



WATER, SANITATION TARIFFS AND OTHER CHARGES 2024-2025

CPI 10%

DETAILS	Tariffs	VAT	AMOUNT	% CHAN GE	Comment
WATER TARIFFS					
DOMESTIC					
CURRENT 0-6kl	R10.26	R1.54	R11.80	100%	
APPROVED NEW TARIFF	R11.29	R1.69	R12.98	10%	
INDIGENT CONSUMER					
CURRENT 0-6kl	R0.00	R0.00	R0.00	100%	
APPROVED NEW TARIFF	R0.00	R0.00	R0.00	10%	
CURRENT 6.1-30kl	R10.26	R1.54	R11.80		
APPROVED NEW TARIFF	R11.24	R1.69	R12.92	10%	
CURRENT 30-40	R15.45	R2.32	R17.77		
APPROVED NEW TARIFF	R16.92	R2.54	R19.46	10%	
CURRENT > 40	R23.15	R3.47	R26.63		
PROPOSED NEW TARIFF	R25.35	R3.80	R29.16	10%	
BUSINESS					
CURRENT	R23.09	R3.46	R26.55		
APPROVED NEW TARIFF	R25.3	R3.79	R29.07		
WATER CONNECTIONS:					
APPROVED NEW TARIFF RESIDENTIAL CONNECTION	4 618.15	692.72	5 310.87		
APPROVED NEW TARIFF RESIDENTIAL METER FEE (20 - 40 mm)	3 806.00	570.90	4 376.90		
APPROVED NEW TARIFF Newly Developed Houses with illegal water connection (Penalty)	6 450.00	967.50	7 417.50		
APPROVED NEW TARIFF RESIDENTIAL CONNECTION	5 056.87	758.53	5 815.40	1000%	
APPROVED NEW TARIFF RESIDENTIAL METER FEE (20 - 40 mm)	3 788.70	568.31	4 357.01	10%	
APPROVED NEW TARIFF Newly Developed Houses with illegal water connection (Penalty)	7 062.75	1 059.41	8 122.16	10%	
Current Businesses	cost +10%				
APPROVED NEW TARIFF BUSINESS	cost +10%				
APPROVED NEW TARIFF BUSINESS METER FEE - 50 mm	R3 495.00	R524.25	R4 019.25		
APPROVED NEW TARIFF BUSINESS METER FEE- 800 mm	R3 910.00	R586.50	R4 496.50		
APPROVED NEW TARIFF BUSINESS METER FEE - 100 mm	R4 510.00	R676.50	R5 186.50		
APPROVED NEW TARIFF BUSINESS METER FEE - 50 mm	R3 827.03	R574.05	R4 401.08	10%	
APPROVED NEW TARIFF BUSINESS METER FEE- 800 mm	R4 281.45	R642.22	R4 923.67		
APPROVED NEW TARIFF BUSINESS METER FEE - 100 mm	R4 938.45	R740.77	R5 679.22		
				10%	

