

ZULULAND DISTRICT MUNICIPALITY

# ANNUAL REPORT

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## ASSESSMENT REPORT FOR THE 2020/2021 FINANCIAL YEAR



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## **1. ABOUT THIS ANNUAL REPORT**

Every municipality and every municipal entity must for each financial year prepare an annual report in accordance with this Chapter. The council of a municipality must within nine months after the end of a financial year deal with the annual report of the municipality and of any municipal entity under the municipality's sole or shared control in accordance with section 129.

The purpose of an annual report is:

*(a) to provide a record of the activities of the municipality or municipal entity during the financial year to which the report relates;*

*(b) to provide a report on performance against the budget of the municipality or municipal entity for that financial year; and*

*(c) to promote accountability to the local community for the decisions made throughout the year by the municipality or municipal entity.*

*This Annual Report is therefore a reflection or record of activities and performance that demonstrates the state of the Zululand District Municipality as of **30 June 2021**.*

## **2. FOREWORDS**

### **2.1. MESSAGE FROM HIS WORSHIP THE MAYOR**

The Zululand District Municipality is pleased to present the Zululand community with the 2020/2021 Annual Performance Report. Following a very difficult and challenging financial year due to the new normal of operating under COVID-19 regulations, the Municipality remains committed to meeting citizens' expectations. Supporting the local business community by offering access to high-quality, low-cost essential services while doing everything possible to preserve and increase current infrastructure investment levels.

The focus of Zululand District Municipality remained resolute on service delivery and improving the basic infrastructure within the district. The COVID-19 challenges experienced in the last financial cycle remained prevalent not only within Zululand District but the Republic as a whole, the Council of Zululand District remained determined in providing access to clean water and sanitation albeit with minimal resources and whilst remaining intent on effective and transparent financial management.

With the Department of Education declaring all schools to reopen, the Municipality continued with the Schools Water Tanker Programme where 610 schools within the district were receiving water tankers to fill school tanks with water, in order to mitigate the risk of the spread of the Corona Virus in the school system. An allocation of a total of five (5) water tankers, 1 per local municipality tasked with servicing the schools within the district.

The Economic Recovery Relief Fund was also established in a bid to provide local businesses with a relief grant to the tune of up to R50 000.00. Furthermore, the continuation of already existing programmes, such as the Sethembe Food Relief Programme in conjunction with Boxer, continued to offer destitute members of the community with relief and contribute to food security to its people. It has, more than ever, during this unprecedented time, been more critical to ensure that the municipal sector is able to carry out its mandate towards its local communities.

Achievements through major adversities have to be continually praised and as such the improvement in the Basic Infrastructure KPA, which is a key priority, is celebrated by the

Municipality. Over and above hurdles experienced as a result of the pandemic, the Zululand District Municipality also encountered, with very serious difficulty, the poor revenue collection for services rendered. This is a direct result of many of our debtors falling within indigent parameters, but we have nonetheless managed to prioritize the utilisation of budget resources to ensuring our community needs are met for betterment of their livelihoods.

Through synergistic relations with the community, council of Zululand District Municipality, amaKhosi, Executive Members of Council, the various Portfolio Committees, the Municipal Public Accounts Committee, the Audit Performance Committee, management of the municipality and all the employees of the Zululand District Municipality contributed vastly to the success of the municipality, as it could not be done without the support of these varying sectors and internal oversight committees.

It is evident in the Integrated Development Plan (IDP) and the Service Delivery Budget and Implementation Plan (SDBIP) that the municipality remains customer centric in its approach and prioritization of projects, awareness, training and development within the Zululand District Municipality. The social, economic and infrastructural needs of the community are well articulated in the IDP which governs the remaining term.

I would like to thank the traditional leadership of Zululand District, all Zululand District Municipality stakeholders, the Executive Committee, Municipal Public Account Committee, Audit Performance Committee, all Portfolio Committees, Municipal Manager, Senior Management and all the dedicated employees towards the achievements contained in this report.

In conclusion, Council reiterates that the municipality remains: “...*committed to responsible and accountable actions, tolerance and concern for racial harmony, the protection of our environment, and the strengthening of the role of women and youth*”.

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**CLLR T.D. BUTHELEZI**

**HONORABLE MAYOR: ZULULAND DISTRICT MUNICIPALITY**

## **2.2. STATEMENT BY THE ACCOUNTING OFFICER**

The achievements attained by the Zululand District Municipality in the 2020/2021 financial year are monumental under the difficult circumstances of COVID 19, where municipal functions had to cease in order to maintain the health and safety of officials whilst still endeavouring to also maintain and improve on service delivery within the district.

Experience from the previous 2019/2020 financial year played a major role in paving the approach to daily activities by officials and stabilised the challenges previously encountered in remote functionality.

As a result, this report not only reflects on achievements and problems, but also on the ongoing commitment to steadily deepen accountability to the inhabitants of the Zululand District Municipality's jurisdiction in terms of service delivery.

The annual performance of the 2020/21 financial year is detailed and documented within the Zululand District Municipality Annual Performance Report. This report therefore provides a magnified “self-introspection” lens through which the progress of the municipality is scrutinized and the performance assessment of the municipality can be carried out in the efforts to reach the objectives as set by Council. Accordingly, this report outlines not only the milestones achieved but also challenges encountered, and further cements the Municipality’s continuous commitment to strengthen accountability and responsibility to Zululand District Municipality’s citizens.

The financial year 2020/2021, again saw significant changes in the administration for Zululand District Municipality. As a result of remote functionality being a challenge in the last financial year, the municipality has entered into an agreement with VodaCom to strengthen the IT infrastructure to improve network connectivity within all Zululand District Municipality facilities. This is aimed at assisting municipal services to continue to be operational at full efficacy even when operations have been temporarily suspended. We remain committed to improving and bridging gaps in relation to the advancement to a more 4IR centred approach to the workspace.

Following a number of years of a qualified audit outcome for the Municipality, the approach for the financial year ended was not only focused on improved service delivery but on also changing the audit result from in the previous years. The Auditor General of South Africa conducted their audit of the municipality and the audit result for 2020/21 was unqualified which was an improvement from the previous years. This was achieved through reevaluating and strategically identify key areas where vacuums have been created over the years.

With a more streamlined approach to the organizational Service Delivery Budget and Implementation Plan, we anticipate not only maintaining the level of delivery of services but exceeding the standards set by the previous years performance. The compliance committees which were revived with the aim of ensuring that the municipality complies with all the appropriate legislations that governs local government, continue to add great value, support and oversight.

The Zululand District Municipality is intent on progressively solidifying its position as a region rich in investment potential. The continued consistency in executing our daily responsibilities as Zululand District Municipality will ensure that we also remain as one of the fastest developing District Municipality with appeal to potential investors.

It would be unjust, if I did not also take this opportunity to thank not only the political leadership under which the Municipality is led, but also all the stakeholders of Zululand District Municipality for their ongoing support and patience during this past year. The contributions of the community at large, Senior Management and last but not least the employees of Zululand District Municipality for their unwavering support and dedication towards honouring the mandate of water and sanitation provision to our community.

May the sprit of unity and cooperation continue to guide us in our endeavours to “...*strive to improve the quality of life in Zululand by providing sustainable infrastructure, promoting economic development and building capacity within our communities*”.

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**MR. MP. MANQELE**

**MUNICIPAL MANAGER**

### 3. CHAPTER 1 –PROFILE OF THE ZULULAND DISTRICT MUNICIPALITY

#### 3.1. Municipal Functions

The Zululand District Municipality is a Category C municipality administered under a collective executive system.

According to Section 84. (1) A district municipality has the following functions and powers:

- (a) Integrated development planning for the district municipality as a whole including a framework for integrated development plans for the local municipalities within the area of the district municipality taking into account the integrated development plans of those local municipalities.*
- (b) Bulk supply of water that affects a significant proportion of municipalities in the district.*
- (c) Bulk supply of electricity that affects a significant proportion of municipalities in the district.*
- (d) Bulk sewage purification works and main sewage disposal that affects a significant proportion of municipalities in the district.*
- (e) Solid waste disposal sites serving the area of the district municipality as a whole.*
- (f) Municipal roads which form an integral part of a road transport system for the area of the district municipality as a whole.*
- (g) Regulation of passenger transport services.*
- (h) Municipal airports serving the area of the district municipality as a whole.*
- (i) Municipal health services serving the area of the district municipality as a whole.*
- (j) Fire fighting services serving the area of the district municipality as a whole.*
- (k) The establishment, conduct and control of fresh produce markets and abattoirs serving the area of the district municipality as a whole.*
- (l) The establishment, conduct and control of cemeteries and crematoria serving the district as a whole.*

(m) Promotion of local tourism for the area of the district municipality.

(n) Municipal public works relating to any of the above functions or any other functions assigned to the district municipality.

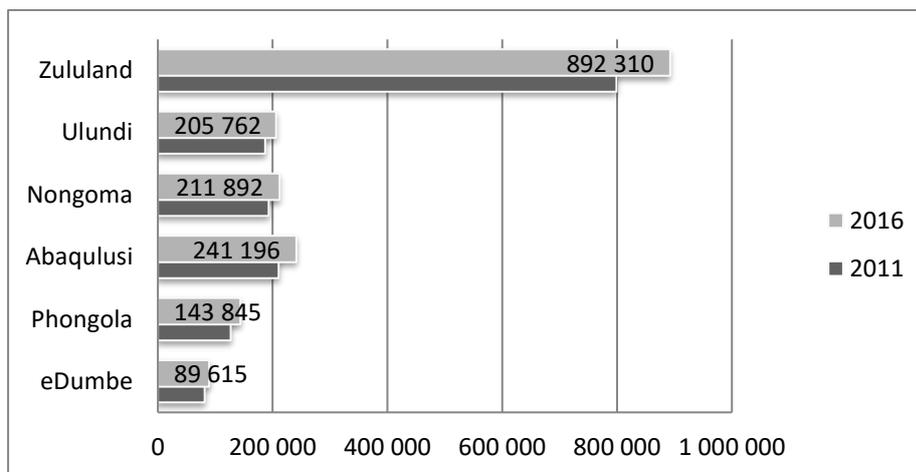
(o) The receipt, allocation and if applicable the distribution of grants made to the district municipality.

(p) The imposition and collection of taxes, levies and duties as related to the above functions or as may be assigned to the district municipality in terms of national legislation.

### 3.2. Demographic Profile

A combination of sources have been used to interpret the statistics relating to the demographic statistics. These are StatsSA Census 2011, Census Community Survey 2016 and Global Insight 2015.

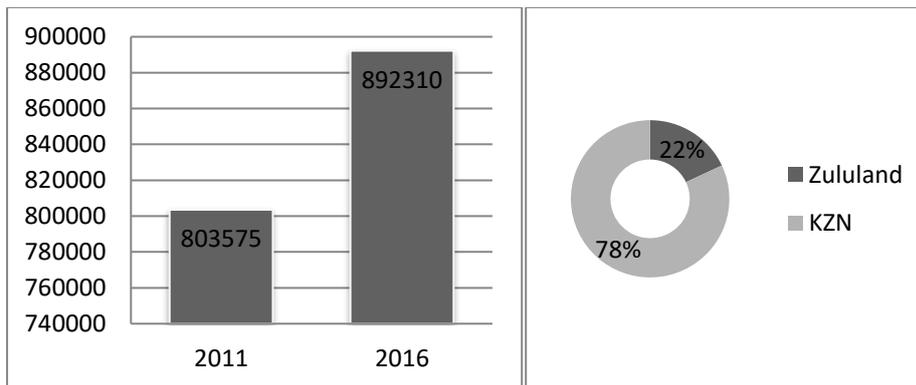
*Figure 1 Local Municipality population comparison between 2011-2016*



According to Census 2016 figures, Zululand District experienced an increase in its total population figures from 803 575 in 2011, to 892 310 in 2016.

Most of the district's **population** in 2016 resides in Abaqulusi (241 196), Nongoma (211 892) and Ulundi (205 762) local municipalities. The smallest population is recorded as 89 615 for eDumbe. In terms of percentage contribution, Abaqulusi contributes the highest percentage (27.5%) towards Zululand's population, followed by Nongoma and Ulundi with 23.8% and 23.1%, respectively.

**Figure 2 District population**

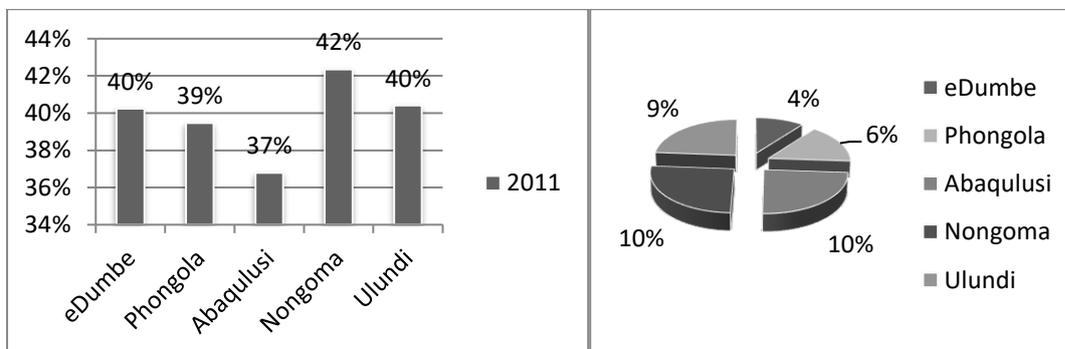


According to census, the population in the Zululand District Municipality grew by 1.45% in 2011 from 803,535 to 892,310 in 2016.

Between 2011 and 2016, the Zululand growth rate rose from 1.2% to 1.4% which is on par with its neighbouring districts.

The Zululand District Municipality contributes 22% to the provinces population.

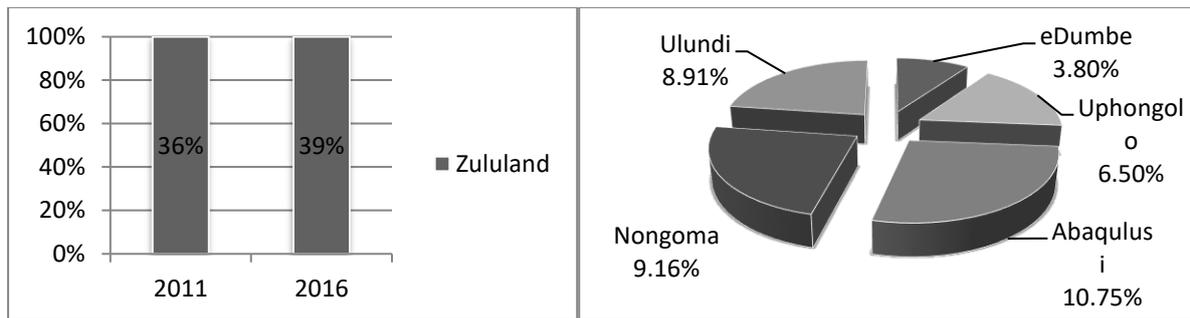
**Figure 3 District population 0-14 age group**



In 2011 40% of the Zululand population belonged to the age-group 0-14 years.

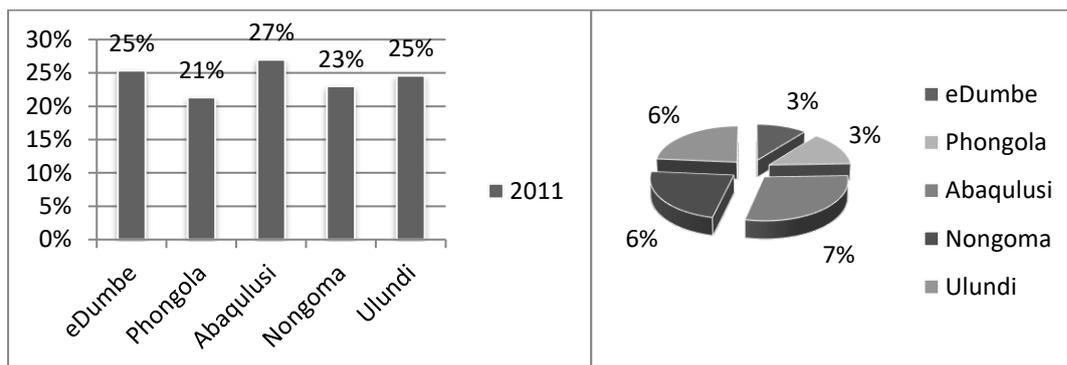
42% of the population in Nongoma belongs to this age group followed by Ulundi and Edumbe. Ophongolo has 39% with Abaqulusi at 37%. Nongoma (10%), Abaqulusi (10%) and Ulundi (9%) contribute the highest to the 0-14 age-group in the district.

**Figure 4 Percentage district population 15-34 age group**



Between 2011 and 2016, the age group 15-34 or youth increased from 36% to 39%. In 2016, Abaqulusi contributes the largest percentage of youth to the district with 10.75%. Nongoma and Ulundi follows closely at 9.16% and 8.91% respectively. oPhongolo(6.50%) and eDumbe(3.80%) contributes the smallest.

**Figure 5 District population 15-34 age group**



Adults contribute 24% to the Zululand District population.

27% of Abaqulusi’s population is adults followed by eDumbe and Ulundi at 25%. Nongoma contributes 23% and oPhongolo 21% respectively. Abaqulusi (7%), Nongoma (6%) and Ulundi (6%) contribute the most to the district population in terms of this age group.

### 3.3. Socio Profile

A total population of 596 680 in Zululand is considered economically active (ages of 15-64). Abaqulusi has the largest economically active population at 165 020. Ulundi and Nongoma follow with economically active populations of 138 977 and 136 603 respectively.

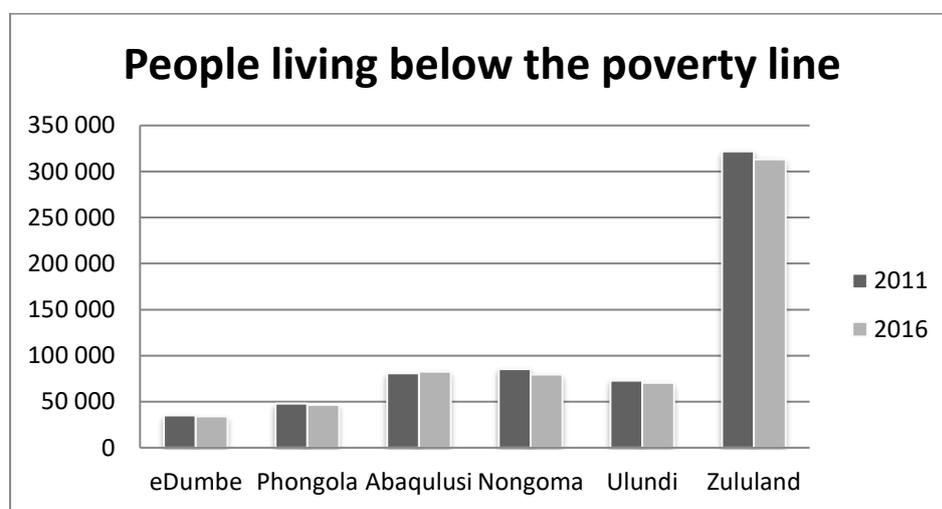
On the same scale Abaqulusi has the largest unemployment rate at 30.5% followed by eDumbe (25.7%); Ulundi(22.7%). The lowest unemployment rate is recorded by Nongoma at 17.6%.

The labour force participation rate in Zululand is 31.6% compared to a provincial average of 48.4%

According to the KZN Provincial Treasury KZN Multiple Deprivation Index in 2011 Zululand have relatively lower levels of deprivation than most other municipalities within the province. Of the five local municipalities, eDumbe and uPhongolo are classified as having the highest levels of deprivation.

The table below demonstrates population living below the poverty line in Zululand.

**Figure 6 Local Municipality general labour indicator comparison**



Source: Global Insight, 2017

313 212 (Community Survey 2016) people live below the poverty line in Zululand as compared to 321 881(Census 2011) which is a mere reduction of 8669.

### 3.4. Impact Of Hiv/Aids

A comparison between 2001 and 2011 HIV/AIDS statistics for the district shows a worsening of the situation, with figures reflecting an increase in both the HIV/AIDS prevalence rate and HIV/AIDS related deaths in Zululand over the period.

The high prevalence of HIV/AIDS poses a severe developmental challenge the district, as HIV/AIDS inhibits economic growth by reducing the availability of human capital. The labour force shrinks as more people fall sick and/or die, resulting in a young labour force that lacks experience, subsequently leading to reduced productivity and a smaller skilled population.

In overall terms, the Zululand District made a limited contribution to the economy of KwaZulu-Natal in 2011, i.e. contributing only 3.0 % to the provincial economy at a growth rate of 1.4%.

#### 4. THE ZULULAND DISTRICT ECONOMY

**Table 1 Sectoral performance**

| Sector                    | 2006   | 2011   | 2015   |
|---------------------------|--------|--------|--------|
| <b>Agriculture</b>        | 8.30%  | 9.80%  | 9.70%  |
| <b>Mining</b>             | 9.80%  | 9.00%  | 10.30% |
| <b>Manufacturing</b>      | 6.60%  | 6.30%  | 6.00%  |
| <b>Electricity</b>        | 5.80%  | 5.50%  | 5.10%  |
| <b>Construction</b>       | 3.60%  | 3.60%  | 3.60%  |
| <b>Trade</b>              | 10.60% | 10.50% | 10.50% |
| <b>Transport</b>          | 7.90%  | 8.10%  | 8.30%  |
| <b>Finance</b>            | 11.40% | 12.10% | 12.10% |
| <b>Community services</b> | 28.70% | 28.10% | 27.60% |

The community sector contributed 27.60% to the district GVA in 2015.

Manufacturing, which is the highest economic contributor in the province made a comparatively smaller contribution to the District economy (6.0%). Despite the District being largely dependent on the sector for employment, agriculture only made a 9.70% contribution to the district economy. In 2015, agriculture, mining, trade and accommodation, and general government sectors made larger contributions than in other areas of the province.

Key areas of concern are the significant gaps between the percentage of working age population, employment and the large numbers of not economically active residents, indicating high dependency levels. Abaqulusi and Ulundi Local Municipalities provide the largest number of formal and informal jobs within the district economy. However, it is important to note that none of the local municipalities are able to provide sufficient jobs for the working age population.

The figure below depicts the share of each local municipality in total employment (formal and informal) for Zululand. Abaqulusi hosts the largest proportion of the population that are

employed (41309) followed by Ulundi (20983). eDumbe contributes the lowest towards district employment levels (11478 of the total employed in the district).

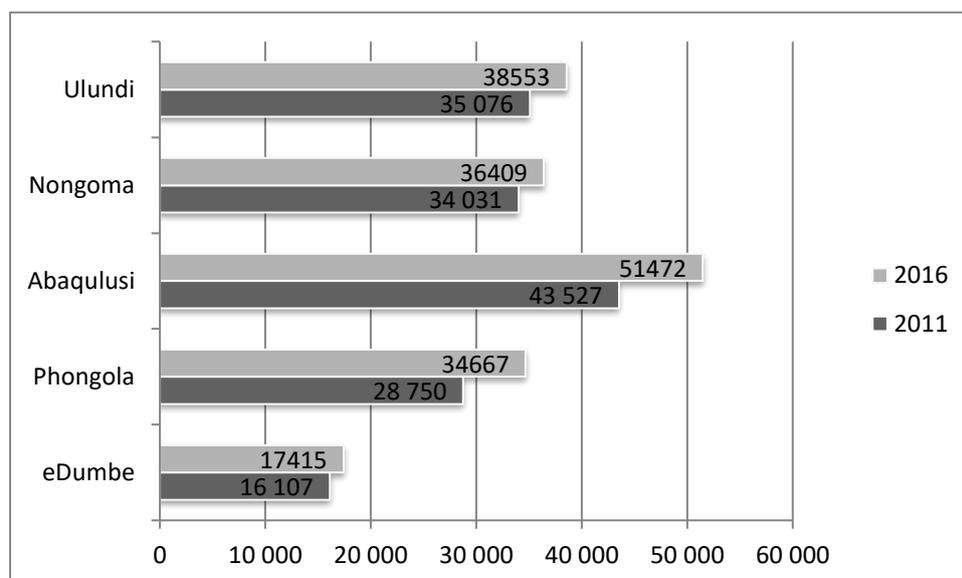
#### 4.1. Infrastructure Profile

##### Human Settlements

According to the Census Community Survey there are **178,516 households** across the Zululand District Municipality. This is less than 10% of total households in the whole of KwaZulu Natal.

About **32.3 % (57,702)** of these dwellings in the Zululand District Municipality are classified as traditional.

**53.8% (96,091)** of the households in the Zululand District Municipality are headed by women which is 10% higher than the rate in KZN.



**Figure 7 Households per Local Municipality**

The majority of the households are in the area of Abaqulusi (51,472) followed by Ulundi (38,553), Nongoma (36,409), oPhongolo (34,667) and eDumbe (16,107).

The table below provides a summary of the status of access in respect of water and sanitation within the Zululand District and its five constituent local municipalities.

**Table 2 Access to services**

| Municipality | Water               |                     | Sanitation          |                     | Electricity         |                     |
|--------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
|              | 2011                | 2016                | 2011                | 2016                | 2011                | 2016                |
|              | Households serviced |
| Abaqulusi    | 30 604              | 37 418              | 25 590              | 27 200              | 31 223              | 11 709              |
| eDumbe       | 10 400              | 10 738              | 11 570              | 11 221              | 10 127              | 41 400              |
| Nongoma      | 9 435               | 7 518               | 12 088              | 17 106              | 21 851              | 23 256              |
| Ulundi       | 18 513              | 23 283              | 20 988              | 12 808              | 25 825              | 25 825              |
| uPhongolo    | 15 026              | 24 791              | 12 334              | 10 674              | 21 004              | 87 185              |

Source: Statistics SA, Community Survey 2016

Between 2011 and 2016, more than 9000 households received access to water. During the same period, more than 1600 households received access to sanitation. Improvement percentages in water access were found oPhongolo, Abaqulusi and Ulundi while vast improvement for sanitation is recorded in Nongoma and Abaqulusi.

On access to electricity Nongoma recorded the most improvement.

**Table 3 Access to electricity**

| Municipality     | Total Households | No of H/H electrified (2016) | No of H/H Backlog | % Backlog |
|------------------|------------------|------------------------------|-------------------|-----------|
|                  |                  |                              |                   | per LM    |
| <b>Abaqulusi</b> | 51472            | 11709                        | 39763             | 77%       |
| <b>eDumbe</b>    | 17415            | 4140                         | 13275             | 76%       |
| <b>oPhongolo</b> | 34667            | 8718                         | 25949             | 75%       |
| <b>Nongoma</b>   | 36409            | 23256                        | 13153             | 36%       |
| <b>Ulundi</b>    | 38553            | 25825                        | 12728             | 33%       |
| <b>Total</b>     | <b>178516</b>    | <b>73648</b>                 | <b>104868</b>     | 59%       |

At an average cost of R22,000 per household to provide electricity to a rural household the approximate capital cost required to eradicate the backlog per local municipality can be seen in the table below:

| <b>Municipality</b> | <b>HH Backlog</b> | <b>Budget (mill) @ R22,000 per HH</b> |
|---------------------|-------------------|---------------------------------------|
| <b>Abaqulusi</b>    | 11709             | 257 598 000                           |
| <b>eDumbe</b>       | 13275             | 292 050 000                           |
| <b>Nongoma</b>      | 13153             | 289 366 000                           |
| <b>Ulundi</b>       | 12728             | 280 016 000                           |
| <b>oPhongolo</b>    | 25949             | 570 878 000                           |
| <b>Total</b>        | 76814             | 1 689 908 000                         |

### **Municipal District Roads**

The table below illustrates the network statistics that excludes the provincial and the national roads.

**Table 4 Road infrastructure backlogs**

| <i><b>Authority</b></i> | <i><b>Paved Roads (km)</b></i> | <i><b>Unpaved Roads(km)</b></i> | <i><b>Total(km)</b></i> |
|-------------------------|--------------------------------|---------------------------------|-------------------------|
| Abaqulusi LM            | 195.98                         | 727.18                          | 923.16                  |
| eDumbe LM               | 35.61                          | 243.95                          | 279.56                  |
| Nongoma LM              | 10.14                          | 602.02                          | 612.16                  |
| Ulundi LM               | 101.14                         | 740.08                          | 841.22                  |
| uPhongolo LM            | 46.9                           | 390.07                          | 436.97                  |
| <b>Total</b>            | <b>389.77</b>                  | <b>2703.3</b>                   | <b>3 093.07</b>         |

Zululand District Municipality and its Local Municipalities, still have a huge backlog in terms of addressing the basic needs of its population. The challenge is also due to the inherent regional spatial disintegration which must begin to allow previously disadvantaged communities to also enjoy the same opportunities and benefits as those enjoyed by previously advantaged communities. In this regard, Roads and Transport play a crucial role in facilitating

movement amongst these communities and business centers in respect of underpinning socio-economic development and sustainability.

Through Rural Road Asset Management System (RRAMS) the District Municipality will be fulfilling its constitutional mandate, which requires that the District establish, manage, regulate and control municipal roads, which form an integral part of a road transport system for its area of jurisdiction. Furthermore RRAMS (“the project”) will afford the district capacity to fortifying its plenary foresight by having established Roads Asset Management Systems that can effectively support its infrastructure investment programme.

**Table 5 Road infrastructure assets**

| <b>Unpaved Roads</b> | <b>Paved Roads</b> | <b>Traffic Count Stations</b> | <b>Bridges</b> | <b>Culverts</b> | <b>Ancillary Assets</b> |
|----------------------|--------------------|-------------------------------|----------------|-----------------|-------------------------|
| <b>2703.3</b>        | 389.77             | 157                           | 41             | 21              | 8779                    |

According to the RRAMS 2016, the district municipality a total road network of 2030km. The current RRAMS indicates that the municipality now has a total of 3093km. Of that total 2703.3km is unpaved. 390km is paved.

