



To Whom It May Concern,

NOTICE TO ALL RESIDENTS: COOPERATION WITH METER INSTALLERS

Dear Valued Customer,

The Zululand District Municipality is currently undertaking a **prepaid water meter installation and maintenance project** to ensure accurate measurement of water usage and improved service delivery.

To facilitate this process, we kindly request your **cooperation** with our **authorized meter installers from IOT World**, who will be working in your area from the **17th February 2025** onwards.

What You Need to Know:

- ✓ **Authorized personnel:** All installers will carry official identification and work in marked municipal or contractor vehicles.
- ✓ **Access required:** Installers may need access to meters located inside properties or

Enclosed areas.

- ✓ **Minimal disruption:** The process is quick and will not significantly affect your daily activities.
- ✓ **Safety first:** If you have concerns, please contact the municipality to verify installer credentials.

How You Can Help:

- ✦ Ensure that **installers can access your meter** during working hours.
- ✦ Keep pets secured to prevent interference.
- ✦ Report any **tampered or faulty meters** to the municipality.

For any questions or verification, please contact **035 874 5500** or visit **www.zululand.org.za**.

Thank you for your cooperation in improving our services!

MR RN HLONGWA
Municipal Manager

"Service Delivery through Integrity"