# 5. WATER SERVICES INFRASTRUCTURE PROFILE

# 5.1 Existing water services infrastructure

ZDM has done extensive work on the development of a database that will serve as an asset register, but also to be used as the basis for the development of an asset management system and to capture asset related information electronically for ongoing use. The system has been named 'MANZI' and access can be gained on the ZDM website at <a href="https://www.zululand.org.za">www.zululand.org.za</a> once the user has been issued with a username and password.

Table 5.1(a) below provides a brief overview of the schemes in the district that have been captured on the MANZI system and a summary of the infrastructure under consideration, as well as a rough estimate of the value of assets. These figures will be refined over time once the asset management system has been rolled out.

Table 5.1(a): Summary of schemes in the district

Summary Data	LOS	Total	Comment
	Above RDP - Urban	14	
	Above RDP - Rural	46	
Number of Schemes	RDP	100	
	Rudimentary	135	
	TOTAL SCHEMES	295	

Figures 5.1 (a), (b) and (c) and Table 5.1 (b) below show examples of infrastructure data that is currently available on the GIS system and also on MANZI. Although some gaps still exist in the infrastructure information ZDM is working on getting all information gaps systematically updated.

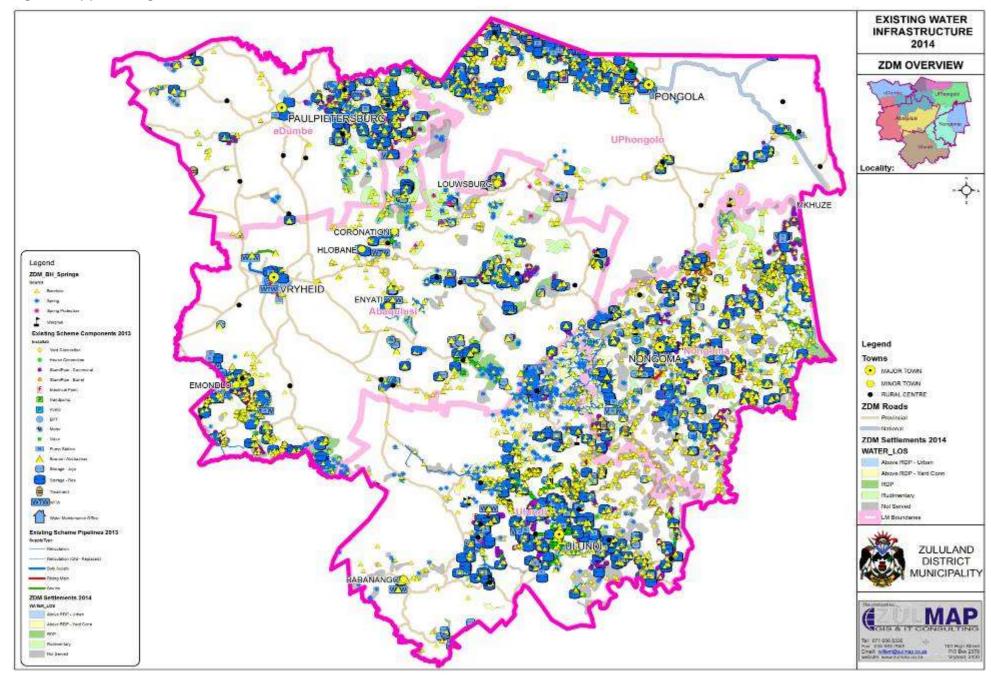
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Table 5.1 (b): Summary of infrastructure components available on the ZDM GIS system

Summary Data	Description	Total	Comment
Summary Data	Bulk		Comment
Pipelines	Reticulation	1292.6 5618	
	Yard Connection	24 606	
	StandPipe - Barrel	302	
	StandPipe - Communal	4 592	
	Electrical Point	77	
	Valve	9 768	
	Meter	925	
	Bulk Metering Points	58	
Installations	Handpump	17	
	Pump	21	
	Pump Station	114	
	Source / Abstraction	464	
	Break-pressure Tank	260	
	Storage - Jojo	193	
	Storage - Reservoir	713	
	Treatment (WTW, Sand filters etc)	38	
	Civil	R 1 643 475 231.23	
Danis assurant V	Mechanical	R 479 983 163.21	
Replacement Value	Electrical	R 190 012 209.83	
	Telemetry	R 10 128 285.43	

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Figure 5.1 (a): Existing water infrastructure in the district



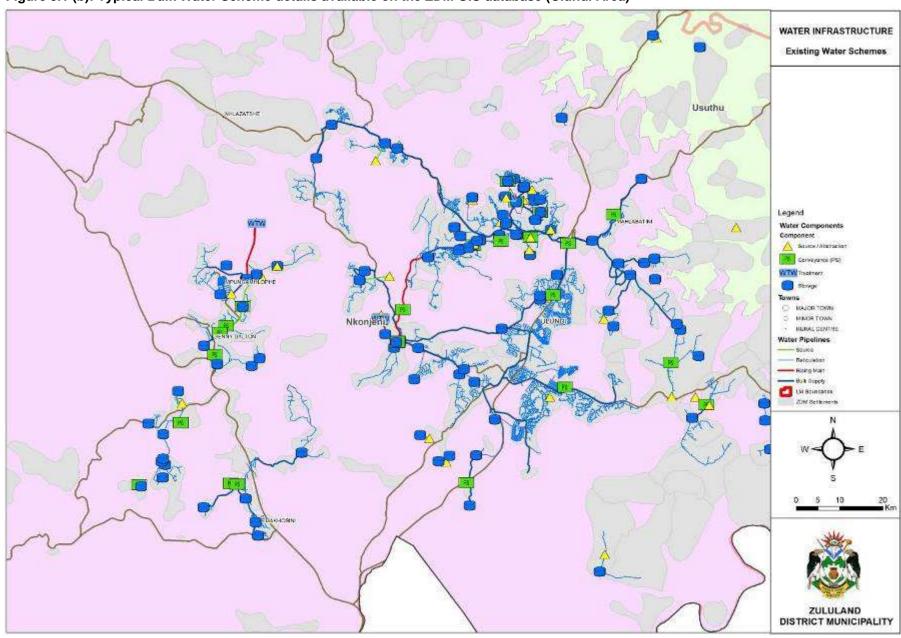


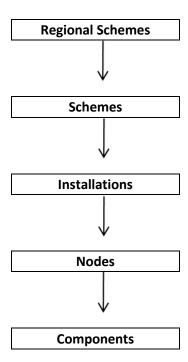
Figure 5.1 (b): Typical Bulk Water Scheme details available on the ZDM GIS database (Ulundi Area)

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Figure 5.1 (c): Typical Water Reticulation details available on the ZDM GIS database (Nkonjeni Regional Scheme Area)

The asset data in the MANZI system has been structured in a specific data hierarchy as indicated below:



Different asset groups have been identified for water and sanitation infrastructure and these could be either listed as installations, nodes or components. Asset data forms have been developed for each asset group and this is used to capture asset information in the database. The asset data forms provide an overview of the type of information that is available on each asset group. Examples of such asset groups are:

- Water treatment works
- Sewage works
- Pump stations
- Pipelines
- Reservoirs
- Meters
- Valves
- Electrical equipment, etc

The Nkonjeni Regional scheme is again used as an example to illustrate the data hierarchy that has been used. Inside the Nkonjeni Regional scheme footprint there currently exists a number of schemes, varying from RDP to rudimentary schemes. Each of the schemes are allocated a scheme ID number by the system that is used to identify the scheme in all reporting that is used and to link different assets to the scheme. One of the schemes within this footprint is the Babanango scheme and the information captured at "scheme" level is shown in Figure 5.1 (d) below:

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ZDM Assets Logged IA es: Graig Sounders | Lagran Water - Dabanango - Filter by Nodes -Piter by Components 0 b. fredalf 807. q 8 Mane: IDr 327 Scheme Name: Babenango Regional Scheme: Nicopen Regional Scheme Scale 4 3901.11377, -3J41287,90407. Provided by QuarteX technologie Map data provided by Zulpland District Municipality

Figure 5.1 (d): Babanango scheme: Map interface showing scheme detail

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The Babanango water treatment works is one of the installations on this particular scheme and the asset data form captured at "installation" level is shown below in Figure 5.1 (e):

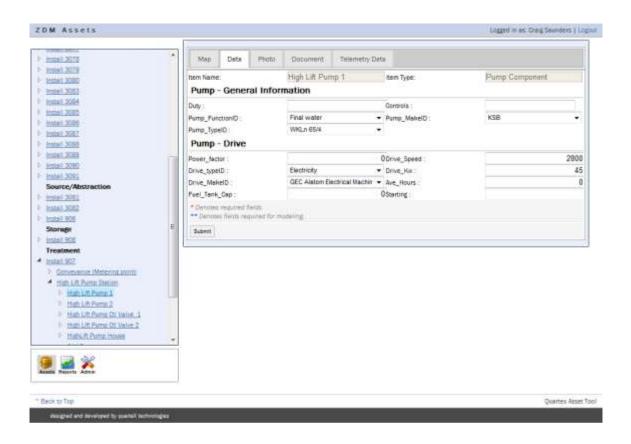
ZDM Assets Logged in as: Craig Saunders | Logout Telemetry Date Water - Babanango M62 Date Document. Filter by Nodes -- Filter by Components --⊕ □ Q i Install 807 Scheme Menti ID: 127 Scheme Reme: Debarrings Regional Scheme: Nicorieri Regional Scheme \* Installation Magel ID: 127 Installation ID: 907 Enstallation Type: Treatme Status: Operational Year, Edit Installation Cetals Load Installation Details Scold = 1 ; 28629 598 1,11077, -3141287, 50487 Assets French Adver Map data provided by Zululand Certrol Municipality

Figure 5.1 (e): Babanango water treatment works: Map interface showing "installation" location

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Within the Babanango water treatment works a number of nodes are listed, for example the raw water storage, sedimentation tanks, clarification process, sand filters, etc. The high lift pumping process is used as an example in this case and the asset data form captured at "component" level is shown in Figure 5.1 (f) below:

