegible]

Table 3: MIG Protects Its Registered

7. APPROVAL OF THE ZULULAND DISTRICT MUNICIPALITY'S SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN FOR THE QUARTER ENDED 31 MARCH 2011.

The Zululand District Municipality's SDBIP for the 3rd quarter ended 31 March 2011 has been reviewed and approved by the Honorable Mayor: Cllr. M.B.Gwala, as said in S54 (1)(b) of the Municipal Finance Management Act.

Date received: _____

Date Approved: _____

Signature: _____