**Table 6 Paved road network**

| <b>Local Municipality</b> | <b>Paved Road Network Condition</b> |             |             |             |                  | <b>Length (km)</b> |
|---------------------------|-------------------------------------|-------------|-------------|-------------|------------------|--------------------|
|                           | <b>Very Good</b>                    | <b>Good</b> | <b>Fair</b> | <b>Poor</b> | <b>Very Poor</b> |                    |
| <b>Abaqulusi LM</b>       | 1.93%                               | 6.09%       | 13.32%      | 27.96%      | 50.70%           | 139.62             |
| <b>eDumbe LM</b>          | 0%                                  | 6.98%       | 29.75%      | 34.69%      | 28.57%           | 33.07              |
| <b>Nongoma LM</b>         | 6.53%                               | 1.58%       | 22.46%      | 27.34%      | 42.08%           | 8.55               |
| <b>Ulundi LM</b>          | 8.94%                               | 10.27%      | 16.26%      | 22.82%      | 41.72%           | 81.33              |
| <b>uPhongolo LM</b>       | 6.23%                               | 7.64%       | 22.53%      | 39.71%      | 23.89%           | 37.05              |

Source: RRAMS 2021

The capital investment required to repair the road network is indicated below:

**Table 7 Capital investment needed to repair the paved road network by local municipality**

| <b>Local Municipality</b> | <b>Replacement Value</b> |
|---------------------------|--------------------------|
| <b>Abaqulusi LM</b>       | R183 040 000.00          |
| <b>eDumbe LM</b>          | R85 030 000.00           |
| <b>Nongoma LM</b>         | R32 340 000.00           |
| <b>Ulundi LM</b>          | R223 960 000.00          |
| <b>uPhongolo LM</b>       | R105 050 000.00          |

Abaqulusi has the longest road network of which more than 80% of the paved network is in a poor state. Ulundi has the second longest road network with more than 60% in a poor state. There is an urgent need for the implementation of road rehabilitation programmes in all municipalities of Zululand.

**Table 8 Unpaved road network**

| <b>Local Municipality</b> | <b>UnPaved Road Network Condition</b> |      |       |       |           |             |
|---------------------------|---------------------------------------|------|-------|-------|-----------|-------------|
|                           | Very Good                             | Good | Fair  | Poor  | Very Poor | Length (km) |
| <b>Abaqulusi LM</b>       | 4.29                                  | 5.2  | 20.05 | 34.07 | 36.4      | 633.97      |
| <b>eDumbe LM</b>          | 31.12                                 | 1.97 | 14.05 | 23.74 | 29.12     | 157.66      |
| <b>Nongoma LM</b>         | 0.03                                  | 4.03 | 8.17  | 9.18  | 78.59     | 417.29      |
| <b>Ulundi LM</b>          | 5.08                                  | 7.9  | 23.22 | 16.13 | 47.68     | 452.88      |
| <b>uPhongolo LM</b>       | 38.15%                                | 10.7 | 15.23 | 8.66  | 27.26     | 199.37      |

Source: RRAMS 2020

Once again Abaqulusi LM has the longest unpaved road network in the district. More than 70% of this network is an unacceptable state. This is followed up by Ulundi and Nongoma with 90% and 70% of their networks in an unacceptable state respectively.

The capital investment required to repair the road network is indicated below:

**Table 9 Capital investment needed to repair the unpaved road network by local municipality**

| <b>Local Municipality</b> | <b>Current Replacement Value</b> |
|---------------------------|----------------------------------|
| <b>Abaqulusi LM</b>       | R 7 463 747.98                   |
| <b>eDumbe LM</b>          | R 5 363 879.60                   |
| <b>Nongoma LM</b>         | R 4 021 513.12                   |
| <b>Ulundi LM</b>          | R 6 542 278.82                   |
| <b>uPhongolo LM</b>       | R 2 740 626.15                   |

Through IGR structures and other structures, the District will seek to co-ordinate the efforts of all municipalities to invest in the repair of their road networks, which will result in increased economic investment into the region.

### **Rail Transportation**

The most important rail link in the Zululand District is the coal line from Mpumalanga through Vryheid to the Richards Bay Coal Terminal from where the product is exported. The line runs from Witbank through Piet Retief, Paul Pietersburg, Vryheid East, Ulundi to Richards Bay. Although initially designed to convey 21 million tons of coal exports per annum, the route was upgraded in 1989, and in 1997 it conveyed 62 million tons of coal to Richards Bay. The Coal Line Study, conducted in 1999 found that there is approximately 17 general freight trains on the line, transporting 30 000 tons of goods to Richards Bay, including ferro-chrome, granite, chrome, steel and timber. Although most of the freight is loaded north of Zululand substantial amounts of timber is loaded in the eDumbe and Vryheid areas.

### **Civil Aviation**

The District has two airports of note, viz. the Ulundi Airport and the Vryheid Airport. However, due to a discontinuation of scheduled flights to Vryheid in the mid-1980s, the Vryheid airport is no longer licensed, and the municipal parks department maintains the airport.

The ownership of the Ulundi airport was transferred from the Office of the Premier to the Zululand District Municipality in April 2007. For the next three years the KwaZulu-Natal provincial government provided financial assistance to the District Municipality to subsidize

the cost of operations at the airport, and allow for the training of District Municipality staff to operate the facility, the re-laying of the main runway, upgrading of fire and rescue equipment, and the installation of all-weather navigational instruments. Clearance was obtained from the Civil Aviation Authority for commercial flights to be resumed, in recognition of the vital role the airport has to play in local development.

The airport then commenced with the handling of commercial flights on a daily basis between Virginia Airport in Durban to Ulundi, and flights to Oribi Airport in Pietermaritzburg in 2012, with a view to stimulating both business and tourism growth in the district.

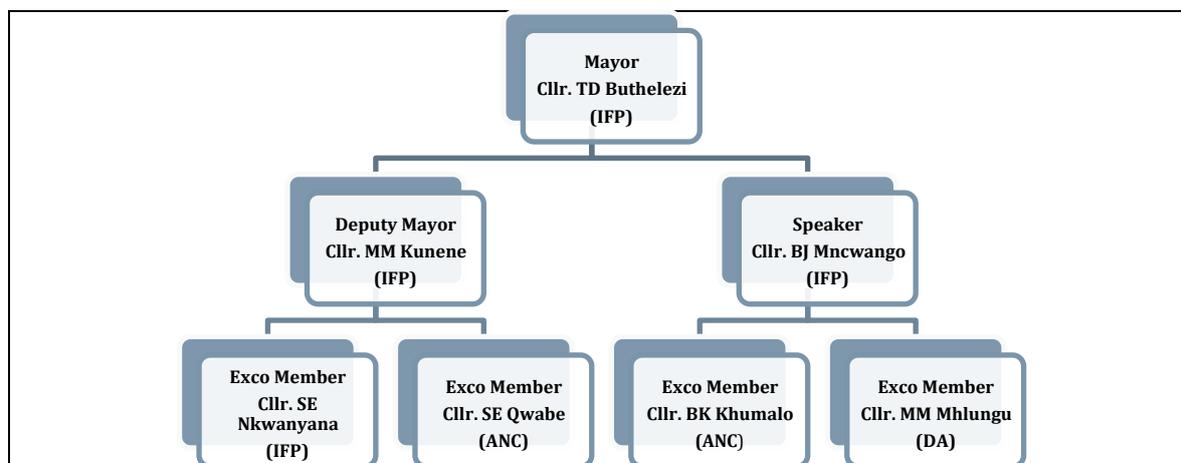
#### **4.2. Summative Key Challenges List**

- Maintain functionality of Council structures
- Maintenance of EDMS system (collaborator) thereby ensuring accurate record keeping.
- Ongoing support to the LED sub-forums to continue functioning.
- Maintenance and continual improvement of GIS system.
- Ensure continued compliance with legal financial requirements.
- Improve vertical and horizontal alignment thereby ensuring coordinated service delivery by all spheres of government.
- Prioritization of needs of marginalized groups.
- Formulation and compliance with Risk Management Framework and Strategy.
- Maintain functionality of IDP organizational arrangements internally and externally.
- To further diversify the district's economy.
- Ongoing support of tourism initiatives.
- Harness agri-processing opportunities in the district, notably venison production, leather processing and traditional medicines.
- Foster timber product ion opportunities.

- Improve rural road network to ensure improve linkages between settlements, rural nodes and municipal centres.
- Harness opportunities relating to small scale mining.
- Ensure indigent policy remains updated and relevant.
- Ensuring ongoing monitoring of water balance in rural areas.
- Commit and implement approved MIG business plans for roll-out of water and sanitation services in the district.
- Ensure disaster management forums remain functional.
- Redress disparities between levels of services and development in the urban and rural areas.
- Improve access to formal waste disposal system.
- Provision of adequate land to cater for anticipated required burial space.
- Ongoing efforts to clarify the responsibilities between Local and District Municipality as well as the Department of Transport in respect of road maintenance and construction.
- Improve the limited capacity of the electricity network in the southern portions of the District.
- Improve functionality of Council oversight committee in particular.
- LLF (Local Labour Forum) to meet more regularly.
- Risk reduction strategies and actions to be defined and implemented.
- Seek clarification in respect of the land reform programme roll-out/implementation.

## 5. CHAPTER 2 – GOVERNANCE, COMPLIANCE AND RISK MANAGEMENT

### 5.1. Political Governance Organogram



The figure above shows the Executive Committee of the Zululand District Municipality during the period under review

### 5.2. Political Governance Performance

#### *Portfolio Committees*

**Table 10 Portfolio Committee performance**

| Chairperson               | Description                    | Date   |
|---------------------------|--------------------------------|--|
| <b>Cllr. TD Buthelezi</b> | Finance and Technical Services | 30/09/2020<br>24/11/2020<br>16/02/2021<br>21/05/2021               |
| <b>Cllr. MM Kunene</b>    | Corporate Services             | 15/09/2020<br>11/02/2021<br>12/03/2021<br>01/06/2021               |
| <b>Cllr MM Mhlungu</b>    | Planning Services              | 28/09/2020<br>17/11/2020<br>17/02/2021<br>02/06/2021               |
| <b>Cllr SE Nkwanyana</b>  | Community Services             | 16/09/2020<br>07/12/2020<br>18/02/2021<br>04/06/2021<br>26/08/2021 |

|                       |                                     |  |
|-----------------------|-------------------------------------|--|
| <b>Cllr TD Ndlovu</b> | Municipal Public Accounts Committee | 30/09/2020<br>10/12/2020<br>29/03/2021<br>26/05/2021                             |
|                       | Local Labour Forum                  | 23/09/2020<br>08/10/2020<br>27/11/2020<br>18/02/2021<br>18/05/2021<br>22/06/2021 |

**Table 11 Council and EXCO Meeting performance**

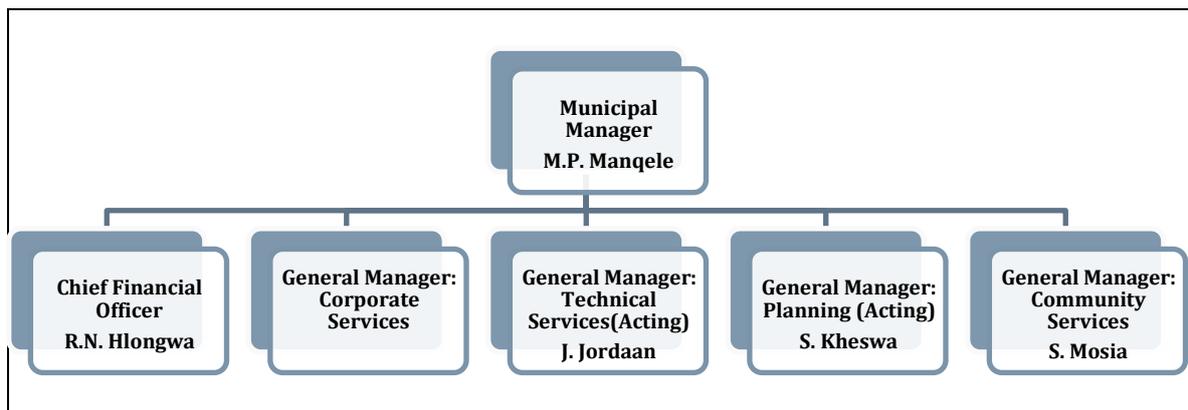
| <b>COUNCIL<br/>AND EXCO<br/>MEETINGS</b> | <i>2019/20</i>             | <i>2020/21</i>             |  |
|--|----------------------------|----------------------------|--|
|  | <i>Number of meetings:</i> | <i>Number of meetings:</i> | <i>Dates:</i>  |
| <b>EXCO</b>                              | 10                         | 12                         | 27/07/2020; 07/08/2020; 30/09/2020;<br>13/10/2020; 26/11/2020; 09/12/2020;<br>22/01/2021; 19/02/2021; 26/03/2021;<br>29/04/2021; 27/05/2021; 23/06/2021                |
| <b>FULL<br/>COUNCIL</b>                  | 7                          | 13                         | 08/09/2020; 15/09/2020; 22/09/2020;<br>01/10/2020; 22/10/2020; 28/10/2020;<br>27/11/2020; 11/12/2020; 29/01/2021;<br>24/02/2021; 30/03/2021; 27/05/2021;<br>24/06/2021 |

### 5.3. Administrative Governance

#### Human Resources

The Management Team of the municipality comprises of Senior and Middle Management.

During the period, the Municipal Manager was Mr Z.W. Mcineka until 01 October 2020, Mr S Mosia (GM Community services acted in the position until 30 December 2020. Mr PM Manqele (former GM Corporate services) was appointed Municipal Manager from January 2021.



#### *Planning Department*

General Manager: Mr BP Mnguni (Mr S Kheswa Acting from February 2021)

The Planning Department provides strategic support to the Council towards ensuring integrated development planning. The Department also houses the Water Services Authority.

The Department has 3 divisions including Planning Administration, Water Services Authority and Project Management Unit.

#### *Budget & Treasury Office*

General Manager: Mr RN Hlongwa

The Budget & Treasury Office applies Municipal financial management practice which involves managing a range of interrelated components such as Planning and budgeting, revenue, cash and expenditure management, procurement, asset management, reporting and oversight. Each component contributes to ensuring that expenditure is effective and efficient and that municipalities can be held accountable.

This department has 2 divisions including Income and Expenditure. Expenditure includes Supply Chain Management.

### ***Corporate Services Department***

General Manager: Mr PM Manqele (appointed Municipal Manager January 2021)

The Corporate Services department provides an integrated administrative support service to the municipality focusing on institutional development, administration, management and governance.

The Department has 4 divisions including Auxiliary Services, Human Resources, District Airport Management and Disaster Management.

### ***Community Services Department***

General Manager: Mr S Mosia

The Department promotes the district economic and social development as well as developing the people's quality of life in an inclusive and sustainable manner.

The Department has 6 divisions including social development, Youth, Gender & Disabled, HIV/AIDS, Arts and Craft, Local Economic Development and Municipal Health Services

### ***Technical Services***

Acting General Manager: Mr J Jordaan

The Technical Services Department is a Water Services Provider for its area of jurisdiction. Focus is aimed at Water and Sanitation Services which are provided through the implementation of Regional Water Supply Schemes Programme (RWSS), Rudimentary Water Supply Schemes (Interim) and Sanitation (VIP Toilet) Programme and Emergency Relief.

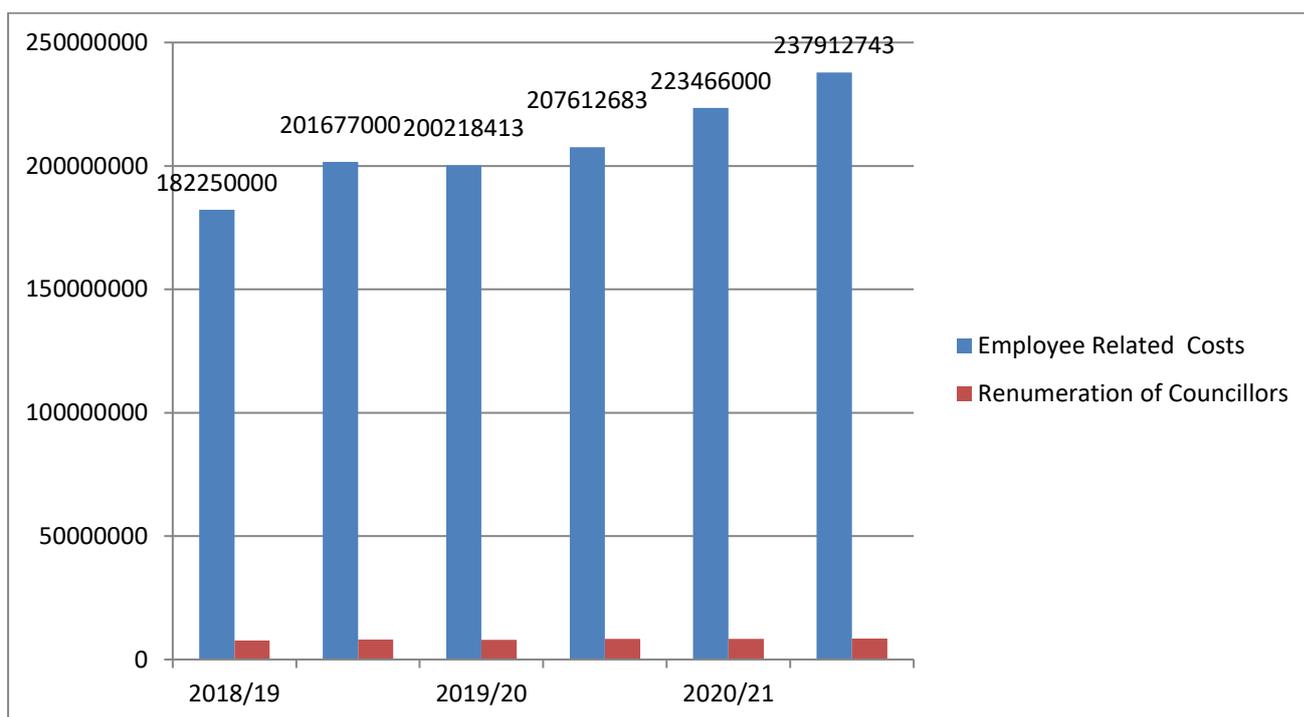
The Department has 3 divisions including the Project Management Unit (PMU), Bulk Management as well as Operations and Maintenance.

## Organizational Personnel Related Expenditure

The following tables summarises the final audited personnel related expenditure by programme and by salary bands. In particular, it provides an indication of the following:

- amount spent on personnel
- amount spent on salaries, allowances and medical aid.

**Figure 8 Organizational personnel related expenditure**



According to notes 26 of the Audited Financial Statements, employee costs increased in 2020/21 for employee related costs from R207,612,683 to R234,513,875 although vacancies increased during this period the increase in employee costs could be attributed to the 6.5% salary increase by the bargaining council. According to notes 27 Councillor remuneration also increased by R117,021 for the same period.

**Table 12 Benefits paid to employees**

| Category                   | Costs       |             |             |
|----------------------------|-------------|-------------|-------------|
|                            | 2018/19     | 2019/20     | 2020/21     |
| <b>Motorcar allowances</b> | R 6 011 168 | R 6 438 706 | R 6 999 457 |

|                                   |                     |                    |                     |
|-----------------------------------|---------------------|--------------------|---------------------|
| <b>Housing benefits</b>           | R 1 120 597         | R 1 142 187        | R 1 218 658         |
| <b>Cellular</b>                   | R 491 248           | R 506 396          | R 533 383           |
| <b>Leave pay provision charge</b> | R 4 756 104         | R 5 465 388        | R 4 629 718         |
| <b>Total</b>                      | <b>R 12 379 117</b> | <b>R13 552 677</b> | <b>R 13 381 216</b> |

The employees related costs also include overtime, homeowner allowances and medical aid and performance bonuses that are paid to Senior Management.

The costs associated with the Councillors allowance is determined by the Minister of Cooperative Governance and Traditional Affairs in accordance with the Remuneration of the Public Office Act, 1998 (Act 20 of 1998).

### **Employment and Vacancies**

The following summary indicates the number of posts on the establishment, the number of employees and the vacancy rate.

**Table 13 Posts and vacancy 3 year comparison**

| <b>Department</b>  | <b>2018/19</b>      |                         | <b>2019/2020</b>    |                         | <b>2020/2021</b>    |                         |
|--------------------|---------------------|-------------------------|---------------------|-------------------------|---------------------|-------------------------|
|                    | <b>No. of Posts</b> | <b>No. of Vacancies</b> | <b>No. of posts</b> | <b>No. of vacancies</b> | <b>No. of posts</b> | <b>No. of vacancies</b> |
| <b>Finance</b>     | 62                  | 3                       | 63                  | 6                       | 60                  | 8                       |
| <b>Technical</b>   | 405                 | 24                      | 484                 | 42                      | 449                 | 54                      |
| <b>Planning</b>    | 29                  | 2                       | 33                  | 4                       | 29                  | 4                       |
| <b>Community</b>   | 71                  | 3                       | 92                  | 10                      | 91                  | 14                      |
| <b>Corporate</b>   | 54                  | 11                      | 59                  | 8                       | 75                  | 8                       |
| <b>MM's Office</b> | 38                  | 2                       | 37                  | 1                       | 25                  | 5                       |
| <b>Total</b>       | 659                 | 45                      | 768                 | 71                      | 729                 | 93                      |

Over the past three years the number of posts increased from 659 in 2018/19 and as at 30 June 2021 the number of posts were 729 this largely due to a new organogram being adopted in March 2019 to align organizational capacity to the Municipality's service delivery model.

### **Senior Manager Appointments**

The Municipal Manager and 3 Senior Managers reporting to the Municipal Manager are appointed with two positions vacant due to resignations.

### **Signing of Performance Agreements**

All Senior Managers reporting to the Municipal Manager signed performance agreements for the 2020/2021 financial year in July 2020 with the exception of the HOD: Technical Services.

The Performance Agreements were forwarded to the MEC: COGTA on 04 August 2020.

### **Performance Rewards**

There is no performance rewards awarded for the 2019/20 financial year. As at 30 June 2021, performance is in the process of being cascaded to other levels of staff.

### **Measuring of Performance for other levels of employees**

There is no system of financial performance reward for other levels of staff at the moment. The policy for cascading of performance has been approved by Council and is being implemented

### **Job Evaluations**

The analysis also provides statistics on the number of posts that may have been upgraded or downgraded.

Job evaluations were conducted for all posts and submitted to SALGA. The job process evaluation was concluded and finalised in September 2020.

### **Employment Changes**

This section provides information on changes in employment over the financial year. This is an indicator for rate of turnover in the departments.

**Table 14 Appointments and terminations as at 30 June 2021**

| <b>Total No. of Posts</b> | <b>No. of appointments</b> | <b>No. of terminations</b> | <b>No. of rate of turnover</b> |
|---------------------------|----------------------------|----------------------------|--------------------------------|
| <b>729</b>                | 33                         | 24                         | 3.2%                           |

There was a decrease of 39 in the total number of employees when compared with the 2019/2020 financial year. The turnover decreased from 3,8% to 3.2% in the 2019/20 financial

year. Notable terminations of employment were that of the General Manager Technical Services in September 2020, the Municipal Manager on 01 October 2020, and General Manager Planning in January 2021.

## Employment Equity

**Table 15 Occupational Levels (gender and race)**

| Type  | Male    |          |        |       | Female  |          |        |       | Foreign Nationals |        | Total |
|---|---------|----------|--------|-------|---------|----------|--------|-------|-------------------|--------|-------|
|   | African | Coloured | Indian | White | African | Coloured | Indian | White | Male              | Female |       |
| Top management  | 4       |          |        | 1     |         |          |        |       |                   |        | 5     |
| Senior management   | 13      |          |        |       | 7       |          | 1      |       | 2                 |        | 23    |
| Professionally qualified and experienced specialists and mid-management | 44      |          |        | 1     | 35      | 1        |        | 1     |                   |        | 82    |

## Leave Utilization and Trends

**Table 16 Sick and Annual leave per employee category; state of accrued leave**

| Annual Leave |       |       | Sick Leave |       |       | Accrued leave |       |        |
|--------------|-------|-------|------------|-------|-------|---------------|-------|--------|
| 18/19        | 19/20 | 20/21 | 18/19      | 19/20 | 20/21 | 18/19         | 19/20 | 20/21  |
| 5764         | 4382  | 4971  | 2871       | 2289  | 2522  | 290.52        | 554   | 321.75 |

There was an increase of 589 leave days taken in the 2020/21 financial year compared with the same period last year, possibly due to stronger enforcement of leave taking controls. Similarly, there was an increase of 282 sick leave days taken by employees in the 2020/21 financial year, this can be attributed to the Covid 19 Pandemic. Accrued leave however decreased from 554 days to 321.75 days in the 2020/21 financial year as more leave days were taken compared to 2019/20.

## Labour Relations

**Table 17 Disciplinary issues**

| Disciplinary issues<br>(nature of issue) | Pending |       |       |       | Concluded |       |       |       | Suspensions |       |       |       |
|--|---------|-------|-------|-------|-----------|-------|-------|-------|-------------|-------|-------|-------|
|  | 17/18   | 18/19 | 19/20 | 20/21 | 17/18     | 18/19 | 19/20 | 20/21 | 17/18       | 18/19 | 19/20 | 20/21 |
|  | None    | None  | None  |       | None      | None  | None  |       | None        | None  | None  |       |

There were no recorded disciplinary issues or suspensions during the 2020/21 financial year which is consistent with the previous financial years.

## Skills Development & Capacity Building

**Table 18 Employees trained including expenditure**

| Department         | 2018/19     |                   | 2019/20     |                   | 2020/21     |                   |
|--------------------|-------------|-------------------|-------------|-------------------|-------------|-------------------|
|                    | No. Trained | Total Expenditure | No. Trained | Total Expenditure | No. Trained | Total Expenditure |
| <b>Councillors</b> | 33          | R 290 904         | 34          | R 624 589         | 34          | R 1 085 562.65    |
| <b>Officie</b>     |             |                   |             |                   | 4           |                   |
| <b>Finance</b>     | 25          |                   | 20          |                   | 0           |                   |
| <b>Technical</b>   | 4           |                   | 61          |                   | 7           |                   |
| <b>Planning</b>    | 3           |                   | 7           |                   | 3           |                   |
| <b>Corporate</b>   | 11          |                   | 35          |                   | 9           |                   |
| <b>Community</b>   | 4           |                   | 32          |                   | 4           |                   |

In 2017/18 management implemented cost cutting measures which therefore impacted investment in skills development and capacity building. In the following two financial years 2019/20 and 2020/21 respectively expenditure investment on skills development has increased considerably due to the continued management of cashflows. Overall cost of training has also influenced the increase in expenditure.

## Financial Policies

|    | Name of Policy                        | Date adopted | Next Review |
|----|---------------------------------------|--------------|-------------|
| 1  | Budget Policy                         | 31 Jan 2020  | NA          |
| 2  | Virement Policy                       | 31 Jan 2020  | NA          |
| 3  | Tariff Policy & Credit control policy | 28 May 2021  | NA          |
| 4  | Debt write off-policy                 | 31 Jan 2020  | NA          |
| 5  | Banking and investment policy         | 31 Jan 2020  | NA          |
| 6  | Funding and Reserve policy            | 31 Jan 2020  | NA          |
| 7  | Supply Chain management policy        | 31 Jan 2020  | NA          |
| 8  | Asset Management Policy               | 31 Jan 2020  | NA          |
| 9  | Asset Loss control policy             | 31 Jan 2020  | NA          |
| 10 | Indigent support policy               | 28 May 2021  | NA          |
| 11 | Insurance Policy                      | 31 Jan 2020  |             |
| 12 | Subsistence and Travelling Policy     | 31 Jan 2020  |             |

## Other Policies

|    | Name of Policy                              | Date adopted | Next Review |
|----|---|--------------|-------------|
| 1  | Affirmative Action                          | 31 Jan 2020  | NA          |
| 2  | Attraction and Retention                    | 31 Jan 2020  | NA          |
| 3  | Code of Conduct for employees               | 31 Jan 2020  | NA          |
| 4  | Delegations, Authorisation & Responsibility | 31 Jan 2020  | NA          |
| 5  | Disciplinary Code and Procedures            | 31 Jan 2020  | NA          |
| 6  | Essential Services                          | 31 Jan 2020  | NA          |
| 7  | Employee Assistance / Wellness              | 31 Jan 2020  | NA          |
| 8  | Employment Equity                           | 31 Jan 2020  | NA          |
| 9  | Exit Management                             | 31 Jan 2020  | NA          |
| 10 | Grievance Procedures                        | 31 Jan 2020  | NA          |
| 11 | HIV/Aids                                    | 31 Jan 2020  | NA          |
| 12 | Human Resource and Development              | 31 Jan 2020  | NA          |

|           |  |             |    |
|-----------|--|-------------|----|
| <b>13</b> | Information Communications Technology                      | 31 Jan 2020 | NA |
| <b>14</b> | Job Evaluation   | 31 Jan 2020 | NA |
| <b>15</b> | Leave  | 31 Jan 2020 | NA |
| <b>16</b> | Occupational Health and Safety                             | 31 Jan 2020 | NA |
| <b>17</b> | Official Housing   | 31 Jan 2020 | NA |
| <b>18</b> | Official Journeys  | 31 Jan 2020 | NA |
| <b>19</b> | Official transport to attend Funerals                      | 31 Jan 2020 | NA |
| <b>20</b> | Official Working Hours and Overtime                        | 31 Jan 2020 | NA |
| <b>21</b> | Organisational Rights                                      | 31 Jan 2020 | NA |
| <b>22</b> | Payroll Deductions   | 31 Jan 2020 | NA |
| <b>23</b> | Performance Management and Development                     | 31 Jan 2020 | NA |
| <b>24</b> | Recruitment, Selection and Appointments                    | 31 Jan 2020 | NA |
| <b>25</b> | Remuneration Scales and Allowances                         | 31 Jan 2020 | NA |
| <b>26</b> | Resettlement   | 31 Jan 2020 | NA |
| <b>27</b> | Sexual Harassment  | 31 Jan 2020 | NA |
| <b>28</b> | Skills Development   | 31 Jan 2020 | NA |
| <b>29</b> | Smoking  | 31 Jan 2020 | NA |
| <b>30</b> | Subsistence and Travelling (Officials)                     | 31 Jan 2020 | NA |
| <b>31</b> | Subsistence and Travelling (Councillors & Senior Managers) | 31 Jan 2020 | NA |
| <b>32</b> | Public Participation Policy                                | 31 Jan 2020 | NA |
| <b>33</b> | Communications Policy                                      | 31 Jan 2020 | NA |
| <b>34</b> | Grants In Aid Policy                                       | 31 Jan 2020 | NA |
| <b>35</b> | Social Media Policy  | 31 Jan 2020 | NA |
| <b>36</b> | Special Skills   | 31 Jan 2020 | NA |
| <b>37</b> | Uniforms and Protective Clothing                           | 31 Jan 2020 | NA |
| <b>38</b> | Water Use Policy   | 31 Jan 2020 | NA |

Majority of policies were adopted in the 2019/20 financial year. Only the Indigent Support policy, bylaws and Tariff & Credit Control Policies were reviewed in the 2020/21 financial year, gap analysis will be conducted and reviews effected once gaps have been identified.