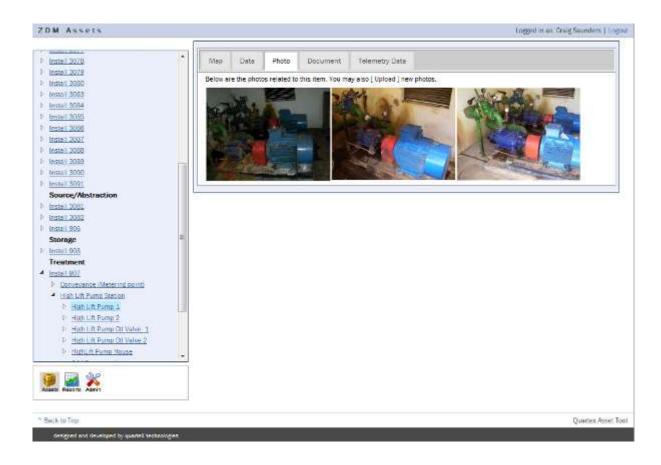
Figure 5.1 (f): Babanango water treatment works: High lift pumping process: information captured at "component" level – Component details



The different nodes within the Babanango water treatment works comprise of a number of components. The clear water pump station is such a node that comprises of various components such as the high lift pumps, electrical equipment, etc. The asset data form captured for the clear water pump station at "component" level is shown in Figure 5.1 (g) below:

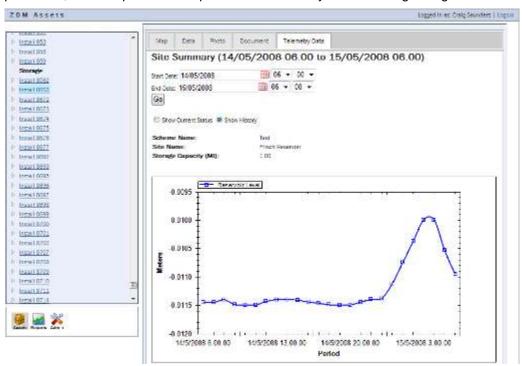
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Figure 5.1 (g): Babanango water treatment works: High lift pumping process: information captured at "component" level - Photographs

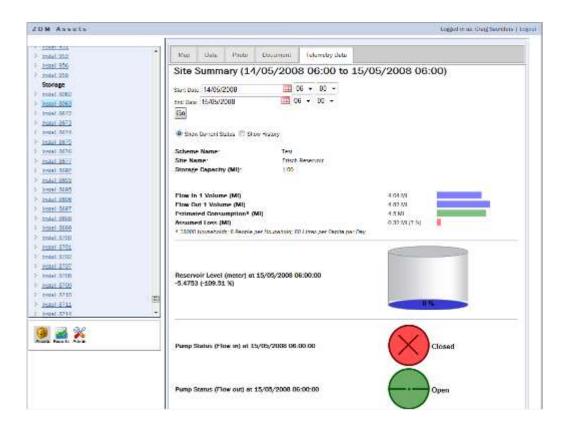


In the same way documents specific to any level of the scheme map be uploaded to the system.

Telemetry has also been linked to the system and where data logging devices are installed, the outputs are presented, an example of the outputs for the telemetry at the Frischgewaagd Plant is shown in the figure below:



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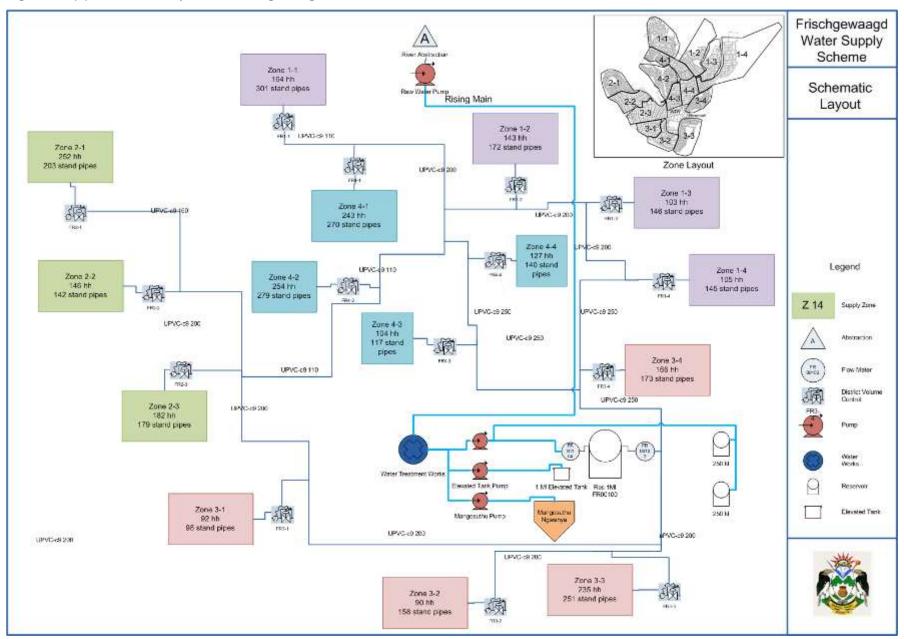


Schematic diagrams are also compiled for each scheme and basically summarises the main installations and nodes that make up the scheme. The diagram also shows how the installations and nodes are connected to make up the scheme and the direction of flow of the water or sewage.

The schematic diagram also forms the basis for the development of a water balance and telemetry installation for the scheme. The Frischgewaagd scheme is used as an example and the schematic diagram is attached herewith in Figure 5.1 (h) below:

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Figure 5.1 (h): Schematic layout of Frischgewaagd water scheme



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# 5.2 Asset management assessment

As mentioned above ZDM is well advanced with the development of MANZI, the ZDM asset management system. The system currently comprises mostly asset data and work is being done to develop operational and maintenance procedures for the assets, which will guide the activities for the ongoing upkeep of asset conditions. Assessments have already been done on certain issues related to asset management and further work needs to be done on other issues, as summarised below:

- Human resources The ZDM Section 78 investigation was finalised in 2007 and identified the most appropriate water services provider arrangement for the ongoing O&M of water services infrastructure in the district. Current staff organograms were compiled and compared with the minimum required staff resources needed to perform the O&M duties adequately. Shortages in staff numbers were identified and are being addressed over time within the ZDM financial means. Training of existing staff was also identified as a crucial element to ensure highly efficient personnel and this is being addressed annually as part of the ZDM Skills Development Plan. Certain functions have also been indentified that cannot cost effectively be developed in-house and will rather be contracted in externally.
- Materials, tools & equipment, transport The Section 78 investigation has also identified shortcomings in this regard and has listed vehicles and equipment to be purchased in order to have fully functional O&M teams. The need for additional stores has also been identified throughout the district and these are progressively being addressed with the available funding.
- <u>Budget</u> The Section 78 investigation has identified the funding requirements at present and in the
  future to adequately operate and maintain existing assets and new assets to be added over time. This
  information guides the preparation of the annual O&M budget, although available financial resources
  are not sufficient.
- <u>Asset information</u> The locality information on assets is very good and particularly the water assets are viewed to be more than 80% covered. Sewerage information is still lacking but is being addressed. Asset information that also still needs further work includes as-built information, design reports, operating manuals, safety plans, etc. Assessments were also done on asset conditions to determine a brief overview of the status of assets and start identifying where urgent work needs to be done. Photographs were taken of each asset visited and have been included into the MANZI system.
- Risk management ZDM realises that available resources will never really be sufficient to address all
  needs at once and therefore work has started on the development of a risk based approach to asset
  management. This model will consider the risk of failure of an asset, the consequence of such a failure
  and the probability of a failure occurring. This will all be compared to ensure that resources are applied
  where really needed most.
- <u>Reporting</u> The ZDM WSP reporting system will feed back valuable information to management regarding O&M activities and asset performance. This information will be used to adjust asset management priorities if needed and also track the efficiency of asset management projects that are being implemented.

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#### 5.3 Schemes to be transferred

All schemes and related staff that were identified to be transferred from DWA and Department of Works to ZDM have been concluded. There are other schemes in the district still being operated by National Department of Works, e.g water services at prisons, but no formal or informal request have yet been entered into for the transfer of these schemes.

#### 5.4 Schemes to be rehabilitated

There are currently a number of investigations underway to determine the refurbishment requirements of water services infrastructure in the district. The refurbishment requirements at bulk plants are receiving first priority since it is perceived that the most urgent interventions are required at these assets. Investigations are also being commissioned to determine the condition of urban infrastructure and the refurbishment needs in the towns. Whilst new infrastructure has been rolled out in the rural areas to previously neglected communities, the infrastructure in towns have received very little attention and funding since 1994 and it can be expected that most of the refurbishment requirements will be in these areas. The above mentioned investigations have not yet been fully completed and the results will be included once available.

#### Assessment of the bulk water and sewage works:

During June 2009 consultants were appointed to assess the Water and Waste Water Works in Zululand District Municipality. The assessments included recommendations and cost estimates to refurbish and/or upgrade these works in the short term and medium to long term. These assessments also recommended emergency interventions.

This Technical report was compiled to secure funding for the emergency interventions, short term refurbishment and medium to long term upgrading.

Emergency interventions are needed where work is needed to attend to fatal problem areas, such as settlements consuming raw untreated water, sewer water spilling directly into rivers and structures that is almost collapsing. Short term refurbishment (not critical work) is needed to refurbish and upgrade the existing works in order to meet the current demands and also to enable the works to function at its design capacity. These short term refurbishments were prioritised using criteria such as cost per capita and current demand versus current capacity.

Medium to long term upgrading (not critical work) is needed to upgrade the existing works in order to meet the future demands. These long term refurbishments were prioritised using criteria such as cost per capita and future demand versus the capacity after short term refurbishment. Some of these works will become redundant in future (As they will be incorporated into larger regional schemes). This was also taken into account.