NEW SEWER CONNECTIONS:					
Current Residential	cost +10%				
Current Businesses	cost +10%				
TARIFF RESIDENTIAL	848	R127.20	R975.20		
APPROVED NEW TARIFF RESIDENTIAL	R928.56	R139.28	R1 067.84	10%	
APPROVED NEW TARIFF BUSINESS	cost +10%				
METER TEMPERING:					
CURRENT NEW TARIFF - Offence/ILLEGAL FEE - Domestic	R8 450.00	R1 267.50	R9 717.50	0%	
CURRENT NEW TARIFF - Offence/ILLEGAL FEE - Businesses	R16 900.00	R2 535.00	R19 435.00	0%	
APPROVED NEW TARIFF - Offence/ILLEGAL FEE - Domestic	R8 450.00	R1 267.50	R9 717.50	10%	
APPROVED NEW TARIFF - Offence/ILLEGAL FEE - Businesses	R16 900.00	R2 535.00	R19 435.00	10%	
CURRENT NEW TARIFF-Offence/ILLEGAL FEE with Legal Implication	R8 450.00	R1 267.50	R9 717.50		
CURRENT NEW TARIFF-OFFENCE/ILLEGAL FEE - BUSINESS/GOVERNMENT/CHURCHES	R16 900.00	R2 535.00	R19 435.00		
APPROVED NEW TARIFF-Offence/ILLEGAL FEE with Legal Implication	R8 450.00	R1 267.50	R9 717.50	10%	
APPROVED NEW TARIFF - Offence/ILLEGAL FEE - Businesses/Govt/Churches	R16 900.00	R2 535.00	R19 435.00	10%	
WATER RECONNECTION FEE:					
CURRENT	R570.58	R85.59	R656.17		
APPROVED NEW TARIFF- Disconnection & Reconnection	R624.79	R93.72	R718.50	10%	
WATER TANKERS: loads					
Rate per kiloliter (Portable Water)	R24.50	R3.68	R28.18		
APPROVED NEW TARIFF Rate per kiloliter (Portable Water)	R26.83	R4.02	R30.85	10%	
Other Consumables					
Where there is no meter installed on which the property is occupied the fixed /availability charge will apply					
	R268.23	R40.23	R308.46		
APPROVED NEW TARIFF	R293.71	R44.06	R337.76	10%	
Current Rural household unmetered	R42.50	R7.50	R50.00		
APPROVED RURAL HOUSEHOLD UNMETERED	46.54	R9.50	R56.04		
Businesses	R844.50	R126.68	R971.18		
APPROVED NEW TARIFF	R928.95	R139.34	R1 068.29	10%	
CURRENT STAND ALONE/ DEDICATED SCHEMES	cost +6%				
APPROVED STAND ALONE/ DEDICATED SCHEMES	cost + 10%				
CURRENT NEW TARIFF - Availability Charge for undeveloped sites (Sewer line)	R126.28	R18.94	R145.22	2178%	
APPROVED NEW TARIFF - Availability Charge for undeveloped sites (Sewer line)	R126.28	R18.94	R145.22	0%	
CURRENT NEW TARIFF - Ageing Infrastructure Levy (New Tariff) -	R40.00	R6.00	R46.00	100%	
CURRENT NEW TARIFF - Ageing Infrastructure Levy (New Tariff) -	R80.00	R12.00	R92.00	100%	
CURRENT Business/Govt Interest on outstanding balance	Based on Index Rate				
APPROVED NEW TARIFF - Ageing Infrastructure Levy (New Tariff) -	R43.80	R6.57	R50.37	100%	
APPROVED NEW TARIFF - Ageing Infrastructure Levy (New Tariff) -	R87.60	R13.14	R100.74	100%	
Business/Govt Interest on outstanding balance	Based on Index Rate				
SEWERAGE CHARGES					
CURRENT	R145.22	R21.78	R167.00		
APPROVED NEW TARIFF	R159.74	R23.96	R183.70	10%	
SEWER EXCESS					
CURRENT	R6.42	R0.96	R7.38		
APPROVED NEW TARIFF	R7.06	R1.06	R8.12	10%	