#### **5.4. PERFORMANCE MANAGEMENT**

For the municipality to achieve its objects its performance is measured against compliance with various applicable legislation. The municipality is required in all material respect to comply with the following key legislation;

The Municipal Systems Act requires municipalities to develop a performance management system that is suitable for their own circumstances.

Performance Management is located in the Office of The Municipal Manager.

Performance-based management is a systematic approach to improving performance, via an ongoing process of establishing strategic performance objectives; measuring performance; collecting, analyzing, reviewing, and reporting performance data; and using that data to drive performance improvement.

The performance management system or framework must describe how the municipality's cycle and processes of performance planning, monitoring, measurement, review and reporting will happen and be organized and managed, while determining the roles of different role-players.

The PMS Framework 2017-2022 was adopted by Council on the 28<sup>th</sup> March 2017 it is envisaged to be reviewed during the 2021/2022 financial year.

Performance Review and monitoring takes place in October, January, April and August every financial year. Legislation makes provision for performance reporting to be tabled to Council at least twice in a financial year. See Internal Audit & Performance Management Committee below.

As at 30 June 2021, performance evaluation applies to section 54, 56 managers and is cascaded to Deputy General Managers which is the following management level.

The policy for cascading of performance to other levels of employees has been adopted by Council. The rollout of the cascading of performance started in the third quarter of the 2019/2020 financial year.

## **5.5. AUDITING AND OVERSIGHT**

In its annual audits, the Auditor-General of South Africa examines financial and non-financial information of the municipality to determine:

- Fair representation and absence of material misstatements in the financial statements
- Reliable and credible performance information for purposes of reporting on pre-determined performance objectives
- Compliance with all legislation governing financial matters

### **5.5.1. Audit Outcome**

There are 3 categories of audit outcomes. These include clean audit, Unqualified Audit, Disclaimer.

In the 2019/20 financial year the municipality received a Qualified Audit Opinion.

In 2020/21 the municipality's Audit outcome improved and received Unqualified Audit Opinion.

The formal audit outcome for the 2020/21 is an Unqualified Audit Opinion. According to the Zululand District Municipality Audit for the year ending 30 June 2021 these were matters of emphasis:

#### **Restatement Of Corresponding Figures**

As disclosed in note 60 to the financial statements, the corresponding figures for 30 June 2020 were restated as a result of errors in the financial statements of the municipality at, and for the year ended, 30 June 2021.

#### **Receivables From Exchange Transactions**

As disclosed in note 4 to the financial statements, the municipality recognised a provision for impairment of R115,67 million (2019-20: R107,42 million) on receivables from exchange transactions as the recoverability of these debts was doubtful.

#### **Water Losses**

As disclosed in note 32 to the financial statements, material water losses of R299,84 million (2019-20: R258,48 million) was incurred, which represents 72% (2019-2020: 71%) of total water purified.

These outcomes are detailed fully in the Auditor General's Audit Report for the year ended 30 June 2021 (Page 1 & 2) which is attached as annexure B..

In so far as the Annual Performance Report is concerned, (Page 3) other matters that were material but not qualifying were as follows:

#### Infrastructure and Services

AG states that they did not identify any material findings on the usefulness and reliability of the reported performance information for the Basic service delivery and infrastructure objective.

#### Audited Financial Statements

Although they were submitted to AG, paragraph 25(page 4) of the AG opinion states that the Audited AFS were not prepared in all material respects in accordance with the requirements of section 122(1) of the MFMA. Material misstatements of contracted services and commitments identified by the auditors in the submitted financial statements were subsequently corrected, resulting in the financial statements receiving an unqualified audit opinion.

In its report on audit of compliance with legislation, the AG cited the following issues:

- Annual Financial Statements (paragraph 27; page 4)
- Procurement and contract management (paragraph 28-31; page 4)
- Expenditure management (paragraph 32; page 5)
- Other Information (paragraph 33-26; page 5)
- Internal control deficiencies and (paragraph 37-39; page 6)
- Other reports (paragraph 40-41; page 6)

*These issues are detailed fully in the Report on the Audit Opinion of the AG(Annexure B)*

The municipality takes these findings seriously and hence they will be addresses within the provisions of the Constitution and the Municipal Systems Act Section 4(2)(d) which makes provision for the council of the municipality, within the municipality's financial and

administrative capacity with having regard to practical considerations to strive to ensure that municipal services (including its mechanisms) are provided to the local community in a financially sustainable manner.

### **Internal Audit**

Internal Audit was outsourced to Bonakude Consulting for the period under review. A Chief Audit Executive was also appointed by the municipality. The audit commences every quarter to produce a report which is tabled to the Audit and Performance Management Committee. The Internal Audit is guided by the Internal Audit Charter and Audit Plan which are tabled to the Audit and Performance Management Committee.

The Audit Plan (which is risk based) and Audit Charter for the 2020/2021 financial year was tabled to the Audit Committee in June 2020.

The Internal Audit conducted internal audits as per the Audit Charter as follows:

- a. 21/10/ 2020
- b. 04/12/ 2020
- c. 31/03/2021
- d. 18/06/2021

### **Audit and Performance Management Committee**

The Zululand District Municipality has an established Audit and Audit Performance Management Committee in accordance with section 166 of the Municipal Finance Management Act, Act no 56 of 2003 (MFMA) and section 14(2)(c) of the Local Government Municipal Planning and Performance Regulations, 2001 (Regulations). Consideration has also been given to section 14(2)(c) of the Regulations and MFMA Circular No. 65 issued by the National Treasury in November 2012 as well as the recommendations contained in the King Report on Governance for South Africa 2016 (King IV).

The Audit and Performance Management Committee, consisting of independent, external members listed below, is required to meet at least 4 times per annum as per the Audit Committee Charter, although additional meetings may be called as the need arises.

Members of the Audit and Performance Committee are as follows:

**Table 19 Audit and Performance Committee Members**

| <b>Member</b>                     | <b>Designation</b> | <b>Attended</b> |
|-----------------------------------|--------------------|-----------------|
| <b>Ms. Z Dlamini(Chairperson)</b> | External           | 5/5             |
| <b>Mr R. Nhleko</b>               | External           | 4/4             |
| <b>Mr. EN Sithole</b>             | External           | 4/4             |
| <b>Ms. N Thungo</b>               | External           | 4/4             |
| <b>Mr MA Ngcobo</b>               | External           | 4/4             |

The Audit Committee has met 4 times for the financial year under review as displayed in the table below.

**Table 20 Meetings of the Audit Committee**

| <b>Meetings of the Audit Committee</b> |                |                |
|--|----------------|----------------|
| <b>2018/19</b>                         | <b>2019/20</b> | <b>2020/21</b> |
| <b>24/08/2018</b>                      | 08/08/2019     | 29/09/20       |
| <b>08/11/2018</b>                      | 17/07/2020     | 04/12/20       |
| <b>07/05/2019</b>                      | 13/11/2020     | 31/03/21       |
| <b>14/06/2019</b>                      | TBD            | 10/06/21       |
|  | TBB            | 18/06/21       |

### **Oversight Committee**

The section 79 oversight committee was established as per schedule 5 of the Local Government: Municipal Structures Act 1998 (Act 117 of 1998). The oversight committee comprises of a chairperson elected by the municipal council, members of the committee as well as a committee secretary.

### **5.6. RISK MANAGEMENT**

The Local Government: Municipal Finance Management Act, No 56 of 2003 (Section 62) states that the accounting officer of a municipality is responsible for managing the financial administration of the municipality, and must for this purpose take all reasonable steps to ensure that the municipality has and maintains effective, efficient and transparent systems of financial and risk management and internal control.

The risk assessment exercise for the 2020/2021 was facilitated by Bonakude Consulting during the 3<sup>rd</sup> quarter of 2021. Senior Management and Middle Management were part of the process to provide inputs. Risk management becomes an important part in any business because of an increase in probability of occurring of events that could have positive or negative impact in the business. The municipality has risk management committee in place and effective.

The Management Committee monitors management of risks on the register in their Management Meetings held every Monday.

**No significant identified risks could not be mitigated for the period under review.**

### **5.7. ANTI-CORRUPTION AND FRAUD**

According to Section 155 (1) of The Local Government: Municipal Finance Management Act, No 56 of 2003 The accounting officer of a municipality or municipal entity must take all reasonable steps to ensure that proper mechanisms and separation of duties in the supply chain management system are in place to minimise the likelihood of fraud, corruption, favouritism and unfair and irregular practices.

It must be noted that a Fraud Prevention Strategy is in place and a Code of Conduct for Municipal staff and its Councillors in terms of the Municipal Systems Act was applied by the Municipality.

**No fraud and corruption was detected for the period under review.**

### **5.8. CODE OF CONDUCT**

Section 112 of The Local Government: Municipal Finance Management Act, No 56 of 2003 requires that a supply chain management policy must make provision for compulsory disclosure of any conflicts of interests prospective contractors may have in specific tenders and the exclusion of such prospective contractors from those tenders or bids. *See Anti-Corruption and Fraud*

## 5.9. SUPPLY CHAIN MANAGEMENT

**Table 21 Quotations and deviations**

| Description               | Total Value (2018/19) | Total Value (2019/20) | Total Value (2020/21) |
|---------------------------|-----------------------|-----------------------|-----------------------|
| <b>Quotations Awarded</b> | R9 755 144.71         | 11 769 233.29         | 5 275 611.07          |
| <b>Deviations</b>         | R21 835 177.78        | R30 010 744.00        | R21 956 880           |

During the period under review the municipality saw an decrease of R8, 053,864.00 (R21, 956,880) in Section 36 deviations compared to the 2019/20 financial year . The value of quotations awarded decrease significantly when compared to other financial years marking a decrease of 55.2% this can be attributed to certain programmes/activities not being implemented due to the Covid pandemic.

The Council had developed and approved its Supply Chain Management (SCM) Policy that is in line with Municipal Supply Chain Management (SCM) Regulations as issued by national Treasury. In an endeavour to ensure compliance and standardisation of the SCM Policy all amendments are submitted to Council for approval. The SCM Unit is centralised and reporting to the office of the Chief Financial Officer as required by regulation 7(1) of Municipal Supply Chain Management Regulations. Section 115 of the MFMA that deals with segregation of duties is complied with.

The audit committee noted weaknesses of the SCM unit in that most of the quotations and tenders did not follow the normal process when procuring goods and services of the municipality. Many of the goods and services were purchased via deviations circumventing the normal process.

### **5.10. Unauthorised, Irregular Fruitless and Wasteful Expenditure**

#### **Unauthorised expenditure**

Unauthorised expenditure is expenditure that has not been budgeted, expenditure that is not in terms of the conditions of an allocation received from another sphere of government,

municipality or organ of state and expenditure in the form of a grant that is not permitted in terms of the Municipal Finance Management Act (Act No.56 of 2003).

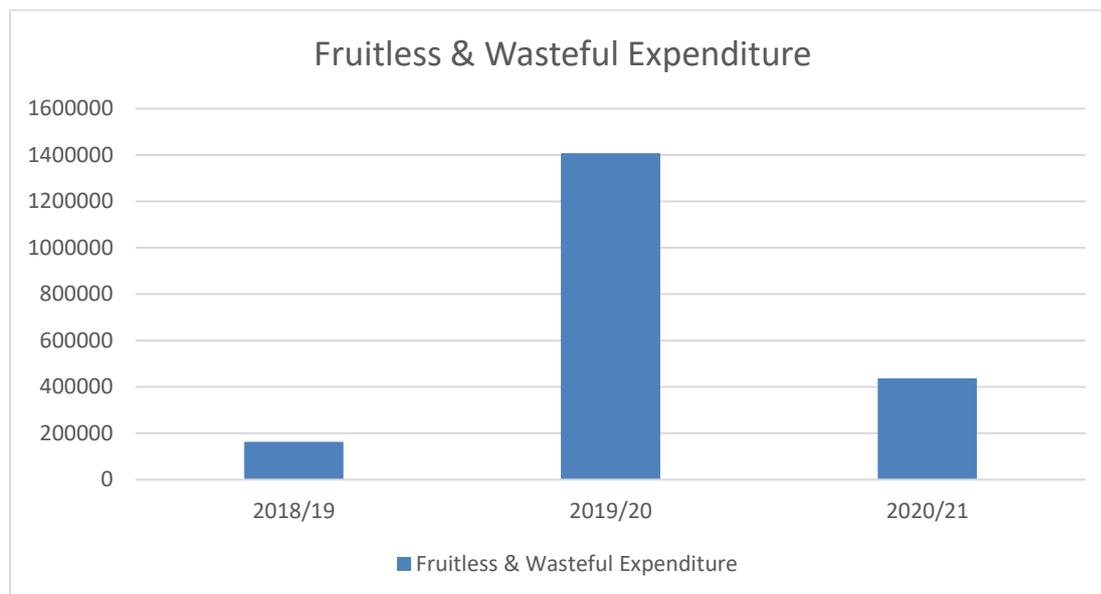
### **Irregular expenditure**

Irregular expenditure is expenditure that is contrary to the Municipal Finance Management Act (Act No.56 of 2003), the Municipal Systems Act (Act No.32 of 2000), the Public Office Bearers Act (Act No. 20 of 1998) or is in contravention of the Municipality's supply chain management policy. Irregular expenditure excludes unauthorised expenditure.

### **Fruitless and wasteful expenditure**

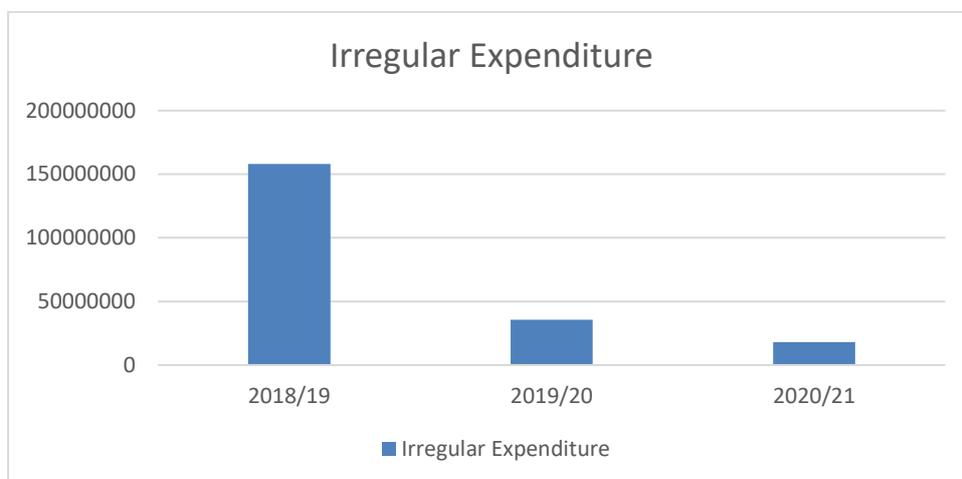
Fruitless and wasteful expenditure is expenditure that was made in vain and would have been avoided had reasonable care been exercised.

**Figure 9 Fruitless and wasteful expenditure**



According to note 53 (page 66) of the Audited Financial Statements Fruitless and wasteful expenditure for the period under review amounts to R437,053,00 a decrease of R970,866.00 in the 2019/20. The reasons have been listed in the Auditor General's Report.

**Figure 10 Irregular expenditure**



According to note 54(page 66) of the Audited Financial Statements Irregular expenditure for the same period amounts to R17 918 070 a considerable decrease of R17 793 379 from the 2019/20 financial year.

A SCM Manager was appointed to streamline and refine systems and processes of the SCM unit in line with the MFMA, Municipal Supply Chain Management Regulations, SCM Policy and other laws and help reduce instances of irregular, fruitless and wasteful expenditure.

### **5.11. INTERGOVERNMENTAL RELATIONS**

Intergovernmental Relations (IGR) in South African context concern the interaction of the different spheres of government. The Constitution declares that government is comprised of National, Provincial and Local spheres of government which are distinctive, interdependent and interrelated. According to the Constitution of the Republic of South Africa, Act, No.108 of 1996, Section 41 (1) and (2), all spheres of government and all organs of state within each sphere to – Preserve the peace of the Republic; Secure well – being of the people of the Republic; Provide effective, Transparent, Accountable and coherent government for the Republic as a whole; Cooperate within one another in mutual trust and good faith by inter alia – assisting and supporting one another, informing one another of and consulting one another on matters of common interest and coordinating their actions and legislation. They must establish or provide structures and institutions to promote and facilitate Intergovernmental Relations and provide for appropriate mechanisms and procedures to facilitate settlement of Intergovernmental disputes.

To achieve the objectives stated above the Zululand District Municipality has established District Development Model (DDM). The overarching objective of the Zululand District Development Model/structures and its establishment is to ensure that service delivery is fast tracked and that municipalities are properly supported and adequately resourced. Further the objectives are:

- Promote active collaboration of initiatives from all spheres of government
- Promote greater accountability
- Ensure that all three spheres of government operating unison thus enabling coherent, seamless and sustainable service delivery and development with integrated impact on the quality of life and quality of living spaces at Municipal level
- Focus on the local government spaces as the appropriate scale and arena for intergovernmental planning and coordination
- That the ZDM -DDM is premised on the institutionalising a programmatic approach to Intergovernmental Relations (IGR)
- ZDM -DDM focus on the local government spaces as the appropriate scale and arena for Intergovernmental planning and coordination
- ZDM -DDM focus on the local government spaces as developmental spaces (IGR Impact Zones) that will be strategic alignment platforms for all three spheres of government
- ZDM – DDM ensures that it produce a Special Integrated Single Government Plans (as an Intergovernmental Compact) for each of these spaces that guides and directs all strategic investment spending and project delivery across government, and forms the bases for accountability
- This approach reinforces an outcome – based IGR systems where there is a systematic single government plan. This signifies a shift from highly negotiated alignment of plans to regulated cooperative governance one plan
- Take development to the community as key beneficiary and actors of what government does, and where they have a stake.

The membership and composition of the Zululand District Development Model / Structures comprises of the following:

- Political Hub
- Technical Hub
- Social Cluster

- Governance Cluster
- Economic Cluster
- Security Cluster

The table below demonstrates the number of times that the different segments of IGR met during the financial year under review:

| Name of Forum             | No of Meetings |
|---------------------------|----------------|
| <b>Political Hub</b>      | 05             |
| <b>Technical Hub</b>      | 09             |
| <b>Social Cluster</b>     | 07             |
| <b>Governance Cluster</b> | 06             |
| <b>Economic Cluster</b>   | 06             |
| <b>Security Cluster</b>   | 07             |

#### **5.12. PUBLIC ACCOUNTABILITY AND PARTICIPATION**

The Municipality did not establish IDP roadshows due to the National Lockdown Regulation Disaster Management Regulations.

## 6. CHAPTER 3 – STRATEGIC PRIORITIES

| KPA Ref. | Key Performance Area                    | SOOG Ref. | Strategic Oriented Outcome Goal(SOOG)  | SO Ref.  | Strategic Objective(SO)  | 2019 | 2020 | 2021 | 2022 |
|----------|---|-----------|--|----------|--|------|------|------|------|
| 1        | Basic Service Delivery & Infrastructure | SOOG 1.1  | All categories of Municipal Infrastructure and resources are stable and maintained<br><i>(Water&amp; sanitation, disaster &amp; fire management, district airports&amp; district roads)</i>  | SO 1.1.1 | Continuously managing all developed infrastructure capital assets to minimize the total cost of owning and operating these assets while delivering the desired service levels & protecting the natural environment<br><i>( Effective Asset Management, internal &amp;community capacity building, collecting revenue, tariffs, monitoring &amp; evaluation, environmental management)</i>  |      | x    | x    | x    |
|          |   | SOOG 1.2  | Access to the full package of municipal services offered to the community is efficient, affordable, economical, acceptable quality, sustainable and supports economic growth<br><i>(Build capacity, optimisation &amp;beneficiation)</i> | SO 1.2.1 | Build adequate capacity, eliminate operational inefficiencies, streamline and refine processes and systems and establish partnerships with government and private sector to accelerate provision of universal, equitable & consistent access to the municipal services that local communities are entitled to<br><i>(Including all government facilities)</i><br><i>(Mobilise funding, service delivery model, manage indigents)</i> | x    | x    | x    | x    |

|   |                                     |                 |   |                 |   |  |   |   |   |
|---|-------------------------------------|-----------------|---|-----------------|---|--|---|---|---|
| 2 | Local Economic & Social Development | <b>SOOG 2.1</b> | The municipality's competitive advantage in agriculture, natural environment, culture and heritage is exploited optimally to create jobs, increase tourism and improve food security<br><i>(Emerging farmer support, marketing, tourism, agriculture, heritage and culture)</i> |                 | Capacitate and provide emerging farmers with support  |  | x | x | x |
|   |                                     |                 |   | <b>SO 2.1.1</b> | Build the capacity of emerging farmers to market produce through transformation of the local economy and local marketing and harnessing existing commodity value chains                     |  | x | x | x |
|   |                                     |                 |   | <b>SO 2.1.2</b> | Promote the establishment of strategic tourism linkages and attractions of the District, while actively facilitating the development of authentic, focused and sophisticated tourism assets |  | x | x | x |
|   |                                     |                 |   | <b>SO 2.1.3</b> | Stimulate and enhance the local agri-tourism industry   |  | x | x | x |
|   |                                     |                 |   | <b>SO 2.1.4</b> | Develop and promote agricultural, heritage and culture corridors  |  | x | x | x |
|   |                                     | <b>SOOG 2.2</b> | A transformed spatial economy with communities participating in the district economy<br><i>(Human resource development, skills development, local economy)</i>  | <b>SO 2.2.1</b> | Enhance nests of economic activity through a town and village development programme   |  |   | x |   |
|   |                                     |                 |   | <b>SO 2.2.2</b> | Promote skills development aligned with economic sectors to enable communities to participate in the local economy  |  | x | x | x |
|   |                                     |                 |   | <b>SO 2.2.3</b> | Develop and promote local and district spatial economic zones to enable local and national and international trading and marketing of local goods   |  |   | x |   |

|  |                 |                 |  |  |  |   |   |   |  |
|--|-----------------|-----------------|--|--|--|---|---|---|--|
|  |                 | <b>SOOG 2.3</b> | Small scale mining &Industrialisation contributes to the livelihoods of communities<br><i>(Small scale mining &amp; beneficiation)</i> | <b>SO 2.3.1</b>  | Establish and exploit the remaining mining potential in partnership with communities and the private sector  |   |   | x |  |
|  |                 | <b>SOOG 2.4</b> | The health of communities and citizens is improved<br><i>(Water quality, environmental health, pollution and HIV/AIDS)</i>             | <b>SO 2.4.1</b>  | Partner with local or neighbouring institutions (including institutions of higher learning) to assist in conducting water quality and other sample laboratory test |   | x | x |  |
|  | <b>SO 2.4.2</b> |                 |  | Assess environmental health risk, provide information to the public and implement a range of programmes and projects to create partnerships including but not limited to communities, health services, environmental affairs, agriculture, housing department and private sector |  | x | x | x |  |
|  | <b>SO 2.4.3</b> |                 |  | Collaborating with communities, relevant sector departments institutions and private sector about the needs& methods to reduce pollution (air & land)  |  | x | x | x |  |
|  | <b>SO 2.4.4</b> |                 |  | Reduce the impact of HIV/AIDS by partnering with communities and stakeholders, constantly evaluating, monitor, refine and implementing interventions focused on the scourge  |  | x | x | x |  |

|   |  |                 |   |                 |  |  |   |   |   |
|---|--|-----------------|---|-----------------|--|--|---|---|---|
|   |  | <b>SOOG 2.5</b> | Inequalities, exclusions and disparities which engender divisions, distrust and conflict are reduced<br><i>(Social cohesion, partnerships, vulnerable groups)</i> | <b>SO 2.5.1</b> | Monitor and improve social cohesion through partnerships by enhancing implementation human community development, sports, cultural & social events targeted at vulnerable groups (youth, females, elderly) |  | x | x | x |
|   |  |                 |   | <b>SO 2.5.2</b> | Co-ordinate community safety activities with identified government departments, community and private sector to contribute towards reduction of community safety   |  | x | x | x |
| 3 | Municipal Financial Viability & Management | <b>SOOG 3.1</b> | Municipality is financially viable  | <b>SO 3.1.1</b> | Establish and maintain a healthy financial state by maintaining a balance between assets and debt, operational efficiency, managing operating expenditure and increasing revenue                           |  | x | x | x |
|   |  | <b>SOOG 3.2</b> | Sustainable budgeting, cashflow and expenditure management is achieved  | <b>SO 3.2.1</b> | Apply sound financial management practises to keep a positive cash balance, coverage and liquidity ratios  |  | x | x | x |
|   |  | <b>SOOG 3.3</b> | Statutory compliance and accurate financial reporting is consistent   | <b>SO 3.3.1</b> | Manage, monitor and review existing financial systems to support accurate and credible reporting, budget monitoring and compliance   |  | x |   |   |

|   |                                       |                 |   |                 |  |  |   |   |   |
|---|---------------------------------------|-----------------|---|-----------------|--|--|---|---|---|
|   |                                       | <b>SOOG 3.4</b> | To enhance infrastructure, equipment and resources as a tool to fastrack service delivery                                   | <b>SO 3.4.1</b> | Refine procurement systems and processes to respond to the demand for services   |  | x | x | x |
| 4 | Good Governance& Public Participation | <b>SOOG 4.1</b> | A sound customer/client relationship, improved accountability and responsiveness to the community is achieved and sustained | <b>SO 4.1.1</b> | Effectively handling of community enquiries and responding through an effective customer care service  |  | x | x | x |
|   |                                       |                 |   | <b>SO 4.1.2</b> | Promoting transparent and accountable governance through regular community engagements and effective administration  |  | x | x | x |
|   |                                       |                 |   | <b>SO 4.1.3</b> | Monitor, review and improve community satisfaction through quality of life surveys   |  |   | x |   |
|   |                                       | <b>SOOG 4.2</b> | Statutory compliance is achieved  | <b>SO 4.2.1</b> | Systematic development and or review and monitoring implementation of all municipal policies, bylaws, strategies, plans and frameworks in line with any applicable legislation |  | x | x | x |
|   |                                       | <b>SOOG 4.3</b> | Culture of fraud and corruption is eliminated   | <b>SO 4.2.2</b> | To discourage fraud and corruption through effective enforcement of fraud and corruption policy as well as monitoring and implementation of consequence management             |  | x | x | x |

|   |   |                 |   |                 |  |  |   |   |   |
|---|---|-----------------|---|-----------------|--|--|---|---|---|
| 5 | Municipal Transformation & Organizational Development | <b>SOOG 5.1</b> | Strong career pathing is achieved   | <b>SO 5.1.1</b> | Investing in a workforce to meet service delivery demand through implementing a culture of continuous learning and improvement   |  | x | x | x |
|   |   |                 |   | <b>SO 5.1.2</b> | Promoting sound labour relations through promoting effective human resource practises  |  | x | x | x |
|   |   | <b>SOOG 5.2</b> | Ethical governance and leadership that effectively optimises service delivery | <b>SO 5.2.1</b> | Optimise workforce productivity by enforcing a sound organizational culture  |  | x | x | x |
|   |   |                 |   | <b>SO 5.2.2</b> | Monitoring, review and progressively improve service delivery performance through improvement of business processes and systems, performance auditing, risk management and oversight |  | x |   |   |
|   |   |                 |   | <b>SO 5.2.3</b> | Building adequate infrastructure, equipment and resources to respond to service interruptions  |  | x | x | x |
|   |   |                 |   | <b>SO 5.2.4</b> | Establishing consistency and alignment between the district and locals by regular co-ordination of Intergovernmental Relations   |  | x | x | x |

|          |  |                 |  |                 |   |  |   |   |   |
|----------|--|-----------------|--|-----------------|---|--|---|---|---|
|          |  |                 |  | <b>SO 5.2.5</b> | Monitor and enhance compliance with health and safety standards to improve employee working conditions and the public |  | x | x | x |
| <b>6</b> | <b>Spatial Planning &amp; Environmental Management</b> | <b>SOOG 6.1</b> | Compact human settlements that are socially cohesive | <b>SO 6.1.1</b> | Promoting integrated human settlements using spatial development strategies, frameworks and policies                  |  | x | x | x |
|          |  | <b>SOOG 6.2</b> | The natural environment is preserved                 | <b>SO 6.2.1</b> | Promoting and conserving the natural environment through land use management policies, plans and frameworks           |  | x | x | x |

## **7. CHAPTER 4 – SERVICE DELIVERY PERFORMANCE ANALYSIS FOR THE FINANCIAL YEAR 2020/2021**

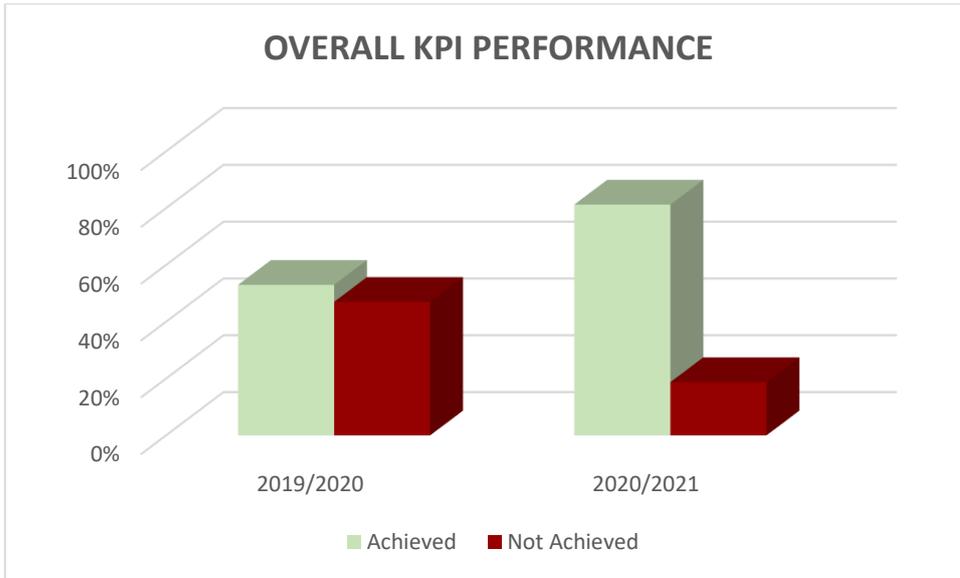
In order to continuously ensure effective financial management and value for money in the execution of the municipal Integrated Development Plan, regular assessments by Performance Management in reviewing the set targets on quarterly basis. These assessments are conducted to identify and implement appropriate remedial action promptly to improve the probability of achieving the targets and subsequently sound service delivery to the community of Zululand District Municipality.

Performance targets for the financial year of 2020/2021 were developed and outlined in the organizational scorecard that was adopted together with the Adjustment Budget.