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Table 5.4 (a): The list of Waste Water Treatment works that were assessed

	Waste Water Treatment Works		Regional Area	Local Municipality
,	waste water Treatment Works	ML/d		
1	Frischgewaagd WWTW	0.08	Sim West	eDumbe
2	Paulpieterburg WWTW	0.30	Sim West	eDumbe
3	Vryheid Town WWTW	9.00	Hlahlindlela	Abaqulusi
4	eMondlo WWTW	2.40	Hlahlindlela	Abaqulusi
5	Nkongolwane WWTW	0.25	Coronation	Abaqulusi
6	Alpha Mine WWTW	0.00	Khambi	Abaqulusi
7	Hlobane WWTW	0.35	Coronation	Abaqulusi
8	Coronation WWTW	1.00	Coronation	Abaqulusi
9	Itshelejuba Hospital WWTW	0.09	Sim Central	uPongola
10	Pongola Town WWTW	2.50	Sim East	uPongola
11	Thulasizwe Hospital WWTW	0.03	Usuthu	Nongoma
12	Holinyoka/Nongoma WWTW	1.80	Usuthu	Nongoma
13	Ceza WWTW	0.14	Usuthu	Nongoma
14	James Nxumalo WWTW	0.08	Nkonjeni	Ulundi
15	Nkonjeni Hospital WWTW	0.20	Nkonjeni	Ulundi
16	St Francis Hospital WWTW	0.06	Nkonjeni	Ulundi
17	Ulundi Town WWTW	2.60	Nkonjeni	Ulundi
18	Enyathi WWTW	0.00	Coronation	Abaqulusi

Table 5.4 (b): The list of Water Treatment works that were assessed

	Water Treatment Works		Regional Area	Local Municipality
		ML/d		
1	Frischgewaagd WTW	2	Sim West	eDumbe
2	eDumbe WTW (Paulpietersburg)	3	Sim West	eDumbe
3	Ophuzane WTW	0.5	Sim West	eDumbe
4	Tholakele WTW	0.5	Sim West	eDumbe
5	Klipfontein WTW	10	Hlahlindlela	Abaqulusi
6	Bloemveld WTW	5	Hlahlindlela	Abaqulusi
7	Mondlo WTW	9	Hlahlindlela	Abaqulusi
8	Mvuzini WTW	0.5	Hlahlindlela	Abaqulusi
9	Purim WTW	0.24	Hlahlindlela	Abaqulusi
10	Hlobane WTW	2	Coronation	Abaqulusi
11	Louwsburg WTW	0.72	Coronation	Abaqulusi

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Table 5.4 (b): The list of Water Treatment works that were assessed (continued)

		Current	Denienel Area	Local
	Water Treatment Works	Delivery	Regional Area	Municipality
		ML/d		
12	Coronation WTW	0.4	Coronation	Abaqulusi
13	Khambi WTW	0.2	Khambi	Abaqulusi
14	Mountain View WTW	0.05	Khambi	Abaqulusi
15	Belgrade WTW	1.1	Sim Central	uPongola
16	Msibi WTW	0.03	Sim Central	uPongola
17	Khiphunyawo WTW	0.37	Sim Central	uPongola
18	Nkosentsha WTW	0.13	Sim Central	uPongola
19	Spekboom WTW	1.8	Sim East	uPongola
20	Pongola WTW	6.3	Sim East	uPongola
21	Osingisingini WTW	0.04	Usuthu	Nongoma
22	Thulasizwe Hospital WTW	0.2	Usuthu	Nongoma
23	Vuna WTW	4.2	Usuthu	Nongoma
24	Ceza WTW	0.4	Usuthu	Nongoma
25	Khangela Palace WTW	0.01	Usuthu	Nongoma
26	Enyokeni Palace WTW	0.02	Usuthu	Nongoma
27	Ulundi WTW	18	Nkonjeni	Ulundi
28	Mpungamhlope WTW	0.63	Nkonjeni	Ulundi
29	Babanango WTW	0.33	Nkonjeni	Ulundi
30	Enyathi WTW		Coronation	Abaqulusi
31	Mandlakazi WTW	1.7	Mandlakazi	Nongoma
32	Sidinsi WTW		Mandlakazi	Nongoma
33	Kombusi WTW		Mandlakazi	Nongoma
34	Embile WTW		Usuthu	Nongoma
35	Masokaneni WTW		Nkonjeni	Ulundi
36	Nkonjeni Hospital WTW		Nkonjeni	Ulundi

The results of the assessments are shown in Tables 5.4 (c) & (d) below:

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Table 5.4 (c): Assessment of Water Treatment works

	Water Treatment Works	Current Delivery	Cost Estimate Emergency Work			st Estimate hort Term	ı	Cost Estimate Long Term (Excludes short term)	
		ML/d ex VAT and Prof fees		ex VAT and Prof fees		ex VAT and Prof fees			
1	Frischgewaagd WTW	2	R	-	R	1 040 000	R	45 000 000	
	eDumbe WTW					0.400.000		00 000 000	
2	(Paulpietersburg)	3	R	-	R	2 490 000	R	20 000 000	
3	Ophuzane WTW	0.5	R R	-	R	540 000	R	-	
4	Tholakele WTW	0.5		-	R	- 0.070.000	R	4 445 000	
5	Klipfontein WTW	10	R	-	R	8 870 000	R	4 415 000	
6	Bloemveld WTW	5	R	400,000	R	3 640 000	R	5 200 000	
7	Mondlo WTW	9	R	480 000	R	180 000	R	2 400 000	
8	Mvuzini WTW	0.5	R	-	R	-	R	-	
9	Purim WTW	0.24	R	450,000	R	4 500 000	R	250 000	
10	Hlobane WTW		R	450 000	R	1 590 000	R	-	
11	Louwsburg WTW	0.72	R	320 000	R	2 500 000	R	-	
12	Coronation WTW Khambi WTW	0.4	R	850 000	R	1 140 000	R	22 000 000	
13		0.2	R R	-	R R	-	R	150 000	
14	Mountain View WTW	0.05		-		- 05 200	R	265 000	
15	Belgrade WTW	1.1	R	226 000	R	95 300	R	12 500 000	
16	Msibi WTW	0.03	R	74 000	R	2 055 000			
17	Khiphunyawo WTW	0.37	R	18 000	R	4 140 000			
18	Nkosentsha WTW	0.13	R	77 000	R	1 680 000			
19	Spekboom WTW	1.8	R	334 500	R	1 607 200	Ъ	20,000,000	
20	Pongola WTW	6.3	R	215 000	R	110 200	R	20 000 000	
21	Osingisingini WTW	0.04	R	14 000	R	672 000	_	000 000	
22	Thulasizwe Hospital WTW	0.2	R	16 100	R	42 000	R	800 000	
23	Vuna WTW	4.2	Ъ	2.000	R R	323 500			
24	Ceza WTW  Khangela Palace WTW	0.4	R	2 000 800		2 030 000 1 335 000			
25	•	0.01	R		R				
26	Enyokeni Palace WTW	0.02	R	36 700	R	28 000			
27	Ulundi WTW	18	D	17.600	R	530 000	D	20,000,000	
28	Mpungamhlope WTW	0.63 0.33	R R	17 600 3 400	R R	35 000	R	20 000 000	
30	Babanango WTW Enyathi WTW	No assessmer			I IX	2 335 000	R	-	
31	Mandlakazi WTW								
32	Sidinsi WTW	Assessment of							
33	Kombusi WTW	Assessment of Assessment of							
34	Embile WTW	No assessment							
35	Masokaneni WTW	No assessmer							
36									
37	Nkonjeni Hospital WTW	No assessmer	ແວ 50	o leuuleu			Ь	100 000 000	
3/	Usuthu WTW	0.00	D	2 125 100	D	20 000 200	R	100 000 000	
			K	3 135 100	K	39 008 200	R	252 980 000	

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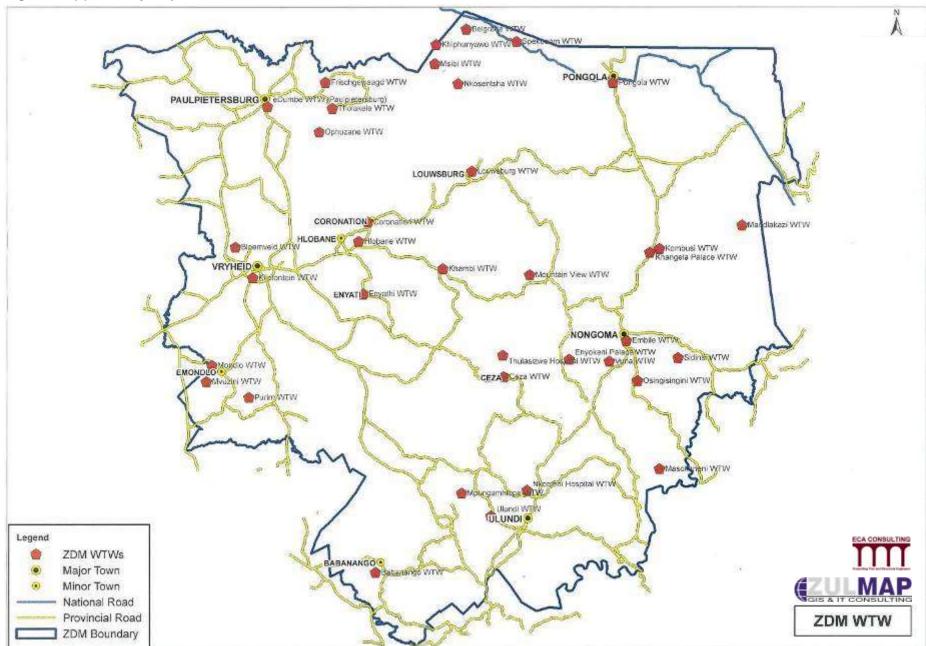
Table 5.4 (d): Assessment of Waste Water Treatment works

Waste Water Treatment Works		Current Delivery	Cost Estimate Emergency Work	Cost Estimate Short Term	Cost Estimate Long Term (Excludes short term)
		ML/d	ex VAT and Prof fees	ex VAT and Prof fees	ex VAT and Prof fees
1	Frischgewaagd WWTW	0.08	R 0	R 300 000	R 40 000 000
2	Paulpieterburg WWTW	0.30	R 550 000	R 1 800 000	R 0
3	Vryheid Town WWTW	9.00	R 0	R 0	R 0
4	eMondlo WWTW	2.40	R 725 000	R 3 630 000	R 5 500 000
5	Nkongolwane WWTW	0.25	R 0	R 0	R 990 000
6	Alpha Mine WWTW	0.00	R 0	R 300 000	R 0
7	Hlobane WWTW	0.35	R 900 000	R 3 150 000	R 450 000
8	Coronation WWTW	1.00	R 850 000	R 3 980 000	R 6 000 000
9	Itshelejuba Hospital WWTW	0.09		R 70 000	R 800 000
10	Pongola Town WWTW*	2.50	R 13 000	R 363 500	R 1 390 000
11	Thulasizwe Hospital WWTW	0.03		R 220 000	R 50 000
12	Holinyoka/Nongoma WWTW**	1.80		R 1 719 753	R 4 310 000
13	Ceza WWTW	0.14		R 660 000	R 2 000 000
14	James Nxumalo WWTW	0.08		R 270 000	R 890 000
15	Nkonjeni Hospital WWTW	0.20		R 70 000	R 1 770 000
16	St Francis Hospital WWTW	0.06		R 75 000	R 840 000
17	Ulundi Town WWTW**	2.70		R 600 000	R 2 900 000
18	Enyathi WWTW	0.00	No assessments	Scheduled	
	Total R 3 038 000 R 17 208 253 R 67 890 000				

The above assessments are currently in the process of being reviewed and updated for further interventions.