VACUUM TANK SERVICE per 5ki OR PART THEREOF					
CURRENT Normal week days	R247.23	R37.08	R284.31		
APPROVED NEW TARIFF	R271.95	R40.79	R312.75	10%	
CURRENT Weekends and Public Holidays	R786.65	R118.00	R904.65		
APPROVED NEW TARIFF	R865.32	R129.80	R995.11	10%	
CURRENT Rate per km	R26.83	R4.02	R30.85		
APPROVED NEW TARIFF	R26.83	R4.02	R30.85	0%	
CURRENT STAND ALONE/ DEDICATED SCHEMES	cost +10%				
PROPOSED CURRENT STAND ALONE/ DEDICATED SCHEMES	cost +10%				
WATER DEPOSIT					
CURRENT DOMESTIC	ESTIMATED TARRIF OF R250 FIXED				
PROPOSED DOMESTIC	ESTIMATED TARRIF OF R500 FIXED				
CURRENT NON DOMESTIC	AVERAGE MONTH WATER SERVICES				
APPROVED BUSINESS	ESTIMATED TARRIF OF R1500 FIXED				
GENERAL TARRIFS:					
CURRENT METER TESTING	cost +10%				
APPROVED METER TESTING	cost +10%				
CURRENT INDONSA HALL HIRE	R1 236.17	R185.43	R1 421.60		
APPROVED	R0.00	R0.00	R0.00	10%	
CURRENT INDONSA DEPOSIT REFUNDABLE	R494.47	R74.17	R568.64		
APPROVED NEW TARIFF	R0.00	R0.00	R0.00	10%	
CURRENT NEW - SEWER SLUDGE PER 5000 LITRES	R3 822.72	R573.41	R4 396.13		
APPROVED NEW TARIFF	R4 185.88	R627.88	R4 813.76	10%	
CURRENT NEW - SEWER DUMP PER 5000 LITRES	R2 500.00	R375.00	R2 875.00		
APPROVED NEW TARIFF	R2 737.50	R410.63	R3 148.13		
CURRENT FAX	R4.66	R0.70	R5.36		
APPROVED EMAIL	R5.10	R0.77	R5.87	10%	
CURRENT CLEARANCE CERTIFICATE	R25.42	R3.81	R29.23		
APPROVED NEW TARIFF	R27.83	R4.18	R32.01	10%	
CURRENT DEFAULT CHARGE-WINTER (10ki)					
CURRENT DEFAULT CHARGE-SUMMER (20ki)					
APPROVED DEFAULT CHARGE-WINTER (10ki)					
APPROVED DEFAULT CHARGE-SUMMER (20ki)					
current New Tariff Sewer Sludge/dump fee R100.47 per 25 litre up to a maximum of R2500 per dump					
APPROVED NEW TARIFF Sewer Sludge/dump fee R110.01 per 25litre up to a maximum of R2500 per dump					
Tender Fees:The minimum tender fee is R500.00 for amounts up to 2 million. And R200.00 for every 1 million or part thereof thereafter up to a maximum of R5000.00					
APPROVED NEW TARIFF Tender Fees R500 for amounts up to 2 million. And R200 for every 1 million or part thereafter up to a maximum of R5000.00					
NOTE: THE INCREASE IS BASED ON 4.9% CPI PLUS 5.1% COST REFLECTIVE TARIFF					

No	TYPE OF SERVICE	APPLICABILITY	PROPOSED CHARGE/FEE	RENEWAL	RENEWAL DURATION	
	1 COA (Certificate of Acceptability)	Formal large scale food premises: (supermarkets, food processing plants, abattoir)	R1765,00	R1765,00	Yearly	
		Formal small scale food premises:(restaurants/delis/ accommodation establishments, exam marking centre, wholesalers)	R665,00	R665,00	Yearly	
		Informal food premises: (Food caterers, Informal food traders, Spaza/Tuckshop)	R220,00	R220,00	Yearly	
	2 Permit	Ritual slaughter	R110,00	N/A	N/A	
		Events	R550,00	N/A	N/A	
		Food Caterer without COA	R220,00	N/A	N/A	
	3 License	Amendment of licence Issued	R165,00	N/A	N/A	
		Transfer of a Licence	R605,00	N/A	N/A	
	4 Prohibition	Re inspection of premises for the removal of a prohibition	R665,00	N/A	N/A	
	5	Certificate of competence (COC)	Funeral undertakers and mortuaries	R665,00	R665,00	Two Years
		Exhumation	Private exhumation	R665	N/A	N/A
	6 Health certificate:	Health surveillance of premises				
		Accommodation Establishment (self-catering)	R250	25000%	Yearly	
		Independent Schools; Boarding Schools	R115	11500%	Yearly	
		Salons	R115	11500%	Yearly	
		Spa Baths	R550		Yearly	
		Dry cleaning and laundromat	R115	11500%	Yearly	
		Public health premises	R115	11500%	Yearly	
		Private health premises	R250	25000%	Yearly	
	Offensive trades	R115	11500%	Yearly		
	7 Food condemnation certificate	Monitoring of the safe disposal of food/liquor	R165,00	N/A	N/A	
	8 Health stamp	Signing of tender documents	R110,00	N/A	N/A	
	9 Scrutinization of building plans	Residential	R110,00	N/A	N/A	
		Commercial	R330,00 Per unit	N/A	N/A	
		Industrial	R330,00 Per unit	N/A	N/A	
Application for new atmospheric emission licence		Application for new atmospheric emission licence review	Application for new atmospheric emission licence renewal	Application for new atmospheric emission licence transfer		
R10 000 per listed activity		R10 000 per listed activity under review	R5 000 per listed activity	R2 000		