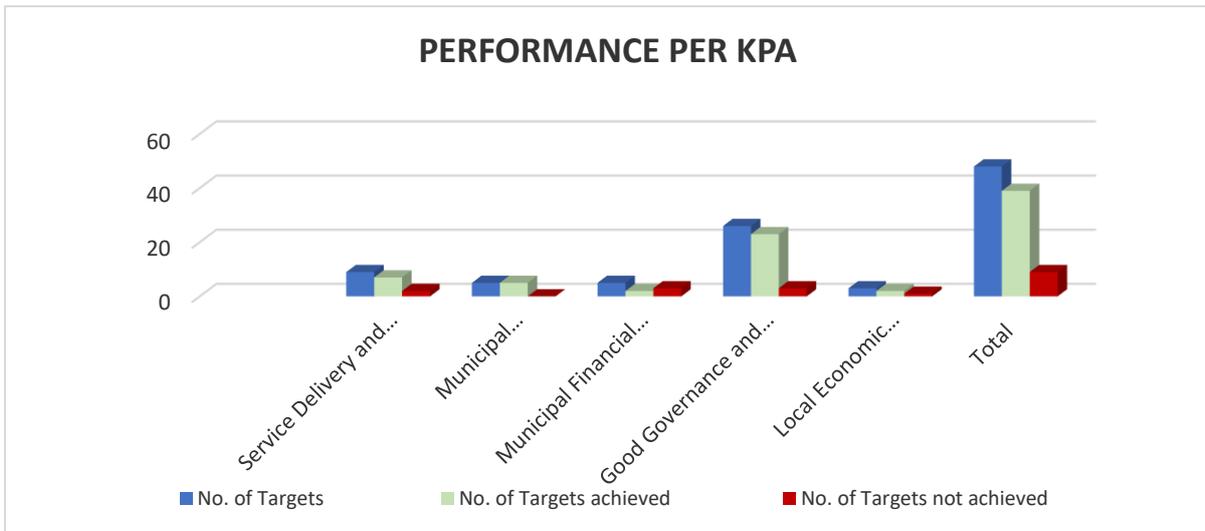
This Annual Performance Report demonstrates the performance of Zululand District Municipality against its predetermined objectives and targets on the organizational scorecard. Both the Annual Performance Report and the Annual Financial Statements will be submitted to the Office of the Auditor General on 31 August 2021.

The municipality takes great pride in this seemingly minimal increased level of performance particularly as it was still faced with the challenge of mitigating all risks encountered, due to the ongoing COVID-19 pandemic. Through the perseverance of it's the political leadership, senior management and all employees, the residents within the Zululand District have benefitted from various major projects implemented and completed within the fiscal year. In order to maintain this upward trend on service delivery, the Municipality will continuously monitor its performance, very closely and accordingly the monitoring controls will receive particular attention in all departments of the municipality.

The tables and the graphs below illustrate the summary of overall performance of the Municipality for the financial year ending on 30 June 2021. Despite the odds, has managed to have an improvement in their performance from the 2019/2020 and 2020/2021 financial year by 30.33%. The municipality's performance in the previous financial cycle was 53% and, in the year, ending, 30 June 2021, was 81.25%.



Graph presentation of overall the overall number the targets achieved/ not achieved per National Key Performance Area:



The report has indicated reasons for variance for each Key Performance Area and also the corrective actions to be implemented to improve performance have been outlined in this report per each Key Performance Area. A detailed clarification on the reasons for variance and corrective actions per KPI can be accessed in annexure D of the Annual Performance Report.

## 7.1. INFRASTRUCTURE & SERVICE DELIVERY PERFORMANCE

### Water Provision

Each regional scheme footprint has a sustainable water source from where infrastructure is progressively being rolled out to all households within the supply area. The supply footprints have been identified in such a way that water can be provided to all households within the area in a sustainable manner and at the lowest possible cost (R/kl).

### Water Backlog Analysis

For the period under review the Water Services Development Plan identified 183,642 households. 1,078 of these households are farmhouses.

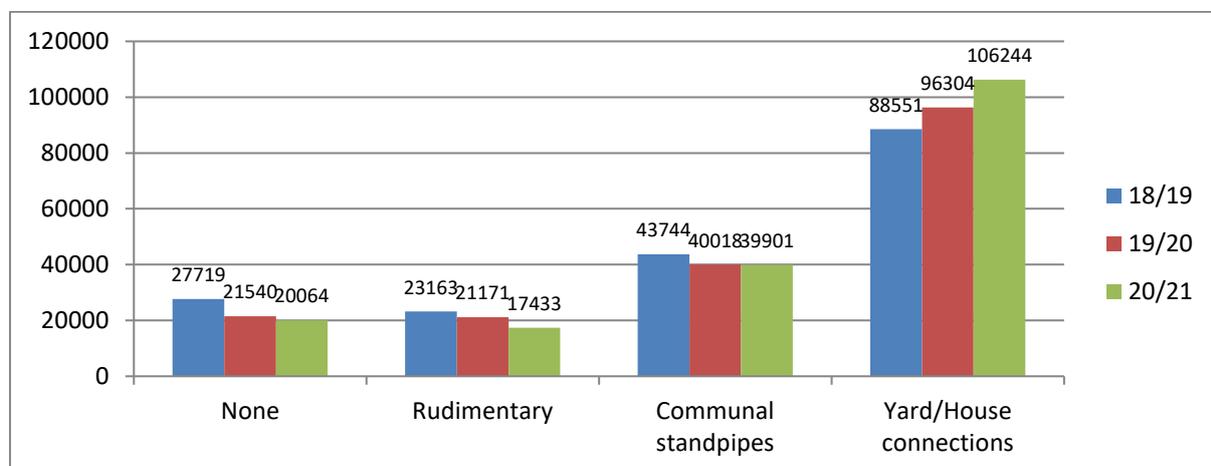
In the 2020/21 financial year **20,064** households had **none or inadequate** access to water compared to 21,540 in 2019/20

**17 433** households are receiving the rudimentary level of service (less than RDP level of service) which is an improvement as compared to 2019/20 in which, 21,171 were rudimentary level of service.

**39901** households are receiving communal standpipes (equal to RDP) against 40,018 in 2019/2020.

In 2020/21 there was an improvement of **9940** Households receiving yard connections (**higher than the RDP level of service**) resulting **106244** Households receiving yard connections against 96,304 in 2019/20.

**Figure 11 Water backlog trends**



The backlog is defined by households receiving less than RDP level of services. If one looks at the table above, this is a combination of none + rudimentary.

ZDM has the following levels of service:

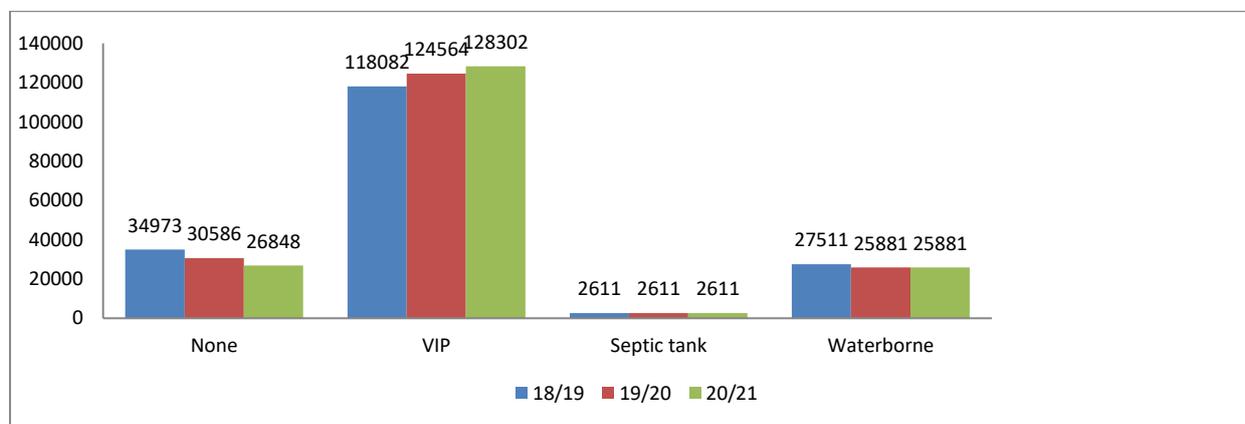
- a. Regional schemes
- b. Intermediate Stand-Alone Schemes
- c. Rudimentary Water Supply Schemes
- d. Rural Sanitation Roll-Outs(New Infrastructure and Phase 3 Replacement Programme)

### Sanitation Provision

Sanitation in the rural areas is being provided in the form of dry-pit VIP toilets and the strategy is to implement these simultaneously with the roll-out of water services. This ensures a more effective impact with health and hygiene awareness training.

### Sanitation Backlog

**Figure 12 Sanitation backlog trends**



Key water and sanitation projects implemented in 2020/2021 are attached as appendix G:

### Customer Care

It is the Zululand District Municipality approach that our customers are treated with respect and integrity. In this way we want to display our commitment to the principle of “customer first” and ensure that service excellent is an integral part of the planning and delivery of all municipal services to its people.

Out of a total of **6151** queries and complaints logged by 30 June 2021, **2746 (44.6%)** were closed, **2543 (41.3%)** are still in progress and **862 (14.1%)** awaiting closeout approval. Upon inspection it has been discovered that most of these issues were resolved however they were not closed on the system.

### Operations & Maintenance

Key Projects implemented

| <b>PROJECT NAME</b>   | <b>MUNICIPALITY<br/>&amp; VILLAGE</b> | <b>EXPENDITURE</b> |
|---|---------------------------------------|--------------------|
| <b>Esphiva Phase 3 Amaphiva Stand Alone Bulk Pipeline:</b>                                    | Ulundi                                | 10 070 034,09      |
| <b>Usuthu RWSS : Reticulation -Sigangeni</b>  |                                       | 8 016 929,60       |
| <b>Esikhumbeni Stand Alone Water Supply Scheme</b>  |                                       | 4 338 949,64       |
| <b>Kwankulu SAWSS: Emgodi Water Reticulation</b>  | Nongoma                               | 7 263 362,58       |
| <b>Esikhumbeni Stand Alone Water Supply Scheme: Construction of R7 pumpstation(Okhalweni)</b> |                                       | 3 877 643,16       |
| <b>Ceza Stand Alone Water Supply Phase 2:: Construction of Reticulation pipeline 11</b>       | Nongoma                               | 5 665 232,68       |
| <b>Esikhumbeni SAWSS : Construction of Reservoir ,Chamber , E&amp;M Refurbishment</b>         |                                       | 3 287 925,34       |
| <b>Ceza Stand Alone Water Supply Phase 2: : Construction of Reservoir and Weir</b>            | Nongoma                               | 6 063 544,40       |
| <b>Rudimentary South - Installation of Windmills</b>  |                                       | 4 825 649,71       |
| <b>Usuthu Phase 2 : Completion of Holinyoka and Lindizwe Pump station</b>                     | Nongoma                               | 20 286 093,54      |

|   |           |               |
|---|-----------|---------------|
| <b>Usuthu RWSS: Construction of usuthu water reticulation1A</b>   | Nongoma   | 5 583 657,00  |
| <b>Construction of Nongoma reservoirs with access roads for GB5, GB4 and GB2</b>  | Nongoma   | 19 429 856,31 |
| <b>Nyokeni Self Build: Construction of electrical poles for Pumpstation</b>   | Ulundi    | 8 601 537,68  |
| <b>Kwankulu SAWWS - KwaMfemfeni Water Reticulation:</b>   | Ulundi    | 6 198 818,00  |
| <b>Construction of Nongoma reservoir 7ML with access roads and Reservoir B (3ML)</b>  | Nongoma   | 41 099 152,31 |
| <b>Nongoma Reticulation - Duma</b>  | Nongoma   | 4 514 932,20  |
| <b>"Covid-19 Interventions at: Ndlanla, KwaBhokwe, Mbilane, Baqulusini Ward 1 &amp; 2 , Gwebu Komelmbog,, QweQwe Ward 1,QweQwe Ward 2 KwaMachanca . Engilandi Ward 1 &amp; 2 ,Mangosutho, Eziqaqeni Ward 1 &amp; 2, Helpmekaar Dungamanzi</b> |           | 8 866 541,16  |
| <b>"Covid-19 Interventions at: Drilling and testing of 11 boreholes within Ulundi Local Municipality.</b>   | Ulundi    | 3 073 950,00  |
| <b>eMondlo Bulk Water Supply: Refurbishment &amp; Additions</b>   | Abaqulusi | 65 767 544,11 |

#### Key Challenges

- Water Quality; Rudimentary schemes still remain a challenge, because most of them don't have proper treatment facilities e.g. filters and clarifiers.
- High cost to meet DWAF requirements in frequency of samples.
- Waste water quality; compromised by the age of waste water treatment facilities, ponds in particular.
- Design capacity of plants being exceeded.

- Power failures and load shedding.
- Turnaround time being too long for new power installation and response to power failures.

## 7.2. MUNICIPAL DISTRICT AIRPORTS

The Zululand district has two airports, Ulundi Airport (Prince Mangosuthu Buthelezi Airport) and Vryheid Airstrip.



The District continually maintains Airport Operations compliant to relevant SACAA Regulations including pertinent ICAO and SA-CATS requirements though most of the airport infrastructure required to operate the facility in its designated category of operation, only complies with a bare minimum safety and legal conditions. Refuelling Services are temporarily suspended as viability of providing this service is being investigated.

Airport Services consist of Airport Operations that include Admin Support, Rescue and Fire Fighting services compliant to relevant SACAA Regulations including pertinent ICAO and SA-CATS requirements for limited Category 2 operation with one Fire Tender and a fully equipped rescue Vehicle as well as other related infrastructure required to operate the facility in its designated category of operation in a safe and legal manner.

This facility constantly assists this part of the Province with efficient emergency services i.e. when patients need to be flown to institutions that are equipped for advanced medical interventions, as well as ferrying relief doctors in the morning to assist in nearby hospitals each day and flown out in the afternoon.

The Tourism Hub building continues to house the ZDM Tourism offices, Car Rental offices and a training facility with the car rental offices being rented out to generate a little income.

### **Projects Implemented for Year Under Review**

Flights and passenger statistics are as follows:

Flights and passenger statistics are as follows:

**Table 22 Prince Mangosuthu Airport Flights and passenger statistics**

| <b>Item</b>               | <b>2018/19</b> | <b>2019/20</b> | <b>2020/21</b> |
|---------------------------|----------------|----------------|----------------|
| <b>Passenger Arrivals</b> | 574            | 564            | 758            |
| <b>Flights</b>            | 217            | 100            | 135            |

A document on the proposed strategy for Airport Revitalization was prepared as well as a Business Plan for sourcing funds for upgrading the Airport.

The Airport is continually used by dignitaries i.e. His Majesty the King, the President, the Premier, Prince MG Buthelezi, National and Provincial Ministers and renowned business people like Zack Mines official who normally fly in their business jet.

### **Challenges**

Operating the airport viably at the current moment is not practical. Incoming revenue is also not adequate to conduct preventative maintenance of the strong infrastructure and facilities of the airport. Both of these activities are putting a lot of pressure on the municipal finances which must be prioritised to address the community's basic needs. The municipality would also like to manage the airport at the highest possible category but this is not possible if the airport does not generate revenue and infrastructure is not maintained.

The increasing levels of development around the airport precinct on tribal land is also a challenge to maintain the national and international safety standards of airports as well as pilot landing and take-off guidelines.

The National Disaster Management Act prescribes lockdown regulations in a state of disaster. The national lockdown regulations implemented during the 3rd quarter of 2019/20 had some effect on the operations of the airport. However in the 2020/2021 the number of flights and passengers increased slightly from last financial year as lockdown regulations were eased.

### 7.3. Disaster Management

The disaster risk management function and DMC in the municipality resort under the Corporate Services Department of the Zululand District Municipality. Zululand District Municipality Disaster Management Centre was established in 2006 and is fully operational. It is located at the Prince Mangosuthu Buthelezi Airport in Ulundi.

#### Status of Disaster Management Capacity/ Centre

Figure 13 High Level Disaster Management Organogram



The Disaster Management Centre operates 24/7.

#### Operational Function

The Zululand Disaster Management is placed under the Committee of Health and Safety Portfolio Committee that is where the committee takes decision and makes recommendations to the Council. The Chairperson for the said committee is the councilor responsible for Disaster Management and the other councilors from other Local Municipalities who are responsible for Disaster Management who also participate in the District Disaster Management Advisory Forum.

#### Zululand District Disaster Advisory Committee (DDMAC)

Zululand District Disaster Advisory Committee is fully functionally and was formed in terms of the Disaster Management Act No. 57 of 2002, Section 51 coupled to section 42, which requires the Municipality to establish a multi – disciplined structure consisting of representatives from the District Municipality, all category B Municipalities within the District, Provincial Departments who have a role play in the Disaster Management and have District

offices within the area, Senior Representatives of the National Departments within the area and all role players i.e. All NGO'S in the district.

The District Disaster Management Advisory Forum (DMAF) is being utilized as a body in which a municipality and relevant disaster management role players in the municipality consult one another and coordinate their function on matters relating to disaster management. The Disaster Management Advisory Forum and Disaster Management Practitioners meet at least four times per year. Special Disaster Practitioners usually meets as and when need arises.

**Table 23 ZDM Disaster Management IGR Meetings**

| <b>ZDM PRACTITIONER'S FORUM MEETING</b> | <b>ZDM ADVISORY FORUM MEETING</b>   |
|---|-------------------------------------|
| <b>16 March 2021</b>                    | 30 March 2021                       |
| <b>05 May 2021</b>                      | 19 May 2021                         |
| <b>04 August 2021</b>                   | 18 August 2021                      |
| <b>06 October 2021</b>                  | 21 September 2021 – Virtual Meeting |
|   | 17 November 2021                    |

The Zululand District Disaster Risk Management Plan has been approved on the in March 2021 by the Zululand District Municipality Council. The copies are available in software and hard copies. The Plan is ready and available at ZDM offices. Zululand District Municipality has budgeted District Management Plan to be upgraded to a Plan Level 3 according to the required standard.

**Projects Implemented for Year Under Review**

Disaster management planning is an aspect of disaster preparedness; its purpose is to ensure the quick and effective response to the disaster or emergency. The Disaster Management Act of 2002 Section 57 (1) states every municipality must prepare a Disaster Management Emergency preparedness plan.

### **Relief Material**

Relief Material was provided to the community within the Zululand District Municipality five Local Municipalities were beneficiaries.

As part of Planning or preparedness for the summer the following was purchased as a relief material:-

Six hundred (600) Blankets and one hundred and ninety (190) Plastic sheets.

**Graphic image below shows the assistance relief Material for Victims**



Relief material was distributed to all ZDM Local Municipalities to assist victims that were affected number of natural hazards related incidents/disasters during the festive season as follows:-

- Blankets,
- Plastic sheets and
- Food Parcels.

Below is the summary of incidents occurred during the period of 1st July 2020 to 30th June 2021.

**Table 24 Disaster Occurrences by type**

| MUNICIPALITY     | HEAVY RAINS | FIRE       | STRONG WINDS | LIGHTNING | STORMS    | DROWNED; POISON | MOTOR VEHICLE ACCIDENT | TOTAL NO OF INCIDENTS OCCURRED |
|------------------|-------------|------------|--------------|-----------|-----------|-----------------|------------------------|--------------------------------|
| <b>Abaqulusi</b> | 18          | 39         | 18           | 07        | 07        | 01              | 00                     | 90                             |
| <b>Edumbe</b>    | 23          | 20         | 08           | 09        | 02        | 00              | 00                     | 62                             |
| <b>uPhongolo</b> | 32          | 42         | 13           | 11        | 02        | 01              | 25                     | 126                            |
| <b>Nongoma</b>   | 23          | 26         | 09           | 17        | 13        | 02              | 1                      | 91                             |
| <b>Ulundi</b>    | 12          | 29         | 13           | 08        | 02        | 01              | 01                     | 66                             |
| <b>TOTAL</b>     | <b>108</b>  | <b>156</b> | <b>61</b>    | <b>52</b> | <b>26</b> | <b>05</b>       | <b>27</b>              | <b>435</b>                     |

Four hundred and thirty five (435) incidents had been reported and assessed by Zululand District Municipality during the period of 1st July 2020 to 30th June 2021. One thousand four hundred and fifteen (1415) households; Thirteen thousand four hundred and twenty seven (13427) people being affected by the following hazards: fires; strong winds, Lightning’s; hailstorms; heavy rains; drowned and motor vehicle incidents / accidents. One thousand two hundred and fifty-five (1255) structures were partially damaged and One thousand three hundred and fourth-nine (1349) structures were total destroyed. Twenty (20) fatalities and fourth-seven (47) injuries were reported.

Assessments had been conducted; assistance was provided to the victims although the budget was insufficient to procure all the required relief material. Relief material was distributed to the victims in the form of Blankets; Tents; Plastic Sheets; “Box-B” and Food parcels were distributed to the victims. Housing rehabilitation; repair and reconstruction is urgently required.

***Disaster Community Awareness***

Public awareness is essential in order to create an informed, alert and self-reliant community, capable of playing its full part in support of and in cooperation with district in all aspects of risk and vulnerability reduction. Public awareness campaigns aims to raise public consciousness about disaster

Schools and Traditional Councils were visited and awareness campaigns were conducted.

Thirty-six (36) awareness campaigns were conducted during the period of 1st June to 30th June 2021.

Awareness campaigns were conducted during the 2020/2021 financial year are attached as appendix I:

Disinfection and sanitisation programmes were also conducted successful within Zululand District Municipality jurisdiction.

### ***Volunteer Strategy***

There are trainings which undergoes for the volunteers. The volunteer program aimed to capacitate the community in the process of planning and coordinate it measures aimed to:

- Preventing or reducing the risk of disaster
- Mitigating the severity or consequences of disaster
- Emergency preparedness
- A rapid and effective to disasters and
- Post disaster recovery and rehabilitation

### **COVID 19 Pandemic in Zululand**

The COVID 19 pandemic made a significant impact including in the Zululand District Municipality. The National Disaster Management Regulations were invoked resulting in the National Lockdown regulations. Although the spread of the virus was contained somewhat, however the economy took a tumble especially local businesses. Government was affected as well as operations ground to a halt. The virus also made a significant impact on the socio conditions of communities in Zululand.

## **7.4. LOCAL ECONOMIC DEVELOPMENT**

Local Economic Development is one of the Key Performance Areas of the Municipality. As a municipality, Zululand has a Constitutional responsibility to promote local economic development, Section 153 of the Constitution states:

*A municipality must structure and manage its administration, and budgeting and planning processes to give priority to the basic needs of the community, and to promote the social and economic development of the community.*

The context and the direction for the role of municipalities in economic development is provided in the White Paper on Local Government. It states that “Local government is not directly responsible for creating jobs. Rather, it is responsible for taking active steps to ensure that the overall economic and social conditions of the locality are conducive to the creation of employment opportunities”. Its role is therefore to create a conducive environment for economic development and growth.

### **LED Objectives**

In terms of the National LED Framework a LED Strategy is needed to:

- Provide direction to the LED unit.
- To emphasize the role of the entire municipality in terms of LED.
- To set LED targets that are aligned to National and Provincial priorities.
- Coordinate efforts of private and public sector stakeholders in LED.
- To inform the municipalities IDP (as the LED Plan is a sector plan of the IDP).

The Zululand Region faces a number of challenges to Local Economic Development. Unemployment is high, as is poverty. Economic growth has in the recent past been slow, as the area’s development potential has not been exploited fully.

### **Review LED Strategy**

The purpose of this project is to review the Local Economic Development Strategy for the Zululand District Municipality. The plan is envisaged to serve as a mechanism of intervention

in addressing the economic development challenges within the Municipality. It will serve to guide and direct the implementation of development initiatives. The strategy should also integrate with other key sector reports and existing District and Local Municipalities LED strategies and programmes already developed by ZDM. The strategy must also integrate with the Provincial Growth and Development Strategy and National Government’s rural development strategy.

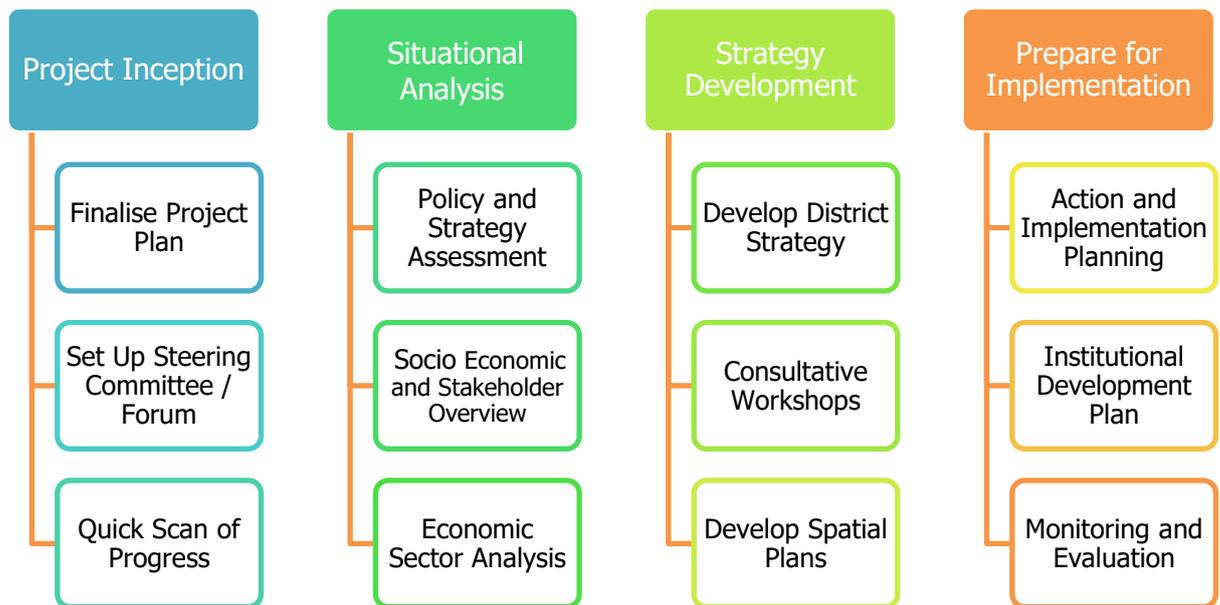
**Project Design and Process**

The project process proposed in the Terms of Reference requires the Project Team (ZDM in-house) to implement specific phases as indicated below.

This proposed approach incorporates the implementation of the various principles identified. A four phase approach is proposed, viz.

- Phase 1: Project Inception;
- Phase 2: Situational Analysis;
- Phase 3: Strategy Development; and
- Implementation Plan.

*The proposed approach is reflected in the below diagram*



## **ZDM Prioritised Sectors**

### **SMME Promotion/ Development**

- SMME Policy Framework Plan has been developed to stimulate economic activities.
- The Zululand SMMEs Framework provides a comprehensive qualitative and quantitative framework for the development of SMMEs in Zululand District Municipality.
- It recognises the unique roles performed by this diverse and dynamic sector in the province in the creation of employment, contribution to economic growth, and the provision of sustainable livelihoods.
- The Framework Plan is part of the current IDP Review.
- Two Tender documents (i.e. Supply and Deliver: Sethembe Agricultural Items; and Supply and Deliver: Soccer Uniform) were drafted and submitted to SCM.

### **Tourism Development**

ZDM Tourism Section is reviewing the Regional Tourism Strategy.

### **Agricultural Sectoral Development**

The district municipality LED office is striving to provide an enabling environment for businesses and economic activities in general to thrive within the district.

In order to achieve the aforementioned we employ different approaches which include provision of support of economic activities e.g. equipment and inputs, facilitating institutions that could help businesses within the district e.g. Co-ops, direct intervention in form of capacity building, and funding in some instances.

### **Ukulima Program**

The primary objective of LED in Agricultural Sector is based on the vision of a modern and effectiveness of the Municipality which is inspired and activated to achieve higher service objectives, aiming constantly:

- Exploit the potential of the agricultural sector through Ukulima.

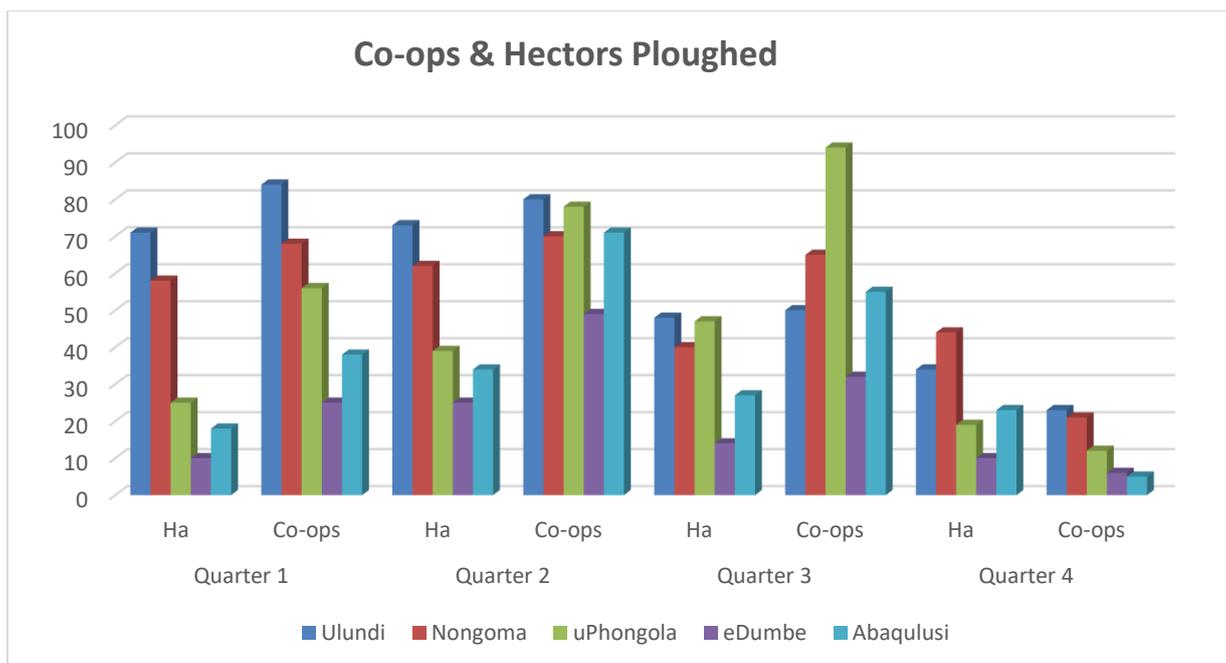
- Effective utilization of available, yet limited resources.