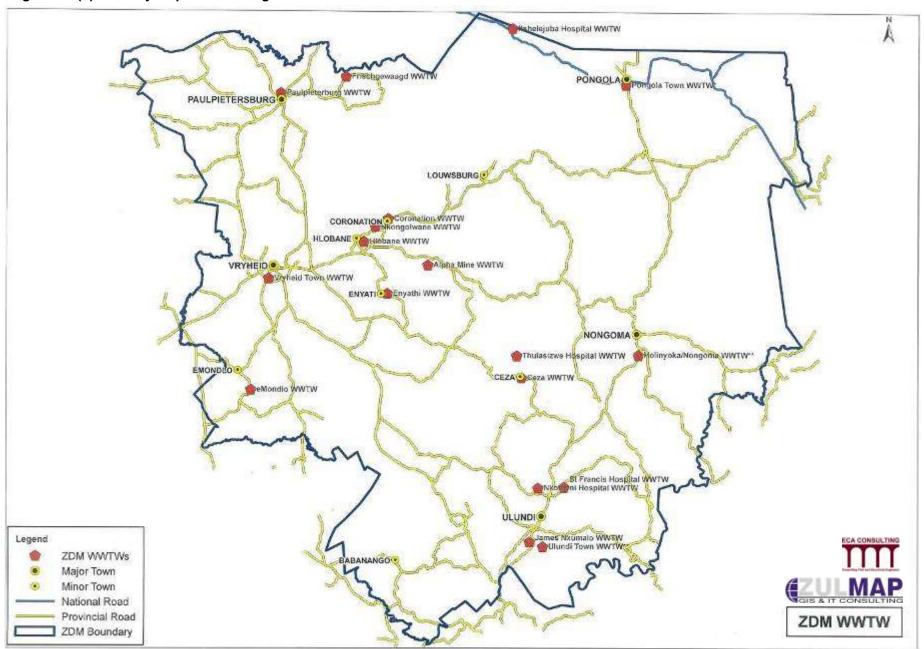
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Figure 5.4 (a): Locality map of the Water Treatment Works



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Figure 5.4 (b): Locality map of the Sewage Works



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# 5.5 Blue Drop / Green Drop Assessments

## The Blue Drop Report Card and Scoring Criteria

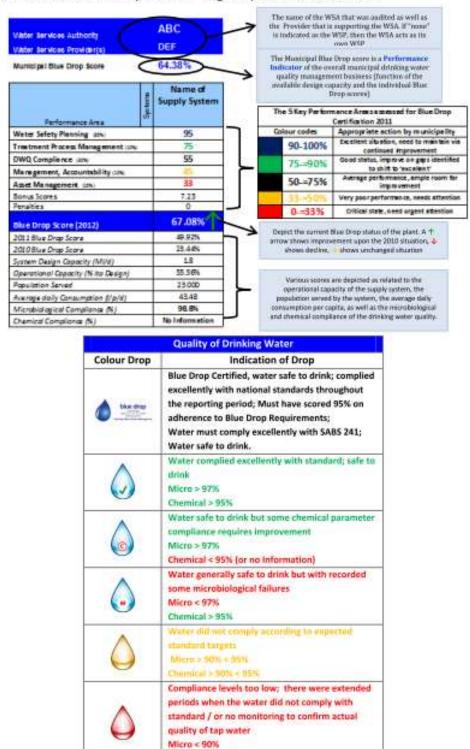
Assessments are conducted by a panel consisting of a qualified drinking water quality professional as Lead Inspector, 2-4 Inspectors (Assessors) and a Learner Assessor who also coordinates the logistical arrangements of the assessments.

The team selection is done based on the outcomes of a Blue Drop Examination which tests the assessor's knowledge and competence in the subject field. Virtual assessments were done in cases where municipalities uploaded their Portfolio of Evidence (or parts of) onto the Blue Drop System. The following scorecard outlines the key requirements of the Blue Drop assessment and indicates the Portfolio of Evidence that was required by each municipality to calculate a Blue Drop score per water supply system.

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#### How to read the Report Card

The following is an example of a typical municipal Blue Drop report card. Results are provided in colourcoded format – each colour has a specific meaning and performance reference.



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Chemical < 90%

	Blue Dr	op Requirements 2012
	(1.1) WATER SAFETY PLANNING PROCESS (10%)	a.) The Water Safety Planning Process is steered by a group of people which includes the technical, financial and management staff of the municipality. Where a WSP arrangement exists the WSA and WSP should participate in this process.  b.) There should be clear indication that the water services institution conducted a water safety planning process and not only drafted the document.  c.) There should be clear reference to the specific water supply system at hand and not only global risk management measurements put in place.
	(1.2) RISK ASSESSMENT (30%)	a.) The Risk Assessment must cover catchment, treatment and reticulation b.) The Water Services Institution (WSI) must provide information on findings of the Risk Assessment (and detail Risk Prioritisation method followed) for the specific water supply system, including water resource quality. Format not important but it should not to be a desktop study. c.) The Water Safety Planning process must include adequate Control Measures for each significant hazard or hazardous event identified. d.) A Water Quality Risk Assessment conducted for at least 80% of the SANS 241 list of determinands. This is to verify whether treatment technology is adequate to treat the raw water to comply with national standard limits.
(1) WATER SAFETY PLANNING	1.3)	a.) Operational Monitoring is: i) Informed by Risk Assessment ii) Required sites to monitor: Raw water, after filtration (per process unit) and final water. iii) Determinants (minimum): pH, turbidity and disinfectant residuality) Frequency of analyses: at least once per shift v) Equipment used + calibration records
35% (weighting)	RISK-BASED MONITORING PROGRAMME (25%)	b.) Compliance Monitoring is: i) Informed by Risk Assessment. ii) Monitoring programme is registered on BDS. iii) Actual monitoring occur according to registered BDS monitoring programme (80%). iv) Required sites monitored: Water works final & distribution network + Frequency of analyses: Water works final according SANS 241; distribution monthly.
	1.4) CREDIBILITY OF DWQ DATA (20%)	v) Coverage of population served must at least be 80%  a) Certificate of Accreditation for applicable methods OR Z-scores results { z-scores must be ≥−2 & ≤ 2 are acceptable} in a recognised Proficiency Testing Scheme.  b) DWQ Data credibility on the BDS (Blue Drop Certified Data)
	(1.5) INCIDENT MANAGEMENT (15%)	Protocol to specify: (1) alert levels, (2) response times, (3) required actions, (4) roles & responsibilities, (5) communication vehicles/methods and (6) must include response on possible risks identified in the Risk Assessment of the Water Safety Planning process Incident Register to Include: (7) Date, location and description of incident (8) Action taken and date of resolution (9) Outcome of cause investigation
	SAMPLER'S BONUS:	To be eligible for this bonus, WSI's must provide proof of training of samplers or Sampling Quality Control measures (Name the Sampling Training Course, Duration, Service Provider, and detail of Attendees)  1) Evidence of relevant sampling training that will ensure credibility of the sampling process; or  2) Evidence of control measures to ensure sampling credibility

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	(2.1) WORKS CLASSIFICATION COMPLIANCE (15%)	Works classified according to Regulation 2834 requirements. Evidence uploaded on BDS or Copy presented at the assessment.
(2) DWQ PROCESS MANAGEMENT & CONTROL	(2.2) PROCESS CONTROL REGISTRATION COMPLIANCE (50%)	a) Process Controllers must be Registered according to Regulation 2834. b) The Process Controllers' Classification must is comply with legislative requirements i.t.o.: i) Number of Process Controllers ii) Complying with the required Classification levels. c) The Supervisor complying with legislative requirements.
10% (weighting)	(2.3) AVAILABILITY OF WATER TREATMENT WORKS LOGBOOK (35%)	a) A logbook is in place to record all incidents at the water treatment works.     b) Evidence is presented that the logbook process is being implemented. (It is NOT required to be implemented for the entire assessment period)
	PROCESS CONTROL BONUS	BONUS: Proof of Process Controller staff being subjected to relevant training the past 12 months
	(3.1.1)  DWQ COMPLIANCE (MICROBIOLOGICAL) (50%)	The Microbiological Quality of water supply must comply with the South African National Standard (SANS241) as per the Excellent Requirements set by the Blue Drop Programme.
(3) DRINKING WATER	(3.1.2) DWQ COMPLIANCE (CHEMICAL) (40%)	The Chemical Quality of water supply must comply with the South African National Standard (SANS241) as per the Excellent Requirements set by the Blue Drop Programme.  a) Chemical - Acute Health: - Excellent Comp. (97% for <100 000 population) & (99% for >100 000 population) - Good Compliance (95% for 100 000 population) & (97% for >100 000 population)  b) Chemical - Chronic Health: - Excellent Compliance (95% for <100 000 population) & (97% for 100 000 population) - Good Compliance (95% for <100 000 population) & (95% for 100 000 population)
QUALITY COMPLIANCE 30 % (weighting)	(3.2) RISK REFINED COMPLAINCE (5%)	The Compliance of all Determinants identified during the Risk Assessment Process to be included in the risk-defined monitoring programme, must comply with the requirements set in the SANS 241. a) Excellent Compliance (95% for <100 000 population & 97% for >100 000 population) b) Good Compliance (93% for <100 000 population & 95% for >100 000 population)
	(3.3) OPERATIONAL EFFICIENCY INDEX (5%)	The compliance of operational determinants as monitored at the Final Water sampling point must comply with the SANS 241 Requirements.  a) Excellent Compliance (93% for <100 000 & 95% for >100 000)  b) Good Compliance (90% for <100 000 & 93% for >100 000)
	PENALTY (1): Data Difference	Should there be a difference between data available on 80S and that which is presented in hardcopy for verification the penalty will apply.
	PENALTY (2): <11 Months' Data	Less than 11 months data available to assess Microbiological and Chemical compliance
	PENALTY (3) Notification Failure	If there is any significant (sustained) failure with no evidence of a Water Quality Alert Notice (Boil Water Notice) being issued, this penalty will apply. NBI This may have an implication on qualification for certification.