The unavailability of implements (i.e. ploughs) as well as agricultural inputs (seeds, seedlings and fertilizers) has a negative impact to our communities. We are receiving a number of different requests that we are “unable” to execute. Agriculture is one of the sectors that employs a number of people and also reduces poverty, as we are facing the current situation ZDM is at risk of unable to fight poverty. The unavailability of ploughs is hindering the municipality to assist small farmers who are solely depending on this programme.

#### Hectors Ploughed in each LM

| Local Municipality | Quarter 1  |               | Quarter 2  |               | Quarter 3  |               | Quarter 4  |              |
|--------------------|------------|---------------|------------|---------------|------------|---------------|------------|--------------|
|                    | Co-ops     | Hectors       | Co-ops     | Hectors       | Co-ops     | Hectors       | Co-ops     | Hectors      |
| <b>Ulundi</b>      | 71         | 84            | 73         | 80            | 48         | 50            | 23         | 34           |
| <b>Nongoma</b>     | 58         | 68            | 62         | 70            | 40         | 65            | 21         | 44           |
| <b>uPhongolo</b>   | 25         | 56            | 39         | 78            | 47         | 94            | 12         | 19           |
| <b>eDumbe</b>      | 10         | 25            | 25         | 49            | 14         | 32            | 6          | 10           |
| <b>Abaqulusi</b>   | 18         | 38            | 34         | 71            | 27         | 55            | 5          | 23           |
| <b>Total</b>       | <b>182</b> | <b>271 Ha</b> | <b>233</b> | <b>348 Ha</b> | <b>176</b> | <b>296 Ha</b> | <b>130</b> | <b>67 Ha</b> |

Feb/March\* - office was shut down due to Covid-19 pandemic



The above figure shows the co-operatives serviced with the number of hectors ploughed from July 2020 to June 2021.

### **MOU between UKZN and ZDM**

Zululand District Municipality and the University of KwaZulu-Natal signed a Memorandum of Understanding (MOU) with the main purpose of combining assets that exist between the two parties to implement agriculture and rural development programmes. It is envisaged that increased agricultural production within ZDM would result in higher income of famers and rural enterprises, and ultimately improve the livelihoods of communities within ZDM.

Co-operatives are receiving a very good training through this partnership. However there are no resources for our communities to be assisted on what they were trained on. The skills that they are obtaining needs to be couple with the actual outputs in different aspects of the training they have received.

### ***Zululand Development Agency (ZDA)***

Action plan for the establishment of the ZDA has been developed. For the period covering 2020/21 financial year the Zululand Development Agency was temporary suspended. On the 24 of February 2021, ZDM Council at its sitting resolved per ZDMC: 20/554 as follows:

- i. *Zululand Development Agency be resuscitated in order to source funding for ZDM in purpose for the economic recovery in Zululand.*

It is against this background that, we seek assistance on the following matters from our different stakeholders in order to resuscitate our District development agency to be designed to be a special purpose vehicle for the facilitation of catalytic local economic development projects that are economically viable in order to unlock the development and economic potential of the district through investment promotion.

Without the fully operating District development agency, ZDM is losing out opportunities that would have been tapped into and so we can make strides in growing the district economy. With the pandemic facing the world, more jobs are lost and the poverty is rising. Sector departments have preferred to work with the District development agency instead of the Municipalities.

Unemployment is high, as is poverty. Economic growth has in the recent past been slow, as the area's development potential has not been exploited fully.

### ***Tourism Programmes***

Tourism in Zululand still stands as one of the key development legs for this district. Tourism together with agriculture and small business developments were some years ago identified as the key development legs of Zululand... not only industrial but very specifically focussing on the local communities and development in the district. This report serves as an annual report submitted to the office of the General Manager to give an account on tourism activities that were executed in the last financial year.

### ***Tourism And Investment Activation***

Zululand District Municipality was honoured to host an Investment and Tourism Activation that took place on the **23<sup>rd</sup> October 2020** at Ntonga Farm at uPhongolo Local Municipality. The activation proceeded to Koppie Alleen and ended up in Mkuze Falls. The department EDTEA have injected funds in these establishments so that they can be refurbished. During the event, tourism investment opportunities were unpacked and a need for tourism community development was prioritised by the MEC. The event was organised by the Department of Economic Development Tourism and Environmental Affairs in partnership with Zululand District Tourism and UPhongolo Municipality.



### ***Zululand District Municipality Youth Development Summit***

Zululand district Municipality have appointed a Youth Development Officer whose main focus is on youth programs, this office incorporates all departments that have youth programs and it will assist in fast tracking these programs. **On 23<sup>rd</sup> October 2020** Zululand hosted a Youth Council Summit that was aiming to engage and to start implementing plans that are drafted in policy document. During the summit, Tourism was identified as one area that needs to focus on youth development through opening job opportunities and career guidance.

### ***Tourism Graduate Development Program***

Economic Development Tourism and Environmental Affairs has once again embarked on a process of having a new intake on its Tourism Graduate Development Program 2020/2022. EDTEA is responsible for advertising and selection of the in-service trainees and interns, Zululand District Municipality's responsibility is to provide an enabling environment and host the in-service trainees and Interns for the duration of the program. The interviews for the current intake took place on 14 October 2020.

Three students were selected for the new intake, 2 in-service trainees and 1 intern and the program started in January 2021. The stipend is being paid by EDTEA to selected students/interns.

### ***National Tourism Relief Fund Beneficiaries***

Capped at R50 000 per entity, grant funding was meant to be utilised to subsidise expenses towards fixed costs, operational costs, supplies and other pressure cost items. As ZDM we played the role of coordinating and disseminating information to all tourism stakeholders in the district. We were the principal conduit between the National department of tourism and tourism businesses in Zululand. Below is a list of businesses that benefited from this grant:

| <b>Beneficiary</b>                                | <b>Funder</b>                  | <b>Role played by ZDM</b> |
|---|--------------------------------|---------------------------|
| <b>Aber Jetz Guesthouse</b>                       | National Department of Tourism | Coordination              |
| <b>Black Horse lodge</b>                          | National Department of Tourism | Coordination              |
| <b>Bongani BZ(Pty) Ltd</b>                        | National Department of Tourism | Coordination              |
| <b>CA Hunter</b>                                  | National Department of Tourism | Coordination              |
| <b>Glovers B&amp;B and self-catering</b>          | National Department of Tourism | Coordination              |
| <b>Heystek properties</b>                         | National Department of Tourism | Coordination              |
| <b>Dive inn Guest house</b>                       | National Department of Tourism | Coordination              |
| <b>Lezmin 3464 (Pty)ltd</b>                       | National Department of Tourism | Coordination              |
| <b>Lindelani catering and logistics</b>           | National Department of Tourism | Coordination              |
| <b>Lumbatho catering and Deco functions</b>       | National Department of Tourism | Coordination              |
| <b>Masibongokuhle Projects and other services</b> | National Department of Tourism | Coordination              |

|   |                     |                  |              |
|---|---------------------|------------------|--------------|
| <b>Mbopha Guest house</b>                         | National<br>Tourism | Department<br>of | Coordination |
| <b>Muloro Bed and Breakfast cc</b>                | National<br>Tourism | Department<br>of | Coordination |
| <b>Nongoma Entertainment centre (Pty) ltd</b>     | National<br>Tourism | Department<br>of | Coordination |
| <b>Nongoma lodge and inn cc</b>                   | National<br>Tourism | Department<br>of | Coordination |
| <b>Pengaan Estate (Pty) ltd</b>                   | National<br>Tourism | Department<br>of | Coordination |
| <b>P Team Trading (PTY) Ltd</b>                   | National<br>Tourism | Department<br>of | Coordination |
| <b>Qabuleka B&amp;B</b>                           | National<br>Tourism | Department<br>of | Coordination |
| <b>Shayamoya Game lodge</b>                       | National<br>Tourism | Department<br>of | Coordination |
| <b>Tata B&amp;B</b>                               | National<br>Tourism | Department<br>of | Coordination |
| <b>Thandelani Trading and service cc</b>          | National<br>Tourism | Department<br>of | Coordination |
| <b>Thokazi Royal Lodge(Pty) Ltd</b>               | National<br>Tourism | Department<br>of | Coordination |
| <b>Tiger Hunter Tours+A2772</b>                   | National<br>Tourism | Department<br>of | Coordination |
| <b>Umuzi Ondini Guest House cc</b>                | National<br>Tourism | Department<br>of | Coordination |
| <b>Velangani Decoration and Catering services</b> | National<br>Tourism | Department<br>of | Coordination |
| <b>White Elephant lodge cc</b>                    | National<br>Tourism | Department<br>of | Coordination |
| <b>Willies Tourism Services(Pty) Ltd</b>          | National<br>Tourism | Department<br>of | Coordination |

### ***Impact Of Covid-19 On Tourism In The District***

Tourism in Zululand as is the case in the global economy has been thrown into crisis by the COVID19 pandemic, putting hundreds of businesses and jobs at risk. The situation requires an urgent response, but also recognition of the constraints that hamper district's tourism development.

As a truly aspirational destination, combining powerful social justice history, breath-taking natural beauty, warm-welcoming and diverse people, Zululand's tourism potential is not limited to precrisis performance. The recovery plan will propose a series of measures to protect and rejuvenate supply, reignite demand and strengthen enabling capability.

Tourism businesses in the district are picking up very slowly and the district's economic chain has been largely affected. However, the district made allocation of R50 000.00 tourism relief fund

## **7.5.MUNICIPAL HEALTH**

Municipal Health main objective is to improve the health status of all Zululand District Municipal residents and visitors by ensuring access to Municipal Health Services of an internationally accepted standard.

The work of a Health Officer is to monitor and enforce compliance with National Health Act , 2003 (Act No.61 of 2003). A Health Officer may enter any premises, excluding a private dwelling, at any reasonable time and, Inspect premises in order to ensure compliance with the abovementioned Act.

Below are the functions performed by Environmental Health Practitioners and Environmental Health Assistants of both South and North Region. South Region Consists of two local municipalities, that is Ulundi and Nongoma, whereas North consists of three local municipalities, Abaqulusi, eDumbe and uPhongola.

Municipal Health Services may be involves:

- Water quality monitoring
- Food safety

- Waste management
- Health surveillance of premises
- Control of communicable diseases
- Vector control
- Environmental pollution control
- Disposal of the dead; and
- Chemical safety

### *Health Awareness Conducted*

Two Awareness were conducted as follows;

- a) Street Vendors at Ulundi CBD Area
- b) Dnox food at Ezulwini Shopping Centre

Dnox Staff during training session (The place is newly opened and the food handling staff needed training on Health and Hygiene)

Performance achievements

Drafting of the following documents for Municipal Health Services

- Operational Plan for Municipal Health Services
- Food Safety Plan
- Water Quality Monitoring Programme

### *Challenges*

Human Resource and tools of trade are still posing a great challenge in the efficient and effective delivery of Municipal Health Services within the district.

*Service Statistics For Health Inspection*

The table below reflects all the duties performed by Environmental Health Practitioners within the Zululand District Municipal Area.

| <b>No.</b> | <b>Work Items</b>  | <b>No. of inspections/Attendance</b> |    | <b>Action</b>  |
|------------|--|--------------------------------------|----|--|
| <b>1</b>   | Number of food premises inspected                            | 446                                  |    | Those who complied were issued with COA, health education was done on non-compliance.                  |
| <b>2</b>   | Food Caterers Issued with Certificate of Acceptability (COA) | 96                                   |    | Health and Hygiene education conducted.  |
|            | Number of food vendors inspected and health educated         | 109                                  |    | Health education was given to those who were not complying, notices with recommendations were written. |
| <b>3</b>   | Number of food samples taken                                 | 23                                   |    | Non-compliance was addressed with the people concerned.  |
| <b>4</b>   | Number of people educated on food safety                     | 455                                  |    | Education was conducted to impact knowledge to the food handlers and minimization of food poisoning    |
| <b>5</b>   | Complaints received  | 07                                   | 11 | All complaint received were attended to and resolved.  |
| <b>6</b>   | Crèche inspection and Senior Citizen Clubs                   | 33                                   | 52 | Health education was given to those who were not complying, notices with recommendations were written. |

|    |   |                            |                           |   |
|----|---|----------------------------|---------------------------|---|
| 7  | Mortuary Inspection                       | 36                         | 49                        | Health education was given to those who were not complying, notices with recommendations were written.  |
| 8  | Business license application              | 21                         | 19                        | Inspections were conducted and letters were written to the local municipalities for all those who complied. On Noncompliance recommendation were given to the owner/manager |
| 9  | School inspection                         | 12                         | 73                        | Most school sanitation facilities were not complying, written notices were issued to the school.  |
| 10 | Funeral Parlors issued with COC           | 04                         | 05                        | Most funeral Parlors COC were still valid.  |
| 11 | Condemnation of food stuff                | 09 123KG and<br>2383Litres | 11876kg and<br>5432Litres | All condemned foodstuff were safely disposed in the present of an EHP.  |
| 12 | Bed & breakfast/Lodge                     | 13                         | 14                        | Health education was given to those who were not complying, notices with recommendations were written.  |
| 16 | Building plans scrutinized                | 22                         | 55                        | Approved and those not approved corrective measures were highlighted.   |
| 17 | Water sampling                            | 10                         | 13                        |   |
| 18 | Free chlorine testing                     | 31                         | 57                        |   |
| 19 | Landfill site inspection/transfer station | 02                         | 03                        | All inspections conducted yielded some improvements on unsatisfactory conditions.   |

|           |                                     |    |    |   |
|-----------|-------------------------------------|----|----|---|
| <b>20</b> | Inspection of home of the homeless  | 00 | 00 |   |
| <b>21</b> | Inspection of health establishments | 34 | 45 | Corrective measures were highlighted in inspection reports and followed up to address unsatisfactory conditions |
| <b>24</b> | Inspection of prisons               | 00 | 02 | Corrective measures were highlighted in inspection reports and followed up to address unsatisfactory conditions |
| <b>25</b> | Inspection of salons                | 06 | 07 | Corrective measures were highlighted in inspection reports and followed up to address unsatisfactory conditions |
| <b>26</b> | Inspections of bus taxi ranks       | 02 | 00 | Corrective measures were highlighted in inspection reports and followed up to address unsatisfactory conditions |
| <b>27</b> | Inspection of hardware              | 03 | 06 |   |
| <b>28</b> | Inspection of motor spares          | 09 | 12 |   |
| <b>29</b> | Inspection of liquor stores         | 00 | 00 |   |
|           | Inspection of swimming pool         | 00 | 05 |   |
| <b>30</b> | Covid19 burial attended             | 40 | 33 | Creating awareness on Covid19 protocol to affected families, Crowd control and management during burial.        |

## **7.6. DEMOCRACY AND GOVERNANCE PERFORMANCE**

Compliance, Clean and Sound Administration

### **General Assessment Summary on Compliance**

#### ***The Constitution***

In terms of section 152 of the Constitution of The Republic of South Africa, a municipality must strive within its financial and administrative capacity to achieve the objects as set for local government.

The objects of local government are set to provide democratic and accountable government for local communities, ensure the provision of services to communities in a sustainable manner, promote social and economic development, promote a safe and healthy environment, and encourage the involvement of communities and community organisations in the matters of local government.

For the municipality to achieve these objects its performance is measured against compliance with various applicable legislation. The municipality is required in all material respect to comply with the following key legislation;

#### ***Municipal Finance Management Act (MFMA), No. 56 of 2003 and its regulations.***

The municipality is required to comply with vast sections of MFMA, as this is one of the key legislation applicable to municipalities. Nevertheless the municipality complied with other pieces of this Act, the audit results revealed that there are some areas of non-compliance noted within below subject matters;

Annual financial statements

The annual financial statements were corrected for all misstatement identified by external audit review. Internal controls have been strengthened to eliminate misstatements in future.

## Procurement and contract management

Municipality has not complied with all material respect with Municipal Supply Chain Management (SCM) Regulations thus resulted to irregular expenditure. The municipality is subjecting all the identified irregular expenditures to processes of section 32 (MFMA). Through implementation of Audit Action Plan management has put in effort to improve internal control deficiencies.

## Expenditure management

The municipality had material findings of non-compliance with sections 62 and 65 of MFMA respectively. The Audit Action Plan has been developed and being implemented to address all the above areas of non-compliance.

## Division of Revenue Act (DoRA)

During the 2020-21 financial year there were no findings of non-compliance for DoRA were noted. The municipality has complied with DoRA in all material respect.

## Municipal Structures Act, No. 117 of 1998 and its regulations and instructions.

There were no material findings of non-compliance with Municipal Structure Act as it is imposed to the municipality.

## Municipal Systems Act, No. 32 of 2000 and its regulations and instructions.

As it is required in terms of sections 38 and 67 respectively, for the reporting period the municipality had not taken adequate appropriate steps to develop and implement performance management system for employees other than section 57 managers. Performance management system was implemented for section 57 managers only.

The municipality has taken firm commitment to cascade performance management system to managers below section 57 managers where they will be required to sign Performance Management Plans. This non-compliance has attracted urgent attention for management since it is reported for the second time in two consecutive audit cycles.

Preferential Procurement Policy Framework, Act No. 5 of 2000 and its regulations.

Couple instances on no-compliance with Preferential Procurement Policy Framework Act were noted. These findings had an impact to the auditor's report thus attracting urgent management attention. Firm commitment have been put in place to address issues of non-compliance.

Construction Industry Development Board Act, No. 38 of 2000 and its regulations.

The municipality ability to achieve its objects was also measure in line with compliance with this Act and none was found as deviation or non-compliance with this Act.

Prevention and Combating of Corruption Activities Act, No. 12 of 2004.

Compliance with this Act was reviewed by external audit and no findings were noted as a result the municipality has complied with this Act in all material respect.

#### Integrated Development Planning

The Integrated Development Plan (IDP) Review Process is a vehicle through which Municipalities prepare strategic development plans called Integrated Development Plans for a five-year period. Because service delivery is progressive in nature, the IDP must be reviewed annually to keep up with the evolving nature of communities.

The IDP is a legislative requirement, has a legal status and therefore supersedes all other plans that guide development at local government level.

The timeframes below were followed in preparing the 2021/22 IDP.

| <b>Phase/Activity</b>           | <b>Proposed Completion Timeframe</b> |
|---------------------------------|--------------------------------------|
| <b>Situational Analysis</b>     | <b>30 Sept 2020</b>                  |
| <b>Development Strategies</b>   | <b>30 Sept 2020</b>                  |
| <b>Projects&amp;Integration</b> | <b>01 Dec 2020</b>                   |
| <b>Draft Approval</b>           | <b>31 Mar 2021</b>                   |
| <b>Final Approval</b>           | <b>29 May 2021</b>                   |

Figure 14 IDP Process Plan Timetable

Consultation with the Local Municipalities was affected by the national lockdown due to COVID 19. Virtual meetings did however take place although attendance was a concern.

The final IDP was adopted by Council as targeted.

Consultation with the community took place. (*See Public Accountability and Participation*).

## **7.7. SPATIAL AND ENVIRONMENTAL MANAGEMENT PERFORMANCE**

### **Development Planning Shared Services**

The principle of the Development Planning Shared Services is to render statutory and strategic town and regional planning support to local municipalities in the Zululand District Municipal area. The unit provides strategic, development administration, information management, building control and performance management support to local municipalities.

The contracts of all the DPSS employees expired 30 June 2018. The services of certain critical employees were extended on a month to month basis. Currently the section only has two filled positions (Senior Planner & Admin Assistance) due to limited funding.

The Acting Chief Planner has been instrumental in assisting the local municipalities with statutory planning matters affecting the daily functions of the local municipalities in Zululand.

### **Joint Municipal Planning Tribunal**

Four municipalities in Zululand elected to form a joint municipal planning tribunal (JMPT). These include Ulundi, Nongoma, oPhongolo, eDumbe. An agreement was signed by all participating municipalities and gazetted. A business plan will now be prepared and submitted to the MEC. A panel of professionals to serve on the joint tribunal according to SPLUMA will also be co-ordinated by the District.

The JMPT sat 04 times during the 2020/21 financial year.

Below is a table depicting the number of development planning applications processed:

| MUNICIPALITY     | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | TOTAL     |
|------------------|-----------|-----------|-----------|-----------|-----------|
| <b>UPHONGOLO</b> | 1         | 2         | 0         | 2         | <b>18</b> |
| <b>ULUNDI</b>    | 1         | 3         | 0         | 2         | <b>15</b> |
| <b>EDUMBE</b>    | 0         | 1         | 0         | 2         | <b>9</b>  |
| <b>NONGOMA</b>   | 0         | 1         | 0         | 2         | <b>5</b>  |
| <b>TOTAL</b>     | <b>2</b>  | <b>17</b> | <b>0</b>  | <b>8</b>  | <b>47</b> |

## 7.8. PERFORMANCE AGAINST GOVERNMENT LED PROGRAMMES

### Free Basic Services and Indigent Support

The definition of a poor household relates to income poverty, or the lack of sufficient income to satisfy basic and essential needs such as food, clothing, energy and shelter. The **ZDM Indigent Policy** is in line with this definition which also takes into consideration the total monthly household income.

Like many other Districts, the majority of the population in the Zululand District Municipality is indigent (approximately 54%) and that means a small revenue base. Therefore a significant portion of the budget goes towards infrastructure development with very little to no revenue generated. This cannot be sustained if the municipality is to ensure a consistent high quality basic level of service. The municipality must seek ways of improving increasing revenue as well as enhancement.

National Government Policy derives its standard for free basic water supply from that of the World Health Organisation (25l/p/p/day) which is regarded as sufficient to promote healthy living. The ZDM has an average household of 4.8 persons, and provides 6 kilolitres per household per month free this is provided at a rate of R8.80/kl. All households in ZDM receive the 6 kilolitres free water.

### Expanded Public Works Programme (EPWP)

The EPWP incentive grant is a Conditional Grant Programme that is intended to increase job creation in municipalities by providing a financial performance reward. It is intended to create job opportunities and alleviate poverty in the poor communities. It is considered a conditional

grant in the sense that it can only be used for the intended and approval projects only, within approved time frame, specific reporting requirements etc.

In terms of challenges the following should be noted:

- **Understanding of the EPWP programme for projects stakeholders.** ZDM feels that there is still a need to train service providers who are directly working on the projects these includes Project steering committees, Contractors, Engineering Consultants and ISD Consultants. The initiative will ensure compliance in terms of documentation, proper use of EPWP templates, understanding of Ministerial Determination, appropriate system for recruitment of participants, timely communication and reporting, paper trail and the full understating of EPWP programme.
- **Delays in the implementation of infrastructure projects.** In these projects, a large number of participants are recruited and their details captured on the EPWP system, however during the commencements of site works only few participants are allowed to start work and thus dropping the number of employment opportunities to be reported for current financial ending in March.
- Alignment of tender documents in terms of more labour intensity in all project to ensure that more participants are recruited to provide maximum work opportunities from projects.

## 8. CHAPTER 5 – OVERVIEW OF FINANCIAL PERFORMANCE

### 8.1. STATEMENT OF FINANCIAL PERFORMANCE

#### Income

Zululand District Municipality's (ZDM) operating revenues grew from R1 023 327 749 in 2019/2020 to R1 088 983 634 in 2020/21. The increase was mainly resulting from increase in our revenue from exchange transaction (service charges).

Revenue from service charges (water and sewer services) has increased by from R39.6 million in 2020 to R 52.7 million in 2021.

Revenue from investments has decreased from R4.76 million in 2020 to R3.2 million in 2020.

Total operating revenue indicates that the Municipality is more dependent on grant funding from National and Provincial Government.

*The table below illustrates operating revenue over a period of three (3) years;*

**Table 25 Operating Revenue Performance**

| Financial Year | 2020-21        | 2019-20        | 2018-19      |
|----------------|----------------|----------------|--------------|
| Amount         | R1 088 983 634 | R1 023 327 749 | R920 131 740 |

**Table 26 Schedule off Conditional Grants Received**

| GRANT                           | 2018/2019   | 2019/20     | 2020/21     |
|---------------------------------|-------------|-------------|-------------|
| EQUITABLE SHARE                 | 424 766 000 | 464 560 000 | 564 272 000 |
| FMG                             | 1 000 000   | 1 465 000   | 1 200 000   |
| EPWP                            | 5 908 000   | 8 818 000   | 9 261 000   |
| KZN TOWN PLANNING GRANT         | 300 000     | 550 000     | 0           |
| ENERGY AND DEMAND MANAGEMENT    | 0           | 6 000 000   | 0           |
| KZN GRANT ROYAL HOUSEHOLD WATER | 0           | 1 900 000   | 0           |

|   |                    |                    |                      |
|---|--------------------|--------------------|----------------------|
| <b>DISASTER MANAGEMENT</b>                  | 0                  | 596 000            | 0                    |
| <b>INDONSA GRANT</b>                        | 1 911 000          | 1 911 000          | 1 911 000            |
| <b>KZN GRANT CAPACITY BUILDING SPARTIAL</b> | 758 230            |                    | 758 230              |
| <b>MIG</b>                                  | 220 762 000        | 225 574 000        | 221 235 000          |
| <b>RBIG</b>                                 | 131 498 000        | 163 774 000        | 113 798 000          |
| <b>WSIG</b>                                 | 87 828 000         | 100 000 000        | 105 500 000          |
| <b>RRAMS</b>                                | 2 364 000          | 2 504 000          | 2 383 000            |
| <b>KZN KWAMAJOMELA PROJECT</b>              | 0                  | 0                  | 3 820 680            |
| <b>TOTAL</b>                                | <b>876 889 951</b> | <b>977 652 000</b> | <b>1 074 114 910</b> |

### Cash Balance

The cash and cash equivalents of the municipality as at 30 June 2021 amounts to R20 058 247 and all conditional grants monies were spent. This represents a increase as compared to the previous year's (30 June 2020) cash and cash equivalent balance of R12 290 031.

### Cash Coverage

The municipality does not have long-term borrowings/loan as a result the Council is not expected to service any interest costs in the future. Cash and cash equivalent amount as at the year-end represents cash available i.e. petty cash and cash at the bank.

### Expenditure

*The table below illustrates operating expenditure over a period of three (3) years;*

**Table 27 Operating Expenditure Performance**

| <b>Financial Year</b> | <b>2020-21</b> | <b>2019-20</b> | <b>2018-19</b> |
|-----------------------|----------------|----------------|----------------|
| <b>Amount</b>         | R 802 960 724  | R 704 703 830  | R 635 493 191  |

The increase is attributable to a combination of the salary increases year on year and the filling of vacancies during the current financial year. This type of expenditure contributes 29.20% to

the current total expenditure. Employees and councillors remuneration costs has increased by 11.12% during the current financial year whilst the increase was 10.88% in 2020.

***Contracted services costs.***

Included in contracted services costs are repairs and maintenance of property, plant and equipment items. This expenditure costs contribute 9.97% to the current total expenditure. The expenditure costs attributed to repairs and maintenance was R80 million (2021) and R77.4 million (2020-restated) respectively.

***Spending of operational grants***

The Municipality received a total of R577 Million operational grant funding, an increase from R485 Million received in the previous financial year.

***Spending of capital grants***

The capital budget is committed largely on new infrastructure projects and the renewal of existing capital assets. The Municipality received a total of R447 Million capital grant funding, a decrease from R492 Million received in the previous financial year.

Of the total conditional grants received, R2,29 Million was not spent.

***Fruitless and wasteful expenditure***

The municipality had incurred fruitless and wasteful expenditure over the years. This type of expenditure is resultant from penalties and interest charged accounts due to late payment of a particular invoice or statements. Major portion of this expenditure is caused by an additional cost paid due to delays on project completion.

*This table illustrates fruitless and wasteful expenditure incurred over the period of three years:*

**Table 28 Fruitless & Wasteful Expenditure Performance**

| <b>Financial Year</b> | <b>2020-21</b> | <b>2019-20</b> | <b>2018-19</b> |
|-----------------------|----------------|----------------|----------------|
| <b>Amount</b>         | R 473 053      | R 1 407 916    | R 1 623 649    |

## Liquidity Management

The municipality has made self-assessment on liquidity management. The municipality uses current ratio and cash/cost coverage ratio to assess its ability to settle current obligations and meet its monthly fixed operating commitments.

### Current Ratio

The municipality used current ratio to assess its ability to pay its short term liabilities within its short-term assets. The determination of this ratio takes into account the possibility that the council can cede its receivables and inventories to settle its short-term liabilities. The norm of this ratio ranges from 1.5 to 2: 1.

The current ratio (CA/CL) is 0,37:1. However included in this calculation is retention of R 44 167 770 which is dependent on the future grant receipts and R 114 670 787 creditors at year-end. This retention does not have to be cash backed. The table below depicts current ratios over the period of three years (restated):

**Table 29 Current Ratio Performance**

| <b>Financial Year</b> | <b>2020-21</b> | <b>2019-20</b> | <b>2018-19</b> |
|-----------------------|----------------|----------------|----------------|
| <b>Current ratio</b>  | 0.37:1         | 0.3:1          | 0.27:1         |

The above assessment indicates current ratios are below the norm for the period over three years. Our current liabilities exceed current assets. Furthermore, the trend is depleting over the period as from 2019 to 2021. This suggests that the municipality would be unable to pay current and short-term obligations should they become due. The municipality is facing a serious financial challenge of liquidity problem.

### Debtors Impairment Percentage

The municipality had maintained debtor's impairment provision of 82% for 2019/2020 and as compared to 75% in 2020/2021 respectively. The gross debtor's balances were R115 million (2021) and R107 million (2020).

### **Current Debtors Collection Rate**

The municipality had a debt collection period of 261 days in 2021 as compared to 220 (restated) days in 2020. The result of this assessment is concerning. This is an indication that revenue collection requires urgent attention

Debt impairment for the period under review is R8 179 390. This is a decrease from the debt impairment of R11 754 429 from the previous financial year.

### **Asset Management**

The assets management system was effectively implemented during the year. Council approved the Asset Management Policy for implementation.

Assets Register is in place and is balanced on a monthly basis. Despite the inadequate funding to maintain assets, the assets are in a functional condition.

### **Supply Chain Management**

The Council had developed and approved its Supply Chain Management (SCM) Policy that is in line with Municipal Supply Chain Management (SCM) Regulations as issued by national Treasury. In an endeavour to ensure compliance and standardisation of the SCM Policy all amendments are submitted to Council for approval. The SCM Unit is centralised and reporting to the office of the Chief Financial Officer as required by regulation 7(1) of Municipal Supply Chain Management Regulations. Section 115 of the MFMA that deals with segregation of duties is complied.