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	(4.1)  MANAGEMENT COMMITMENT (40%)	Management's commitment to effective Drinking Water Quality Operations and Management should be portrayed by Proof of signature approval of the: a) Water Safety Plan; b) DWQ Monitoring Programme c) Water Treatment Plant Logbook d) Operations and Maintenance Budget e) Water Services Development Plan
(4)  MANAGEMENT, ACCOUNTABILITY,	(4.2) PUBLICATION OF PERFORMANCE (30%)	Evidence should be provided on the various means of drinking water quality information made public to the constituencies supplied with drinking water from this specific water supply system.  Forms of Publication:  >Newspaper publication  >Municipal Billing  >Annual Report  >Posters & Pamphlets  >Population and Promotion of "My Water"  >Electronic Webpage  The Water Services Authority must ensure that evidence of adequate marketing of Existing Blue Drop Certified water supply systems are presented during the audit.
& LOCAL REGULATION 10% (weighting)	(4.3)  SERVICE LEVEL AGREEMENT/ PERFORMANCE AGREEMENT (15%)	Should there be an institutional arrangement between Water Services Authority and Water Services Provider, it is essential that the legislatively (Section 19 of the Water Services Act) required Service Level Agreements between the two entities. A copy of this document is required.  OR  Should the Water Services Authority fulfil the function of Water Services Provider as per Section 78 arrangements, it is required that the responsible manager (official) have a Performance Agreement (Workplan) in place which stipulates Drinking Water Quality Management Responsibilities.
	(4.4) SUBMISSION OF DWQ DATA (15%)	a) 12 months of data submitted on the Blue Drop System (BDS).     WSI's must ensure that 12 months' sets of results are recorded on the BDS (DWA will only consider data available on the BDS)     b) Note: All Compliance Monitoring test results are required to be submitted.
	Bonus: Publication of Performance	Availing information on Drinking Water to relevant public in 3 or more forms listed.
	Bonus: Performance Agreement	Workplans of Process Controllers aligned to Operations and Maintenance Manual.
	Penalty: Submission of DWQ Data	Penalty will apply should the Department find proof during or post assessment that the WSI are guilty of an offence as per Section 82 of the Water Services Act, by only submitting partial information in order to present a false impression of DWQ Performance and/or compliance.
(5) ASSET MANAGEMENT 15%	(5.1) ANNUAL PROCESS AUDIT (20%)	Process Audit Report on technical inspection/assessment of treatment facility and evidence of implementation of findings This process assessment should've been done within the 12-month assessment period

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(weighting)	(5.2)	The Institution must present a complete Asset Register. The asset register must :  a) detail relevant equipment and infrastructure
	ASSET REGISTER (15%)	b) indicate asset description     c) indicate location     d) indicate condition (remaining life), and     e) indicate replacement value
	(5.3)  AVAILABILITY &  COMPETENCE OF  MAINTENANCE TEAM  (15%)	a) The Institution must present evidence of a competent Maintenance Team (in the form of Organogram; Contract or Invoice). Logbook with maintenance entries will serve as adequate evidence. b) Additional proof required on team competency (e.g. Qualification & Experience & Trade-test)
	(5.4) OPERATIONS & MAINTENANCE MANUAL (15%)	O&M manual to contain:  a) civil, mechanical, electrical detail of plant, b) design capacity of plant, c) reference to drawings, d) operational schedules, maintenance schedules, e) process detail and control, f) instrumentation specification/type, g) fault finding, h) monitoring, i) pump curves, and g) supportive appendices
	(5.5)  OPERATIONS & MAINTENANCE BUDGET AND EXPENDITURE (20%)	The Institution must present credible evidence of:  a) Maintenance Budget (as part of Operations Budget) b) Maintenance Expenditure (as part of the Operations Expenditure), and c) Maintenance Expenditure should be more than 5% of the Operations Expenditure in Total for the preceding Financial Year.
	(5.6)  DESIGN CAPACITY vs  OPERATIONAL  CAPACITY (15%)	Proof to be submitted of the documented design capacity and documented daily operating capacity over the past 12 months. Groundwater dependant systems must have an acceptable plan which stipulates abstraction patterns that will prevent aquifer damage. Flow meters must be calibrated at least annually.

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Water Services Authority	Zululand District Municipality	
Water Services Provider(s)	Abaqulusi Local Municipality ; WSSA	

Performance Area	Systems	Babanango	Belgrade	Ceza	Coronation*
Water Safety Planning (35%)		80	79	78	73
Treatment Process Management (1	0%)	75	75	75	75
DWQ Compliance (30%)		86	100	36	45
Management, Accountability (10%)	M 1	92	92	92	77
Asset Management (15%)		95	96	96	86
Bonus Scores		4.56	3.42	9.23	5.92
Penalties		0	0	0	-1.64
Perfaities		Contract Con	The second state of the se	The second second	Contractor States
Blue Drop Score (2012)		89.35% (个)	92.03% (个)	78.47% (4)	71.41% (个)
2011 Blue Drop Score		80.07%	80.07%	80.07%	51,31%
2010 Blue Drop Score		93.00%	69.00%	91.00%	34.55%
System Design Capacity (MI/d)		0.3	0.7	0.4	8
Operational Copacity (% ito Design)		40.00	85.71	22.50	25.00
Population Served		3 050	9 359	3 101	9 964
Average daily Consumption (I/p/d)		39.34	64.11	29.02	200.72
Microbiological Compliance (%)		96.2%	>99.9%	88.9%	64.3%
Chemical Compliance (%)		>99.9%	>99.9%	>99.9%	>99.9%
Performance Area	Systems	eDumbe	eMakhosini Rudimentary	eMondlo Town	Enyathi Town
		83	38	81	48
Water Safety Planning (35%)	mer)	88	88	75	60
Treatment Process Management (1	U%)	100	45	45	78
manage of the state of the state of			43	43	70
				0.4	0.4
Management, Accountability (10%)	8	100	92	84	84
Management, Accountability (10%) Asset Management (15%)		100 96	92 70	83	85
DWQ Compliance (30%) Management, Accountability (10%) Asset Management (15%) Bonus Scores		100 96 1.86	92 70 10.74	<b>83</b> 5.38	<b>85</b> 7.88
Management, Accountability (10%) Asset Management (15%) Bonus Scores		100 96	92 70	83	85
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties		100 96 1.86	92 70 10.74	<b>83</b> 5.38	85 7.88 0
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties Blue Drop Score		100 96 1.86 0	92 70 10.74 0	83 5.38 0	85 7.88 0
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties Blue Drop Score 2011 Score		100 96 1.86 0 94.10% (^)	92 70 10.74 0 65.99% (4-)	83 5.38 0 75.50% (介)	85 7.88 0 75.04% (⇒)
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties Blue Drop Score 2011 Score		100 96 1.86 0 94.10% (含)	92 70 10.74 0 65.99% (4-)	83 5.38 0 75.50% (个) 54.81%	85 7.88 0 75.04% (→) Not assessed
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties  Blue Drop Score 2011 Score 2010 Score System Design Capacity (MI/d)		100 96 1.86 0 94.10% (↑) 79.07% 89.00%	92 70 10.74 0 65.99% (4-) 69.88% 76.38%	83 5.38 0 75.50% (♠) 54.81% 29.38%	85 7.88 0 75.04% (⇒) Not assessed Not assessed
Management, Accountability (10%) Asset Management (15%)		100 96 1.86 0 94.10% (^) 79.07% 89.00% 5	92 70 10.74 0 65.99% (4) 69.88% 76.38%	83 5.38 0 75.50% (个) 54.81% 29.38%	85 7.88 0 75.04% (⇒) Not assessed Not assessed
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties  Blue Drop Score  2011 Score  2010 Score System Design Capacity (MI/d) Operational Capacity (% ito Design)		100 96 1.86 0 94.10% (*) 79.07% 89.00% 5 58.00	92 70 10.74 0 65.99% (4) 69.88% 76.38% 0.3 120.00	83 5.38 0 75.50% (个) 54.81% 29.38% 12 75.00	85 7.88 0 75.04% (→) Not assessed Not assessed 1 140.00
Management, Accountability (10%) Asset Management (15%) Bonus Scores Penalties  Blue Drop Score  2011 Score  2010 Score System Design Capacity (MI/d) Operational Capacity (% ito Design) Population Served		100 96 1.86 0 94.10% (↑) 79.07% 89.00% 5 58.00 16.871	92 70 10.74 0 65.99% (4-) 69.88% 76.38% 0.3 120.00 4.725	83 5.38 0 75.50% (♠) 54.81% 29.38% 12 75.00 59.965	85 7.88 0 75.04% (→) Not assessed Not assessed 1 140.00 279

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Performance Area	Systems	Enyokeni Palace Rudimentary	Frischgewaagd Bilanyoni	Hlobane*	Itshelejuba Rudimentary
Vater Safety Planning (35%)		44	87	47	70
Treatment Process Management	10%)	75	75	75	75
DWQ Compliance (30%)	20101	55	89	100	100
Management, Accountability (10)	41	92	100	84	92
Asset Management (15%)	o <sub>1</sub>	76	96	63	96
Bonus Scores	-	5.99	2.68	8.54	2.18
77 T.		0	0	0	0
Penalties					
Blue Drop Score		66.03% (4.)	91.52% (↑)	80.09% (1)	87.64% (个)
2011 Score		71.41%	78.93%	66.78%	84.08%
2010 Score		86.00%	88.00%	36.63%	84.00%
System Design Capacity (MI/d)		0.216	1.5	4.5	0.3
Operational Capacity (% ito Design	).	112.04	73.33	100.00	50.00
Population Served		787	47 838	2 257	376
Average daily Consumption (l/p/d)	Ų	307.50	22.99	1993.80	398.94
Microbiological Compliance (%)		>99.9% 99.3% >99.		>99.9%	>99.9%
Chemical Compliance (%)		93.1%	96.9%	>99.9%	>99.9%
Performance Area	Systems	Khambi	Khangela Palace	Khiphunyawo*	Kombuzi
Water Safety Planning (35%)		78	78	60	71
Treatment Process Management	(10%)	75	75	75	75
DWQ Compliance (30%)		78	0	100	78
Management, Accountability (10)	6)	92	77	84	84
Asset Management (15%)		95	95	41	41
Bonus Scores		2.78	6.49	1.62	1.80
Penalties		0	0	0	0
Blue Drop Score		84.24% (小)	63.21% (4)	74.58% (↑)	71.86%(4)
2011 Score		83.76%	80.33%	60.76%	80.80%
2010 Score		78.50%	91.00%	58.43%	81.43%
System Design Capacity (MI/d)		0.72	0.01	0.37	0.5
Operational Capacity (% ito Design	)	48.61	80.00	108,11	16.00
Population Served		1 647	295	3 836	2 166
Average daily Consumption (l/p/d)	W 1	212.51	27.12	104.28	36.93