### **Cashflow Management and Investments**

The cash flow position has improved as compared to the previous year. The municipality had a positive cash flow balances for both 2020 and 2019 financial years. Cash flow is being monitored on a regular basis to ensure budget savings. Budget and Finance Committee comprising all General Managers is in place and meeting every week to monitor the actual expenditure vs expenditure projections.

### **Financial Recovery Plan**

During the financial year under review, it was evident that the Zululand district municipality was facing significant fiscal and service delivery difficulties, which undermined the effective and efficient performance of its function and mandate.

Cash flow reports were presented to Council that were showing the situation where the municipality may fail to finish that financial year with a positive position. Management engaged the cash flow position and agreed on a financial recovery plan.

The principal strategic objective of this financial recovery plan is to identify key priority areas as an immediate intervention and to set out specific intervention projects which will address the financial problems identified for a new financial year. The plan would and continues to set parameters which bind the municipality in the preparation of future budgets until the long-term financial plan is sustainable.

Several historic financial challenges were identified including lack of restraint in cash flow management, limited oversight, limited application of budgeting controls, unsustainable adjustment budget, lack of policy review and implementation, appointments without following established processes, ailed debt collection and credit control, litigations, residential and government consumers owing large debts to the municipality, small rates base, high dependency on outsourcing, impractical tariff structure and others.

A report on the review of the financial plan will be tabled in various structures and will also feature in the Annual Report for the next financial year.

### **Municipal Standard Chart Of Accounts (Mscoa)**

The overall objective of the project was to ensure that Zululand District Municipality complies with the National Treasury regulation through implementing a Municipal Standard Chart of Accounts (mSCOA) which aims at achieving an acceptable level of uniformity and quality on financial and non-financial data, incorporating all transaction types, appropriation of funds, spending on service delivery, capital and operating spending, policy outcome and legislative reporting.

The financial system of the municipality is Solar which is mSCOA compliant.

## Assessment By The Accounting Officer On Arrears On Municipal Taxes And Service Charges

Total debtors balance as at 30 June 2021 are made up as follows:

**Table 30 Assessment by the Accounting Officer on Arrears on Municipal Taxes and Service Charges**

| Description   | Gross debtors       | Minus provision for impairment | Net debtors        |
|---|---------------------|--------------------------------|--------------------|
| Current receivables from exchange transactions.                   | R153 396 560        | R115 598 497                   | R37 798 063        |
| Current receivables from non-exchange transactions.               | R 10 681 813        | R4 149 828                     | R6 531 985         |
| Non-Current receivables from exchange transactions.               | R17 181 002         | R878 754                       | R16 302 248        |
| Non-current receivables from non-exchange transactions.           | R 1 831 632         | R 0                            | R 1 831 632        |
| Current receivables from exchange transactions - VAT Receivables. | R 4 364 175         | R 0                            | R 4 364 175        |
| <b>Total</b>  | <b>R187 455 182</b> | <b>(R120 627 079)</b>          | <b>R66 828 103</b> |

The total net debtors amounted to R37 798 063 as at 30 June 2021 increasing as compared to net debtors' amount of R 23 936 997 as at 30 June 2020.

The increase in debtors balance before provision, of approximately R13.86 million over the reporting period is attributable to the following factors:

- Eskom increased deposit paid on all active accounts over the reporting period based on their assessment of risk to the account. This results in an increase in deposit paid to Eskom.

- Change in consumers' behaviour towards payment for water services. The negative behaviour was caused by National Disaster Management Lockdown Regulations by the municipality over the period of time.
- The current economic recession climate.

The increase in the level of debt did not negatively impact upon service delivery. However, the Council is concerned about sufficient cash reserves in order to meet financial obligations as this was highlighted during assessment of cost coverage ratio. Council will strive for efficient debt collection and credit control systems and procedures to improve current revenue collection rate that is concerning, through revenue enhancement strategies and establishment of indigent register.

### Long Term Contracts and Public Private Partnerships

There were no public private partnerships during 202-21 financial year.

The municipality has signed multi-year contracts with various service providers for construction of infrastructure works including other related management services.

The Schedule of Long Term Contracts is attached as an Annexure.

### Revenue Collection Performance by Vote And By Source

Chapter 2 section 4C(ii) of the Municipal Systems Act allows a municipality to impose surcharges on fees, rates on property and, to the extent authorised by national legislation, other taxes, levies and duties.

As a result the municipality collects revenue for provision of water and sanitation services to its consumers as per revenue performance is as follows:

**Table 31 Revenue Collection Performance by Vote**

| Vote Description                   | Revenue Collection Performance by Vote |                    |                 |        |                          | R'000              |
|------------------------------------|--|--------------------|-----------------|--------|--------------------------|--------------------|
|                                    | 2019-2020                              | Current year:-2020 |                 |        | Year variance: 2019-2020 |                    |
|                                    | Actual                                 | Original Budget    | Adjusted Budget | Actual | Original Budget          | Adjustments Budget |
| <b>Vote 1 - COUNCIL</b>            | -                                      | -                  | -               |        | -                        | -                  |
| <b>Vote 2 - CORPORATE SERVICES</b> | -                                      | -                  | -               |        | -                        | -                  |

|                                       |                      |                  |                  |                      |               |              |
|---------------------------------------|----------------------|------------------|------------------|----------------------|---------------|--------------|
| <b>Vote 3 - FINANCE</b>               | 395 395              | 515 837          | 565 071          | 576<br>813           | 60 976        | 11 742       |
| <b>Vote 4 - COMMUNITY DEVELOPMENT</b> | 1 911                | 8 523            | 8 233            | 6 172                | 2 351         | 2 061        |
| <b>Vote 5 - PLANNING &amp; WSA</b>    | 3 606                | 2 383            | 3 383            | 3 141                | 758           | 242          |
| <b>Vote 6 - TECHNICAL SERVICES</b>    | 473 231              | 438 745          | 449 850          | 45285<br>7           | 11 105        | 3007         |
| <b>Vote 7 - WATER PURIFICATION</b>    | -                    | -                | -                |                      | -             | -            |
|                                       |                      |                  |                  |                      |               |              |
| <b>Vote 8 - WATER DISTRIBUTION</b>    | 29 434               | 41 368           | 41 368           | 41 251               | 117           | 117          |
| <b>Vote 9 - WASTE WATER</b>           | 10 249               | 11 140           | 11 140           | 11 514               | 23            | 23           |
| <b>Total Revenue by Vote</b>          | <b>1 023<br/>328</b> | <b>1 017 996</b> | <b>1 085 567</b> | <b>1 988<br/>983</b> | <b>74 297</b> | <b>6 726</b> |

Variations are calculated by dividing the difference between actual and original/adjustments budget by the actual.

**Table 32 Revenue Collection Performance by Vote**

| Description                                   | Year -1 |                    |                      |         | Year 0<br>Variance | R'000                |
|---|---------|--------------------|----------------------|---------|--------------------|----------------------|
|   | Actual  | Original<br>Budget | Adjustment<br>Budget | Actual  | Original<br>Budget | Adjustment<br>Budget |
| <b>Service Charges - water revenue</b>        | 29 434  | 41 368             | 41 368               | 41 251  | 9%                 | 9%                   |
| <b>Service Charges - sanitation revenue</b>   | 10 249  | 11 140             | 11 140               | 11 514  | 0.2%               | 0.2%                 |
| <b>Rentals of facilities and equipment</b>    | 156     | 200                | 200                  | 179     | 11%                | 11%                  |
| <b>Interest earned - external investments</b> | 4 760   | 5 000              | 5 000                | 3 226   | 35%                | 35%                  |
| <b>Interest earned - outstanding debtors</b>  | 95      |                    | 56                   | 29      | 0                  | 54%                  |
| <b>Fines</b>                                  | 4       | 100                | 44                   | 7 543   | 17043%             | 1861%                |
| <b>Transfers recognised - operational</b>     | 485 800 | 515 221            | 578 344              | 576 644 | 12%                | 0.3%                 |
| <b>Other revenue</b>                          | 1 045   | 900                | 900                  | 672     | 25%                | 25%                  |

|  |                |                |                |                |               |             |
|--|----------------|----------------|----------------|----------------|---------------|-------------|
| <b>Total Revenue (excluding capital transfers and contributions)</b> | <b>431 161</b> | <b>573 929</b> | <b>637 052</b> | <b>644 407</b> | <b>12.00%</b> | <b>1.2%</b> |
|--|----------------|----------------|----------------|----------------|---------------|-------------|

**Table 33 Debtors Age Analysis**

| Description  | 0-30 Days     | 31-60 Days   | 61-90 Days   | 91-120 Days  | 121-365 Days  | >365Days      | Total          |
|--|---------------|--------------|--------------|--------------|---------------|---------------|----------------|
| <b>Debtors Age Analysis By Income Source</b>                           |               |              |              |              |               |               |                |
| <b>Trade and Other Receivables from Exchange Transactions - Water</b>  | 17 270        | 2 291        | 2 551        | 2 640        | 21 557        | 77 646        | 123 956        |
| <b>Receivables from Exchange Transactions - Waste Water Management</b> | 1 654         | 645          | 657          | 584          | 3 798         | 26 365        | 33 703         |
| <b>Interest on Arrear Debtor Accounts</b>                              |               |              |              |              |               |               |                |
| <b>Other</b>   | 81            | 8            | 8            | 10           | 30            | 179           | 317            |
| <b>Total By Income Source</b>  | <b>19 005</b> | <b>2 943</b> | <b>3 216</b> | <b>3 234</b> | <b>25 386</b> | <b>99 612</b> | <b>153 397</b> |
| <b>2020/21 - totals only</b>   |               |              |              |              |               |               | <b>153 397</b> |
| <b>Debtors Age Analysis By Customer Group</b>                          |               |              |              |              |               |               |                |
| <b>Organs of State</b>   | 7 287         | 662          | 794          | 645          | 3 502         | 4 906         | 17 798         |
| <b>Commercial</b>  | 1 227         | 337          | 318          | 201          | 2 105         | 6 401         | 10 588         |
| <b>Households</b>  | 10 492        | 1 944        | 2 104        | 2 387        | 19 779        | 88 305        | 125 011        |
| <b>Other</b>   | 81            | 8            | 8            | 10           | 30            | 179           | 317            |

|                                     |           |               |              |              |              |               |               |                |
|-------------------------------------|-----------|---------------|--------------|--------------|--------------|---------------|---------------|----------------|
| <b>Total<br/>Customer<br/>Group</b> | <b>By</b> | <b>19 005</b> | <b>2 943</b> | <b>3 216</b> | <b>3 234</b> | <b>25 386</b> | <b>99 612</b> | <b>153 397</b> |
|-------------------------------------|-----------|---------------|--------------|--------------|--------------|---------------|---------------|----------------|

## 9. CHAPTER 6 – APPENDICES

## **A. AUDITED ANNUAL FINANCIAL STATEMENTS**

The attached 2020/21 audited annual financial statements will be as per the *Departmental Financial Reporting Framework* as issued by National Treasury.

## **B. REPORT AND OPINION OF THE AUDITOR GENERAL**

This is the audit opinion for the 2020/21 financial year issued by AGSA.

## **C. AUDIT ACTION PLAN**

This is the Audit Action Plan for the 2020/2021 Financial Year in response to the AGs Report for the same period.

## **D. ANNUAL PERFORMANCE REPORT**

Refers to the Annual Performance Report for the 2020/2021 financial year.

**E. STATEMENT OF RESPONSIBILITY AND CONFIRMATION OF ACCURACY**

To the best of my knowledge and belief, I confirm the following:

All information and amounts disclosed throughout the annual report are consistent.

The annual report is complete, accurate and is free from any omissions.

The annual report has been prepared in accordance with the guidelines on the annual report as issued by COGTA and National Treasury.

The Annual Financial Statements have been prepared in accordance with the modified cash standard and the relevant frameworks and guidelines including GRAP.

The Accounting Officer is responsible for the preparation of the annual financial statements and for the judgements made in this information.

The Accounting Officer is responsible for establishing and implementing a system of internal control that has been designed to provide reasonable assurance as to the integrity and reliability of the performance information, the human resources information and the annual financial statements.

The external auditors are engaged to express an independent opinion on the annual financial statements.

In my opinion, the annual report fairly reflects the operations, the performance information, the human resources information and the financial affairs of the department for the financial year ended 30 June 2020.

Yours faithfully

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**Accounting Officer**

**Name:**

**Date:**

## **F. REPORT OF THE AUDIT COMMITTEE**

The Audit Committee of Zululand District Municipality (hereinafter referred to as “The Committee”) has pleasure in submitting this annual report. This report is submitted in terms of the provisions of sections 121(3) (j), 166(2) (b) and 166(2) (c) of the Municipal Finance Management Act of 2003 (“the MFMA”) and covers the financial period from 1 July 2020 to 30 June 2021.

### **AUDIT COMMITTEE MANDATE**

The Zululand District Municipality has established the Committee in accordance with section 166 of the MFMA and section 14(2)(c) of the Local Government Municipal Planning and Performance Regulations, 2001 (Regulations). Consideration has also been given to section 14(2)(c) of the Regulations and MFMA Circular No. 65 issued by the National Treasury in November 2012, as well as the recommendations contained in the King Report on Governance for South Africa 2016 (King IV).

### **ROLE OF THE AUDIT COMMITTEE**

The role of the Committee is to assist the Zululand District Municipality in achieving its strategic goals and objectives by helping to maintain effective internal controls, risk management, accurate financial reporting and corporate governance principles, and other such duties as may be directed by the Council and Accounting Officer.

The Committee must review and assess the qualitative aspects of financial reporting, the Municipality’s processes to manage business and financial risks, governance processes and compliance with applicable legal, ethical, and regulatory requirements. The Committee operates in terms of the approved charter.

### **AUDIT COMMITTEE MEMBERS AND ATTENDANCE**

The Committee consists of five independent members and meets as a minimum, four times a year as per the approved Audit Committee Charter. The committee members consist as follows.

- Ms Z Dlamini (Audit and Performance Audit Committee Chairperson)
- Mr R Nhleko (Chairperson of Risk Management Committee)
- Mr EN Sithole (Performance Committee Chairperson)
- Mr MA Ngcobo
- Ms N Thungo

## **OVERVIEW OF ACTIVITIES**

The Committee held four (4) meetings during the year under review on the following dates:

- 21 October 2020
- 04 December 2020
- 31 March 2021
- 18 June 2021

The Committee chairperson also availed herself for MPAC Meetings to provide support and feedback on the audit environment and guidance on how MPAC members should conduct their activities.

## **INTERNAL AUDIT FUNCTION**

The Internal Audit Charter, as adopted by the Committee, regulates the work of the Internal Audit Activities. The Committee also noted the Annual Performance Plan, Audit Committee Charter, Internal Audit Plan as well as the Audit Action Plan for 2020/2021.

The internal audit function was outsourced to Bonakude Assurance Inc. for the Financial Year 2020/2021. The Internal Audit team carried out internal audits based on the Annual Internal Audit Plan, which was approved by the Committee at its meeting on the 04<sup>th</sup> December 2020, and concluded all the planned internal audits for the 2020/2021 financial year. All completed internal audit reports were presented at the Committee meetings during this financial year. Issues raised were deliberated in the meetings of the Committee, and recommendations were recorded.

Based on the internal audit findings, the effectiveness of the general control environment still needs attention as various findings were rated as “significant”.

## **RISK MANAGEMENT**

The Committee is responsible for oversight of the internal and external auditor as well as oversight over financial reporting. Because the assessment of internal controls over financial reporting is risk-based, and further overseeing management's risk framework and policies and review the Municipality's key risk exposures and assess the adequacy of the planned risk-mitigating measures. During the period, the Municipality established a Risk Management Committee and developed a risk register with the assistance of internal audit. The 2021/2022 internal audit plan has been developed based on this risk register.

The internal audit function provides independent assurance in relation to the management's assertions surrounding the robustness and effectiveness of risk management maturity.

## **PERFORMANCE MANAGEMENT**

The Committee also serves as the Performance Audit Committee. The Committee reviewed the Municipality's performance for quarters 1 to 4. and noted that the Municipality had made an improvement on the quarterly reports. In addition, The Committee also reviewed and provided comments to the Annual Performance Report prior to the submission to the Auditor General.

## **ANNUAL FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2021**

The Committee reviewed the Annual Financial Statements for the year ending 30 June 2021, the Committee and Internal Audit noted errors which the Chief Financial Officer subsequently rectified, but the Committee satisfied itself that all required changes were implemented before the submission to the Auditor-General. As required, these financial statements were submitted to the Auditor-General by the 31 August 2021.

The report of the Auditor-General on the above Annual Financial Statements was unqualified with other matters. This outcome represents a significant achievement for the Municipality.

## **GOVERNANCE**

The Committee fulfils an oversight role regarding the Municipality's governance process. The Committee is responsible for ensuring that the internal audit function is independent and has the necessary resources, standing, and authority to discharge its duties. Furthermore, it oversees cooperation between the internal and external auditors, and serves as a link between the Council and these functions.

The internal and external auditors have unlimited direct communication to the Committee, primarily through its chairperson. The Mayor and the Chairperson of MPAC have a standing invitation to attend the Committee meetings.

## **COMPLIANCE WITH LAWS AND REGULATIONS**

The Committee has reviewed the effectiveness of the system for monitoring compliance with laws and regulations. The Committee is not satisfied that the system for monitoring compliance with laws and regulations is effective. A revised checklist should be developed and presented to all Audit Committee meetings to report compliance, and non-compliance to laws and regulations, as a matter of urgency.

## **CONCLUSION**

The Committee wishes to express its sincere gratitude to the Council and all stakeholders for their support during the financial year.

**Yours faithfully**

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**Chairperson of the Audit Committee**

**Na**

## G. KEY WATER AND SANITATION PROJECTS

| PROJECT NAME   | MUNICIPALITY &<br>WARD/ VILLAGE | EXPENDITURE   |
|--|---------------------------------|---------------|
| Simdlangentsha West Regional Water Supply Scheme - Construction of Raising Main from Frischgewaagd Abstraction Works to Bilanyoni Terminal Reservoir     | Bilanyoni – eDumbe,<br>Ward 4   | 3 275 421.04  |
| Simdlangentsha West Regional Water Supply Scheme - Construction Frischgewaagd, Abstraction Works, Staff Accommodation and Bilanyoni Booster Pumpstation. | Bilanyoni – eDumbe,<br>ward 4   | 29 272 306.33 |
| Reticulation Upgrade Ward 14 Nongoma   | Ward 14 Nongoma                 | 8 702 648.46  |
| Upgrade of Ulundi Water Treatment Works and Refurbishment: Mechanical and Electrical Works – Stage 1   | Ulundi                          | 28 983 524.94 |
| Usuthu Raw Water Extraction Mechanical Installation  | Nongoma                         | 20 738 926.96 |
| Usuthu Holinyoka Pump Station Mechanical Installation  | Kwaholinyoka -<br>Nongoma       | 28 893 937.00 |

|  |                                   |                    |
|--|-----------------------------------|--------------------|
| Usuthu Lindizwe Pump Station Mechanical Installation   | Lindizwe - Nongoma                | 33 893 937.00      |
| Replacement of the Existing 600mm NB Steel Pipeline: Ulundi Terminal Reservoir to Site Valve House | Ulundi                            | 47 491 654.65      |
| Nkonjeni WSS: Water Demand Management:   | Nkonjeni - Ulundi                 | 3 148 658.66       |
| Provision for Drilling and Testing Of 50 Boreholes in North Of ZDM                                 |                                   | 11 519 596.00      |
| Usuthu Raw Water Extraction Mechanical Installation  | Nongoma                           | 20 738 926.96      |
| Esiphiva: Nqulwane Reticulation  | Amaphiva - Ulundi                 | 17 800 000.00      |
| <b>PROJECT NAME</b>  | <b>MUNICIPALITY &amp; VILLAGE</b> | <b>EXPENDITURE</b> |
| Nkonjeni Borehole Augmentation   | Ulundi - Nkonjeni                 | 15 467 967.21      |
| Construction of his Majesty the King Goodwill Zwelithini's Monument                                | Ulundi                            | 6 822 163.80       |

|  |                                       |                    |
|--|---------------------------------------|--------------------|
| Mandlakazi Phase 5.1 Bulk Water Supply : Construction of 3km Bulk Gravity Mains, Completion on commissioning of 9km Bulk Gravity Mains and Three RC Reservoirs | Nongoma                               | 26 361 664.47      |
| Kwamajomela Small Scale Manufacturing Value Add Centre in Nongoma  | KwaMajomela                           | 12 306 910.23      |
| The Manufacturing and Supply of pre-cast concrete VIP Toilets Top Structures and Supporting Slabs within Zululand District Municipality - North                |                                       | 21 934 759.08      |
| The Manufacturing and Supply of pre-cast concrete VIP Toilets Top Structures and Supporting Slabs within Zululand District Municipality - South                |                                       | 36 858 838.83      |
| Ceza Stand Alone Water Supply Pipeline   | Ulundi                                | 27 779 645.70      |
| Ceza Stand Alone Water Supply Phase 4: Nhlonga Bulk Pipeline   | Nhlonga                               | 25 670 500.00      |
| Ceza Stand Alone Water Supply Phase 4: Nhlonga Reticulation and Weir   | Nhlonga                               | 31 793 638.22      |
| <b>PROJECT NAME</b>  | <b>MUNICIPALITY &amp;<br/>VILLAGE</b> | <b>EXPENDITURE</b> |
| Construction of Rising Main from Ulundi Water Treatment Works to Mabedlane Reservoir   | Mabedlane - Ulundi                    | 59 899 046.25      |

| Manufacturing and Supply of pre-cast concrete VIP Toilets Top Structures and Supporting Slabs –<br>South : Project previous reference : ZDM 002/2016        |   | 212,365,184.85     |
|---|---|--------------------|
| <b>PROJECT NAME</b>   | <b>MUNICIPALITY &amp;<br/>WARD/ VILLAGE</b> | <b>EXPENDITURE</b> |
| Simdlangentsha West Regional Water Supply Scheme - Construction of Raising Main from<br>Frischgewaagd Abstraction Works to Bilanyoni Terminal Reservoir     | Bilanyoni – eDumbe,<br>Ward 4               | 3 275 421.04       |
| Simdlangentsha West Regional Water Supply Scheme - Construction Frischgewaagd, Abstraction<br>Works, Staff Accommodation and Bilanyoni Booster Pumpstation. | Bilanyoni – eDumbe,<br>ward 4               | 29 272 306.33      |
| Reticulation Upgrade Ward 14 Nongoma  | Ward 14 Nongoma                             | 8 702 648.46       |
| Upgrade of Ulundi Water Treatment Works and Refurbishment: Mechanical and Electrical Works –<br>Stage 1   | Ulundi                                      | 28 983 524.94      |
| Usuthu Raw Water Extraction Mechanical Installation   | Nongoma                                     | 20 738 926.96      |
| Usuthu Holinyoka Pump Station Mechanical Installation   | Kwaholinyoka -<br>Nongoma                   | 28 893 937.00      |
| Usuthu Lindizwe Pump Station Mechanical Installation  | Lindizwe - Nongoma                          | 33 893 937.00      |

|  |                                   |                    |
|--|-----------------------------------|--------------------|
| Replacement of the Existing 600mm NB Steel Pipeline: Ulundi Terminal Reservoir to Site Valve House   | Ulundi                            | 47 491 654.65      |
| Nkonjeni WSS: Water Demand Management:   | Nkonjeni - Ulundi                 | 3 148 658.66       |
| Provision for Drilling and Testing Of 50 Boreholes in North Of ZDM   |                                   | 11 519 596.00      |
| Usuthu Raw Water Extraction Mechanical Installation  | Nongoma                           | 20 738 926.96      |
| Esiphiva: Nqulwane Reticulation  | Amaphiva - Ulundi                 | 17 800 000.00      |
| <b>PROJECT NAME</b>  | <b>MUNICIPALITY &amp; VILLAGE</b> | <b>EXPENDITURE</b> |
| Nkonjeni Borehole Augmentation   | Ulundi - Nkonjeni                 | 15 467 967.21      |
| Construction of his Majesty the King Goodwill Zwelithini's Monument  | Ulundi                            | 6 822 163.80       |
| Mandlakazi Phase 5.1 Bulk Water Supply : Construction of 3km Bulk Gravity Mains, Completion on commissioning of 9km Bulk Gravity Mains and Three RC Reservoirs | Nongoma                           | 26 361 664.47      |

|   |                                   |                    |
|---|-----------------------------------|--------------------|
| Kwamajomela Small Scale Manufacturing Value Add Centre in Nongoma   | KwaMajomela                       | 12 306 910.23      |
| The Manufacturing and Supply of pre-cast concrete VIP Toilets Top Structures and Supporting Slabs within Zululand District Municipality - North   |                                   | 21 934 759.08      |
| The Manufacturing and Supply of pre-cast concrete VIP Toilets Top Structures and Supporting Slabs within Zululand District Municipality - South   |                                   | 36 858 838.83      |
| Ceza Stand Alone Water Supply Pipeline  | Ulundi                            | 27 779 645.70      |
| Ceza Stand Alone Water Supply Phase 4: Nhlonga Bulk Pipeline  | Nhlonga                           | 25 670 500.00      |
| Ceza Stand Alone Water Supply Phase 4: Nhlonga Reticulation and Weir  | Nhlonga                           | 31 793 638.22      |
| <b>PROJECT NAME</b>   | <b>MUNICIPALITY &amp; VILLAGE</b> | <b>EXPENDITURE</b> |
| Construction of Rising Main from Ulundi Water Treatment Works to Mabedlane Reservoir  | Mabedlane - Ulundi                | 59 899 046.25      |
| Manufacturing and Supply of pre-cast concrete VIP Toilets Top Structures and Supporting Slabs – South : Project previous reference : ZDM 002/2016 |                                   | 212,365,184.85     |

#### H. DISASTER AWARENESS CAMPAIGNS:

| NO | AREA/LOCAL MUNICIPALITY | SCHOOL'S NAME                       | DATE VISIT        | REMARKS    |
|----|-------------------------|-------------------------------------|-------------------|------------|
| 1. | Nongoma                 | KwaDlamahlaha<br>Royal Palace       | 14 July 2020      | Successful |
| 2. | Nongoma                 | KwaKhethomthanda<br>yo Royal Palace | 22 July 2020      | Successful |
| 3. | Nongoma                 | Enyokeni Royal<br>Palace            | 30 July 2020      | Successful |
| 4. | Nongoma                 | Osuthu Royal Palace                 | 05 August 2020    | Successful |
| 5. | Ulundi                  | Ondini Royal Palace                 | 18 August 2020    | Successful |
| 6. | Ulundi                  | ZDM Offices                         | 21 August 2020    | Successful |
| 7. | Ulundi                  | Prince Mangosuthu<br>Airport        | 28 August 2020    | Successful |
| 8. | Ulundi                  | ZDM Offices                         | 29 August 2020    | Successful |
| 9. | Ulundi                  | Zwelonke High<br>School             | 15 September 2020 | Successful |

|            |                 |  |                   |            |
|------------|-----------------|--|-------------------|------------|
| <b>10.</b> | Ulundi          | Ntiningwe Primary School                       | 15 September 2020 | Successful |
| <b>11.</b> | Ulundi          | Ezilulwane High School                         | 16 September 2020 | Successful |
| <b>12.</b> | Ulundi          | Nhlungwane High School                         | 16 September 2020 | Successful |
| <b>13.</b> | UPhongolo       | Mavuso Traditional Council                     | 04 October 2020   | Successful |
| <b>14.</b> | Paulpietersburg | Mbuthumo Primary School                        | 19 October 2020   | Successful |
| <b>15.</b> | Paulpietersburg | KwaMyayiza Primary School                      | 20 October 2020   | Successful |
| <b>16.</b> | Paulpietersburg | Nklangozi Primary School                       | 21 October 2020   | Successful |
| <b>17.</b> | Paulpietersburg | Emagovini Public School                        | 23 October 2020   | Successful |
| <b>18.</b> | Paulpietersburg | Dlamini Traditional Council – Inkosi L Dlamini | 30 October 2020   | Successful |

|            |                 |   |                  |            |
|------------|-----------------|---|------------------|------------|
| <b>19.</b> | Paulpietersburg | Nkosi Traditional Council – Inkosi MJ Nkosi | 31 October 2020  | Successful |
| <b>20.</b> | Vryheid         | Mseni Primary School                        | 23 November 2020 | Successful |
| <b>21.</b> | Nongoma         | Kwanokutshelwa High School                  | 23 February 2021 | Successful |
| <b>22.</b> | Paulpietersburg | Muziwesizwe High School                     | 25 February 2021 | Successful |
| <b>23.</b> | Pongola         | Sigqamise School                            | 26 February 2021 | Successful |
| <b>24.</b> | Paulpietersburg | Bilanyoni Primary School                    | 01 March 2021    | Successful |
| <b>25.</b> | Paulpietersburg | Khanyanjalo High School                     | 02 March 2021    | Successful |
| <b>26.</b> | Paulpietersburg | Bambanani High School                       | 02 March 2021    | Successful |
| <b>27.</b> | Pongola         | Celulwazi Primary School                    | 03 March 2021    | Successful |
| <b>28.</b> | Pongola         | Vukanimazulu Secondary School               | 04 March 2021    | Successful |

|            |         |                              |               |            |
|------------|---------|------------------------------|---------------|------------|
| <b>29.</b> | Nongoma | Gedla Primary School         | 06 April 2021 | Successful |
| <b>30.</b> | Nongoma | Bhanganoma Primary School    | 06 April 2021 | Successful |
| <b>31.</b> | Vryheid | Konfoor Combined School      | 07 April 2021 | Successful |
| <b>32.</b> | Vryheid | Mpofini Secondary School     | 07 April 2021 | Successful |
| <b>33.</b> | Ulundi  | Landulwazi Primary School    | 08 April 2021 | Successful |
| <b>34.</b> | Ulundi  | Senzangakhona Primary School | 08 April 2021 | Successful |
| <b>35.</b> | Nongoma | Obane Primary School         | 08 April 2021 | Successful |
| <b>36.</b> | Nongoma | Sikhuthwane Primary School   | 08 April 2021 | Successful |