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90.6%

99.9%

95.5%

95.8%

Chemical Compliance (%)

Performance Area		Louwsberg*	Mandlakazi <sup>b</sup>	Mountain View	Mpungamhlope	
		75	71	69	72	
Water Safety Planning (35%)		75	71	68	73	
Treatment Process Management [109	6)	50	75	75	75	
DWQ Compliance (30%)		45	100	100	100	
Management, Accountability (10%)		61	84	84	84	
Asset Management (15%)	- 1	64	71	61	72	
Bonus Scores		7.15	2.81	3.20	2.68	
Penalties		-0.60	0	0	0	
Blue Drop Score (2012)		66.84% (↑)	84.05% (↑)	81.88% (↑)	84.84% (1)	
2011 Blue Drop Score		63.73%	80.33%	75.16%	82.20%	
2010 Blue Drop Score		39.80%	91.00%	66.50%	91.00%	
System Design Capacity (MI/d)		1.1	1.2	0.2	0.63	
Operational Capacity (% Ito Design)		25.45	80.83	550.00	93.65	
Population Served		5 227	1 562	No information	7 991	
Average daily Consumption (I/p/d)		53.57	621.00	No information	73.83	
Microbiological Compliance (%)		91.7%	99.9%	99.9%	99.9% 99.9%	
Chemical Compliance (%)	ical Compliance (%)		99.9%	99.9%		
	Systems	Msibi *	Mvuzini h	Nkonjeni <sup>b</sup>	Nkosentsha b	
Performance Area						
Water Safety Planning (35%)		66	77	77	77	
Treatment Process Management (109	6)	60	75	60	60	
DWQ Compliance (30%)		100	100	89	45	
Management, Accountability (10%)		84	84	69	69	
Asset Management (15%)		62	62	62	62	
Bonus Scores		3.49	2.69	3.65	5.62	
Penalties		0	0	-0.73	-2.43	
Blue Drop Score		80.21% (↑)	84.75% (↑)	78.61% (4)	65.74% (个)	
2011 Score		73.28%	75.16%	81.56%	60.59%	
2010 Score		81.43%	83.43%	87.00%	78.43%	
System Design Capacity (MI/d)		0.3	0.8	0.5	0.13	
Operational Capacity (% ito Design)		156.67	55.00	4.80	42.31	
- b - consider submers! I so the mestall ()		7 382	6 663	256	4 167	
		V3/7/200			The state of the s	
Population Served		63.67	66.04	93.75	13.20	
Population Served Average daily Consumption (I/p/d) Microbiological Compliance (%)		63.67 99.9%	66.04 99.9%	93.75 99.9%	13.20 82.6%	

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Systems	Nongoma <sup>ti</sup>	Ophuzane *	Osingisingini b	Pongola **
Performance Area				
Water Safety Planning (35%)	81	75	77	81
Treatment Process Management (10%)	88	75	75	88
DWQ Compliance (30%)	100	86	45	100
Management, Accountability (10%)	100	84	84	100
Asset Management (15%)	96	62	82	96
Bonus Scores	2.05	3.41	7.55	2.05
Penalties	0	0	0	0
	02 500/ (6)	90 659/ (6)	76 119/101	02 500/16
Blue Drop Score	93.50% (1)	80.65% (个)	76.11% (个)	93.50% (↑
2011 Score	81.32%	68.06%	75.12%	80.33%
2010 Score	91.00%	78.50%	83.43%	86.00%
System Design Capacity (MI/d)	5	0.5	0.06	6.5
Operational Capacity (% ito Design)	90.00	82.00	51.67	112.31
Population Served	21 701	6 466	1 956	68 085
Average daily Consumption (I/p/d)	207.36	63.41	15.85	107.22
Microbiological Compliance (%)	99.9%	96.6%	92.3%	>99.9%
Chemical Campliance (%)	99.0%	99.9%	97.9%	>99.9%
Performance Area	Purim b	Sidinsi: Nongoma	Spekboom: Pongola	Tholakele
Water Safety Planning (35%)	77	79	68	79
Treatment Process Management (10%)	60	60	75	75
DWQ Compliance (30%)	78	100	100	23
Management, Accountability (10%)	84	84	61	84
Asset Management (15%)	62	72	72	72
Bonus Scores	6.29	2.59	3.26	9.36
Penalties	0	0	-0.33	0
	80.10% (个)	85.35% (↑)	81.22% (个)	70.37% [↑
Blue Drop Score	The state of the s		The second secon	
	WAS A SEC	80.000	Contract Contract Co.	product the second of
2011 Score	76.91%	68.23%	72.13%	68.02%
2011 Score 2010 Score	78.00%	77.43%	73.00%	78.50%
2011 Score 2010 Score System Design Capacity (MI/d)	78.00% 0.5	77,43% 0.3	73.00% 1.2	78.50% 0.5
2011 Score 2010 Score System Design Capacity (MI/d) Operational Capacity (% ito Design)	78.00% 0.5 86.00	77.43% 0.3 40.00	73.00% 1.2 77.50	78.50% 0.5 66.00
2011 Score 2010 Score System Design Capacity (MI/d) Operational Capacity (% ito Design) Population Served	78.00% 0.5 86.00 6.271	77.43% 0.3 40.00 5 970	73.00% 1.2 77.50 18.720	78.50% 0.5 66.00 5.050
2011 Score 2010 Score System Design Capacity (MI/d) Operational Capacity (% ito Design) Population Served Average daily Consumption (I/p/d) Microbiological Compliance (%)	78.00% 0.5 86.00	77.43% 0.3 40.00	73.00% 1.2 77.50	78.50% 0.5 66.00

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97.5%

>99.9%

95.7%

95.8%

Chemical Compliance (%)

Performance Area	Thulasizwe: Ulundi	Ulundi <sup>b</sup>	Vryheid: Abaqulusi*	Masokaneni: Nongoma	
Water Safety Planning (35%)	73	84	81	73	
Treatment Process Management (10%)	75	88	35	60	
DWQ Compliance (30%)	100	73	73	23	
Management, Accountability (10%)	84	100	76	69	
Asset Management (15%)	62	96	59	62	
Bonus Scores	4.64	3.83	5.41	10.94	
Penalties	0	0	0	-3.65	
Blue Drop Score (2012)	85.30% (个)	87.88% (↑)	75.37% (1)	61.71% (4)	
2011 Blue Drop Score	79.61%	81.25%	67.45%	81.32%	
2010 Blue Drop Score	86.50%	85.00%	30.36%	91.00%	
System Design Capacity (MI/d)	0.2	27	17.5	0.1	
Operational Capacity (% ito Design)	85.00	68.15	85.71	90.00	
Population Served	3 021	95 817	55 932	516	
Average daily Consumption (I/p/d)	56.27	192.03	268.18	174.42	
Microbiological Compliance (%)	>99.9%	95.4%	96.8%	90.9%	
Chemical Compliance (%)	>99.9%	97.4%	>99.9%	95.5%	

## Regulatory Impression

The Department commends Zululand District Municipality during this Blue Drop assessment period. Supported by Abaqulusi Local Municipality and WSSA, DWA found the municipal officials well prepared and eager to improve drinking water quality management within the 37 supply systems again presented for evaluation. Continued improvements and address of the shortcomings identified during the assessment cycle will soon result in the municipality achieving Blue Drop status.

Zululand presented evidence that the water safety planning process has commenced in most of the supply systems. While the municipality continues the process of defining specific hazards and not just hazardous events per supply system, the DWA also wants to encourage the WSA and WSP's to ensure a full SANS 241 analyses in each of the supply systems. Data available to the Department suggests that different determinands might threaten the suitability for use of the drinking water in the various supply systems. While the complete SANS 241 analyses again has to be repeated at least once this year in all the supply systems, the WSA should also use the current information to improve and revise site-specific compliance monitoring programmes. Monitoring should however increase without delay for determinands identified during the risk assessment process, also found to exceed the standard for drinking water.

Management support is required to address asset management deficiencies identified in some of the systems, funds also needs to be available to address reasons for process control deficiencies in particularly the systems discussed below where data infers that drinking water poses a risk to human health.

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# The Green Drop Report Card

Assessment	Ceza Hospital	Coronation	eDumbe-	eMondio
Areas			Paul Pietersburg	2000000
Technology	Oxidation ponds	Biofilters + anaerobic digestion	Oxidation ponds	Activated sludge + Aerobic digestion
Design Capacity (MI/d)	0.14	1.0	1.0 0.45	
Operational % i.t.o. Design Capacity	14.3%	100%	66.7%	60.0%
bootii) Microbiologi cal Compliance	92.0%	58.0%	50.0%	33.0%
looxiii) Chemical Compliance	71.0%	52.0%	27.0%	92.0%
bookiv) Physical Compliance	92.0%	83.0%	83.7%	100%
Annual Average Effluent Quality Compliance	85.0%	64.0%	53.6%	75.0%
Wastewater Risk Rating (%CRR/CRRmax)	35.3% (↓)	58.8% (个)	64.7% (个)	41.2% (↑)
Highest Risk Area	Final effluent, microbiological	Final effluent	Final effluent	Final effluent, microbiological
Risk Abatement Process	Rough W₂RAP	W <sub>z</sub> RAP not in place	Rough W <sub>2</sub> RAP	W₂RAP not in place
Capital & Refurbishment expenditure in 2010/2011	NI	nil	NI	Nil
Description of Projects' Expenditure	No projects	No projects	No projects	No projects
Assessment		Itshelejuba	James Nxumalo	Klipfontein-
Areas	Hlobane	Hospital	College	Vryheid
Technology	Oxidation ponds	Oxidation ponds	Oxidation ponds	Activated sludge + biofilters+ Anaerobi digestion + drying beds
Design Capacity (MI/d)	3	0.11	0.11	11.5
Operational % i.t.o. Design Capacity	11.7%	72.7%	72.7%	78.3%
Microbiological Compliance	100%	84.0%	67.0%	42.0%
Chemical Compliance	87.5%	46.0%	48.0%	52.3%
Physical Compliance	91.7%	74.7%	66.7%	70.0%
Annual Average Effluent Quality Compliance	93.1%	68.2%	60.6%	54.8%
Wastewater Risk Rating (%CRR/CRRmax)	35.3% (↓)	58.8% (个)	52.9% (个)	59.1% (个)
Highest Risk Area	Final effluent, chemical	Final effluent	Final effluent	Final effluent
Risk Abatement Process	W <sub>2</sub> RAP not in place	Rough W₂RAP	Rough W <sub>2</sub> RAP	W₂RAP not in place
Capital & Refurbishment expenditure in 2010/2011	NI	NI	R0.002mil	nil
Description of Projects' Expenditure	No projects	No projects	Skimming of Ponds	No projects
Assessment	Nkonjeni	Nongoma	Pongola	St Francis Hospita