## **I. LONG TERM CONTRACTS**

| <b>Zululand District Municipality</b> |                         |                             |                             |                                     |  |                                   |                                       |                            |                        |
|---------------------------------------|-------------------------|-----------------------------|-----------------------------|-------------------------------------|--|-----------------------------------|---------------------------------------|----------------------------|------------------------|
| <b>N o.</b>                           | <b>CONTRACT NUMBER</b>  | <b>BID/QUOTATION NUMBER</b> | <b>APPOINTED BIDDER</b>     | <b>MUNICIPALITY VOTE/DEPARTMENT</b> | <b>DESCRIPTION OF GOODS/SERVICES/PROJECTS</b>  | <b>CATEGORY</b>                   | <b>CONTRACT VALUE AS PER CONTRACT</b> | <b>CONTRACT START DATE</b> | <b>CONTRACT STATUS</b> |
| 191                                   | <a href="#">8/3/292</a> | ZDM 009/2017                | WSSA                        | TECHNICAL SERVICES                  | Operation & Maintenance of Bulk Infrastructure | CONSULTING & ENGINEERING SERVICES | R -                                   | 2017/04/13                 | EXPIRED                |
| 195                                   | 8/3/296                 | ZDM 037/2015                | Maswidi Construction        | TECHNICAL SERVICES                  | Reticulation: Kwaminyanya and Shosamase        | CONSULTING & ENGINEERING SERVICES | R 5 873 555.99                        | 2017/10/30                 | CURRENT                |
| 196                                   | 8/3/297                 | ZDM 068/2015                | Sisonke Phambili Trading cc | TECHNICAL SERVICES                  | Usuthu RWSS: Reticulation Nongoma South PH3    | CONSULTING & ENGINEERING SERVICES | R 5 050 435.00                        | 2017/10/23                 | CURRENT                |

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| 197 | 8/3/298 | ZDM<br>065/2015 | Pipe Jack & Mageba<br>Capital Projects JV | TECHNICAL<br>SERVICES | Construction of Mandlakazi Bulk Gravity Mains and Associates Reservoirs   | CONSULTING & ENGINEERING SERVICES | R 32<br>408<br>444.94 | 2017/11/2<br>2 | CURRENT |
| 198 | 8/3/299 | ZDM<br>051/2015 | Khalipha Projects and<br>Consultancy      | TECHNICAL<br>SERVICES | Usuthu RWSS: Reticulation Nongoma South PH1   | CONSULTING & ENGINEERING SERVICES | R 2<br>963<br>197.99  | 2018/01/2<br>9 | CURRENT |
| 199 | 8/3/300 | ZDM<br>031/2017 | Setshabelo Trading 647<br>JV BBT Constr   | TECHNICAL<br>SERVICES | Simdlangentsha Central RWSS: The construction of bulk water pipeline from Mozana Weir to Ombimbini Reservoir PH2                | CONSULTING & ENGINEERING SERVICES | R 13 103<br>142.81    | 2018/02/0<br>1 | EXPIRED |
| 200 | 8/3/300 | ZDM<br>057/2017 | A1 Electrical                             | TECHNICAL<br>SERVICES | Usuthu RWSS: Construction and commissioning of a new 20KM, 22KV overhead line from Nyokeni Sub station to Mahlombe Pump Station | CONSULTING & ENGINEERING SERVICES | R 7<br>458<br>176.41  | 2018/02/2<br>8 | CURRENT |

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| 20<br>1 | 8/3/301 | ZDM<br>029/2017 | Zuri Exclusive and<br>Trading JV Asatico Civil | TECHNICAL<br>SERVICES | Usuthu RWSS PH2: Nongoma<br>Concrete Reservoir 7ML with access<br>roads and Usuthu Reservoir B (3ml)                   | CONSULTING<br>&<br>ENGINEERIN<br>G SERVICES | R 39<br>308<br>733.46 | 2018/03/0<br>2 | CURRENT |
| 20<br>2 | 8/3/302 | ZDM<br>030/2017 | Town and Around Civils<br>cc                   | TECHNICAL<br>SERVICES | Usuthu RWSS PH2: Construction of<br>Nongoma RESERVOIRS AND Access<br>Roads: GB5 (400KL): GB4 (1ML)<br>AND GB 2 (600KL) | CONSULTING<br>&<br>ENGINEERIN<br>G SERVICES | R 17<br>498<br>618.50 | 2018/03/0<br>2 | CURRENT |
| 20<br>3 | 8/3/303 | ZDM<br>028/2017 | Novubu Construction                            | TECHNICAL<br>SERVICES | Usuthu RWSS PH2: Completion of<br>Holinyoka and Lindizwe Pumpstations  | CONSULTING<br>&<br>ENGINEERIN<br>G SERVICES | R 18<br>813<br>746.78 | 2018/03/0<br>2 | CURRENT |
| 20<br>4 | 8/3/304 | ZDM006/20<br>18 | INGOSI TRADING CC                              | TECHNICAL<br>SERVICES | CONSTRUCTION -ESIPHIVA<br>STAND ALONE WATER SUPPLY<br>PHASE 3: AMAPHIVA BULK<br>RETICULATION                           | CONSULTING<br>&<br>ENGINEERIN<br>G SERVICES | R 1<br>841<br>877.21  | 2019/05/1<br>5 | EXPIRED |

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| 205 | <a href="#">8/3/305</a> | ZDM004/2017 | FAKUDE BUILDING CONTRACTORS | TECHNICAL SERVICES     | ESIPHIVA STAND ALONE WATER SUPPLY PHASE 3: AMAPHIVA RESERVOIRS | CONSULTING & ENGINEERING SERVICES | R 3 205 669.11  | 2018/05/07 | CURRENT |
| 206 | <a href="#">8/3/306</a> | ZDM010/2018 | UMZULU TRADING ENTERPRISE   | TECHNICAL SERVICES     | ESIKHUMBENI PROJECT WATER SUPPLY                               | CONSTRUCTION                      | R 3 987 554.51  | 2019/08/02 | EXPIRED |
| 207 | <a href="#">8/3/307</a> | ZDM094/2018 | FAKUDE BUILDING CONTRACTORS | TECHNICAL SERVICES     | CEZA STAND ALONE WATER SUPPLY PHASE 2: RESERVOIRS AND WEIR     | CONSTRUCTION                      | R 5 629 172.84  | 2019/01/18 | CURRENT |
| 208 | <a href="#">8/3/308</a> | ZDM009/2018 | AZISHE CONSULTING           | PLANNING & DEVELOPMENT | PMU CONSULTANT   | CONSULTING & ENGINEERING SERVICES | R 17 967 312.00 |            |         |

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| 21<br>1 | 8/3/311                 | ZDM065/20<br>18 | SEINDEILE<br>CONSTRUCTION             | TECHNICAL<br>SERVICES | RUDIMENTARY SUPPLY AND<br>INSTALLATION OF HAND PUMP  | CONSTRUCTI<br>ON         | R 3<br>033<br>295.43  | 2018/11/1<br>3 | EXPIRED |
| 21<br>2 | <a href="#">8/3/312</a> | ZDM056/20<br>18 | HAHN COLLECTION                       | FINANCE               | PROVISION OF DEBT<br>COLLECTION  | ADMINISTRA<br>TION       | R<br>-                | 2018/08/2<br>1 |         |
| 21<br>3 | 8/3/313                 | ZDM054/20<br>18 | DLV Engineers and<br>Project Managers | TECHNICAL<br>SERVICES | CIVIL ENGINEERING SUPPORT<br>FOR THE NEXT PHASE OF<br>SIMDLANGENTSHA WEST<br>REGIONAL WATER SUPPLY<br>SCHEME | CONSTRUCTI<br>ON         | R 31<br>667<br>161.40 | 2018/06/2<br>6 | CURRENT |
| 21<br>6 | 8/3/316                 | ZDM099/20<br>18 | HYENA PROJECTS<br>(PTY)LTD            | CORPORATE<br>SERVICES | CALL OF EXPRESSION OF<br>INTEREST FOR CO-ORDINATION<br>AND STAGING OF A SPORTING<br>TOURNAMENT               | EVENTS<br>MANAGEMEN<br>T | R<br>-                |                |         |

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| 21<br>7 | <a href="#">8/3/317</a> | ZDM077/20<br>18 | SKYSTAR TRADING<br>ENTERPRISE<br>(PTY)LTD | CORPORATE<br>SERVICES | COORDINATION, MANAGEMENT<br>AND OTHER SUPPORT SERVICES  | EVENTS<br>MANAGEMENT | R<br>- | 2018/11/0<br>1 | CURRENT |
| 21<br>8 | 8/3/318                 | ZDM074/20<br>18 | ZOTO TRADING<br>ENTERPRISE<br>(PTY)LTD    | CORPORATE<br>SERVICES | DESIGN SUPPLY INSTALLATION<br>COMMISSIONING AND<br>MAINTENANCE AND GENERAL<br>SUPPORT FOR A BIOMETRIC<br>SECURITY SYSTEM OF<br>BUILDINGS AND ASSETS<br>BELONGING TO THE<br>MUNICIPALITY | ADMINISTR<br>ATION   | R<br>- |                |         |

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| 219 | <a href="#">8/3/319</a> | ZDM070/2018 | MTHUTHUKISWA CONSTRUCTION     | TECHNICAL SERVICES | THE MANUFACTURING/ SUPPLY OF PRECAST TOILET TOP STRUCTURES AND SUPPORTING SLAB WITHIN ZULULAND DISTRICT MUNICIPALITY-NORTH ABAQULUSI, EDUMBE AND UPHONGOLO | CONSTRUCTI ON   | R 10 000 000.00 |            |                    |
| 220 | <a href="#">8/3/320</a> | ZDM070/2018 | CONCAST CONSULTING CONRITE JV | TECHNICAL SERVICES | THE MANUFACTURING/ SUPPLY OF PRECAST TOILET  | CONSTRUCTI ON   | R 10 000 000.00 |            |                    |
| 221 | <a href="#">8/3/321</a> | ZDM069/2018 | BRAND PARTNERS COMPANY        | FINANCE            | PROVISION OF PUBLICITY, BRANDING AND ADVERTISING FOR THE ZULULAND District Municipality  | ADMINISTRA TION | R -             | 2018/07/25 | EARLY TERMINAT ION |

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| 22<br>2 | 8/3/322 | ZDM068/20<br>18 | PHIRIPHIRI SECURITY SERVICES | CORPORATE SERVICES | PROVISION OF GUARDING SECURITY SERVICES OF PROPERTIES AND INFRASTRUCTURE ASSETS BELONGING TO THE ZULULAND DISTRICT MUNICIPALITY AND LOCATED IN ABAQULUSI AND DUMBE AREA FOR A PERIOD OF 3YEARS | ADMINISTRAT<br>TION | R<br>- |  |  |
| 22<br>3 | 8/3/323 | ZDM067/20<br>18 | GLOBAL TECHNOLOGY SECURITY   | CORPORATE SERVICES | PROVISION OF GUARDING SECURITY SERVICES OF PROPERTIES AND INFRASTRUCTURE ASSETS BELONGING TO THE ZULULAND DISTRICT MUNICIPALITY AND LOCATED IN NONGOMA AND PONGOLA AREA FOR A PERIOD OF 3YEARS | ADMINISTRAT<br>TION | R<br>- |  |  |

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| 22<br>4 | 8/3/324                 | ZDM093/20<br>18 | DOSHULU TRADING<br>AND PROJECT                           | TECHNICAL<br>SERVICES | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2:<br>RETICULATION 13 | CONSTRUCTI<br>ON | R 4 325<br>612.74     | 2019/01/1<br>8 | EXPIRED |
| 22<br>5 | <a href="#">8/3/325</a> | ZDM096/20<br>18 | SAB SMART<br>SERVICES (PTY)LTD                           | TECHNICAL<br>SERVICES | Water Demand Management                                      | CONSTRUCTI<br>ON | R 12<br>281<br>967.46 | 2018/12/1<br>4 | CURRENT |
| 22<br>6 | 8/3/326                 | ZDM089/20<br>18 | MAKHOSEZWE<br>CONSTRUCTION AND<br>ELECTRICAL<br>(PTY)LTD | TECHNICAL<br>SERVICES | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2:<br>RETICULATION 09 | CONSTRUCTI<br>ON | R 4<br>214<br>756.10  | 2019/07/0<br>1 | EXPIRED |
| 22<br>7 | 8/3/327                 | ZDM088/20<br>18 | GREAT EFFORTS<br>CONTRACTORS                             | TECHNICAL<br>SERVICES | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2:<br>RETICULATION 08 | CONSTRUCTI<br>ON | R 4<br>526<br>958.88  | 2019/01/1<br>8 | EXPIRED |

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| 228 | 8/3/328                 | ZDM086/2018 | SETSHABELO TRADING 647 (PTY) LTD | TECHNICAL SERVICES | CEZA STAND ALONE WATER SUPPLY PHASE 2: RETICULATION 06 | CONSTRUCTI ON | R 659 743.44 | 4 | 2019/01/18 | EXPIRED |
| 229 | 8/3/329                 | ZDM085/2018 | KULU CUVILS PTY LTD              | TECHNICAL SERVICES | CEZA STAND ALONE WATER SUPPLY PHASE 2: RETICULATION 06 | CONSTRUCTI ON | R 688 223.32 | 5 | 2019/01/18 | EXPIRED |
| 230 | 8/3/330                 | ZDM081/2018 | COUNTER POINT TRADING 156 CC     | TECHNICAL SERVICES | KWAMFEMFENI WATER RETICULATION                         | CONSTRUCTI ON | R 198 818.00 | 6 | 2019/02/21 | EXPIRED |
| 231 | <a href="#">8/3/331</a> | ZDM080/2018 | QAMBOTHI DEVELOPMENT CC          | TECHNICAL SERVICES | EMGODI WATER RETICULATION                              | CONSTRUCTI ON | R 263 362.58 | 7 | 2019/02/21 | EXPIRED |

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| 23<br>2 | <a href="#">8/3/332</a> | ZDM079/20<br>18  | MELA OKUHLE<br>TRADING<br>ENTERPRISE | TECHNICAL<br>SERVICES | KWANKULU SAWSS-KWANKULU<br>PHASE 2 WATER SUPPLY   | CONSTRUCTI<br>ON | R 4<br>835<br>284.77 | 2019/02/2<br>1 | CURRENT |
| 23<br>3 | 8/3/33                  | ZDM076/20<br>18  | KHETHA CLEANING<br>SERVICES          | TECHNICAL<br>SERVICES | CONTRACT FOR THE PROVISION<br>OF LANDSCAPE MAINTENACE,<br>PEST CONTROL AND GENERAL<br>SUPPORT TO THE ZULULAND<br>DISTRICT MUNICIPALITY FOR A<br>PERIOD OF 3 YEARS | CONSTRUCTI<br>ON | R 4<br>674<br>999.97 | 2018/12/0<br>7 | CURRENT |
| 23<br>4 | 8/3/334                 | ZDM007/20<br>18  | INGOSI TRADING CC                    | TECHNICAL<br>SERVICES | THE INSTALLATION OF 289 PRE-<br>CAST CONCRETE VIP TOILETS<br>UNITS IN SINGANDE,<br>MTHICONGO AND<br>EZIDWADWENI IN NONGOMA  | CONSTRUCTI<br>ON | R 2<br>655<br>428.50 | 2019/05/1<br>5 | EXPIRED |
| 23<br>5 | 8/3/335                 | ZDM0006/2<br>018 | THARVESTER<br>DRILLING               | TECHNICAL<br>SERVICES | THE INSTALLATION OF 201 PRE-<br>CAST CONCRETE VIP TOILETS<br>UNITS IN NEWTOWN AND<br>KHETHANKOMO IN NONGOMA   | CONSTRUCTI<br>ON | R 1 841<br>877.21    | 2018/12/1<br>4 | CURRENT |

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| 23<br>6 | 8/3/336        | ZDM095/20<br>18 | Aganang Consulting<br>Engineers | TECHNICAL<br>SERVICES | Rural Roads Assets Management<br>system                      | CONSTRUCTI<br>ON | R 7 670<br>923.04    | 2018/11/2<br>0 | EXPIRED |
| 23<br>7 | <u>8/3/338</u> | ZDM091/20<br>18 | GABADE BUILDING                 | TECHNICAL<br>SERVICES | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2:RETICULATION        | CONSTRUCTI<br>ON | R 3<br>674<br>477.13 |                | CURRENT |
| 23<br>8 | 8/3/338        | ZDM092/20<br>18 | GABADE BUILDING                 | TECHNICAL<br>SERVICES | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2:<br>RETICULATION 12 | CONSTRUCTI<br>ON | R 2<br>958<br>803.38 | 2019/01/1<br>8 | CURRENT |
| 23<br>9 | 8/3/339        | ZDM090/20<br>18 | MK NJABS TRADING                | TECHNICAL<br>SERVICES | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2:<br>RETICULATION 10 | CONSTRUCTI<br>ON | R 3<br>267<br>276.10 | 2019/01/1<br>8 | CURRENT |

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| 240 | <a href="#">8/3/340</a> | ZDM055/2018 | WK CONSTRUCTION S<br>A          | TECHNICAL<br>SERVICES | CONSTRUCTION OF<br>MANDLAKAZI PHASE 5.5 BULK<br>WATER SUPPLY: 44KM OF BULK<br>GRAVITY MAINS, ASSOCIATED<br>RESERVOIRS, PUMPSTATION<br>AND RISING MAIN | CONSTRUCTI<br>ON | R 100<br>400<br>000.00 | 2019/02/2<br>8 | CURRENT |
| 241 | <a href="#">8/3/341</a> | ZDM043/2018 | UZAMILE TRADING<br>CC           | TECHNICAL<br>SERVICES | MANDLAKAZI RWSS:<br>CONSTRUCTION OF 19.8KM<br>WATER RETICULATION<br>NETWORK – PACKAGE 3C  | CONSTRUCTI<br>ON | R 8<br>965<br>673.95   | 2018/11/2<br>7 | EXPIRED |
| 242 | <a href="#">8/3/342</a> | ZDM008/2018 | ACTUS INTERGRATED<br>MANAGEMENT | TECHNICAL<br>SERVICES | INSTALLATION OF 175 VIP<br>TOILETS IN NDIMHLANA AND<br>KWAFAKUDE IN NONGOMA   | CONSTRUCTI<br>ON | R 1<br>697<br>682.92   | 2019/05/1<br>5 | CURRENT |
| 243 | <a href="#">8/3/343</a> | ZDM001/2016 | PREMIER<br>ATTRACTION 217 CC    | TECHNICAL<br>SERVICES | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS OVER THREE YEAR<br>PERIOD  | CONSTRUCTI<br>ON | R<br>-                 | 2016/07/1<br>2 | EXPIRED |

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| 24<br>4 | <a href="#">8/3/344</a> | ZDM001/20<br>16 | AQUA TRANSPORT<br>AND PLANT HIRE<br>(PTY)LTD | TECHNICAL<br>SERVICES | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS OVER THREE YEAR<br>PERIOD | CONSTRUCTI<br>ON | R<br>-               | 2016/07/1<br>2 | EXPIRED |
| 24<br>5 | <a href="#">8/3/345</a> | ZDM001/20<br>16 | ZIBULA NGETHOKAZI<br>TRADING                 | TECHNICAL<br>SERVICES | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS OVER THREE YEAR<br>PERIOD | CONSTRUCTI<br>ON | R<br>-               | 2016/07/1<br>2 | EXPIRED |
| 24<br>6 | <a href="#">8/3/346</a> | ZDM006/20<br>16 | TMS PROPERTIES CC                            | TECHNICAL<br>SERVICES | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS OVER THREE YEAR<br>PERIOD | CONSTRUCTI<br>ON | R<br>-               | 2016/07/1<br>2 | EXPIRED |
| 24<br>7 | <a href="#">8/3/347</a> | ZDM011/20<br>18 | SETSHABELO<br>TRADING 647<br>(PTY)LTD        | TECHNICAL<br>SERVICES | CONSTRUCTION OF USUTHU<br>WATER RETICULATION<br>NETWORK PHASE 1A                         | CONSTRUCTI<br>ON | R 5<br>632<br>426.65 | 2019/07/1<br>5 | EXPIRED |

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| 24<br>8 | <a href="#">8/3/348</a> | ZDM045/20<br>18 | SINDEILE<br>CONSTRUCTIUON                | TECHNICAL<br>SERVICES | RUDIMENTARY WATER SUPPLY<br>:BETHEL\ DEKVILLE                 | CONSTRUCTI<br>ON | R 3<br>187<br>500.20 | 2018/10/0<br>1 | EXPIRED |
| 24<br>9 | <a href="#">8/3/349</a> | ZDM049/20<br>18 | TRAVEL WITH FLAIR<br>(PTY)LTD            | FINANCE               | PROVISION OF TRAVELLING<br>AGENTS SERVICE                     | OTHER            | R 1<br>577 938       | 2018/08/1<br>6 | CURRENT |
| 25<br>0 | <a href="#">8/3/350</a> | ZDM105/20<br>18 | 27 YEARS ROBEN<br>ISLAND<br>CONSTRUCTION | TECHNICAL<br>SERVICES | WATER DEMAND<br>MANAGEMENT-NKONJENI<br>WATER SUPPLY SCHEME    | CONSTRUCTI<br>ON | R 3<br>148 654       | 2019/09/0<br>2 | CURRENT |
| 25<br>1 | <a href="#">8/3/351</a> | ZDM110/20<br>18 | AFROSTRUCTURES(P<br>TY)LTD               | TECHNICAL<br>SERVICES | EMONDLO BULK WATER SUPPLY<br>: REFURBISHMENT AND<br>ADDITIONS | CONSTRUCTI<br>ON | R<br>55 815 700      | 2019/08/1<br>2 | CURRENT |

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| 25<br>2 | <a href="#">8/3/352</a> | ZDM010/20<br>19 | COUNTERPOINT/CHARLIES<br>CONSTRUCTION JV       | TECHNICAL<br>SERVICES | SIMDLANGENTSHA WEST RWSS-<br>CONSTRUCTION OF RASING<br>MAIN FROM FRISCHGEWAAGD<br>ABSTRACTION WORKS TO<br>BILANYONI TERMINAL<br>RESERVOIR         | CONSTRUCTI<br>ON      | R 33<br>275<br>421.04 | 2019/10/2<br>2 | CURRENT |
| 25<br>3 | <a href="#">8/3/353</a> | ZDM011/20<br>19 | MAGNACORP485 t/a<br>KZS CONSTRUCTION<br>AFRICA | TECHNICAL<br>SERVICES | SIMDLANGENTSHA WEST RWSS-<br>CONSTRUCTION OF<br>FRISCHGEWAAGD<br>ABSTRACTION WORKS STAFF<br>ACCOMMODATION AND<br>BILANYONI BOOSTER<br>PUMPSTATION | CONSTRUCTI<br>ON      | R 29<br>272<br>306.33 | 2019/09/2<br>3 | CURRENT |
| 25<br>4 | <a href="#">8/3/354</a> | ZDM014/20<br>19 | KUNENE MAKOPO<br>RISK SOLUTIONS<br>(PTY)LTD    | FINANCE               | INSURANCE COVER FOR<br>MUNICIPAL ASSESTS  | INSURANCE<br>SERVICES | R 50 000              | 2019/08/0<br>5 | CURRENT |

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| 25<br>5 | <a href="#">8/3/355</a> | ZDM015/20<br>19 | PK FINANCIAL<br>CONSULTANTS   | FINANCE               | PROPOSAL FOR VAT REVIEW                       | FINANCIAL<br>LEASES | R<br>-             | 2<br>2  | 2019/08/0<br>2 | CURRENT |
| 25<br>6 | <a href="#">8/3/356</a> | ZDM016/20<br>19 | AFRICA MAYIBUYE<br>LEADERSHIP<br>(PTY)LTD                           | FINANCE               | IMPLEMENTATION OF<br>FINANCIAL RECOVERY PLAN  | FINANCIAL<br>LEASES | R<br>652<br>912.00 | 2<br>6  | 2019/08/1<br>6 | CURRENT |
| 25<br>7 | <a href="#">8/3/357</a> | ZDM025/20<br>19 | EGXENI<br>ENGINEERING CC  | TECHNICAL<br>SERVICES | NQULWANE RETICULATION                         | CONSTRUCTI<br>ON    | R<br>800<br>000.00 | 17<br>0 | 2019/09/3<br>0 | CURRENT |
| 25<br>8 | <a href="#">8/3/358</a> | ZDM004/20<br>20 | ISIPHIWO TRADING<br>CC JV THAVESTER<br>DRILLING TESTING<br>(PTY)LTD | TECHNICAL<br>SERVICES | DRILLING AND TESTING OF 70<br>BOREHOLES SOUTH | CONSTRUCTI<br>ON    | R<br>810<br>528.50 | 12<br>9 | 2019/09/1<br>9 | CURRENT |

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| 25<br>9 | <a href="#">8/3/359</a> | ZDM068/20<br>15 | SISONKE PHAMBILI<br>TRADING CC                 | TECHNICAL<br>SERVICES | USUTHU RWSS: RETICULATION<br>NONGOMA SOUTH   | CONSTRUCTI<br>ON | R 67<br>454<br>000.00 | 2017/10/3<br>0 | CURRENT |
| 26<br>0 | <a href="#">8/3/360</a> | ZDM102/20<br>18 | AFRISCAN<br>CONSTRUCTION<br>(PTY)LTD           | TECHNICAL<br>SERVICES | CONSTRUCTION OF<br>MANDLAKAZI PHASE 5.5B BULK<br>WATER SUPPLY 24KM OF BULK<br>GRAVITY MAINS AND<br>ASSOCIATEDS RESEVOIRS | CONSTRUCTI<br>ON | R 10<br>403<br>871.92 | 2019/05/1<br>3 | CURRENT |
| 26<br>1 | <a href="#">8/3/361</a> | ZDM107/20<br>18 | MAKHELENI<br>CONSTRUCTION JV<br>MCEBOS TRADING | TECHNICAL<br>SERVICES | BHOBOZANI RESERVOIRS AND<br>SOUTHERN RETICULATION  | CONSTRUCTI<br>ON | R 10<br>403<br>871.92 | 2019/05/1<br>3 | CURRENT |
| 26<br>2 | <a href="#">8/3/362</a> | ZDM101/20<br>18 | SIZABONKE CIVILS<br>/PILCON PROJECTS           | TECHNICAL<br>SERVICES | REPLACEMENT OF THE<br>EXISTING 600MM NB<br>STEEELPIPELINE ULUNDI<br>TERMINALRESERVOIR TO SITE 1<br>VALVE HOUSE           | CONSTRUCTI<br>ON | R 47<br>491<br>654.65 | 2019/07/2<br>2 | CURRENT |

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| 26<br>3 | <a href="#">8/3/363</a> | ZDM025/20<br>17 | VI SECURITY SERVICES                         | CORPORATE SERVICES     | ROSTER FOR THE PROVISION OF VIP SECURITY TO THE ZDM FOR THE PERIOD OF 1 YEAR(WITH AN OPTION OF EXTEND FOR ANOTHER 2 MORE YEARS | SECURITY SERVICES | R<br>-               | 2018/05/1<br>4 | CURRENT |
| 26<br>4 | <a href="#">8/3/364</a> | ZDM007/20<br>20 | AMALONDOH CONSTRUCTION AND EVENTS MANAGEMENT | PLANNING & DEVELOPMENT | ZDM WATER TANKS - SUPPLY AND INSTALLATION OF WATER DISTRIBUTION POINTS   | CONSTRUCTI<br>ON  | R 555<br>061.70      | 2019/07/2<br>9 | EXPIRED |
| 26<br>5 | <a href="#">8/3/365</a> | ZDM108/20<br>18 | UMTHUNZA TRADING                             | PLANNING & DEVELOPMENT | BHOBHOZANI: BULK AND RETICULATION NORTH  | CONSTRUCTI<br>ON  | R 8<br>363<br>667.10 | 2019/04/2<br>3 | EXPIRED |
| 26<br>6 | 8/3/366                 | ZDM051/20<br>18 | WJ BOU & SIVIELE                             | PLANNING & DEVELOPMENT | RUDIMENTARY SOUTH WATER SUPPLY: NKONJENI EAST RETIC AND RESERVOIRS   | CONSTRUCTI<br>ON  | R 9<br>504<br>790.63 | 2018/10/1<br>9 | EXPIRED |

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| 26<br>7 | 8/3/367                 | ZDM087/20<br>18 | MELA OKUHLE<br>TRADING<br>ENTERPRISE                  | PLANNING &<br>DEVELOPMENT | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2: RETICULATION<br>07  | CONSTRUCTI<br>ON | R 4<br>178<br>358.25   | 2019/05/0<br>6 | CURRENT |
| 26<br>8 | 8/3/368                 | ZDM005/20<br>17 | JABU DANIEL<br>BUILDING<br>CONSTRUCTION AND<br>CIVILS | PLANNING &<br>DEVELOPMENT | ESPHIVA STAND ALONE WATER<br>SUPPLY PHASE 3: AMAPHIVA<br>RETICULATION   | CONSTRUCTI<br>ON | R 6<br>567<br>602.13   | 2019/02/1<br>1 | CURRENT |
| 26<br>9 | <a href="#">8/3/369</a> | ZDM005/20<br>20 | PHINDILE CIVIL AND<br>BUILDING PROJECTS               | PLANNING &<br>DEVELOPMENT | PROVISION FOR DRILLING AND<br>TESTING OF 50 BOREHOLES IN<br>NORTH OF ZDM  | CONSTRUCTI<br>ON | R 11<br>519<br>596.00  | 2019/09/1<br>9 | CURRENT |
| 27<br>0 | 8/3/370                 | ZDM005/20<br>19 | SIVEST SA   | PLANNING &<br>DEVELOPMENT | CIVIL ENGINEERING SUPPORT<br>FOR THE DESIGN AND<br>CONSTRUCTION MONITORING<br>FOR THE GLUCKSTAD WATER<br>SUPPLY | CONSTRUCTI<br>ON | R 100<br>000<br>000.00 |                | CURRENT |

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| 27<br>1 | 8/3/371 | ZDM084/20<br>18 | MELA OKUHLE<br>TRADING<br>ENTERPRISE | PLANNING &<br>DEVELOPMENT | CEZA STAND ALONE WATER<br>SUPPLY PHASE 2 RETICULATION<br>4   | CONSTRUCTI<br>ON | R<br>528<br>988.00 | 2<br>5 | 2019/05/1 | EXPIRED |
| 27<br>2 | 8/3/372 | ZDM013/20<br>16 | AKSHAN<br>ENGINEERING<br>(PTY)LTD    | PLANNING &<br>DEVELOPMENT | PROVISION OF THE CIVIL<br>ENGINEERING SUPPORT<br>SERVICES FOR THE<br>IMPLEMENTATION OF RURAL<br>SANITATION PROGRAMME   | CONSTRUCTI<br>ON | R<br>750<br>000.00 | 4      |           |         |
| 27<br>3 | 8/3/373 | ZDM024/20<br>17 | SCN CONSULTING<br>(PTY)LTD           | PLANNING &<br>DEVELOPMENT | Provision of Professional Geo-<br>Hydrological Services and Related<br>Support for a period of three years to<br>the Zululand District Municipality  | CONSTRUCTI<br>ON | R<br>099<br>265.00 | 1      |           |         |
| 27<br>4 | 8/3/374 | ZDM026/20<br>17 | ZAI CONSULTING                       | PLANNING &<br>DEVELOPMENT | Civil Engineering Support for the<br>Design and Construction Monitoring<br>for: Re-Lining / Rehabilitation /<br>Replacement of the Existing 600 mm Ø<br>NB Steel Pipeline: Ulundi WTW to<br>Site 1 Valve House | CONSTRUCTI<br>ON | R<br>352<br>518.73 | 5      |           |         |