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72.6%

52.9% (个)

Final effluent, microbiological

Rough W2RAP in place

NI

Design Capacity (MI/d)	0.12	3.0	3.6	0.12		
Operational % i.t.o. Design Capacity	58.3%	60.0%	50.0%	50.0%		
lxxxv) Microbiologi cal Compliance	75.0%	76.0%	75.0%	92.0%		
lxxxvi) Chemical Compliance	48.0%	27.0%	31.0%	64.0%		
lxxxvii) Physical Compliance	86.0%	77.3%	72.0%	82.7%		
Annual Average Effluent Quality Compliance	69.7%	60.1%	59.3%	79.6%		
Wastewater Risk Rating (%CRR/CRRmax)	58.8% ( <b>↑</b> )	58.8% (个)	52.9% (个)	41.2% (个)		
Highest Risk Area	Final effluent Final effluent		Final effluent	Final effluent, chemical.		
Risk Abatement Process	Rough W <sub>2</sub> RAP	Rough W₂RAP Rough W₂RAP		Rough W <sub>2</sub> RAP		
Capital & Refurbishment expenditure in 2010/2011	R0.02mil	NI	NI	nil		
Description of Projects' Expenditure	Skimming of Ponds					
Assessment Areas	Thulas	sizwe	Ulundi			
Technology	Oxidatio	n ponds	Activated sludge + Biofilters + Anaerobic digestion + lagoons			
Design Capacity (MI/d)	0.0	06	2	.5		
Operational % i.t.o. Design Capacity	50.0	0%	80.	4%		
Microbiological Compliance	S.N	ı	25.	0%		
Chemical Compliance	N	1	92	9%		
Physical Compliance	N	1	10	0%		
Annual Average	121					

2010/2011 Description of Projects' Expenditure	No projects	No projects
Wastewater Risk Abatement planning	A rough outline to a risk abatement process h	as been conceptualised
Additional Notes	None	***

NI

70.6% (个)

Flow monitoring, no effluent compliance

monitoring & technical skill

Rough W2RAP in place

nil

#### Regulatory Impression

**Effluent Quality** 

(%CRR/CRRmax)

Highest Risk Area

Risk Abatement

expenditure in

Compliance Wastewater Risk

Rating

Process Capital & Refurbishment

It is of concern that the risk ratings of eleven of the wastewater treatment plants have increased since the previous assessment. Only four plants are now categorised as low risk and twelve plants as medium risk plants. The key risk parameter is the poor effluent quality and low level of compliance. However, no specific actions are identified by the Municipality to address this current situation.

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The Zululand District Municipality confirmed their commitment to improving the performance of their plants and have initiated a process to develop a W<sub>2</sub>RAP. The Department encourages the Municipality to finalise the development of a W<sub>2</sub>RAP for each of their plants to facilitate the implementation of risk based interventions to improve compliance and to reduce the risk rating of the plants.

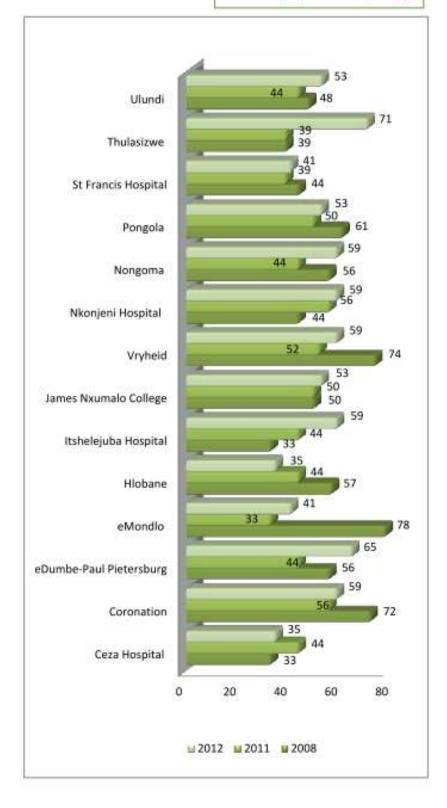
## Risk Trend Analysis 2008 - 2012

(as CRR/CRR <sub>max</sub> %)	25
Improve No change	2

#### **Progress Indicator**



Risk trend per plant as CRR/CRR<sub>max</sub>



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#### 5.6 New infrastructure to be built

#### Water infrastructure:

During 2004 the ZDM started a comprehensive water master planning exercise to determine the most appropriate methods of providing previously neglected communities with water services. In all cases the main drivers were to obtain the technical solution that will not necessarily be the lowest in terms of capital requirements to implement, but rather that will provide a sustainable service throughout the year (sustainable water source) at the lowest possible water tariff (R/kl). The first step was to identify sustainable water sources in the district that could be used to provide water supply even during extreme drought situations and then to determine the most cost efficient way of supplying communities from these sources. The planning methodology that was used can be summarised as follows:

- Identify logical supply footprints
- Identify all possible options for supplying water to supply footprints
- Determine the capital and operational costs associated with each option
- Evaluate each option
- Decide on most appropriate solution

From the above planning process the entire district was covered with 10 back-to-back Regional Schemes, which are listed below and indicated on Figure 5.5 (a) attached herewith:

- Nkonjeni Regional Scheme
- Usuthu Regional Scheme
- Mandlakazi Regional Scheme
- Mkhuze Regional Scheme
- Simdlangentsha East Regional Scheme
- Simdlangentsha West Regional Scheme
- Simdlangentsha Central Regional Scheme
- Coronation Regional Scheme
- Khambi Regional Scheme
- Hlahlindlela Regional Scheme

Also indicated herewith on Figure 5.5 (b) is the planned future bulk infrastructure that was identified from the above planning process.

#### **Sanitation infrastructure:**

Further planning work is still required in the urban areas to confirm the suitability of the bulk infrastructure, especially with regards to increased pressures on this infrastructure due to an increasing urbanisation trend that has been occurring and also to allow for future growth in population.

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Sanitation infrastructure being provided in rural areas (previously unserved communities) is limited to household VIP toilets. The units are being implemented as per sanitation prioritisation model.

## **Pre-cast Manufacturing Plants**

As part of the Rural Sanitation Programme rollout, a Local Economic Development initiative was envisaged by ZDM, to establish a local manufacturing plant producing the pre-cast material for the rural sanitation units. Two locations were initially proposed for manufacturing plants, namely Ulundi and Vryheid.

The manufacturing plant in Ulundi was erected and established in 2008 via the Rural Sanitation Project funding, with a second plant completed in Vryheid during 2013. At present it is managed by Conloo, a division of Conrite Walls. The objective is that the manufacturing plant will be handed over to local business partners, and in doing so promote local economic development.



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#### **Estimated costs:**

Table 5.6 (a) and (b) below summarises the estimated costs to provide sufficient water and sanitation services infrastructure to all households in future:

Table 5.6 (a): Cost of new infrastructure to be built

WATER	ı	Capital requirements		2014/15		2015/2016		2016/2017		2017/2018
Regional bulk Pipes	R	732 568 088	R	11 584 808	R	76 405 893	R	127 159 412	R	517 417 975
Regional bulk Components	R	819 319 694	R	97 645 428	R	45 699 845	R	44 267 521	R	631 706 900
Secondary bulk	R	1 144 063 499	R	57 291 804	R	44 491 516	R	26 385 475	R	1 015 894 704
Reticulation	R	123 805 640	R	8 939 760	R	8 484 820	R	10 699 920	R	95 681 140
Total capital: water	R	2 819 756 921	R	175 461 800	R	175 082 074	R	208 512 328	R	2 260 700 719

Table 5.6 (b): Cost of new infrastructure to be built

SANITATION	re	Capital equirements		2014/15		2015/2016		2016/2017		2017/2018
Bulk infrastructure	R	-	R	-	R	-	R	-	R	-
Reticulation	R	-	R	-	R	-	R	-	R	-
VIP toilets	R	354 407 900		55 405 500		55 405 500		55 405 500		188 191 400
Total capital (new)	R	354 407 900	R	55 405 500	R	55 405 500	R	55 405 500	R	188 191 400
Bulk infrastructure		TBA		TBA		TBA		TBA		TBA
Reticulation		TBA		TBA		TBA		TBA		TBA
VIP toilets		TBA		TBA		TBA		TBA		TBA
Total capital (refurbishment)		TBA		TBA		TBA		TBA		TBA
Total capital	R	354 407 900	R	55 405 500	R	55 405 500	R	55 405 500	R	188 191 400

## **Funding sources and budget allocations:**

Table 5.6 (b) below summarises the funding sources, implementation programmes and budget allocations for each programme:

		MIG 2014/2015	RB	IG 2014/15	MW	/IG 2014/15
Amount	R	221 622 000	R	95 400 000	R	39 000 000

#### Implementation rollouts:

Figures 5.6 (a) to (f) below provide an overview on each of the implementation programmes. Detailed maps and project rollout lists can also be reviewed in Section 10.

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Figure 5.6 (a): Map of the 10 back-to-back Regional Water Schemes

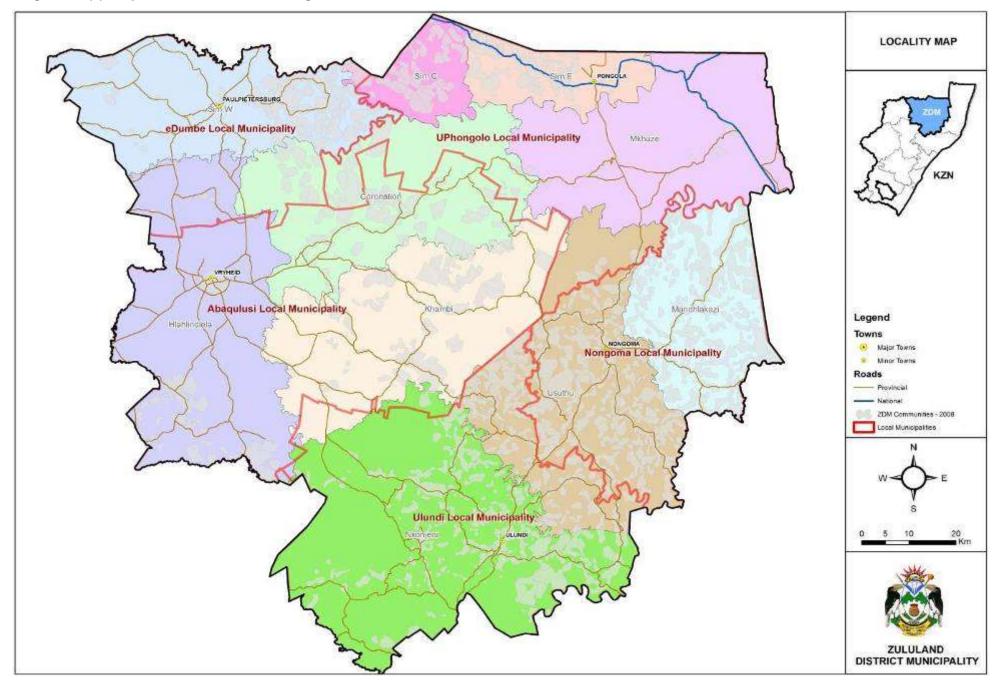


Figure 5.6 (b): Planned future Bulk Infrastructure

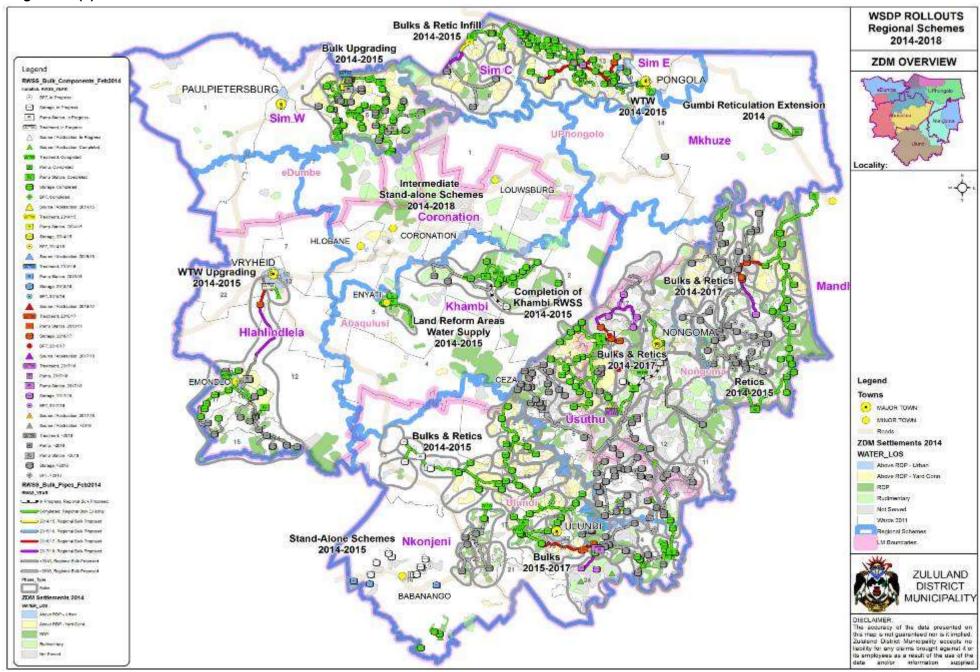


Figure 5.6 (c): Planned future Stand-Alone Schemes to be implemented

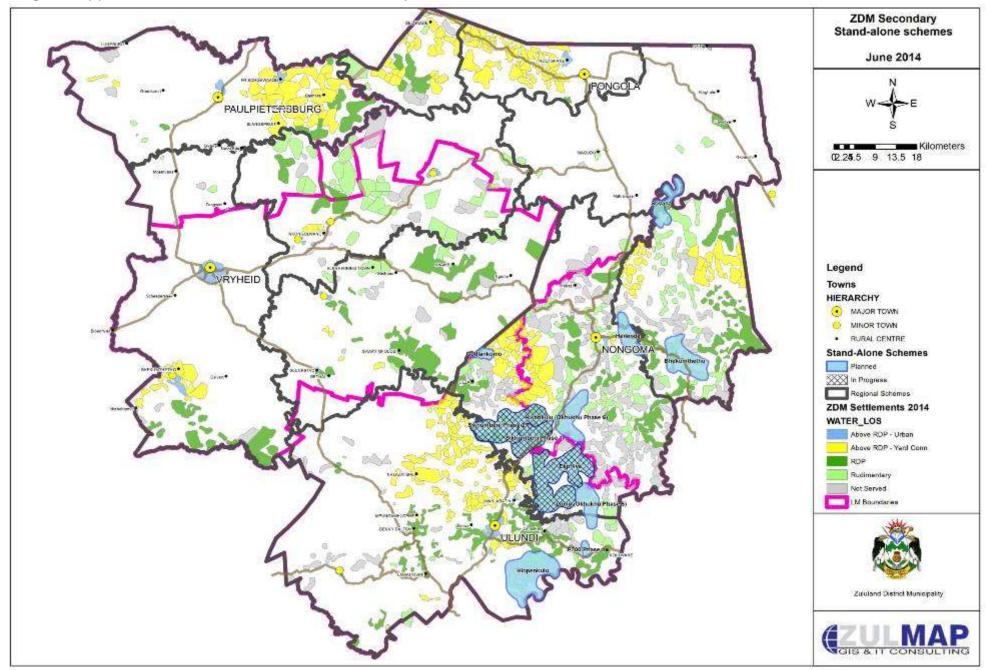


Figure 5.6 (d): Planned rudimentary infrastructure rollouts.

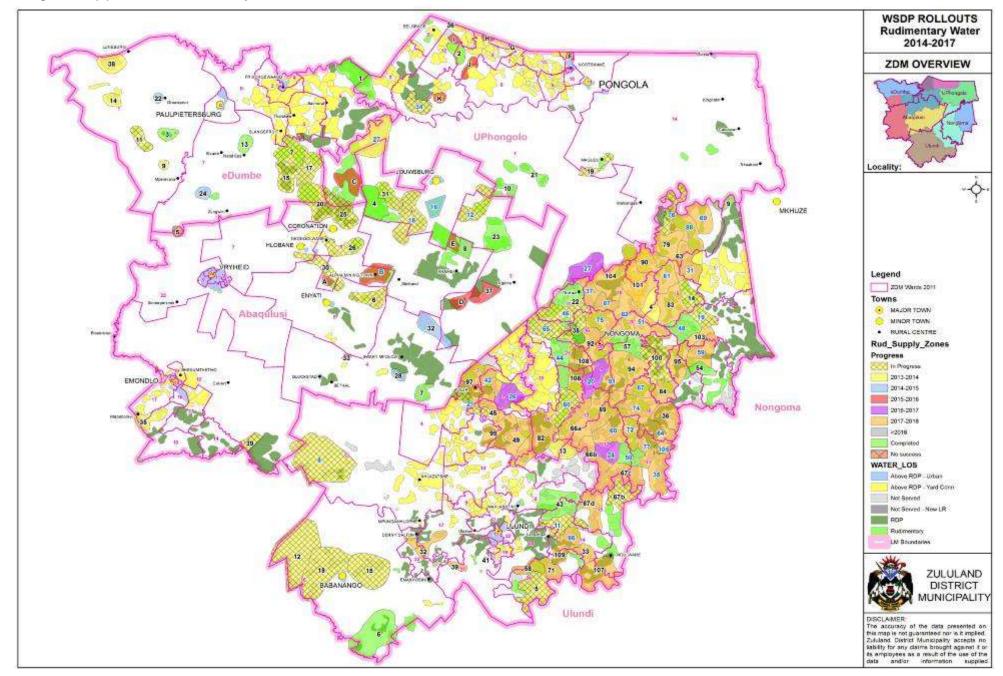


Figure 5.6 (e): Planned rural sanitation infrastructure rollouts.

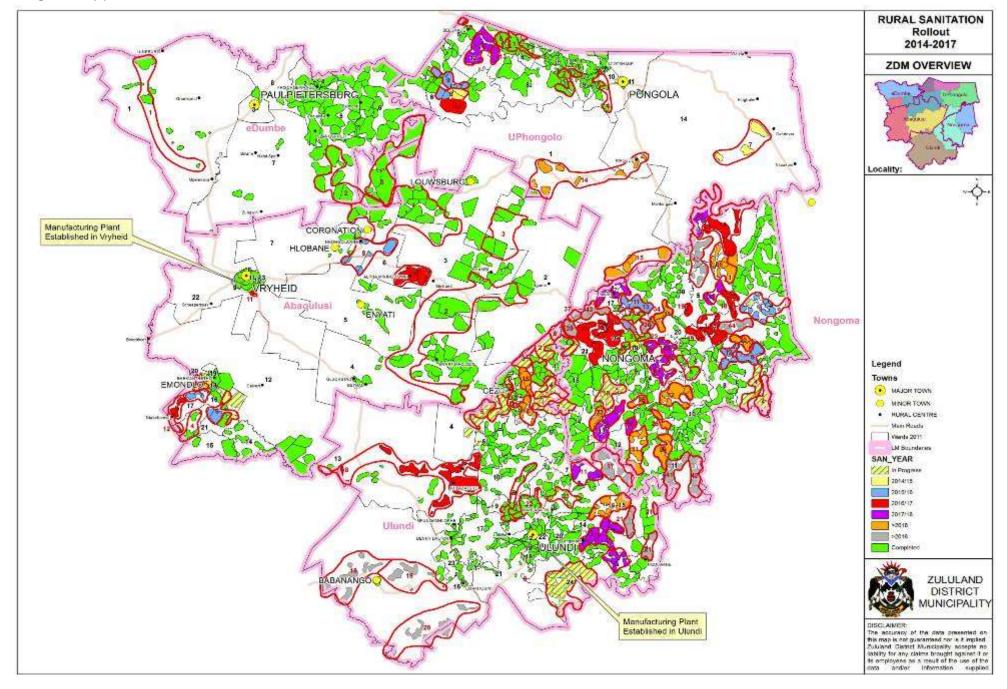


Figure 5.6 (f): Sanitation Replacement Programme for Archloo, Block and Zink-type VIP's.