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| 27<br>5 | 8/3/375 | ZDM052/20<br>15  | INGWEMABALA<br>CONSTRUCTION CC | PLANNING &<br>DEVELOPMENT | Reticulation Nongoma South Phase 2  | CONSTRUCTI<br>ON | R 2<br>799<br>655.69  |                |         |
| 27<br>6 | 8/3/376 | ZDM0055/2<br>017 | MFM MULTI<br>CONSULTING CC     | PLANNING &<br>DEVELOPMENT | CIVIL ENGINEERING SUPPORT<br>FOR THE PREPARATION OF<br>FEASIBILITY STUDY/BUSINESS<br>PLAN, DESIGN AND<br>CONSTRUCTION MONITORING<br>FOR MANDLAKAZI<br>AUGMENTATION OF WATER<br>SUPPLY | CONSTRUCTI<br>ON | R 7<br>850<br>000.00  |                |         |
| 27<br>7 | 8/3/377 | ZDM059/20<br>17  | SKYV CONSULTING<br>ENGINEERS   | PLANNING &<br>DEVELOPMENT | CIVIL ENGINEERING SUPPORT<br>FOR THE NEXT PHASE OF<br>SIMDLANGENTSHA CENTRAL<br>REGIONAL WATER SUPPLY<br>SCHEME – WATER TREATMENT<br>WORKS AND WATER<br>RETICULATION NETWORKS         | CONSTRUCTI<br>ON | R 50<br>000<br>000.00 |                |         |
| 27<br>8 | 8/3/378 | ZDM046/20<br>18  | MDIMA CIVILS CC                | PLANNING &<br>DEVELOPMENT | RUDIMENTARY MAHLABATHINI<br>WATER SUPPLY  | CONSTRUCTI<br>ON | R 4<br>929<br>101.85  | 2018/10/1<br>9 | CURRENT |

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| 27<br>9 | 8/3/379 | ZDM047/20<br>18 | BLESSED MASTER<br>PROJECTS (PTY)LTD                           | PLANNING &<br>DEVELOPMENT | RUDIMENTARY NORTH: GOLELA<br>AND DEKVILLE    | CONSTRUCTI<br>ON | R 17<br>477<br>475.81 |                |         |
| 28<br>0 | 8/3/380 | ZDM048/20<br>18 | 27 YEARS ROBEN<br>ISLAND<br>CONSTRUCTION JV<br>FUNKWANE TRADE | PLANNING &<br>DEVELOPMENT | RUDIMENTARY<br>MPUNGAMHLOPHE WATER<br>SUPPLY | CONSTRUCTI<br>ON | R 3<br>132<br>727.34  | 2018/10/1<br>9 | CURRENT |
| 28<br>1 | 8/3/381 | ZDM034/20<br>17 | TK GUTTERS<br>PLUMBERS AND<br>PLANT HIRE                      | PLANNING &<br>DEVELOPMENT | USUTHU RWSS: RETICULATION:<br>SINGANGENI:    | CONSTRUCTI<br>ON | R 7<br>921<br>662.76  | 2018/10/1<br>0 | EXPIRED |
| 28<br>2 | 8/3/382 | ZDM035/20<br>17 | AKWANDE CIVILS CC   | PLANNING &<br>DEVELOPMENT | USUTHU RWSS: RETICULATION:<br>KWADLABE       | CONSTRUCTI<br>ON | R 17<br>162<br>203.37 | 2018/01/2<br>2 | EXPIRED |

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| 28<br>3 | 8/3/383 | ZDM036/20<br>17 | ASAKHENE SONKE<br>TRADING CC               | PLANNING &<br>DEVELOPMENT | USUTHU RWSS: RETICULATION:<br>Ophalule Phase 1                          | CONSTRUCTI<br>ON | R 4<br>465<br>164.11 |                |         |
| 28<br>4 | 8/3/384 | ZDM038/20<br>17 | GREAT EFFORTS<br>CONTRACTORS               | PLANNING &<br>DEVELOPMENT | USUTHU RWSS: RETICULATION:<br>ETHOKOZA                                  | CONSTRUCTI<br>ON | R 4<br>061<br>988.37 | 2018/10/1<br>0 | EXPIRED |
| 28<br>5 | 8/3/385 | ZDM039/20<br>17 | GREAT EFFORTS<br>CONTRACTORS               | PLANNING &<br>DEVELOPMENT | USUTHU RWSS: RETICULATION:<br>SGODIPHOLA                                | CONSTRUCTI<br>ON | R 3<br>338<br>000.02 |                |         |
| 28<br>6 | 8/3/386 | ZDM006/20<br>17 | THARVESTER<br>DRILLING TESTING<br>(PTY)LTD | PLANNING &<br>DEVELOPMENT | ESPHIVA STAND ALONE WATER<br>SUPPLY PHASE 3: AMAPHIVA<br>RETICULATION B | CONSTRUCTI<br>ON | R 4<br>021<br>456.59 |                | EXPIRED |

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| 28<br>7 | 8/3/387 | ZDM1289/2<br>012 | GIBB ENGINEERING<br>AND ARCHITECTURE | TECHNICAL<br>SERVICES     | MANDLAKAZIR RWSS   | CONSTRUCTI<br>ON | R 7<br>031<br>947.37  |  | EXPIRED |
| 28<br>8 | 8/3/388 | ZDM1290/2<br>012 | SANOQWABE<br>TRADING                 | TECHNICAL<br>SERVICES     | "Provision of consulting support services for a three year period to oversee the implementation of the sanitation backlog at abaqulusi, edumbe and opongolo" | CONSTRUCTI<br>ON | R 12<br>500<br>000.00 |  | EXPIRED |
| 28<br>9 | 8/3/389 | ZDM073/20<br>15  | SANOQWABE<br>TRADING                 | PLANNING &<br>DEVELOPMENT | CIVIL ENGINEERING SUPPORT FOR THE DESIGN AND CONSTRUCTION MONITORING FOR RUDIMENTARY NORTH WATER SUPPLY SCHEMES  | CONSTRUCTI<br>ON | R 10<br>000<br>000.00 |  | EXPIRED |

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| 290 | 8/3/389  | ZDM1086/2012 | ERNST CLOETE AND ASSOCIATES (PTY) LTD | PLANNING & DEVELOPMENT | CIVIL ENGINEERING SERVICES FOR THE IMPLEMENTATION OF THE ESPHIVA STAND-ALONE WATER SUPPLY SCHEME | CONSTRUCTI<br>ON | R<br>138<br>000.00 | 7 |  | EXPIRED |
| 291 | 8/3/390  | ZDM1364/2012 | SIKOTI INVESTMENTS CC                 | PLANNING & DEVELOPMENT | NKONKENI RWSS  | CONSTRUCTI<br>ON | R<br>974<br>882.22 | 6 |  | EXPIRED |
| 292 | 8/3/3100 | ZDM1368/2012 | MSW CONSULTING                        | PLANNING & DEVELOPMENT | CIVIL ENGINEERING SERVICES MANDHLAKAZI PHASE   | CONSTRUCTI<br>ON | R<br>800<br>000.00 | 6 |  | EXPIRED |
| 293 | 8/3/3101 | ZDM1400/2013 | ENVIROEDGE CC                         | PLANNING & DEVELOPMENT | PROCUREMENT OF AN ENVIRONMENTAL CONSULTANT FOR THE USUTHU REGIONAL WATER SUPPLY SCHEME           | CONSTRUCTI<br>ON | R<br>610<br>526.32 | 1 |  | EXPIRED |

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| 29<br>4 | 8/3/3102 | ZDM1409/2<br>013 | SITAMELA SIVE<br>TRADING CC                                 | PLANNING &<br>DEVELOPMENT | sIMLANGENTSHA CENTRAL<br>RWSS: CONSTRUCTION OF BULK   | CONSTRUCTI<br>ON | R 8<br>512<br>223.42 |                | EXPIRED |
| 29<br>5 | 8/3/3103 | ZDM1545/2<br>014 | DLAMINDLOVU<br>CONSULTING<br>ENGINEERS AND<br>PROJECT       | PLANNING &<br>DEVELOPMENT | Civil engineering support for the<br>design and construction monitoring of<br>Frischegewagt water treatment works | CONSTRUCTI<br>ON | R 9<br>955<br>127.10 |                | EXPIRED |
| 29<br>6 | 8/3/3104 | ZDM1546/2<br>014 | VEOLIA WATER<br>SOLUTION AND<br>TECHNOLOGIES<br>SOUTH AFRIC | PLANNING &<br>DEVELOPMENT | Construction of Mandlakazi Phase 5<br>water treatment works   | CONSTRUCTI<br>ON | R 98 060<br>584.04   | 2016/01/0<br>4 | EXPIRED |
| 29<br>7 | 8/3/3105 | ZDM1546/2<br>014 | SUNSET BEACH<br>TRADING 529CC                               | PLANNING &<br>DEVELOPMENT | Construction of Mandlakazi Phase 5<br>water treatment works   | CONSTRUCTI<br>ON | R 98 060<br>584.04   | 2016/01/0<br>4 | EXPIRED |

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| 29<br>8 | 8/3/3106 | ZDM1558/2<br>014 | E AND R<br>MAINTENANCE AND<br>ERECTION CC  | PLANNING &<br>DEVELOPMENT | Usuthu main pump station mechanical<br>and electrical installation | CONSTRUCTI<br>ON | R 79<br>439<br>545.62 | 2015/02/1<br>0 | EXPIRED |
| 29<br>9 | 8/3/3107 | ZDM384/20<br>09  | CONRITE WALLS PTY<br>LTD                   | PLANNING &<br>DEVELOPMENT | ESTABLISHMENT AND<br>MANAGEMENT OF A PRECAST<br>CONCRETE           | CONSTRUCTI<br>ON | R 41<br>605<br>814.05 |                | EXPIRED |
| 30<br>0 | 8/3/3108 | ZDM567/20<br>07  | RAWS CONSULTING<br>ENGINEERS               | PLANNING &<br>DEVELOPMENT | PROCUREMENT OF<br>PROFESSIONAL SERVICES                            | CONSTRUCTI<br>ON | R 85<br>500<br>000.00 |                | EXPIRED |
| 30<br>1 | 8/3/3109 | ZDM580/20<br>07  | DLV ENGINEERING<br>AMD PROJECT<br>MANAGERS | PLANNING &<br>DEVELOPMENT | PROCUREMENT OF<br>PROFESSIONAL SERVICE                             | CONSTRUCTI<br>ON | R 71<br>472<br>587.04 |                | EXPIRED |

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| 30<br>2 | 8/3/3200 | ZDM<br>053/2015 | ZAMAHLOBO DEZO<br>JV BPB SINDI CIVILS | PLANNING &<br>DEVELOPMENT | Simdlangentsha West Regional Water<br>Supply Scheme: Frischgewaard WTW-<br>construction of a water treatment works<br>- civils works      | CONSTRUCTI<br>ON | R 150<br>000<br>000.00 | 2016/04/0<br>7   | EXPIRED |
| 30<br>3 | 8/3/3201 | ZDM<br>054/2015 | WSSA Mzingazi                         | PLANNING &<br>DEVELOPMENT | Simdlangentsha West Regional Water<br>Supply Scheme: Frischgewaard WTW-<br>Installation of Mechanical and<br>Electrical equipment         | CONSTRUCTI<br>ON | R 22<br>037<br>396.76  | 2017/02/0<br>2   | EXPIRED |
| 30<br>4 | 8/3/3202 | ZDM003/20<br>16 | UZAMILE TRADING<br>CC                 | PLANNING &<br>DEVELOPMENT | Esikhumbeni Stand Alone Water<br>Supply Scheme : Construction of R7<br>pumpstation(okhalweni)   | CONSTRUCTI<br>ON | R 4<br>176<br>308.95   | 2017-05-<br>2017 | EXPIRED |
| 30<br>5 | 8/3/3203 | ZDM029/20<br>17 | TOWN AND AROUND<br>CIVILS CC          | PLANNING &<br>DEVELOPMENT | Completion of Concrete Reservoir<br>7ML with Access roads and Usuthu<br>Reservoir B: Constuction of a 7ML<br>reservoir and 3 ML reservoir | CONSTRUCTI<br>ON | R 39<br>308<br>733.46  | 1900/01/0<br>0   | EXPIRED |

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| 306 | 8/3/3204                 | ZDM030/2017 | TOWN AND AROUND CIVILS CC             | PLANNING & DEVELOPMENT | NONGOMA RESERVOIRS AND ACCESS ROADS: NONGOMA RESERVOIRS AND ACCESS ROADS: GB5 (400KL) GB4 (1ML) and GB2 (600KL). | CONSTRUCTI ON | R 17 498 618.50 | 2018/04/17 | EXPIRED |
| 307 | 8/3/3205                 | ZDM061/2015 | INDUNA LOGISTICS                      | PLANNING & DEVELOPMENT | Concrete reservoir Nongoma CBD 1X 2,4ML: Concrete reservoir Nongoma CBD 1X 2,4ML                                 | CONSTRUCTI ON | R 18 995 008.51 | 2016/01/04 | EXPIRED |
| 308 | <a href="#">8/3/3206</a> | ZDM009/2019 | ZANA MANZI SERVICES (PTY)LTD          | PLANNING & DEVELOPMENT | UPGRADE OF ULUNDI WATER TREATMENT WORK MECHANICAL AND ELECTRICAL WORK STAGE 1A                                   | CONSTRUCTI ON | R 28 989 524.94 | 2019/11/15 | EXPIRED |
| 309 | <a href="#">8/3/3207</a> | ZDM008/2019 | COUNTERPOINT/CHARLIES CONSTRUCTION JV | PLANNING & DEVELOPMENT | UPGRADE OF ULUNDI WATER TREATMENT WORK AND REFURBISHMENT/ UPGRADE OF THE NKONJENI REGIONAL WATER SUPPLY SCHEME   | CONSTRUCTI ON | R 14 052 792.47 | 2019/11/15 | CURRENT |

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| 310 | <a href="#">8/3/3208</a> | ZDM007/2016 | ZANA MANZI SERVICES (PTY)LTD            | PLANNING & DEVELOPMENT | USUTHU LINDIZWE PUMP STATION MECHANICAL INSTALLATION  | CONSTRUCTI ON     | R 33 850 149.04 | 2019/12/04 | EXPIRED |
| 311 | <a href="#">8/3/3209</a> | ZDM049/2015 | ZANA MANZI SERVICES (PTY)LTD            | PLANNING & DEVELOPMENT | USUTHU HOLINYOKA PUMP STATION MECHANICAL INSTALLATION   | CONSTRUCTI ON     | R 28 893 937.70 | 2019/12/04 | EXPIRED |
| 312 | <a href="#">8/3/3210</a> | ZDM019/2019 | THAVESTER DRILLING AND TESTING (PTY)LTD | PLANNING & DEVELOPMENT | RETICULATION UPGRADE WARD 14 NONGOMA  | CONSTRUCTI ON     | R 8 702 648.46  | 2019/12/23 | CURRENT |
| 313 | <a href="#">8/3/3211</a> | ZDM012/2020 | AK SECURITY SERVICES                    | CORPORATE SERVICES     | PROVISION OF GURDING SECURITY SERVICES TO THE ZULULAND DISTRICT MUNICIPALITY PROPERTIES AND INFRASTRUCTURE LOCATED IN NONGOMA AND UPHONGOLO FOR A PERIOD OF 3 YEARS | SECURITY SERVICES | R -             | 2020/03/25 | CURRENT |

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| 31<br>4 | <a href="#">8/3/3212</a> | ZDM013/20<br>20 | MSENGE<br>PROTECTION<br>(PTY)LTD             | CORPORATE<br>SERVICES     | PROVISION OF GURDING<br>SECURITY SERVICES TO THE<br>ZULULAND DISTRICT<br>MUNICIPALITY PROPERTIES<br>AND INFRASTRUCTURE<br>LOCATED IN ABAQULUSI AND<br>EDUMBE FOR A PERIOD OF 3<br>YEARS | SECURITY<br>SERVICES | R<br>- | 2020/03/2<br>5 | CURRENT |
| 31<br>5 | <a href="#">8/3/3213</a> | ZDM014/20<br>20 | Aros Protection service                      | CORPORATE<br>SERVICES     | PROVISION OF GURDING<br>SECURITY SERVICES TO THE<br>ZULULAND DISTRICT<br>MUNICIPALITY PROPERTIES<br>AND INFRASTRUCTURE<br>LOCATED IN ULUNDI FOR A<br>PERIOD OF 3 YEARS                  | SECURITY<br>SERVICES | R<br>- | 2020/03/2<br>5 | CURRENT |
| 31<br>6 | <a href="#">8/3/3214</a> | ZDM033/20<br>20 | AQUA TRANSPORT<br>AND PLANT HIRE<br>(PTY)LTD | PLANNING &<br>DEVELOPMENT | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS  | CONSTRUCTI<br>ON     |        | 2020/05/0<br>8 | CURRENT |
| 31<br>7 | <a href="#">8/3/3215</a> | ZDM033/20<br>20 | KADULELE TRADING<br>CC                       | PLANNING &<br>DEVELOPMENT | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS  | CONSTRUCTI<br>ON     | R<br>- | 2020/05/0<br>8 | CURRENT |

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| 318 | <a href="#">8/3/3216</a> | ZDM033/2020 | MULTI SOLUTIONS TRADING (PTY)LTD | PLANNING & DEVELOPMENT | DELIVERY OF POTABLE WATER IN THE ZDM USING WATER TANKERS | CONSTRUCTI ON | R - | 2020/05/08 | CURRENT |
| 319 | <a href="#">8/3/3217</a> | ZDM033/2020 | KHABENI PROJECT ENTERPRISE       | PLANNING & DEVELOPMENT | DELIVERY OF POTABLE WATER IN THE ZDM USING WATER TANKERS | CONSTRUCTI ON | R - | 2020/05/08 | CURRENT |
| 320 | <a href="#">8/3/3218</a> | ZDM033/2020 | ZIBULA NGETHOKAZI TRADING        | PLANNING & DEVELOPMENT | DELIVERY OF POTABLE WATER IN THE ZDM USING WATER TANKERS | CONSTRUCTI ON | R - | 2020/05/08 | CURRENT |
| 321 | <a href="#">8/3/3219</a> | ZDM033/2020 | UHAQANE MI CONTRACTORS CC        | PLANNING & DEVELOPMENT | DELIVERY OF POTABLE WATER IN THE ZDM USING WATER TANKERS | CONSTRUCTI ON | R - | 2020/05/08 | CURRENT |

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| 32<br>2 | <a href="#">8/3/3220</a> | ZDM033/20<br>20 | XMOOR TRANSPORT                                | PLANNING &<br>DEVELOPMENT | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS   | CONSTRUCTI<br>ON | R<br>-               | 2020/05/0<br>8 | CURRENT |
| 32<br>3 | <a href="#">8/3/3221</a> | ZDM033/20<br>20 | FIRST WORKS 119<br>(PTY)LTD                    | PLANNING &<br>DEVELOPMENT | DELIVERY OF POTABLE WATER<br>IN THE ZDM USING WATER<br>TANKERS   | CONSTRUCTI<br>ON | R<br>-               | 2020/05/0<br>8 | CURRENT |
| 32<br>4 | <a href="#">8/3/3222</a> | ZDM002/20<br>20 | Dieketseng Trading                             | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES       | R 1<br>822<br>370.00 | 2019/12/1<br>3 | CURRENT |
| 32<br>5 | <a href="#">8/3/3223</a> | ZDM002/20<br>20 | IQETHU COMMUNITY<br>DEVELOPMENT AND<br>PROJECT | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES       | R 1<br>671<br>450.00 | 2019/12/1<br>3 | CURRENT |

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| 32<br>6 | <a href="#">8/3/3224</a> | ZDM002/20<br>20 | VEZINGCEBO<br>(PTY)LTD                         | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R<br>617<br>917.50 | 2<br>3 | 2019/12/1<br>3 | CURRENT |
| 32<br>7 | <a href="#">8/3/3225</a> | ZDM002/20<br>20 | Sabusiswa Social<br>Facilitators               | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R<br>024<br>741.50 | 3<br>3 | 2019/12/1<br>3 | CURRENT |
| 32<br>8 | <a href="#">8/3/3226</a> | ZDM002/20<br>20 | WONDERTWINS<br>TRADING AND<br>ENTERPRISE       | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R<br>561<br>693.20 | 2<br>3 | 2019/12/1<br>3 | CURRENT |
| 32<br>9 | <a href="#">8/3/3227</a> | ZDM002/20<br>20 | MABHANGE TRADING<br>AND PRODUCTION<br>(PTY)LTD | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R<br>616<br>350.00 | 2<br>3 | 2019/12/1<br>3 | CURRENT |

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| 330 | <a href="#">8/3/3228</a> | ZDM002/2020 | Mbono trading & developments consultants | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 006 297.80 | 3 | 2019/12/13 | CURRENT |
| 331 | <a href="#">8/3/3229</a> | ZDM002/2020 | NTOMBINGESWELI TRADING                   | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 310 218.90 | 2 | 2019/12/13 | CURRENT |
| 332 | <a href="#">8/3/3230</a> | ZDM002/2020 | Black Titanium (pty)ltd                  | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 610 410.00 | 2 | 2019/12/13 | CURRENT |
| 333 | <a href="#">8/3/3231</a> | ZDM002/2020 | BONGWATI TRADING (PTY)LTD                | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 545 598.00 | 2 | 2019/12/13 | CURRENT |

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| 33<br>4 | <a href="#">8/3/3232</a> | ZDM002/20<br>20 | NOMASA<br>CORPOEATION<br>(PTY)LTD                | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R 2<br>839<br>545.50 | 2019/12/1<br>3  | CURRENT |
| 33<br>5 | <a href="#">8/3/3233</a> | ZDM002/20<br>20 | UMTAPO<br>DEVELOPMENT<br>CORPORATION<br>(PTY)LTD | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R 1<br>141<br>030.00 | 2019/12/1<br>3  | CURRENT |
| 33<br>6 | <a href="#">8/3/2334</a> | ZDM002/20<br>20 | Lwazi Community<br>Facilitators                  | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R 2<br>914<br>686.50 | 2019--12-<br>13 | CURRENT |
| 33<br>7 | <a href="#">8/3/2335</a> | ZDM002/20<br>20 | AMASU CONSULTING                                 | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES | R 2<br>606<br>411.06 | 2019/12/1<br>3  | CURRENT |

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| 338 | <a href="#">8/3/2336</a> | ZDM002/2020 | THOLUNZULU TRADING               | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R<br>990.00        | 2<br>3   | 2019/12/13  | CURRENT |
| 339 | <a href="#">8/3/2337</a> | ZDM002/2020 | SOMOKHOZI DEVELOPMENT ENTERPRISE | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R<br>484<br>333.50 | 2<br>3   | 2019/12/13  | CURRENT |
| 340 | <a href="#">8/3/2338</a> | ZDM002/2020 | Ndandali Investments             | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R<br>606<br>532.50 | 2<br>13- | 2019-12-13- | CURRENT |
| 341 | <a href="#">8/3/2339</a> | ZDM002/2020 | ZG Training and Developments     | PLANNING & DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R<br>265<br>741.50 | 2<br>3   | 2019/12/13  | CURRENT |

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| 34<br>2 | <a href="#">8/3/2340</a> | ZDM002/20<br>20 | SHALOM A TRADING                       | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 2<br>600<br>510.00 | 2019/12/1<br>3 | CURRENT |
| 34<br>3 | <a href="#">8/3/2341</a> | ZDM002/20<br>20 | UZUKO<br>DEVELOPMENT                   | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 1<br>849<br>809.50 | 2019/12/1<br>3 | CURRENT |
| 34<br>4 | <a href="#">8/3/3342</a> | ZDM002/20<br>20 | KJN BUSINESS<br>ENTERPRISE<br>(PTY)LTD | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 1<br>650<br>000.00 | 2019/12/1<br>3 | CURRENT |
| 34<br>5 | <a href="#">8/3/3343</a> | ZDM002/20<br>20 | THE MVULA TRUST                        | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT SERVICES FOR THE THREE YEAR PERIOD NOTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES | R 3<br>280<br>170.30 | 2019/12/1<br>3 | CURRENT |

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| 34<br>6 | <a href="#">8/3/3344</a> | ZDM002/20<br>20 | FAKALINTULI<br>CONSTRUCTION AND<br>SERVICES CC | PLANNING &<br>DEVELOPMENT | PROVISION OF ISD SUPPORT<br>SERVICES FOR THE THREE YEAR<br>PERIOD NOTHERN REGION OF<br>THE ZULULAND DISTRICT<br>MUNICIPALITY | FACILITIES       | R 2<br>689<br>263.50  | 2019/12/1<br>3 | CURRENT |
| 34<br>7 | <a href="#">8/3/3345</a> | ZDM018/20<br>19 | JADE STAR TRADING                              | PLANNING &<br>DEVELOPMENT | USUTHU RWSS: RAW WATER<br>EXTRACTION MECHANICAL<br>INSTALLATION  | CONSTRUCTI<br>ON | R 23<br>239<br>438.14 | 2019/10/1<br>8 | CURRENT |
| 34<br>8 | <a href="#">8/3/3346</a> | ZDM16/202<br>0  | ZIMASANANI<br>PROJECTS                         | PLANNING &<br>DEVELOPMENT | INSTALLATION +-1800 PRE CAST<br>TOILET UNIT AT ZDM NORTH   | CONSTRUCTI<br>ON | R 13<br>649<br>557.63 | 2020/04/1<br>4 | CURRENT |
| 34<br>9 | <a href="#">8/3/3347</a> | ZDM017/20<br>20 | ELDAH N SHALOM<br>TRADING AND<br>PROJECT       | PLANNING &<br>DEVELOPMENT | INSTALLATION +-1800 PRE CAST<br>TOILET UNIT AT ZDM SOUTH   | CONSTRUCTI<br>ON | R 16<br>759<br>003.36 | 2020/04/1<br>4 | CURRENT |

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| 350 | <a href="#">8/3/3348</a> | ZDM032/2020 | MQHELE TRADING AND PROJECT/SITAMELASIVE | PLANNING & DEVELOPMENT | KWAMAJOMELA SCALE MANUFACTURING VALUE ADD IN NONGOMA  | OTHER          | R 13421000.00 | 2020/06/11 | CURRENT |
| 351 | <a href="#">8/3/3349</a> | ZDM002/2020 | Indhlovu Development Consultant cc      | PLANNING & DEVELOPMENT | PROVISION OF ISD SERVICES THREE YEAR CONTRACT : NORTHERN REGION OF THE ZULULAND DISTRICT MUNICIPALITY | FACILITIES     | R -           | 2019/12/13 | CURRENT |
| 352 | <a href="#">8/3/3350</a> | ZDM001/2020 | QUARTEX TECHNOLOGIES                    | PLANNING & DEVELOPMENT | SPECIALIST SOFTWARE AND DATA MANAGEMENT SUPPORT   | ADMINISTRATION | R -           | 2020/01/01 | CURRENT |
| 353 | <a href="#">8/3/3351</a> | ZDM113/2018 | ISIBUKO DEVELOPMENT PLANNERS            | PLANNING & DEVELOPMENT | INTERGRATED DEVELOPMENT PLANNING AND GENERAL SUPPORT  | OTHER          | R -           | 2020/10/01 | CURRENT |

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| 35<br>4 | <a href="#">8/3/3352</a> | ZDM042/20<br>20 | NTUTHATHA<br>SOLUTIONS (PTY)LTD             | FINANCE                                    | SOURCING OF GRANTS/LOANS<br>FUNDING FOR<br>IMPLEMENTATION OF WATER<br>INFRASTRUCTURE PROJECTS,<br>SANITATION AND WATER<br>DEMAND MANAGEMENT | FINANCIAL<br>LEASES                         | R<br>- | 2020/10/2<br>6 | CURRENT |
| 35<br>5 | <a href="#">8/3/3353</a> | ZDM003/20<br>20 | SIYAMBONGA<br>UMENZI CONSULTING<br>(PTY)LTD | TECHNICAL &<br>INFRASTRUCTU<br>RE SERVICES | CIVIL ENGINEERING<br>CONSULTANT LIST OF<br>APPROVED SERVICE PROVIDER<br>TO UNDERTAKE<br>INFRASTRUCTURE PROJECTS.                            | CONSULTING<br>&<br>ENGINEERIN<br>G SERVICES | R<br>- | 2020/12/0<br>1 | CURRENT |
| 35<br>6 | 8/3/3354                 | ZDM053/20<br>20 | SETSHABELO<br>TRADING 647<br>(PTY)LTD       | PLANNING &<br>DEVELOPMENT                  | NKONJENI BOREHOLE<br>AUGMENTATION   | CONSTRUCTI<br>ON                            | R<br>- | 2021/02/0<br>3 | CURRENT |
| 35<br>7 | 8/3/3355                 | ZDM052/20<br>20 | SIZABONKE CIVILS<br>/PILCON PROJECTS        | PLANNING &<br>DEVELOPMENT                  | CONSTRUCTION OF RASING<br>MAIN FROM ULUNDI WTW TO<br>FROM ULUNDI MABEDLANE<br>RESERVOUR   | CONSTRUCTI<br>ON                            | R<br>- |                |         |

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| 358 | 8/3/3356 | ZDM021/2021 | BONAKUDE CONSULTING (PTY)LTD | FINANCE                | PROVISION OF INTERNAL AUDIT  | MUNICIPAL SERVICES | R -             | 2021/02/18 |  |
| 359 | 8/3/3357 | ZDM006/2021 | MAQAQA TRADING CC            | PLANNING & DEVELOPMENT | CONSTRUCTION OF HI MAJESTY THE KING GODWILL ZWELITHINIS MONUMENT   | CONSTRUCTI ON      | R -             | 2021/03/17 |  |
| 360 | 8/3/3358 | ZDM007/2021 | AKWANDE CIVILS CC            | PLANNING & DEVELOPMENT | MANDLAKAZI PHASE 5,1 BILK WATER SUPPLY CONSTRUCTION OF 3KM BULK GRAVITY MAINS COMPLETION AND COMMISSIONING OF 9KM OF BULK GRAVITY MAINS AND THREE RESERVOIRS | CONSTRUCTI ON      | R 26 361 664.00 | 2021/03/23 |  |